

# 2020 Annual Civil Aviation Survey - Level I

**CONFIDENTIAL once completed.**

Selon nos dossiers votre langue de préférence est l'anglais, si vous préférez recevoir ce document en français, veuillez nous appeler au numéro sans frais suivant : 1-877-949-9492 ou ATS 1-800-363-7629

This information is collected under the authority of the *Statistics Act*, Revised *Statutes of Canada*, 1985, Chapter S-19.  
**COMPLETION OF THIS QUESTIONNAIRE IS A LEGAL REQUIREMENT UNDER THIS ACT.**

## Introduction

### Survey purpose

This survey collects financial data from the Canadian Level I air carriers needed to measure the growth, the performance and the long-term financial position of the airline industry. The information is also used by Statistics Canada as input to the Canadian System of National Accounts and by individual carriers for measuring company performance relative to groups of competitors.

Your information may also be used by Statistics Canada for other statistical and research purposes.

### Security of emails and faxes

Statistics Canada advises you that there could be a risk of disclosure during the transmission by facsimile or email. However upon receipt, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

**Note:** Our online questionnaires are secure, there is no risk of data interception when responding to Statistics Canada online surveys.

### Confidentiality

The *Statistics Act* protects the confidentiality of information collected by Statistics Canada.

### Data-sharing agreements

Information on confidentiality, data-sharing agreements and record linkages can be found on the last page of this questionnaire.

**Please return the questionnaire the day that is 90 days after the last day of the reporting period.**

**Please mail the completed questionnaire in the enclosed envelope or fax it to Statistics Canada at 1-888-883-7999.**

If you are unable to complete within 90 days OR if you need help, call us at 1-877-949-9492 or TTY 1-800-363-7629.

Statistics Canada  
Operations and Integration Division  
150 Tunney's Pasture Driveway  
Ottawa, Ontario K1A 0T6

Visit our website, [www.statcan.gc.ca](http://www.statcan.gc.ca)

## Reporting instructions

- Please print in ink.
- Report dollar amounts **in thousands of Canadian dollars**.
- **Exclude** sales tax.
- Report all volume items according to the metric system. Conversion factors are provided in the reporting guide at [www.statcan.gc.ca/guides-e](http://www.statcan.gc.ca/guides-e).
- When precise figures are not available, provide your best estimates.

## Business or organization and contact information

1. **Verify or provide** the business or organization's **legal and operating names** and correct where needed.

**Note:** Legal name modifications should only be done to correct a spelling error or typo.

Legal name

Operating name (if applicable)

<input type="text"/>	<input type="text"/>
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2. **Verify or provide the contact information** of the designated business or organization **contact person** for this questionnaire and correct where needed.

**Note:** The designated contact person is the person who should receive this questionnaire. The designated contact person may not always be the one who actually completes the questionnaire.

First name

Last name

<input type="text"/>	<input type="text"/>
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Title

Preferred language of communication

<input type="text"/>	<input type="radio"/> English	<input type="radio"/> French
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Mailing address (number and street)

<input type="text"/>
----------------------

City

Province, territory or state

<input type="text"/>	<input type="text"/>
----------------------	----------------------

Postal code or ZIP code

Example: A9A 9A9 or 12345-1234

<input type="text"/>
----------------------

Country

<input type="text"/>
----------------------

Email address

Example: user@example.gov.ca

<input type="text"/>
----------------------

Telephone number (including area code)

Example: 123-123-1234

Extension number  
(if applicable)

<input type="text"/>	<input type="text"/>
----------------------	----------------------

Fax number (including area code)

Example: 123-123-1234

<input type="text"/>	<input type="text"/>
----------------------	----------------------

3. **Verify or provide the current operational status** of the business or organization identified by the legal and operating name above.

B00323

1  Operational → **Go to question 4**

2  Not currently operational  
e.g., temporarily or permanently closed, change of ownership

Why is this business or organization not currently operational?

B00309

2  Seasonal operations → **Go to question 3a**

3  Ceased operations → **Go to question 3b**

4  Sold operations → **Go to question 3c**

5  Amalgamated with other businesses or organizations → **Go to question 3d**

6  Temporarily inactive but will re-open → **Go to question 3e**

7  No longer operating due to other reasons → **Go to question 3f**

3a. Seasonal operations

When did this business or organization close for the season?

Date B00217  
YYYY MM DD

When does this business or organization expect to resume operations?

Date B00218  
YYYY MM DD → **Go to question 4**

3b. Ceased operations

When did this business or organization cease operations?

Date B00211  
YYYY MM DD

Why did this business or organization cease operations?

B00311

1  Bankruptcy

2  Liquidation

3  Dissolution

4  Other  
Specify the other reasons why the operations ceased

B00312

} → **Go to question 4**

3c. Sold operations

When was this business or organization sold?

YYYY MM DD  
B00212  
Date

What is the legal name of the buyer?

B00406

→ Go to question 4

3d. Amalgamated with other businesses or organizations

When did this business or organization amalgamate?

YYYY MM DD  
B00213  
Date

What is the legal name of the resulting or continuing business or organization?

B00407

What are the legal names of the other amalgamated businesses or organizations?

B00408

→ Go to question 4

3e. Temporarily inactive but will re-open

When did this business or organization become temporarily inactive?

YYYY MM DD  
B00214  
Date

When does this business or organization expect to resume operations?

YYYY MM DD  
B00215  
Date

Why is this business or organization temporarily inactive?

B00313

→ Go to question 4

3f. No longer operating due to other reasons

When did this business or organization cease operations?

YYYY MM DD  
B00216  
Date

Why did this business or organization cease operations?

B00314

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4. **Verify or provide the current main activity** of the business or organization identified by the legal and operating name.

**Note:** The described activity was assigned using the North American Industry Classification System (NAICS).

B05002

1  This is the current main activity → **Go to next section**

2  This is **not** the current main activity  
Provide a **brief but precise description** of this business or organization's **main activity**  
e.g., breakfast cereal manufacturing, shoe store, software development

B05003



5. Was this business or organization's main activity ever classified as:

B05111

1  Yes

2  No → **Go to next section**

6. When did the main activity change?

Date B00219

YYYY	MM	DD
<input type="text"/>	<input type="text"/>	<input type="text"/>

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## Reporting period information

1. What are the start and end dates of this business's or organization's most recently completed fiscal year?

**Note:** For this survey, the **End date** should fall between April 1, 2020 and March 31, 2021. Refer to the reporting guide at [www.statcan.gc.ca/census](http://www.statcan.gc.ca/census) for examples of reporting periods.

Fiscal Year  
Start date

B00205

YYYY MM DD

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Fiscal Year-  
End date

B00206

YYYY MM DD

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2. If the reporting period **does not cover a full year**, please check the reason(s) below (mark all that apply):

B00301\_r1  
 Seasonal operations

B00301\_r2  
 New business

B00301\_r3  
 Change of ownership

B00301\_r6  
 Temporarily inactive

B00301\_r4  
 Change of fiscal year

B00301\_r5  
 Ceased operations

B00301\_r7  
 Other reason — specify:

B00301\_r8

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## Balance Sheet, Annual - Statement 20 (I)

1. For the reporting period specified in the Reporting period information section, what were this business's **assets and liabilities**? Report all amounts in **thousands of Canadian dollars**.

### Financial assets

CAN\$ '000

a. Current assets ..... \$ ..... ,000  
 b. All other financial assets ..... \$ ..... ,000  
**Include** investments and special funds. .... \$ ..... ,000

### Property and equipment

a. Operating - flight equipment ..... \$ ..... ,000  
**Include** capital leases. .... \$ ..... ,000  
 b. Less accumulated depreciation and amortization ..... \$ ..... ,000  
 c. Operating - ground property and equipment ..... \$ ..... ,000  
**Include** capital leases. .... \$ ..... ,000  
 d. Less accumulated depreciation and amortization ..... \$ ..... ,000  
 e. Non-operating property and equipment ..... \$ ..... ,000  
**Include** capital leases. .... \$ ..... ,000  
 f. Less accumulated depreciation and amortization ..... \$ ..... ,000  
 g. All other assets ..... \$ ..... ,000

**Total assets** ..... \$ ..... ,000

### Liabilities and capital

a. Current liabilities ..... \$ ..... ,000  
 b. Advances from associated companies and / or shareholders ..... \$ ..... ,000  
 c. Long-term debt and other non-current liabilities ..... \$ ..... ,000  
**Include** capital lease ..... \$ ..... ,000  
 d. Deferred income taxes ..... \$ ..... ,000  
 e. All other liabilities ..... \$ ..... ,000

### Shareholders' equity

a. Capital stock ..... \$ ..... ,000  
 b. Retained earnings ..... \$ ..... ,000  
 c. All other items ..... \$ ..... ,000

**Total liabilities and capital** ..... \$ ..... ,000

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**Statement of Revenues and Expenses, Annual - Statement 21 (I, II)**

1. For the reporting period specified in the Reporting period information section, what were the details of this business's **operating revenue**?

Report all amounts in **thousands of Canadian dollars**.

**Operating revenue**

**CAN\$ '000**

a. Scheduled services - passenger revenue	F47032_sc1_tp1		
<b>Include</b> revenue from fees such as baggage, fuel, seat selection, etc. ....		\$	,000
b. Scheduled services - goods revenue .....	F47033_m1_sc4_tp1	\$	,000
c. Charter services - passenger revenue .....	F47032_m2_sc4_tp1	\$	,000
d. Charter services - goods revenue .....	F47033_m2_sc4_tp1	\$	,000
e. All other flight - related revenue	F47035_tp1		
<b>Include</b> revenue from flying services such as flying training, recreational flying, etc. ....		\$	,000
f. All other revenue	F47005_tp1		
<b>Include</b> subsidies and revenue earned from all other sources. ....		\$	,000
<b>Total operating revenue</b> .....	F47001_tp1	\$	,000

2. For the reporting period specified in the Reporting period information section, what were the details of this business's **operating expenses**?

Report all amounts in **thousands of Canadian dollars**.

**Operating expenses - Ground property and equipment maintenance**

**CAN\$ '000**

a. Employee wages, salaries and benefits .....	F61065_sc6_y8_tp1	\$	,000
b. All other maintenance - ground property and equipment expenses .....	F61065_sc6_y5_tp1	\$	,000
<b>Total maintenance - ground property and equipment expenses</b> .....	F61065_sc6_y6_tp1	\$	,000

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**Statement of Revenues and Expenses, Annual - Statement 21 (I, II)**

**Operating expenses - Aircraft operations**

CAN\$ '000

a. Flight crew wages, salaries and benefits .....	\$		,000
b. Aircraft fuel and oil .....	\$		,000
c. Landing fees .....	\$		,000
d. Navigation fees .....	\$		,000
e. Aircraft insurance .....	\$		,000
f. Aircraft rental .....	\$		,000
g. All other aircraft operations expenses .....	\$		,000

**Total aircraft operations expenses** ..... \$ ..... ,000

**Operating expenses - Flight equipment maintenance**

a. Employee wages, salaries and benefits .....	\$		,000
b. Materials and supplies .....	\$		,000
c. Purchased repair services .....	\$		,000
d. All other maintenance - flight equipment expenses .....	\$		,000

**Total maintenance - flight equipment expenses** ..... \$ ..... ,000

**Operating expenses - In-flight service**

a. Employee wages, salaries and benefits .....	\$		,000
b. Passenger food and supplies .....	\$		,000
c. Passenger liability insurance .....	\$		,000
d. All other in-flight service expenses <b>Include</b> expenses incurred due to interrupted flights such as hotels, meals, etc. ....	\$		,000

**Total in-flight service expenses** ..... \$ ..... ,000

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**Statement of Revenues and Expenses, Annual - Statement 21 (I, II)**

**Operating expenses - Aircraft and traffic servicing**

CAN\$ '000

	F61065_sc13_y6_tp1	
a. Employee wages, salaries and benefits .....	\$	,000
	F61065_sc13_y18	
b. Purchased services .....	\$	,000
	F61065_sc13_y6_tp1	
c. All other aircraft and traffic servicing expenses .....		,000
	F61065_sc13_y6_tp1	
<b>Total aircraft and traffic servicing expenses</b> .....	\$	,000

**Operating expenses - Promotion and sales**

	F61065_sc14_y8_tp1	
a. Employee wages, salaries and benefits .....	\$	,000
	F61065_sc14_y5_tp1	
b. All other promotion and sales expenses .....	\$	,000
	F61065_sc14_y6_tp1	
<b>Total promotion and sales expenses</b> .....	\$	,000

**Operating expenses - Depreciation**

	F61065_sc10_y19_tp1	
a. Depreciation - flight equipment .....	\$	,000
	F61065_sc10_y5_tp1	
b. All other depreciation <b>Include</b> provisions for the depreciation on all non-flight ground and property equipment, etc. ....	\$	,000
	F61065_sc10_y6_tp1	
<b>Total depreciation</b> .....	\$	,000

**Operating expenses - All other expenses**

**Include** general administration.

	F61065_sc11_y8_tp1	
a. Employee wages, salaries and benefits .....	\$	,000
	F61065_sc11_y5_tp1	
b. All other expenses <b>Include</b> all operating expenses and general administration expenses not reported elsewhere, expenses such as incidental and transport-related expenses, expenses for general financial accounting activities, supplementary labour income, property taxes, etc. ....	\$	,000
	F61065_sc11_y6_tp1	
<b>Total other expenses</b> .....	\$	,000

	F61001_tp1	
<b>Total operating expenses</b> .....	\$	,000

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**Statement of Revenues and Expenses, Annual - Statement 21 (I, II)**

3. For the reporting period specified in the Reporting period information section, what were the details of this business's **operating and non-operating income**?  
Report all amounts in **thousands of Canadian dollars**.

**Operating income**

ANS \$ ,000

a. Net operating income (a loss should be a negative number)  
Calculated from the previous questions as total operating revenue **less** total operating expenses ..... \$ ,000

**Non-operating income/expenses**

a. Interest and discount income ..... \$ ,000

b. Interest expenses ..... \$ ,000

c. All other net non-operating income (enter a negative number for a loss) ..... \$ ,000

**Net non-operating income (a loss should be a negative number) ..... \$ ,000**

d. Provision for income taxes ..... \$ ,000

**Net income (a loss should be a negative number) ..... \$ ,000**

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**Statement of Revenues and Expenses, Annual - Statement 21 (I, II)**

4. For the reporting period specified in the Reporting period information section, please provide the details of this business's fuel consumption.

Fuel and oil consumed	Quantity - Litres (l)	Expenses CAN\$ '000
a. Turbo fuel consumed (litres) <b>Include</b> fuel used in both turboprop and jet aircraft. ....	B13006_p1_tp1	F61064_p1_tp1
	\$	,000
b. All other fuel and oil consumed (litres) .....	B13006_p2_tp1	F61064_p2_tp1
	\$	,000
<b>Total fuel and oil consumed (litres) .....</b>	B13006_p4_tp1	F61064_p4_tp1
	\$	,000

5. For the reporting period specified in the Reporting period information section, please provide the details of this business's employment.

Employment	Average number of employees	Wages and salaries expenses CAN\$ '000
a. Pilots and co-pilots .....	B20064_sr20_tp1	F61065_y20_sr20_tp1
	\$	,000
b. Other flight personnel <b>Include</b> flight engineers, navigators, flight attendants, etc. ....	B20064_sr21_tp1	F61065_y20_sr21_tp1
	\$	,000
c. General management and administration employees .....	B20064_sr22_tp1	F61065_y20_sr22_tp1
	\$	,000
d. Maintenance personnel .....	B20064_sr23_tp1	F61065_y20_sr23_tp1
	\$	,000
e. Aircraft and traffic servicing personnel <b>Include</b> flight dispatch personnel, flight planning staff, aircraft cleaners, etc. ....	B20064_sr24_tp1	F61065_y20_sr24_tp1
	\$	,000
f. All other employees <b>Include</b> air ambulance attendants, accountants, purchasing personnel, etc. ....	B20064_sr25_tp1	F61065_y20_sr25_tp1
	\$	,000
<b>Total employees .....</b>	B20064_sr26_tp1	F61065_y20_sr26_tp1
	\$	,000

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**Statement of Revenues and Expenses, Annual - Statement 21 (I, II)**

6. For the reporting period specified in the Reporting period information section, please provide the distribution of this business's **revenue and expenses** by area of operation.

Area of operation	Passenger revenue CAN\$ '000	Goods revenue CAN\$ '000	Employee wages and salaries CAN\$ '000
a. Newfoundland and Labrador	F47032_m3_g1_tp1 \$ _____,000	F47033_m3_g1_tp1 \$ _____,000	F61065_y20_g1_tp1 \$ _____,000
b. Prince Edward Island	F47032_m3_g2_tp1 \$ _____,000	F47033_m3_g2_tp1 \$ _____,000	F61065_y20_g2_tp1 \$ _____,000
c. Nova Scotia	F47032_m3_g3_tp1 \$ _____,000	F47033_m3_g3_tp1 \$ _____,000	F61065_y20_g3_tp1 \$ _____,000
d. New Brunswick	F47032_m3_g4_tp1 \$ _____,000	F47033_m3_g4_tp1 \$ _____,000	F61065_y20_g4_tp1 \$ _____,000
e. Quebec	F47032_m3_g5_tp1 \$ _____,000	F47033_m3_g5_tp1 \$ _____,000	F61065_y20_g5_tp1 \$ _____,000
f. Ontario	F47032_m3_g6_tp1 \$ _____,000	F47033_m3_g6_tp1 \$ _____,000	F61065_y20_g6_tp1 \$ _____,000
g. Manitoba	F47032_m3_g7_tp1 \$ _____,000	F47033_m3_g7_tp1 \$ _____,000	F61065_y20_g7_tp1 \$ _____,000
h. Saskatchewan	F47032_m3_g8_tp1 \$ _____,000	F47033_m3_g8_tp1 \$ _____,000	F61065_y20_g8_tp1 \$ _____,000
i. Alberta	F47032_m3_g9_tp1 \$ _____,000	F47033_m3_g9_tp1 \$ _____,000	F61065_y20_g9_tp1 \$ _____,000
j. British Columbia	F47032_m3_g10_tp1 \$ _____,000	F47033_m3_g10_tp1 \$ _____,000	F61065_y20_g10_tp1 \$ _____,000
k. Yukon	F47032_m3_g11_tp1 \$ _____,000	F47033_m3_g11_tp1 \$ _____,000	F61065_y20_g11_tp1 \$ _____,000
l. Northwest Territories	F47032_m3_g12_tp1 \$ _____,000	F47033_m3_g12_tp1 \$ _____,000	F61065_y20_g12_tp1 \$ _____,000
m. Nunavut	F47032_m3_g13_tp1 \$ _____,000	F47033_m3_g13_tp1 \$ _____,000	F61065_y20_g13_tp1 \$ _____,000
n. Outside Canada	F47032_m3_g14_tp1 \$ _____,000	F47033_m3_g14_tp1 \$ _____,000	F61065_y20_g14_tp1 \$ _____,000
<b>Total</b>	F47032_m3_g15_tp1 \$ _____,000	F47033_m3_g15_tp1 \$ _____,000	F61065_y20_g15_tp1 \$ _____,000

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## Changes or events

1. Indicate any changes or events that affected the reported values for this business or organization compared with the last reporting period.

Mark all that apply.

B00302\_t1

Strike or lock-out

B00302\_t2

Exchange rate impact

B00302\_t3

Price changes in goods or services sold

B00302\_t4

Contracting out

B00302\_t5

Organizational change

B00302\_t6

Price changes in labour or raw materials

B00302\_t7

Natural disaster

B00302\_t8

Recession

B00302\_t9

Change in product line

B00302\_t10

Sold business or business units

B00302\_t11

Expansion

B00302\_t12

New or lost contract

B00302\_t13

Plant closures

B00302\_t14

Acquisition of business or business units

B00302\_t15

Other changes or events (specify)

B00302\_t16

**OR**

B00302\_t17

No changes or events

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## Contact person

1. Statistics Canada may need to contact the person who completed this questionnaire for further information.

If the contact person is the same as on cover page, please check  → Go to "Feedback"

Otherwise, who is the **best person to contact** about this questionnaire?

First name

Last name

Title

Email address (Example: user@example.gov.ca)

Telephone number (including area code)

Example: 123-123-1234

Extension number  
(if applicable)

Example: 1234

Fax number (including area code)

Example: 123-123-1234

## Feedback

1. How long did it take to complete this questionnaire?

**Include** the time spent gathering the necessary information.....

Hours

Minutes

2. We invite your comments about this questionnaire.

B00002

  
  
  
  
  
  
  
  
  
  

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## General information

### Confidentiality

#### Your answers are confidential.

By law, Statistics Canada is prohibited from releasing any information it collects that could identify any person, business, or organization, unless consent has been given by the respondent, or as permitted by the *Statistics Act*. Statistics Canada will use the information from this survey for statistical purposes only.

### Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data-sharing agreements under **Section 12** of the *Statistics Act* with Natural Resources Canada, Transport Canada and the Canadian Transportation Agency. Statistics Canada will only share data from this survey with those organizations that have demonstrated a requirement to use the data.

Under **Section 12** of the *Statistics Act*, respondents can object to the sharing of information with other organizations. However, respondents do not have the right of refusal with respect to sharing the data with Transport Canada. Transport Canada has the legislative authority to collect and use this information pursuant to the *Canada Transportation Act (CTA)* and the *Transportation Information Regulations*.

Respondents may refuse to share their information with Natural Resources Canada and the Canadian Transportation Agency by writing a letter of objection to the Chief Statistician and returning it with the completed questionnaire. These organizations have agreed to keep the data confidential and use them only for statistical purposes.

### Record linkage

To enhance the data from this survey and to reduce the reporting burden, Statistics Canada may combine the acquired data with information from other surveys or from administrative sources.

**Thank you for completing this questionnaire.**

**Please retain a copy for your records.**

Visit our website, [www.statcan.gc.ca](http://www.statcan.gc.ca)