

**Health Services Access Survey (HSAS) - 2001  
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*Variable:*                   **PRIMARY**                    *Position:* 1 *Length:*20

Household Identification Number

*Derived Variable - CCHS:* **PERSONID**                    *Position:* 21 *Length:*2

Person Identification Number

|         |            | FREQ   | WTD        |
|---------|------------|--------|------------|
| 01 : 08 |            | 14,210 | 24,753,333 |
| 96      | Valid skip | 0      | 0          |
| 99      | Not stated | 0      | 0          |
|         |            | =====  | =====      |
|         |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey.

*Variable:*                   **CPROV**                    *Position:* 23 *Length:*2

Province of Interview

|    |                      | FREQ   | WTD        |
|----|----------------------|--------|------------|
| 10 | Newfoundland         | 773    | 439,155    |
| 11 | Prince Edward Island | 1,012  | 111,095    |
| 12 | Nova Scotia          | 854    | 753,068    |
| 13 | New Brunswick        | 800    | 606,417    |
| 24 | Quebec               | 1,030  | 6,003,232  |
| 35 | Ontario              | 1,099  | 9,528,227  |
| 46 | Manitoba             | 799    | 863,421    |
| 47 | Saskatchewan         | 833    | 760,508    |
| 48 | Alberta              | 3,087  | 2,389,364  |
| 59 | British Columbia     | 3,923  | 3,298,846  |
| 96 | Valid skip           | 0      | 0          |
| 99 | Not stated           | 0      | 0          |
|    |                      | =====  | =====      |
|    |                      | 14,210 | 24,753,333 |

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*Derived Variable - CCHS: **GEOADUR1**                      Position: 25    Length:1*

Urban/Rural ---- Alphanumeric field - Processing variable

|   |                           | FREQ   | WTD        |
|---|---------------------------|--------|------------|
| 1 | Urban Core                | 7,746  | 17,443,281 |
| 2 | Urban Fringe              | 371    | 572,515    |
| 3 | Rural Fringe              | 923    | 1,761,544  |
| 4 | Urban Area outside CMA/CA | 2,325  | 2,120,293  |
| 5 | Rural Area outside CMA/CA | 2,845  | 2,855,699  |
| 6 | Valid skip                | 0      | 0          |
| 9 | Not stated                | 0      | 0          |
|   |                           | =====  | =====      |
|   |                           | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey.*

*Derived Variable - CCHS: **GEOADFED**                      Position:26 Length:3*

Federal Electoral District

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 000 : 099 |            | 14,210 | 24,753,333 |
| 996       | Valid skip | 0      | 0          |
| 999       | Not stated | 0      | 0          |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey.*

*Derived Variable - CCHS: **GEOADEA**                      Position:29 Length:3*

Enumeration Area

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 000 : 992 |            | 14,210 | 24,753,333 |
| 996       | Valid skip | 0      | 0          |
| 999       | Not stated | 0      | 0          |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey.*







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*Derived Variable - CCHS: **DHHADLE5** Position:47 Length:1*

Number of persons 5 years old or less in household

*Allowed Min: 0 Allowed Max: 5*

|       |            | FREQ   | WTD        |
|-------|------------|--------|------------|
| 0 : 4 |            | 14,210 | 24,753,333 |
| 6     | Valid skip | 0      | 0          |
| 9     | Not stated | 0      | 0          |
|       |            | =====  | =====      |
|       |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey.*

*Derived Variable - CCHS: **DHHAD611** Position:48 Length:1*

Number of persons 6 to 11 years old in household

*Allowed Min: 0 Allowed Max: 7*

|       |            | FREQ   | WTD        |
|-------|------------|--------|------------|
| 0 : 4 |            | 14,210 | 24,753,333 |
| 6     | Valid skip | 0      | 0          |
| 9     | Not stated | 0      | 0          |
|       |            | =====  | =====      |
|       |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey.*

*Derived Variable - CCHS: **SDCA\_2** Position: 49 Length:1*

Were you born a Canadian citizen?

|   |                | FREQ   | WTD        |
|---|----------------|--------|------------|
| 1 | Yes            | 77     | 129,228    |
| 2 | No             | 1,838  | 5,099,270  |
| 6 | Not applicable | 12,293 | 19,523,895 |
| 9 | Not stated     | 2      | 940        |
|   |                | =====  | =====      |
|   |                | 14,210 | 24,753,333 |

*Coverage: People not born in Canada*

*Note: Data from the Canadian Community Health Survey.*

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*Derived Variable - CCHS: INCADHH*

*Position:50 Length:2*

Total household income from all sources - (D)

|    |                      | FREQ   | WTD        |
|----|----------------------|--------|------------|
| 01 | No income            | 52     | 199,868    |
| 02 | Less than \$5,000    | 87     | 179,123    |
| 03 | \$5,000 to \$9,999   | 341    | 363,009    |
| 04 | \$10,000 to \$14,999 | 999    | 1,011,785  |
| 05 | \$15,000 to \$19,999 | 840    | 1,009,834  |
| 06 | \$20,000 to \$29,999 | 1,820  | 2,536,297  |
| 07 | \$30,000 to \$39,999 | 1,712  | 2,743,454  |
| 08 | \$40,000 to \$49,999 | 1,536  | 2,591,491  |
| 09 | \$50,000 to \$59,999 | 1,361  | 2,429,259  |
| 10 | \$60,000 to \$79,999 | 1,877  | 3,579,400  |
| 11 | \$80,000 or more     | 2,371  | 6,239,074  |
| 96 | Valid skip           | 0      | 0          |
| 99 | Not stated           | 1,214  | 1,870,740  |
|    |                      | =====  | =====      |
|    |                      | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey.

*Derived Variable - CCHS: INCADPER*

*Position:52 Length:2*

Total personal income from all sources - (D)

|    |                      | FREQ   | WTD        |
|----|----------------------|--------|------------|
| 01 | No income            | 539    | 1,283,256  |
| 02 | Less than \$5,000    | 888    | 1,927,792  |
| 03 | \$5,000 to \$9,999   | 1,175  | 1,853,063  |
| 04 | \$10,000 to \$14,999 | 1,832  | 2,349,797  |
| 05 | \$15,000 to \$19,999 | 1,222  | 1,856,681  |
| 06 | \$20,000 to \$29,999 | 2,220  | 3,621,729  |
| 07 | \$30,000 to \$39,999 | 1,724  | 3,087,516  |
| 08 | \$40,000 to \$49,999 | 1,138  | 2,309,398  |
| 09 | \$50,000 to \$59,999 | 818    | 1,572,247  |
| 10 | \$60,000 to \$79,999 | 813    | 1,603,935  |
| 11 | \$80,000 or more     | 513    | 1,090,753  |
| 96 | Valid skip           | 162    | 447,369    |
| 99 | Not stated           | 1,166  | 1,749,796  |
|    |                      | =====  | =====      |
|    |                      | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey.





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*Waiting Times:*            **WT\_Q07A**                            *Position:* 60    *Length:*1

What type of difficulties did you experience?...Getting a referral

|   |            | FREQ   |  | WTD        |
|---|------------|--------|--|------------|
| 1 | Yes        | 29     |  | 46,405     |
| 2 | No         | 618    |  | 1,063,296  |
| 6 | Valid skip | 13,561 |  | 23,639,669 |
| 7 | Don't know | 0      |  | 0          |
| 8 | Refused    | 0      |  | 0          |
| 9 | Not stated | 2      |  | 3,963      |
|   |            | =====  |  | =====      |
|   |            | 14,210 |  | 24,753,333 |

*Coverage:*                            Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*            **WT\_Q07B**                            *Position:* 61    *Length:*1

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   |  | WTD        |
|---|------------|--------|--|------------|
| 1 | Yes        | 208    |  | 366,010    |
| 2 | No         | 439    |  | 743,690    |
| 6 | Valid skip | 13,561 |  | 23,639,669 |
| 7 | Don't know | 0      |  | 0          |
| 8 | Refused    | 0      |  | 0          |
| 9 | Not stated | 2      |  | 3,963      |
|   |            | =====  |  | =====      |
|   |            | 14,210 |  | 24,753,333 |

*Coverage:*                            Respondents who experienced difficulties in seeing the specialist.

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*Waiting Times:*                    **WT\_Q07C**                    *Position:* 62    *Length:*1

What type of difficulties did you experience?...No specialists in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 55     | 45,873     |
| 2 | No         | 592    | 1,063,828  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*                    **WT\_Q07D**                    *Position:* 63    *Length:*1

What type of difficulties did you experience?...Waited too long between when appointment was booked and when visited specialist

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 422    | 731,941    |
| 2 | No         | 225    | 377,759    |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

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*Waiting Times:*                    **WT\_Q07E**                    *Position:* 64    *Length:*1

What type of difficulties did you experience?...Once arrived at the office, had to wait too long to see the doctor

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 51     | 65,039     |
| 2 | No         | 596    | 1,044,661  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*                    **WT\_Q07F**                    *Position:* 65    *Length:*1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 38     | 35,837     |
| 2 | No         | 609    | 1,073,864  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

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*Waiting Times:*                    **WT\_Q07G**                    *Position:* 66    *Length:*1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 5      | 11,005     |
| 2 | No         | 642    | 1,098,695  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*                    **WT\_Q07H**                    *Position:* 67    *Length:*1

What type of difficulties did you experience?...General deterioration of health

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 28     | 23,306     |
| 2 | No         | 619    | 1,086,394  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

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*Waiting Times:*                    **WT\_Q07I**                    *Position:* 68    *Length:*1

What type of difficulties did you experience?...Appointment cancelled or deferred by specialist

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 21     | 16,754     |
| 2 | No         | 626    | 1,092,947  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*                    **WT\_Q07J**                    *Position:* 69    *Length:*1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 47     | 40,935     |
| 2 | No         | 600    | 1,068,765  |
| 6 | Valid skip | 13,561 | 23,639,669 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

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*Waiting Times:*                    **WT\_Q08A**                    *Position:* 70    *Length:*3

How long did you have to wait?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 365 |            | 2,900  | 4,997,601  |
| 996       | Valid skip | 11,263 | 19,686,494 |
| 997       | Don't know | 40     | 61,781     |
| 998       | Refusal    | 5      | 3,493      |
| 999       | Not stated | 2      | 3,963      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*                    **WT\_Q08B**                    *Position:* 73    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 530    | 1,040,410  |
| 2 | weeks      | 1,166  | 1,883,763  |
| 3 | months     | 1,204  | 2,073,428  |
| 6 | Valid skip | 11,263 | 19,686,494 |
| 9 | Not stated | 47     | 69,238     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in seeing the specialist.

*Waiting Times:*                    **WT\_Q09A**                    *Position:* 74    *Length:*3

How long have you been waiting?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 115 |            | 330    | 495,923    |
| 996       | Valid skip | 13,875 | 24,252,773 |
| 997       | Don't know | 3      | 673        |
| 998       | Refusal    | 0      | 0          |
| 999       | Not stated | 2      | 3,963      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who have not already visited the specialist.

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*Waiting Times:*                    **WT\_Q09B**                    *Position:* 77    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 36     | 98,248     |
| 2 | weeks      | 88     | 100,429    |
| 3 | months     | 206    | 297,246    |
| 6 | Valid skip | 13,875 | 24,252,773 |
| 9 | Not stated | 5      | 4,637      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who have not already visited the specialist.

*Waiting Times:*                    **WT\_Q10**                    *Position:* 78    *Length:*1

In your view, was the waiting time ..

|   |                 | FREQ   | WTD        |
|---|-----------------|--------|------------|
| 1 | acceptable?     | 2,257  | 3,884,231  |
| 2 | not acceptable? | 982    | 1,627,792  |
| 3 | no view         | 36     | 46,428     |
| 6 | Valid skip      | 10,930 | 19,189,898 |
| 7 | Don't know      | 3      | 1,020      |
| 8 | Refusal         | 0      | 0          |
| 9 | Not stated      | 2      | 3,963      |
|   |                 | =====  | =====      |
|   |                 | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who required a visit to a medical specialist for a diagnosis or a consultation for a new illness or condition.

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*Waiting Times:*                    **WT\_Q11A**                    *Position:* 79    *Length:*3

In your particular case, what do you think is an acceptable waiting time?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 060 |            | 996    | 1,642,958  |
| 996       | Valid skip | 13,187 | 23,074,129 |
| 997       | Don't know | 23     | 30,564     |
| 998       | Refusal    | 2      | 1,719      |
| 999       | Not stated | 2      | 3,963      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting time for visiting a specialist was not acceptable.

*Waiting Times:*                    **WT\_Q11B**                    *Position:* 82    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 111    | 157,154    |
| 2 | weeks      | 517    | 973,345    |
| 3 | months     | 368    | 512,459    |
| 6 | Valid skip | 13,187 | 23,074,129 |
| 9 | Not stated | 27     | 36,246     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting time for visiting a specialist was not acceptable.

*Waiting Times:*                    **WT\_Q12**                    *Position:* 83    *Length:*1

Was your visit cancelled or postponed at any time?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 286    | 465,375    |
| 2 | No         | 2,991  | 5,093,269  |
| 6 | Valid skip | 10,930 | 19,189,898 |
| 7 | Don't know | 1      | 828        |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who required a visit to a medical specialist for a diagnosis or a consultation for a new illness or condition.

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*Waiting Times:*                    **WT\_Q13A**                    *Position:* 84    *Length:*1

Was it cancelled or postponed by .....yourself?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 71     | 68,379     |
| 2 | No         | 215    | 396,996    |
| 6 | Valid skip | 13,921 | 24,283,167 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 4,792      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had their appointment cancelled or deferred by specialist.

*Waiting Times:*                    **WT\_Q13B**                    *Position:* 85    *Length:*1

Was it cancelled or postponed by .....the specialist?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 206    | 374,304    |
| 2 | No         | 80     | 91,071     |
| 6 | Valid skip | 13,921 | 24,283,167 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 4,792      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had their appointment cancelled or deferred by specialist.

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*Waiting Times:*                    **WT\_Q13C**                    *Position:* 86    *Length:*1

Was it cancelled or postponed by .....Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 13     | 25,283     |
| 2 | No         | 273    | 440,092    |
| 6 | Valid skip | 13,921 | 24,283,167 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 4,792      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had their appointment cancelled or deferred by specialist.

*Waiting Times:*                    **WT\_Q14**                    *Position:* 87    *Length:*1

Do you think that your health, or other aspects of your life, have been affected in any way because you had to wait for this visit?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 722    | 1,163,920  |
| 2 | No         | 2,551  | 4,391,426  |
| 6 | Valid skip | 10,930 | 19,189,898 |
| 7 | Don't know | 5      | 4,126      |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 2      | 3,963      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who required a visit to a medical specialist for a diagnosis or a consultation for a new illness or condition.

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*Waiting Times:*                    **WT\_Q15A**                    *Position:* 88    *Length:*1

How was your life affected as a result of waiting for this visit?...Worry, anxiety, stress

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 480    | 709,387    |
| 2 | No         | 242    | 454,533    |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

*Waiting Times:*                    **WT\_Q15B**                    *Position:* 89    *Length:*1

How was your life affected as a result of waiting for this visit?...Worry or stress for family or friends

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 174    | 277,708    |
| 2 | No         | 548    | 886,212    |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

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*Waiting Times:*                    **WT\_Q15C**                    *Position:* 90    *Length:*1

How was your life affected as a result of waiting for this visit?...Pain

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 291    | 424,738    |
| 2 | No         | 431    | 739,183    |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

*Waiting Times:*                    **WT\_Q15D**                    *Position:* 91    *Length:*1

How was your life affected as a result of waiting for this visit?...Problems with activities of daily living (e.g. dressing, driving etc.)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 237    | 286,947    |
| 2 | No         | 485    | 876,973    |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

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*Waiting Times:*                    **WT\_Q15E**                    *Position:* 92    *Length:*1

How was your life affected as a result of waiting for this visit?...Loss of work

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 103    | 157,450    |
| 2 | No         | 619    | 1,006,470  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

*Waiting Times:*                    **WT\_Q15F**                    *Position:* 93    *Length:*1

How was your life affected as a result of waiting for this visit?...Loss of income

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 72     | 89,990     |
| 2 | No         | 650    | 1,073,930  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

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*Waiting Times:*                    **WT\_Q15G**                    *Position:* 94    *Length:*1

How was your life affected as a result of waiting for this visit?...Increased dependence on relatives/friends

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 83     | 77,329     |
| 2 | No         | 639    | 1,086,591  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

*Waiting Times:*                    **WT\_Q15H**                    *Position:* 95    *Length:*1

How was your life affected as a result of waiting for this visit?...Increased use of over-the-counter drugs

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 89     | 109,379    |
| 2 | No         | 633    | 1,054,541  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

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*Waiting Times:*                    **WT\_Q15I**                    *Position:* 96    *Length:*1

How was your life affected as a result of waiting for this visit?...Overall health deteriorated; condition got worse

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 201    | 336,978    |
| 2 | No         | 521    | 826,942    |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

*Waiting Times:*                    **WT\_Q15J**                    *Position:* 97    *Length:*1

How was your life affected as a result of waiting for this visit?...Health problem improved

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 7      | 9,126      |
| 2 | No         | 715    | 1,154,794  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

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*Waiting Times:*                    **WT\_Q15K**                    *Position:* 98    *Length:*1

How was your life affected as a result of waiting for this visit?...Personal relationships suffered

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 54     | 56,079     |
| 2 | No         | 668    | 1,107,841  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.

*Waiting Times:*                    **WT\_Q15L**                    *Position:* 99    *Length:*1

How was your life affected as a result of waiting for this visit?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 47     | 70,843     |
| 2 | No         | 675    | 1,093,077  |
| 6 | Valid skip | 13,481 | 23,581,323 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 7      | 8,090      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting for a visit with the specialist affected their health or other aspect of life.



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*Waiting Times:*            **WT\_Q19**                            *Position:* 103    *Length:*1

Did you already have this surgery?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 914    | 1,259,968  |
| 2 | No         | 95     | 128,138    |
| 6 | Valid skip | 13,200 | 23,362,592 |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required non emergency surgery.

*Waiting Times:*            **WT\_Q20**                            *Position:* 104    *Length:*1

Did the surgery require an overnight hospital stay?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 325    | 410,124    |
| 2 | No         | 588    | 848,215    |
| 6 | Valid skip | 13,295 | 23,490,729 |
| 7 | Don't know | 1      | 1,629      |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who had non emergency surgery in the last 12 months.

*Waiting Times:*            **WT\_Q21**                            *Position:* 105    *Length:*1

Thinking about this surgery, did you experience any difficulties getting it?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 168    | 242,778    |
| 2 | No         | 746    | 1,017,190  |
| 6 | Valid skip | 13,295 | 23,490,729 |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who had non emergency surgery in the last 12 months.

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*Waiting Times:*                    **WT\_Q22A**                    *Position:* 106    *Length:*1

What type of difficulties did you experience?...Getting an appointment with the surgeon

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 39     | 73,341     |
| 2 | No         | 129    | 169,438    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

*Waiting Times:*                    **WT\_Q22B**                    *Position:* 107    *Length:*1

What type of difficulties did you experience?...Getting a diagnosis

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 10     | 11,980     |
| 2 | No         | 158    | 230,798    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

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*Waiting Times:*                    **WT\_Q22C**                    *Position:* 108    *Length:*1

What type of difficulties did you experience?...Waiting for a diagnostic test

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 18     | 32,151     |
| 2 | No         | 150    | 210,628    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

*Waiting Times:*                    **WT\_Q22D**                    *Position:* 109    *Length:*1

What type of difficulties did you experience?...Waiting for a hospital bed to become available

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 31     | 24,820     |
| 2 | No         | 137    | 217,958    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

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*Waiting Times:*                    **WT\_Q22E**                    *Position:* 110    *Length:*1

What type of difficulties did you experience?...Waited too long for surgery

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 101    | 133,419    |
| 2 | No         | 67     | 109,360    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

*Waiting Times:*                    **WT\_Q22F**                    *Position:* 111    *Length:*1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 15     | 19,159     |
| 2 | No         | 153    | 223,619    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

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*Waiting Times:*                    **WT\_Q22G**                    *Position:* 112    *Length:*1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 6      | 3,793      |
| 2 | No         | 162    | 238,985    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

*Waiting Times:*                    **WT\_Q22H**                    *Position:* 113    *Length:*1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 0      | 0          |
| 2 | No         | 168    | 242,778    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

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*Waiting Times:*                    **WT\_Q22I**                    *Position:* 114    *Length:*1

What type of difficulties did you experience?...Personal or family responsibilities

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 5      | 6,139      |
| 2 | No         | 163    | 236,639    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

*Waiting Times:*                    **WT\_Q22J**                    *Position:* 115    *Length:*1

What type of difficulties did you experience?...Surgery cancelled or postponed by surgeon or hospital

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 27     | 27,431     |
| 2 | No         | 141    | 215,347    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

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*Waiting Times:*                    **WT\_Q22K**                    *Position:* 116    *Length:*1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 19     | 26,687     |
| 2 | No         | 149    | 216,092    |
| 6 | Valid skip | 14,041 | 24,507,919 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting non emergency surgery.

*Waiting Times:*                    **WT\_Q23A**                    *Position:* 117    *Length:*3

How long did you have to wait between when you and the surgeon decided to go ahead with surgery and the day of surgery?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 210 |            | 900    | 1,252,218  |
| 996       | Valid skip | 13,295 | 23,490,729 |
| 997       | Don't know | 12     | 6,841      |
| 998       | Refusal    | 1      | 439        |
| 999       | Not stated | 2      | 3,105      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had non emergency in the past 12 months.

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*Waiting Times:*                    **WT\_Q23B**                    *Position:* 120    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 146    | 198,263    |
| 2 | weeks      | 336    | 448,495    |
| 3 | months     | 418    | 605,460    |
| 6 | Valid skip | 13,295 | 23,490,729 |
| 9 | Not stated | 15     | 10,386     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had non emergency in the past 12 months.

*Waiting Times:*                    **WT\_Q24**                    *Position:* 121    *Length:*1

Will the surgery require an overnight hospital stay?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 47     | 60,541     |
| 2 | No         | 42     | 60,759     |
| 6 | Valid skip | 14,114 | 24,622,560 |
| 7 | Don't know | 5      | 6,624      |
| 8 | Refusal    | 1      | 213        |
| 9 | Not stated | 1      | 2,636      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not have their non emergency surgery yet.

*Waiting Times:*                    **WT\_Q25A**                    *Position:* 122    *Length:*3

How long have you been waiting since you and the surgeon decided to go ahead with the surgery?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 052 |            | 47     | 60,541     |
| 996       | Valid skip | 14,156 | 24,683,319 |
| 999       | Not stated | 7      | 9,473      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not have their non emergency surgery yet but will require an overnight hospital stay

*Note:*    Respondents who answered that they hadn't had their surgery yet and that the surgery would not require an overnight hospital stay were excluded from this question due to a flow error in the specifications and in the application. In total, 49 records were excluded.

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*Waiting Times:*                    **WT\_Q25B**                    *Position:* 125    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 2      | 1,157      |
| 2 | weeks      | 7      | 10,723     |
| 3 | months     | 38     | 48,661     |
| 6 | Valid skip | 14,156 | 24,683,319 |
| 9 | Not stated | 7      | 9,473      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not have their surgery yet but will require an overnight hospital stay.

*Note:*    Respondents who answered that they hadn't had their surgery yet and that the surgery would not require an overnight hospital stay were excluded from this question due to a flow error in the specifications and in the application. In total, 49 records were excluded.

*Waiting Times:*                    **WT\_Q26**                    *Position:* 126    *Length:*1

In your view, was the waiting time ...

|   |                 | FREQ   | WTD        |
|---|-----------------|--------|------------|
| 1 | acceptable?     | 761    | 1,035,941  |
| 2 | not acceptable? | 234    | 340,453    |
| 3 | no view         | 13     | 11,242     |
| 6 | Valid skip      | 13,200 | 23,362,592 |
| 9 | Not stated      | 2      | 3,105      |
|   |                 | =====  | =====      |
|   |                 | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who required non emergency surgery.

*Waiting Times:*                    **WT\_Q27A**                    *Position:* 127    *Length:*3

In your particular case, what do you think is an acceptable waiting time?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 060 |            | 241    | 347,688    |
| 996       | Valid skip | 13,961 | 24,398,533 |
| 997       | Don't know | 6      | 4,007      |
| 999       | Not stated | 2      | 3,105      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting time for non emergency not acceptable.

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*Waiting Times:*                    **WT\_Q27B**                    *Position:* 130    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 24     | 20,782     |
| 2 | weeks      | 90     | 160,106    |
| 3 | months     | 127    | 166,800    |
| 6 | Valid skip | 13,961 | 24,398,533 |
| 9 | Not stated | 8      | 7,112      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt the waiting time for non emergency not acceptable.

*Waiting Times:*                    **WT\_Q28**                    *Position:* 131    *Length:*1

Was your surgery cancelled or postponed at any time?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 140    | 189,011    |
| 2 | No         | 868    | 1,198,625  |
| 6 | Valid skip | 13,200 | 23,362,592 |
| 9 | Not stated | 2      | 3,105      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who required non emergency surgery.

*Waiting Times:*                    **WT\_Q29A**                    *Position:* 132    *Length:*1

Was it cancelled or postponed by .....yourself?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 32     | 43,658     |
| 2 | No         | 106    | 143,864    |
| 6 | Valid skip | 14,068 | 24,561,217 |
| 7 | Don't know | 2      | 1,489      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,105      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had surgery cancelled.

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*Waiting Times:*                    **WT\_Q29B**                    *Position:* 133    *Length:*1

Was it cancelled or postponed by .....the surgeon?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 52     | 73,668     |
| 2 | No         | 86     | 113,854    |
| 6 | Valid skip | 14,068 | 24,561,217 |
| 7 | Don't know | 2      | 1,489      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,105      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had surgery cancelled.

*Waiting Times:*                    **WT\_Q29C**                    *Position:* 134    *Length:*1

Was it cancelled or postponed by .....the hospital?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 50     | 70,993     |
| 2 | No         | 88     | 116,530    |
| 6 | Valid skip | 14,068 | 24,561,217 |
| 7 | Don't know | 2      | 1,489      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,105      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had surgery cancelled.

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*Waiting Times:*                    **WT\_Q29D**                    *Position:* 135    *Length:*1

Was it cancelled or postponed by .....Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 8      | 5,947      |
| 2 | No         | 130    | 181,576    |
| 6 | Valid skip | 14,068 | 24,561,217 |
| 7 | Don't know | 2      | 1,489      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 3,105      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had surgery cancelled.

*Waiting Times:*                    **WT\_Q30**                    *Position:* 136    *Length:*1

Do you think that your health or other aspects of your life have been affected in any way due to waiting for this surgery?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 220    | 267,468    |
| 2 | No         | 787    | 1,119,823  |
| 6 | Valid skip | 13,200 | 23,362,592 |
| 7 | Don't know | 1      | 345        |
| 9 | Not stated | 2      | 3,105      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who required non emergency surgery.

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*Waiting Times:*                    **WT\_Q31A**                    *Position:* 137    *Length:*1

How was your life affected as a result of waiting for surgery?...Worry, anxiety, stress

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 125    | 108,210    |
| 2 | No         | 95     | 159,258    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

*Waiting Times:*                    **WT\_Q31B**                    *Position:* 138    *Length:*1

How was your life affected as a result of waiting for surgery?...Worry or stress for family or friends

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 54     | 62,029     |
| 2 | No         | 166    | 205,439    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

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*Waiting Times:*                    **WT\_Q31C**                    *Position:* 139    *Length:*1

How was your life affected as a result of waiting for surgery?...Pain

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 98     | 112,090    |
| 2 | No         | 122    | 155,379    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

*Waiting Times:*                    **WT\_Q31D**                    *Position:* 140    *Length:*1

How was your life affected as a result of waiting for surgery?...Problems with activities of daily living (e.g. dressing, driving etc.)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 98     | 113,808    |
| 2 | No         | 122    | 153,660    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

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*Waiting Times:*                    **WT\_Q31E**                    *Position:* 141    *Length:*1

How was your life affected as a result of waiting for surgery?...Loss of work

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 31     | 27,134     |
| 2 | No         | 189    | 240,334    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

*Waiting Times:*                    **WT\_Q31F**                    *Position:* 142    *Length:*1

How was your life affected as a result of waiting for surgery?...Loss of income

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 24     | 26,347     |
| 2 | No         | 196    | 241,121    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

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*Waiting Times:*                    **WT\_Q31G**                    *Position:* 143    *Length:*1

How was your life affected as a result of waiting for surgery?...Increased dependence on relatives/friends

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 44     | 34,099     |
| 2 | No         | 176    | 233,369    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

*Waiting Times:*                    **WT\_Q31H**                    *Position:* 144    *Length:*1

How was your life affected as a result of waiting for surgery?...Increased use of over-the-counter drugs

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 22     | 14,349     |
| 2 | No         | 198    | 253,119    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

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*Waiting Times:*                    **WT\_Q31I**                    *Position:* 145    *Length:*1

How was your life affected as a result of waiting for surgery?...Overall health deteriorated; condition got worse

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 63     | 89,768     |
| 2 | No         | 157    | 177,701    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

*Waiting Times:*                    **WT\_Q31J**                    *Position:* 146    *Length:*1

How was your life affected as a result of waiting for surgery?...Health problem improved

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 2,721      |
| 2 | No         | 218    | 264,747    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

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*Waiting Times:*                    **WT\_Q31K**                    *Position:* 147    *Length:*1

How was your life affected as a result of waiting for surgery?...Personal relationships suffered

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 9      | 6,474      |
| 2 | No         | 211    | 260,994    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.

*Waiting Times:*                    **WT\_Q31L**                    *Position:* 148    *Length:*1

How was your life affected as a result of waiting for surgery?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 24     | 27,665     |
| 2 | No         | 196    | 239,803    |
| 6 | Valid skip | 13,987 | 24,482,414 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 3,451      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who felt their health or other aspects of their life were affected by waiting for this surgery.







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*Waiting Times:*                    **WT\_Q40**                    *Position:* 156    *Length:*1

Thinking about this test, did you experience any difficulties getting it?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 201    | 292,735    |
| 2 | No         | 867    | 1,363,381  |
| 6 | Valid skip | 13,137 | 23,093,603 |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who already had the test.

*Waiting Times:*                    **WT\_Q41A**                    *Position:* 157    *Length:*1

What type of difficulties did you experience?...Getting a referral

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 6      | 3,558      |
| 2 | No         | 195    | 289,177    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

*Waiting Times:*                    **WT\_Q41B**                    *Position:* 158    *Length:*1

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 57     | 46,573     |
| 2 | No         | 144    | 246,162    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

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*Waiting Times:*                    **WT\_Q41C**                    *Position:* 159    *Length:*1

What type of difficulties did you experience?...Waited too long between when appointment was booked and when had the test

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 139    | 211,314    |
| 2 | No         | 62     | 81,421     |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

*Waiting Times:*                    **WT\_Q41D**                    *Position:* 160    *Length:*1

What type of difficulties did you experience?...Once arrived at the facility, had to wait too long to get the test

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 21     | 31,930     |
| 2 | No         | 180    | 260,805    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

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*Waiting Times:*                    **WT\_Q41E**                    *Position:* 161    *Length:*1

What type of difficulties did you experience?...Service not available at time required

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 7      | 11,786     |
| 2 | No         | 194    | 280,949    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

*Waiting Times:*                    **WT\_Q41F**                    *Position:* 162    *Length:*1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 17     | 6,894      |
| 2 | No         | 184    | 285,841    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

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*Waiting Times:*                    **WT\_Q41G**                    *Position:* 163    *Length:*1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 9      | 6,867      |
| 2 | No         | 192    | 285,867    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

*Waiting Times:*                    **WT\_Q41H**                    *Position:* 164    *Length:*1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 0      | 0          |
| 2 | No         | 201    | 292,735    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

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*Waiting Times:*                    **WT\_Q41I**                    *Position:* 165    *Length:*1

What type of difficulties did you experience?...Did not know where to go (i.e. information problems)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1      | 394        |
| 2 | No         | 200    | 292,341    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

*Waiting Times:*                    **WT\_Q41J**                    *Position:* 166    *Length:*1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 21     | 28,880     |
| 2 | No         | 180    | 263,855    |
| 6 | Valid skip | 14,004 | 24,456,984 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 5      | 3,615      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties in getting the test.

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*Waiting Times:*                    **WT\_Q42A**                    *Position:* 167    *Length:*3

How long did you have to wait between when you and your doctor decided to go ahead with the test and the day of the test?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 180 |            | 1,042  | 1,640,160  |
| 996       | Valid skip | 13,137 | 23,093,603 |
| 997       | Don't know | 26     | 15,955     |
| 999       | Not stated | 5      | 3,615      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who already had the test.

*Waiting Times:*                    **WT\_Q42B**                    *Position:* 170    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 296    | 513,877    |
| 2 | weeks      | 388    | 509,796    |
| 3 | months     | 358    | 616,487    |
| 6 | Valid skip | 13,137 | 23,093,603 |
| 9 | Not stated | 31     | 19,570     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who already had the test.

*Waiting Times:*                    **WT\_Q43A**                    *Position:* 171    *Length:*3

How long have you been waiting for the test since you and your doctor decided to go ahead with the test?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 138 |            | 73     | 193,351    |
| 996       | Valid skip | 14,126 | 24,550,798 |
| 997       | Don't know | 6      | 4,805      |
| 998       | Refusal    | 1      | 941        |
| 999       | Not stated | 4      | 3,438      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

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*Waiting Times:*                    **WT\_Q43B**                    *Position:* 174    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 10     | 7,577      |
| 2 | weeks      | 20     | 121,772    |
| 3 | months     | 43     | 64,003     |
| 6 | Valid skip | 14,126 | 24,550,798 |
| 9 | Not stated | 11     | 9,184      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q44**                    *Position:* 175    *Length:*1

In your view, was the waiting time ...

|   |                 | FREQ   | WTD        |
|---|-----------------|--------|------------|
| 1 | acceptable?     | 821    | 1,253,233  |
| 2 | not acceptable? | 310    | 585,069    |
| 3 | no view         | 16     | 16,865     |
| 6 | Valid skip      | 13,058 | 22,894,683 |
| 7 | Don't know      | 1      | 45         |
| 9 | Not stated      | 4      | 3,438      |
|   |                 | =====  | =====      |
|   |                 | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q45A**                    *Position:* 176    *Length:*3

In your particular case, what do you think would have been an acceptable waiting time?

*Allowed Min:*                    001                    *Allowed Max:*365

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 001 : 030 |            | 312    | 587,847    |
| 996       | Valid skip | 13,879 | 24,147,916 |
| 997       | Don't know | 15     | 14,132     |
| 998       | Refusal    | 0      | 0          |
| 999       | Not stated | 4      | 3,438      |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who found the waiting time for the test unacceptable.

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*Waiting Times:*                    **WT\_Q45B**                    *Position:* 179    *Length:*1

Enter unit of time.

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | days       | 49     | 103,215    |
| 2 | weeks      | 165    | 352,119    |
| 3 | months     | 98     | 132,513    |
| 6 | Valid skip | 13,879 | 24,147,916 |
| 9 | Not stated | 19     | 17,570     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who found the waiting time for the test unacceptable.

*Waiting Times:*                    **WT\_Q46**                    *Position:* 180    *Length:*1

Was your test cancelled or postponed at any time?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 45     | 48,791     |
| 2 | No         | 1,103  | 1,806,422  |
| 6 | Valid skip | 13,058 | 22,894,683 |
| 9 | Not stated | 4      | 3,438      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q47**                    *Position:* 181    *Length:*1

Was it cancelled or postponed by ...

|   |                 | FREQ   | WTD        |
|---|-----------------|--------|------------|
| 1 | yourself?       | 14     | 10,366     |
| 2 | the specialist? | 4      | 4,895      |
| 3 | the hospital?   | 23     | 28,581     |
| 4 | the clinic?     | 2      | 973        |
| 5 | Other - Specify | 2      | 3,976      |
| 6 | Valid skip      | 14,161 | 24,701,104 |
| 9 | Not stated      | 4      | 3,438      |
|   |                 | =====  | =====      |
|   |                 | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had the test cancelled or postponed.



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*Waiting Times:*                    **WT\_Q49B**                    *Position:* 184    *Length:*1

How was your life affected as a result of waiting for this test?...Worry or stress for family or friends

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 59     | 59,156     |
| 2 | No         | 160    | 361,401    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q49C**                    *Position:* 185    *Length:*1

How was your life affected as a result of waiting for this test?...Pain

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 88     | 224,940    |
| 2 | No         | 131    | 195,617    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

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*Waiting Times:*                    **WT\_Q49D**                    *Position:* 186    *Length:*1

How was your life affected as a result of waiting for this test?...Problems with activities of daily living (e.g. dressing, driving etc.)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 56     | 50,859     |
| 2 | No         | 163    | 369,699    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q49E**                    *Position:* 187    *Length:*1

How was your life affected as a result of waiting for this test?...Loss of work

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 27     | 30,815     |
| 2 | No         | 192    | 389,742    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

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*Waiting Times:*                    **WT\_Q49F**                    *Position:* 188    *Length:*1

How was your life affected as a result of waiting for this test?...Loss of income

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 17     | 15,548     |
| 2 | No         | 202    | 405,009    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q49G**                    *Position:* 189    *Length:*1

How was your life affected as a result of waiting for this test?...Increased dependence on relatives/friends

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 22     | 14,061     |
| 2 | No         | 197    | 406,497    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

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*Waiting Times:*                    **WT\_Q49H**                    *Position:* 190    *Length:*1

How was your life affected as a result of waiting for this test?...Increased use of over-the-counter drugs

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 20     | 16,072     |
| 2 | No         | 199    | 404,485    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q49I**                    *Position:* 191    *Length:*1

How was your life affected as a result of waiting for this test?...Overall health deteriorated; condition got worse

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 48     | 73,458     |
| 2 | No         | 171    | 347,099    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

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*Waiting Times:*                    **WT\_Q49J**                    *Position:* 192    *Length:*1

How was your life affected as a result of waiting for this test?...Health problem improved

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 4      | 4,004      |
| 2 | No         | 215    | 416,553    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*Waiting Times:*                    **WT\_Q49K**                    *Position:* 193    *Length:*1

How was your life affected as a result of waiting for this test?...Personal relationships suffered

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 10     | 17,470     |
| 2 | No         | 209    | 403,088    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

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*Waiting Times:*                    **WT\_Q49L**                    *Position:* 194    *Length:*1

How was your life affected as a result of waiting for this test?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 17     | 22,217     |
| 2 | No         | 202    | 398,340    |
| 6 | Valid skip | 13,983 | 24,323,823 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 8      | 8,953      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who did not already have the test.

*24/7 Access:*                    **AC\_Q02**                    *Position:* 195    *Length:*1

In the past 12 months, have you required health information or advice for yourself or a family member?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 6,579  | 11,301,196 |
| 2 | No         | 7,629  | 13,451,648 |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 2      | 489        |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    All respondents.

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24/7 Access:                      **AC\_Q03**                      Position: 196    Length:2

Who did you contact most often when you needed health information or advice for yourself or a family member ...  
during 'regular' office hours (i.e. 9:00 am to 5:00 pm Mon-Fri)?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 5,181  | 8,215,023  |
| 02 | Community health centre (CLSC in Quebec)                               | 185    | 431,653    |
| 03 | Walk-in clinic   | 322    | 845,848    |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare,<br>Health-Line)      | 118    | 338,294    |
| 05 | Hospital   | 174    | 296,031    |
| 06 | Emergency room   | 97     | 232,499    |
| 07 | Have not required health info or advice during regular<br>office hours | 140    | 389,591    |
| 08 | Other - Specify  | 361    | 551,643    |
| 96 | Valid skip   | 7,629  | 13,451,648 |
| 97 | Don't know   | 1      | 614        |
| 99 | Not stated   | 2      | 489        |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

Coverage:                      Respondents who required health information or advice.

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24/7 Access:                    **AC\_Q04**                    Position: 198   Length:2

Thinking about the past 12 months and about the health services in your area, who did you contact most often when you needed health information or advice for yourself or a family member ... during evenings and weekends (i.e. 5:00 to 9:00 pm Mon-Fri or 9:00 am to 5:00 pm Sat-Sun)?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 315    | 649,314    |
| 02 | Community health centre (CLSC in Quebec)                             | 75     | 233,106    |
| 03 | Walk-in clinic   | 714    | 1,269,769  |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare, Health-Line)       | 172    | 506,811    |
| 05 | Hospital   | 392    | 572,265    |
| 06 | Emergency room   | 865    | 1,088,153  |
| 07 | Have not required health info or advice during evenings and weekends | 3,772  | 6,524,604  |
| 08 | Other - Specify  | 267    | 446,713    |
| 96 | Valid skip   | 7,629  | 13,451,648 |
| 97 | Don't know   | 7      | 10,460     |
| 99 | Not stated   | 2      | 489        |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

Coverage:                    Respondents who required health information or advice.

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24/7 Access:                    **AC\_Q05**                    Position: 200   Length:2

Thinking about the past 12 months and about the health services in your area, who did you contact most often when you needed health information or advice for yourself or a family member ... during the middle of the night?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 55     | 140,345    |
| 02 | Community health centre (CLSC in Quebec)                               | 28     | 65,879     |
| 03 | Walk-in clinic   | 31     | 36,568     |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare, Health-Line)         | 86     | 244,409    |
| 05 | Hospital   | 261    | 409,457    |
| 06 | Emergency room   | 743    | 1,135,942  |
| 07 | Have not required health info or advice during the middle of the night | 5,304  | 9,160,716  |
| 08 | Other - Specify  | 67     | 103,896    |
| 96 | Valid skip   | 7,629  | 13,451,648 |
| 97 | Don't know   | 3      | 3,164      |
| 98 | Refusal  | 1      | 819        |
| 99 | Not stated   | 2      | 489        |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

Coverage:                    Respondents who required health information or advice.

24/7 Access:                    **AC\_Q06**                    Position: 202   Length:1

In the past 12 months, did you ever experience any difficulties getting the health information or advice you needed for you or a family member?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,017  | 1,483,589  |
| 2 | No         | 5,561  | 9,816,994  |
| 6 | Valid skip | 7,629  | 13,451,648 |
| 7 | Don't know | 1      | 614        |
| 9 | Not stated | 2      | 489        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who required health information or advice.



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24/7 Access:                   **AC\_Q08C**                                    *Position: 206    Length:1*

What type of difficulties did you experience?...Could not get through (i.e. no answer)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 42     | 49,293     |
| 2 | No         | 743    | 1,047,746  |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting health information during regular office hours.

24/7 Access:                   **AC\_Q08D**                                    *Position: 207    Length:1*

What type of difficulties did you experience?...Waited too long to speak to someone

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 264    | 279,504    |
| 2 | No         | 521    | 817,535    |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting health information during regular office hours.

24/7 Access:                   **AC\_Q08E**                                    *Position: 208    Length:1*

What type of difficulties did you experience?... Did not get adequate info or advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 292    | 415,478    |
| 2 | No         | 493    | 681,561    |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

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24/7 Access:                    **AC\_Q08F**                    Position: 209   Length:1

What type of difficulties did you experience?... Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 172    | 202,921    |
| 2 | No         | 613    | 894,118    |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

24/7 Access:                    **AC\_Q09**                    Position: 210   Length:1

Did you experience difficulties getting health information or advice during evenings and weekends (i.e. 5:00 to 9:00 pm Mon-Fri or 9:00 am to 5:00 pm Sat-Sun)?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 298    | 502,511    |
| 2 | No         | 284    | 347,856    |
| 6 | Valid skip | 13,625 | 23,901,863 |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who required health information or advice.

24/7 Access:                    **AC\_Q10A**                    Position: 211   Length:1

What type of difficulties did you experience?...Contacting a physician or nurse

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 67     | 139,962    |
| 2 | No         | 231    | 362,549    |
| 6 | Valid skip | 13,909 | 24,249,720 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during evenings and weekends.

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24/7 Access:                    **AC\_Q10B**                    Position: 212   Length:1

What type of difficulties did you experience?...Did not have a phone number

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 1,487      |
| 2 | No         | 296    | 501,024    |
| 6 | Valid skip | 13,909 | 24,249,720 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting health information during evenings and weekends.

24/7 Access:                    **AC\_Q10C**                    Position: 213   Length:1

What type of difficulties did you experience?...Could not get through (i.e. no answer)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 10     | 17,534     |
| 2 | No         | 288    | 484,977    |
| 6 | Valid skip | 13,909 | 24,249,720 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting health information during evenings and weekends.

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24\7 Access:                    **AC\_Q10D**                    Position: 214   Length:1

What type of difficulties did you experience?...Waited too long to speak to someone

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 138    | 144,353    |
| 2 | No         | 160    | 358,158    |
| 6 | Valid skip | 13,909 | 24,249,720 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during evenings and weekends.

24\7 Access:                    **AC\_Q10E**                    Position: 215   Length:1

What type of difficulties did you experience?... Did not get adequate info or advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 99     | 185,191    |
| 2 | No         | 199    | 317,320    |
| 6 | Valid skip | 13,909 | 24,249,720 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

24\7 Access:                    **AC\_Q10F**                    Position: 216   Length:1

What type of difficulties did you experience?... Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 47     | 62,161     |
| 2 | No         | 251    | 440,350    |
| 6 | Valid skip | 13,909 | 24,249,720 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

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24/7 Access:                    **AC\_Q11**                                    Position: 217    Length:1

Did you experience difficulties getting health information or advice during the middle of the night?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 99     | 117,989    |
| 2 | No         | 194    | 242,467    |
| 6 | Valid skip | 13,914 | 24,391,775 |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who required health information or advice.

24/7 Access:                    **AC\_Q12A**                                    Position: 218    Length:1

What type of difficulties did you experience?...Contacting a physician or nurse

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 20     | 10,613     |
| 2 | No         | 79     | 107,375    |
| 6 | Valid skip | 14,108 | 24,634,242 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during the middle of the night..

24/7 Access:                    **AC\_Q12B**                                    Position: 219    Length:1

What type of difficulties did you experience?...Did not have a phone number

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 0      | 0          |
| 2 | No         | 99     | 117,989    |
| 6 | Valid skip | 14,108 | 24,634,242 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during the middle of the night..

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24/7 Access:                    **AC\_Q12C**                    Position: 220   Length:1

What type of difficulties did you experience?...Could not get through (i.e. no answer)

|   |            | FREQ   |  | WTD        |
|---|------------|--------|--|------------|
| 1 | Yes        | 7      |  | 7,801      |
| 2 | No         | 92     |  | 110,188    |
| 6 | Valid skip | 14,108 |  | 24,634,242 |
| 7 | Don't know | 0      |  | 0          |
| 8 | Refused    | 0      |  | 0          |
| 9 | Not stated | 3      |  | 1,103      |
|   |            | =====  |  | =====      |
|   |            | 14,210 |  | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during the middle of the night..

24/7 Access:                    **AC\_Q12D**                    Position: 221   Length:1

What type of difficulties did you experience?...Waited too long to speak to someone

|   |            | FREQ   |  | WTD        |
|---|------------|--------|--|------------|
| 1 | Yes        | 56     |  | 68,859     |
| 2 | No         | 43     |  | 49,129     |
| 6 | Valid skip | 14,108 |  | 24,634,242 |
| 7 | Don't know | 0      |  | 0          |
| 8 | Refused    | 0      |  | 0          |
| 9 | Not stated | 3      |  | 1,103      |
|   |            | =====  |  | =====      |
|   |            | 14,210 |  | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during the middle of the night..

24/7 Access:                    **AC\_Q12E**                    Position: 222   Length:1

What type of difficulties did you experience?... Did not get adequate info or advice

|   |            | FREQ   |  | WTD        |
|---|------------|--------|--|------------|
| 1 | Yes        | 34     |  | 38,068     |
| 2 | No         | 65     |  | 79,920     |
| 6 | Valid skip | 14,108 |  | 24,634,242 |
| 7 | Don't know | 0      |  | 0          |
| 8 | Refused    | 0      |  | 0          |
| 9 | Not stated | 3      |  | 1,103      |
|   |            | =====  |  | =====      |
|   |            | 14,210 |  | 24,753,333 |

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24/7 Access:                    **AC\_Q12F**                    Position: 223    Length:1

What type of difficulties did you experience?... Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 12     | 13,882     |
| 2 | No         | 87     | 104,107    |
| 6 | Valid skip | 14,108 | 24,634,242 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

24/7 Access:                    **AC\_Q13**                    Position: 224    Length:1

During the past 12 months, was there ever a time when you felt that you needed health information or advice for yourself or a family member but you didn't receive it?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 820    | 1,200,419  |
| 2 | No         | 5,757  | 10,099,794 |
| 6 | Valid skip | 7,629  | 13,451,648 |
| 7 | Don't know | 2      | 984        |
| 9 | Not stated | 2      | 489        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting health information during the middle of the night.

24/7 Access:                    **AC\_Q14A**                    Position: 225    Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Did not know who to call

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 49     | 65,823     |
| 2 | No         | 770    | 1,134,033  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q14B**                    Position: 226   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Doctor not available - at time required (e.g. on holidays, inconvenient hours)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 247    | 423,084    |
| 2 | No         | 572    | 776,772    |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q14C**                    Position: 227   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Felt would be inadequate

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 33     | 35,080     |
| 2 | No         | 786    | 1,164,776  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q14D**                    Position: 228   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Too busy

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 27     | 39,654     |
| 2 | No         | 792    | 1,160,201  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q14E**                    Position: 229   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Didn't get around to it / didn't bother

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 16     | 12,059     |
| 2 | No         | 803    | 1,187,796  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q14F**                    Position: 230   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1      | 253        |
| 2 | No         | 818    | 1,199,602  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q14G**                    Position: 231   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Personal or family responsibilities

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 4      | 2,915      |
| 2 | No         | 815    | 1,196,940  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q14H**                    Position: 232   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Dislikes doctors / afraid

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 12     | 20,491     |
| 2 | No         | 807    | 1,179,365  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q14I**                    Position: 233   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Decided not to seek advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 17     | 11,788     |
| 2 | No         | 802    | 1,188,068  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q14J**                    Position: 234   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Did not get adequate info or advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 371    | 498,112    |
| 2 | No         | 448    | 701,744    |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q14K**                    Position: 235   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Service not available

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 88     | 121,053    |
| 2 | No         | 731    | 1,078,803  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q14L**                    Position: 236   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 182    | 219,029    |
| 2 | No         | 637    | 980,827    |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q15A**                    Position: 237   Length:1

Again, thinking of the most recent time, did you require health information or advice about .....a physical health problem?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 668    | 977,244    |
| 2 | No         | 152    | 223,175    |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q15B**                    Position: 238   Length:1

Again, thinking of the most recent time, did you require health information or advice about .....an emotional or mental health problem?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 89     | 108,865    |
| 2 | No         | 731    | 1,091,554  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q15C**                    Position: 239   Length:1

Again, thinking of the most recent time, did you require health information or advice about .....routine care?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 41     | 85,838     |
| 2 | No         | 779    | 1,114,581  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

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24/7 Access:                    **AC\_Q15D**                    Position: 240   Length:1

Again, thinking of the most recent time, did you require health information or advice about .....an injury?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 48     | 42,866     |
| 2 | No         | 772    | 1,157,553  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q15E**                    Position: 241   Length:1

Again, thinking of the most recent time, did you require health information or advice about ..... Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 26     | 47,272     |
| 2 | No         | 794    | 1,153,147  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

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24/7 Access:                    **AC\_Q16**                                    Position: 242    Length:2

From whom did you try to get the health information or advice?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 508    | 686,068    |
| 02 | Community health centre (CLSC in Quebec)                       | 22     | 58,189     |
| 03 | Walk-in clinic   | 44     | 102,182    |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare, Health-Line) | 16     | 36,791     |
| 05 | Hospital   | 70     | 135,166    |
| 06 | Emergency room   | 68     | 79,703     |
| 07 | Other - Specify  | 91     | 101,513    |
| 96 | Valid skip   | 13,386 | 23,551,442 |
| 97 | Don't know   | 1      | 806        |
| 99 | Not stated   | 4      | 1,472      |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health information and didn't get it.

24/7 Access:                    **AC\_Q18**                                    Position: 244    Length:1

Do you have a regular family doctor?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 12,659 | 21,704,667 |
| 2 | No         | 1,548  | 3,043,129  |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 3      | 5,537      |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    All respondents

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24/7 Access:                    **AC\_Q19**    Position: 245    Length:1

Thinking about the last 12 months, how would you rate the quality of care provided by this doctor? Would you say it was ...

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | excellent? | 6,402  | 11,511,991 |
| 2 | good?      | 5,082  | 8,517,818  |
| 3 | fair?      | 841    | 1,201,039  |
| 4 | poor?      | 189    | 254,118    |
| 6 | Valid skip | 1,548  | 3,043,129  |
| 7 | Don't know | 136    | 183,166    |
| 8 | Refusal    | 9      | 36,535     |
| 9 | Not stated | 3      | 5,537      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who have a regular family doctor.

24/7 Access:                    **AC\_Q20**    Position: 246    Length:1

Why do you not have a regular family doctor?

|   |  | FREQ   | WTD        |
|---|--|--------|------------|
| 1 | No family doctors available in the area                | 164    | 175,793    |
| 2 | Family doctors in the area are not taking new patients | 142    | 310,587    |
| 3 | Have not tried to contact one                          | 660    | 1,547,743  |
| 4 | Had a family doctor but he/she left or retired         | 282    | 283,803    |
| 5 | Other - Specify  | 295    | 715,723    |
| 6 | Valid skip   | 12,514 | 21,484,966 |
| 7 | Don't know   | 5      | 9,479      |
| 9 | Not stated   | 148    | 225,238    |
|   |  | =====  | =====      |
|   |  | 14,210 | 24,753,333 |

Coverage:                    Respondents who do not have a regular family doctor.

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24/7 Access:                      **AC\_Q21**                                      Position: 247    Length:2

Thinking about the past 12 months, where did you most often go to get routine or on-going health care services for you or a family member ... during 'regular' office hours (i.e. 9:00 am to 5:00 pm Mon-Fri)?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 11,051 | 17,886,255 |
| 02 | Community health centre (CLSC in Quebec)                           | 288    | 567,502    |
| 03 | Walk-in clinic   | 1,028  | 2,664,632  |
| 04 | Hospital   | 260    | 596,754    |
| 05 | Emergency room   | 156    | 298,311    |
| 06 | Have not required health care services during regular office hours | 1,264  | 2,471,591  |
| 07 | Other - Specify  | 158    | 264,924    |
| 96 | Valid skip   | 0      | 0          |
| 97 | Don't know   | 5      | 3,364      |
| 98 | Refusal  | 0      | 0          |
| 99 | Not stated   | 0      | 0          |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

Coverage:                      All respondents.

24/7 Access:                      **AC\_Q22**                                      Position: 249    Length:2

Thinking about the past 12 months, where did you most often go to get routine or on-going health care services for you or a family member ... during evenings and weekends (i.e. 5:00 to 9:00 pm Mon-Fri or 9:00 am to 5:00 pm Sat-Sun)?

|    |   | FREQ   | WTD        |
|----|---|--------|------------|
| 01 | Doctor's office   | 622    | 1,431,523  |
| 02 | Community health centre (CLSC in Quebec)                            | 105    | 263,009    |
| 03 | Walk-in clinic  | 1,578  | 3,015,980  |
| 04 | Hospital  | 610    | 795,340    |
| 05 | Emergency room  | 1,213  | 1,442,252  |
| 06 | Have not required health care services during evenings and weekends | 9,954  | 17,596,738 |
| 07 | Other - Specify   | 104    | 170,942    |
| 96 | Valid skip  | 0      | 0          |
| 97 | Don't know  | 23     | 37,371     |
| 98 | Refusal   | 1      | 176        |
| 99 | Not stated  | 0      | 0          |
|    |   | =====  | =====      |
|    |   | 14,210 | 24,753,333 |

Coverage:                      All respondents.



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24/7 Access:                    **AC\_Q25B**                    Position: 254   Length:1

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 578    | 803,624    |
| 2 | No         | 754    | 1,103,987  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

24/7 Access:                    **AC\_Q25C**                    Position: 255   Length:1

What type of difficulties did you experience?...Do not have a personal/family GP

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 74     | 92,128     |
| 2 | No         | 1,258  | 1,815,483  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

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24/7 Access:                    **AC\_Q25D**                    Position: 256   Length:1

What type of difficulties did you experience?...Wait too long to get an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 591    | 634,010    |
| 2 | No         | 741    | 1,273,601  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

24/7 Access:                    **AC\_Q25E**                    Position: 257   Length:1

What type of difficulties did you experience?...Waiting to see the doctor (i.e. in-office waiting)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 315    | 386,574    |
| 2 | No         | 1,017  | 1,521,036  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

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24/7 Access:                    **AC\_Q25F**                    Position: 258   Length:1

What type of difficulties did you experience?...Service not available at time required

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 101    | 120,031    |
| 2 | No         | 1,231  | 1,787,580  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

24/7 Access:                    **AC\_Q25G**                    Position: 259   Length:1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 56     | 63,695     |
| 2 | No         | 1,276  | 1,843,915  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

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24/7 Access:                    **AC\_Q25H**                    Position: 260   Length:1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 22     | 13,600     |
| 2 | No         | 1,310  | 1,894,010  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

24/7 Access:                    **AC\_Q25I**                    Position: 261   Length:1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 3,972      |
| 2 | No         | 1,330  | 1,903,639  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

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24/7 Access:                    **AC\_Q25J**                    Position: 262   Length:1

What type of difficulties did you experience?...Did not know where to go (i.e. information problems)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 12     | 8,829      |
| 2 | No         | 1,320  | 1,898,782  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

24/7 Access:                    **AC\_Q25K**                    Position: 263   Length:1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 161    | 247,589    |
| 2 | No         | 1,171  | 1,660,022  |
| 6 | Valid skip | 12,871 | 22,820,581 |
| 7 | Don't know | 1      | 1,200      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

24/7 Access:                    **AC\_Q26**                    Position: 264   Length:1

Did you experience difficulties getting such care during evenings and weekends (i.e. 5:00 to 9:00 pm Mon-Fri or 9:00 am to 5:00 pm Sat-Sun)?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 361    | 576,903    |
| 2 | No         | 385    | 575,099    |
| 6 | Valid skip | 13,458 | 23,577,389 |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting routine or on-going health care during regular hours.

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24/7 Access:                    **AC\_Q27A**                    Position: 265    Length:1

What type of difficulties did you experience?...Contacting a physician

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 53     | 85,418     |
| 2 | No         | 308    | 491,485    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

24/7 Access:                    **AC\_Q27B**                    Position: 266    Length:1

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 52     | 67,784     |
| 2 | No         | 309    | 509,119    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

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24/7 Access:                    **AC\_Q27C**                    Position: 267   Length:1

What type of difficulties did you experience?...Do not have a personal/family GP

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 19     | 26,449     |
| 2 | No         | 342    | 550,454    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

24/7 Access:                    **AC\_Q27D**                    Position: 268   Length:1

What type of difficulties did you experience?...Wait too long to get an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 82     | 117,799    |
| 2 | No         | 279    | 459,104    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

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24/7 Access:                    **AC\_Q27E**                    Position: 269   Length:1

What type of difficulties did you experience?...Waiting to see the doctor (i.e. in-office waiting)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 193    | 272,746    |
| 2 | No         | 168    | 304,157    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

24/7 Access:                    **AC\_Q27F**                    Position: 270   Length:1

What type of difficulties did you experience?...Service not available at time required

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 30     | 51,181     |
| 2 | No         | 331    | 525,722    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

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24/7 Access:                    **AC\_Q27G**                    Position: 271    Length:1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 15     | 30,311     |
| 2 | No         | 346    | 546,592    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

24/7 Access:                    **AC\_Q27H**                    Position: 272    Length:1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 8      | 17,132     |
| 2 | No         | 353    | 559,771    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

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24/7 Access:                    **AC\_Q27I**                    Position: 273    Length:1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 0      | 0          |
| 2 | No         | 361    | 576,903    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

24/7 Access:                    **AC\_Q27J**                    Position: 274    Length:1

What type of difficulties did you experience?...Did not know where to go (i.e. information problems)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 3,424      |
| 2 | No         | 359    | 573,479    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

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24/7 Access:                    **AC\_Q27K**                    Position: 275   Length:1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 41     | 73,937     |
| 2 | No         | 320    | 502,967    |
| 6 | Valid skip | 13,843 | 24,152,488 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 6      | 23,941     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who experienced difficulties getting routine or on-going health care during evenings and weekends.

24/7 Access:                    **AC\_Q29**                    Position: 276   Length:1

In the past 12 months, have you or a family member required immediate health care services for a minor health problem?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 4,705  | 8,379,889  |
| 2 | No         | 9,504  | 16,373,371 |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 1      | 73         |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    All respondents.





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24/7 Access:                    **AC\_Q34**                                    *Position: 284    Length:1*

Did you experience difficulties getting such care during 'regular' office hours (i.e. 9:00 am to 5:00 pm Mon-Fri)?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 533    | 775,604    |
| 2 | No         | 251    | 376,150    |
| 6 | Valid skip | 13,424 | 23,601,285 |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for a minor health problem.

24/7 Access:                    **AC\_Q35A**                                    *Position: 285    Length:1*

What type of difficulties did you experience?...Contacting a physician

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 62     | 90,266     |
| 2 | No         | 471    | 685,338    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care during regular office hours.

24/7 Access:                    **AC\_Q35B**                                    *Position: 286    Length:1*

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 151    | 248,428    |
| 2 | No         | 382    | 527,176    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care during regular office hours.

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24/7 Access:                    **AC\_Q35C**                    Position: 287   Length:1

What type of difficulties did you experience?...Do not have a personal/family GP

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 16     | 8,174      |
| 2 | No         | 517    | 767,431    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

24/7 Access:                    **AC\_Q35D**                    Position: 288   Length:1

What type of difficulties did you experience?...Wait too long to get an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 169    | 162,137    |
| 2 | No         | 364    | 613,468    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

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24/7 Access:                    **AC\_Q35E**                    Position: 289   Length:1

What type of difficulties did you experience?...Waiting to see the doctor (i.e. in-office waiting)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 248    | 290,498    |
| 2 | No         | 285    | 485,106    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

24/7 Access:                    **AC\_Q35F**                    Position: 290   Length:1

What type of difficulties did you experience?...Service not available at time required

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 33     | 30,684     |
| 2 | No         | 500    | 744,920    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

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24/7 Access:                    **AC\_Q35G**                    Position: 291   Length:1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 12     | 8,674      |
| 2 | No         | 521    | 766,931    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

24/7 Access:                    **AC\_Q35H**                    Position: 292   Length:1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 5      | 7,710      |
| 2 | No         | 528    | 767,895    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

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24/7 Access:                    **AC\_Q35I**                    Position: 293    Length:1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 2,452      |
| 2 | No         | 531    | 773,153    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

24/7 Access:                    **AC\_Q35J**                    Position: 294    Length:1

What type of difficulties did you experience?...Did not know where to go (i.e. information problems)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1      | 383        |
| 2 | No         | 532    | 775,221    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care during regular office hours.

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24/7 Access:                    **AC\_Q35K**                    Position: 295   Length:1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 67     | 100,272    |
| 2 | No         | 466    | 675,333    |
| 6 | Valid skip | 13,675 | 23,977,435 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care during regular office hours.

24/7 Access:                    **AC\_Q36**                    Position: 296   Length:1

In the past 12 months, did you experience difficulties getting such care ... during evenings and weekends (i.e. 5:00 to 9:00 pm Mon-Fri or 9:00 am to 5:00 pm Sat-Sun)?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 476    | 746,357    |
| 2 | No         | 175    | 269,774    |
| 6 | Valid skip | 13,557 | 23,736,907 |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for a minor health problem.

24/7 Access:                    **AC\_Q37A**                    Position: 297   Length:1

What type of difficulties did you experience?...Contacting a physician

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 42     | 69,642     |
| 2 | No         | 434    | 676,715    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

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24/7 Access:                    **AC\_Q37B**                    Position: 298   Length:1

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 21     | 29,156     |
| 2 | No         | 455    | 717,202    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

24/7 Access:                    **AC\_Q37C**                    Position: 299   Length:1

What type of difficulties did you experience?...Do not have a personal/family GP

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 11     | 10,465     |
| 2 | No         | 465    | 735,893    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

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24/7 Access:                    **AC\_Q37D**                    Position: 300   Length:1

What type of difficulties did you experience?...Wait too long to get an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 68     | 86,267     |
| 2 | No         | 408    | 660,090    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

24/7 Access:                    **AC\_Q37E**                    Position: 301   Length:1

What type of difficulties did you experience?...Waiting to see the doctor (i.e. in-office waiting)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 316    | 427,715    |
| 2 | No         | 160    | 318,643    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

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24/7 Access:                    **AC\_Q37F**                    Position: 302   Length:1

What type of difficulties did you experience?...Service not available at time required

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 27     | 32,742     |
| 2 | No         | 449    | 713,615    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

24/7 Access:                    **AC\_Q37G**                    Position: 303   Length:1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 15     | 17,318     |
| 2 | No         | 461    | 729,039    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

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24/7 Access:                    **AC\_Q37H**                    Position: 304   Length:1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 6      | 15,848     |
| 2 | No         | 470    | 730,510    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.

24/7 Access:                    **AC\_Q37I**                    Position: 305   Length:1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 0      | 0          |
| 2 | No         | 476    | 746,357    |
| 6 | Valid skip | 13,732 | 24,006,682 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during evenings and weekends.



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24/7 Access:                    **AC\_Q39A**                    Position: 309   Length:1

What type of difficulties did you experience?...Contacting a physician

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 15     | 23,781     |
| 2 | No         | 131    | 186,846    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

24/7 Access:                    **AC\_Q39B**                    Position: 310   Length:1

What type of difficulties did you experience?...Getting an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 8      | 15,790     |
| 2 | No         | 138    | 194,837    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

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24/7 Access:                    **AC\_Q39C**                    Position: 311   Length:1

What type of difficulties did you experience?...Do not have a personal/family GP

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 789        |
| 2 | No         | 144    | 209,837    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

24/7 Access:                    **AC\_Q39D**                    Position: 312   Length:1

What type of difficulties did you experience?...Wait too long to get an appointment

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 20     | 21,360     |
| 2 | No         | 126    | 189,267    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

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24/7 Access:                    **AC\_Q39E**                    Position: 313   Length:1

What type of difficulties did you experience?...Waiting to see the doctor (i.e. in-office waiting)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 103    | 124,891    |
| 2 | No         | 43     | 85,736     |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

24/7 Access:                    **AC\_Q39F**                    Position: 314   Length:1

What type of difficulties did you experience?...Service not available at time required

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 7      | 5,197      |
| 2 | No         | 139    | 205,430    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

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24/7 Access:                    **AC\_Q39G**                    Position: 315   Length:1

What type of difficulties did you experience?...Service not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 5      | 4,438      |
| 2 | No         | 141    | 206,189    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

24/7 Access:                    **AC\_Q39H**                    Position: 316   Length:1

What type of difficulties did you experience?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 3      | 3,002      |
| 2 | No         | 143    | 207,624    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

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24/7 Access:                    **AC\_Q39I**                    Position: 317   Length:1

What type of difficulties did you experience?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 0      | 0          |
| 2 | No         | 146    | 210,627    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

24/7 Access:                    **AC\_Q39J**                    Position: 318   Length:1

What type of difficulties did you experience?...Did not know where to go (i.e. information problems)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1      | 372        |
| 2 | No         | 145    | 210,254    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

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24/7 Access:                    **AC\_Q39K**                    Position: 319   Length:1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 15     | 44,188     |
| 2 | No         | 131    | 166,439    |
| 6 | Valid skip | 14,062 | 24,542,412 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 2      | 294        |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who had difficulties getting immediate care for minor health problems during the middle of the night.

24/7 Access:                    **AC\_Q40**                    Position: 320   Length:1

Finally, a few questions about health care services in general. During the past 12 months, was there ever a time when you felt that you needed health care services for yourself or a family member, but you didn't receive them?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,267  | 2,112,778  |
| 2 | No         | 12,939 | 22,638,854 |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 4      | 1,701      |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    All respondents.

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24/7 Access:                    **AC\_Q41A**                    Position: 321   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Not available - in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 203    | 281,207    |
| 2 | No         | 1,063  | 1,831,182  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41B**                    Position: 322   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Not available - at time required (e.g. doctor on holidays, inconvenient hours)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 268    | 492,244    |
| 2 | No         | 998    | 1,620,145  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q41C**                    Position: 323   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Waiting time too long

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 619    | 1,044,318  |
| 2 | No         | 647    | 1,068,071  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41D**                    Position: 324   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Felt would be inadequate

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 138    | 157,714    |
| 2 | No         | 1,128  | 1,954,674  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q41E**                    Position: 325   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Cost

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 44     | 75,899     |
| 2 | No         | 1,222  | 2,036,490  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41F**                    Position: 326   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Too busy

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 49     | 77,600     |
| 2 | No         | 1,217  | 2,034,788  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q41G**                    Position: 327   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Didn't get around to it / didn't bother

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 49     | 65,223     |
| 2 | No         | 1,217  | 2,047,166  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41H**                    Position: 328   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Didn't know where to go

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 23     | 30,514     |
| 2 | No         | 1,243  | 2,081,875  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q41I**                    Position: 329   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 27     | 16,330     |
| 2 | No         | 1,239  | 2,096,059  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41J**                    Position: 330   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2      | 786        |
| 2 | No         | 1,264  | 2,111,602  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q41K**                    Position: 331   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Personal or family responsibilities

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 3      | 11,013     |
| 2 | No         | 1,263  | 2,101,376  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41L**                    Position: 332   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Dislikes doctors / afraid

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 24     | 45,929     |
| 2 | No         | 1,242  | 2,066,460  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q41M**                    Position: 333   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Decided not to seek care

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 72     | 217,617    |
| 2 | No         | 1,194  | 1,894,772  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

24/7 Access:                    **AC\_Q41N**                    Position: 334   Length:1

Thinking of the most recent time, why was such care not provided to you or a family member?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 170    | 335,898    |
| 2 | No         | 1,096  | 1,776,491  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 1      | 389        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

Note:    All parts of this question have the text coding information incorporated.

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24/7 Access:                    **AC\_Q42A**                    Position: 335   Length:1

Again, thinking of the most recent time, what was the type of care that was needed?...Treatment of a physical health problem

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,009  | 1,679,360  |
| 2 | No         | 257    | 428,139    |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 1      | 5,279      |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

24/7 Access:                    **AC\_Q42B**                    Position: 336   Length:1

Again, thinking of the most recent time, what was the type of care that was needed?...Treatment of an emotional or mental health problem

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 83     | 122,497    |
| 2 | No         | 1,183  | 1,985,002  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 1      | 5,279      |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

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24/7 Access:                    **AC\_Q42C**                    Position: 337   Length:1

Again, thinking of the most recent time, what was the type of care that was needed?...A regular check-up (including regular pre-natal care)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 50     | 115,700    |
| 2 | No         | 1,216  | 1,991,799  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 1      | 5,279      |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

24/7 Access:                    **AC\_Q42D**                    Position: 338   Length:1

Again, thinking of the most recent time, what was the type of care that was needed?...Care of an injury

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 102    | 145,896    |
| 2 | No         | 1,164  | 1,961,603  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 1      | 5,279      |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

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24/7 Access:                    **AC\_Q42E**                    Position: 339   Length:1

Again, thinking of the most recent time, what was the type of care that was needed?... Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 71     | 122,362    |
| 2 | No         | 1,195  | 1,985,137  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 1      | 5,279      |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

24/7 Access:                    **AC\_Q43**                    Position: 340   Length:1

What specific type of service was needed?

|   |                             | FREQ   | WTD        |
|---|-----------------------------|--------|------------|
| 1 | Care from a doctor or nurse | 697    | 1,142,415  |
| 2 | Care from a specialist      | 299    | 444,252    |
| 3 | Surgery                     | 63     | 91,613     |
| 4 | Diagnostic Test             | 123    | 254,982    |
| 5 | Other - Specify             | 84     | 178,989    |
| 6 | Valid skip                  | 12,939 | 22,638,854 |
| 7 | Don't know                  | 1      | 528        |
| 9 | Not stated                  | 4      | 1,701      |
|   |                             | =====  | =====      |
|   |                             | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

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24/7 Access:                    **AC\_Q44A**                    Position: 341   Length:1

Where did you try to get the service you were seeking?...Doctor's office

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 707    | 1,049,983  |
| 2 | No         | 557    | 1,055,976  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 3      | 6,819      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

24/7 Access:                    **AC\_Q44B**                    Position: 342   Length:1

Where did you try to get the service you were seeking?...Hospital

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 232    | 383,085    |
| 2 | No         | 1,032  | 1,722,875  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 3      | 6,819      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

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24/7 Access:                    **AC\_Q44C**                    Position: 343   Length:1

Where did you try to get the service you were seeking?...Hospital emergency room

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 195    | 393,359    |
| 2 | No         | 1,069  | 1,712,600  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 3      | 6,819      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

24/7 Access:                    **AC\_Q44D**                    Position: 344   Length:1

Where did you try to get the service you were seeking?...Walk-in clinic

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 95     | 196,867    |
| 2 | No         | 1,169  | 1,909,092  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 3      | 6,819      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Coverage:                    Respondents who needed health care and didn't receive it.

24/7 Access:                    **AC\_Q44E**                    Position: 345   Length:1

Where did you try to get the service you were seeking?... Medical or community health centre

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 41     | 109,439    |
| 2 | No         | 1,223  | 1,996,520  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 3      | 6,819      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

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24\7 Access:                    **AC\_Q44F**                    Position: 346   Length:1

Where did you try to get the service you were seeking?... Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 124    | 133,074    |
| 2 | No         | 1,140  | 1,972,885  |
| 6 | Valid skip | 12,939 | 22,638,854 |
| 7 | Don't know | 3      | 6,819      |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,701      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Administration:                **AM\_Q01B**                Position: 347   Length:1

This linked information will be used for statistical purposes only. Do we have your permission?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 14,033 | 24,481,067 |
| 2 | No         | 176    | 271,848    |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 1      | 418        |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

Administration:                **AM\_Q02B**                Position: 348   Length:1

Do you agree to share the information provided? (All provinces - excluding Quebec)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 13,180 | 18,750,101 |
| 2 | No         | 0      | 0          |
| 6 | Valid skip | 1,030  | 6,003,232  |
| 7 | Don't know | 0      | 0          |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

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*Administration:*            **AM\_Q03B**                    *Position:* 349    *Length:*1

Do you agree to share the information provided? ( Quebec)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,030  | 6,003,232  |
| 2 | No         | 0      | 0          |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 0      | 0          |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 13,180 | 18,750,101 |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

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*Coded variable:*            **WT\_C03**                            *Position:* 350    *Length:*2

For what type of condition?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Infectious and parasitic diseases                                  | 15     | 30,477     |
| 02 | Neoplasms  | 213    | 311,378    |
| 03 | Endocrine, nutritional, metabolic diseases, and Immunity Disorders | 62     | 115,287    |
| 04 | Diseases of the blood and blood-forming Organs                     | 11     | 62,308     |
| 05 | Mental disorders   | 132    | 212,325    |
| 06 | Diseases of the Nervous system and Sense Organs                    | 390    | 562,614    |
| 07 | Diseases of the Circulatory System                                 | 443    | 724,655    |
| 08 | Diseases of the Respiratory System                                 | 165    | 432,674    |
| 09 | Diseases of the Digestive System                                   | 253    | 425,269    |
| 10 | Diseases of the Genitourinary System                               | 163    | 239,736    |
| 11 | Complications of Pregnancy, childbirth and the purpureum           | 30     | 92,091     |
| 12 | Diseases of the Skin and subcutaneous Tissue                       | 222    | 427,490    |
| 13 | Diseases of the Musculoskeletal system and connective tissue       | 519    | 748,882    |
| 14 | Congenital Anomalies   | 0      | 0          |
| 15 | Conditions originating in the perinatal period                     | 336    | 610,630    |
| 16 | Symptoms, Signs, and Ill-defined conditions                        | 58     | 121,051    |
| 17 | Injury and poisoning   | 105    | 164,300    |
| 18 | Headaches  | 4      | 1,974      |
| 95 | Other  | 124    | 240,559    |
| 96 | Valid skip   | 10,930 | 19,189,898 |
| 97 | Don't know   | 0      | 0          |
| 98 | Refusal  | 4      | 11,993     |
| 99 | Not stated   | 31     | 27,742     |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required a visit to a medical specialist for a diagnosis or a consultation for a new illness or condition.

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*Coded variable:*            **WT\_C18**                                    *Position:* 352    *Length:*2

What type of surgery? If you have had more than one in the last 12 months, please answer with the most recent in mind.

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Cardiac surgery  | 65     | 62,568     |
| 02 | Cancer related surgery                                     | 79     | 86,235     |
| 03 | Hip or knee replacement surgery (or other joints)          | 126    | 147,918    |
| 04 | Cataract or other eye surgery                              | 107    | 118,180    |
| 05 | Hysterectomy   | 47     | 74,064     |
| 06 | Removal of gall bladder                                    | 54     | 54,574     |
| 07 | Other surgery on the nervous system                        | 12     | 8,019      |
| 08 | Other surgery on the endocrine system                      | 3      | 12,451     |
| 09 | Other surgery on the ears                                  | 8      | 20,567     |
| 10 | Other surgery on the nose, mouth, and pharynx              | 42     | 86,840     |
| 11 | Other surgery on the respiratory system                    | 29     | 14,145     |
| 12 | Other surgery on the hemic and lymphatic systems           | 1      | 724        |
| 13 | Other surgery on the digestive system and abdominal region | 88     | 125,890    |
| 14 | Other surgery on the urinary tract                         | 18     | 32,545     |
| 15 | Other surgery on the male genital organs                   | 24     | 42,043     |
| 16 | Other surgery on the female genital organs                 | 52     | 64,435     |
| 17 | Other surgery on the musculoskeletal system                | 96     | 166,572    |
| 18 | Other surgery on the breast                                | 15     | 19,193     |
| 19 | Other surgery on skin or subcutaneous tissue               | 35     | 77,054     |
| 20 | Other dental surgery                                       | 47     | 95,884     |
| 95 | Other  | 60     | 77,672     |
| 96 | Valid skip   | 13,200 | 23,362,592 |
| 97 | Don't know   | 0      | 0          |
| 98 | Refusal  | 1      | 533        |
| 99 | Not stated   | 1      | 2,636      |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required any non emergency surgery.

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*Coded variable:*            **WT\_C35**                            *Position:* 354    *Length:*2

For what type of condition?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Infectious and parasitic diseases                                  | 1      | 1,055      |
| 02 | Neoplasms  | 125    | 158,898    |
| 03 | Endocrine, nutritional, metabolic diseases, and Immunity Disorders | 8      | 15,328     |
| 04 | Diseases of the blood and blood-forming Organs                     | 0      | 0          |
| 05 | Mental disorders   | 0      | 0          |
| 06 | Diseases of the Nervous system and Sense Organs                    | 273    | 399,022    |
| 07 | Diseases of the Circulatory System                                 | 226    | 377,812    |
| 08 | Diseases of the Respiratory System                                 | 54     | 94,898     |
| 09 | Diseases of the Digestive System                                   | 48     | 82,571     |
| 10 | Diseases of the Genitourinary System                               | 39     | 91,197     |
| 11 | Complications of Pregnancy, childbirth and the purpureum           | 2      | 1,223      |
| 12 | Diseases of the Skin and subcutaneous Tissue                       | 3      | 16,288     |
| 13 | Diseases of the Musculoskeletal system and connective tissue       | 262    | 504,701    |
| 14 | Congenital Anomalies   | 0      | 0          |
| 15 | Conditions originating in the perinatal period                     | 0      | 0          |
| 16 | Symptoms, Signs, and Ill-defined conditions                        | 14     | 15,436     |
| 17 | Injury and poisoning   | 13     | 6,813      |
| 18 | Headaches  | 4      | 2,208      |
| 95 | Other  | 71     | 84,928     |
| 96 | Valid skip   | 13,058 | 22,894,683 |
| 97 | Don't know   | 1      | 355        |
| 98 | Refusal  | 4      | 2,481      |
| 99 | Not stated   | 4      | 3,438      |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required a test in the past 12 months.

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*Coded variable:*            **AC\_C03**                            *Position:* 356    *Length:*2

Who did you contact most often when you needed health information or advice for yourself or a family member ... during 'regular' office hours (i.e. 9:00 am to 5:00 pm Mon-Fri)?

|    |   | FREQ   | WTD        |
|----|---|--------|------------|
| 01 | Doctor's office   | 5,204  | 8,256,004  |
| 02 | Community health centre (CLSC in Quebec)                            | 189    | 435,667    |
| 03 | Walk-in clinic  | 322    | 845,848    |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare, Health-Line)      | 121    | 341,383    |
| 05 | Hospital  | 179    | 298,271    |
| 06 | Emergency room  | 97     | 232,499    |
| 07 | Have not required health info or advice during regular office hours | 141    | 393,126    |
| 08 | Internet  | 75     | 146,087    |
| 09 | Pharmacy  | 63     | 146,306    |
| 10 | Frend/Relatives/Collegues   | 40     | 30,474     |
| 11 | Nurse at work/teacher/school  | 11     | 24,766     |
| 12 | Other public services   | 64     | 57,406     |
| 95 | Other   | 72     | 92,747     |
| 96 | Valid skip  | 7,629  | 13,451,648 |
| 97 | Don't know  | 1      | 614        |
| 99 | Not stated  | 2      | 489        |
|    |   | =====  | =====      |
|    |   | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required health information or advice.

*Note:*    Same data as AC\_Q03 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C04**                            *Position:* 358    *Length:*2

Thinking about the past 12 months and about the health services in your area, who did you contact most often when you needed health information or advice for yourself or a family member ... during evenings and weekends (i.e. 5:00 to 9:00 pm Mon-Fri or 9:00 am to 5:00 pm Sat-Sun)?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 336    | 681,433    |
| 02 | Community health centre (CLSC in Quebec)                             | 75     | 233,106    |
| 03 | Walk-in clinic   | 715    | 1,271,251  |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare, Health-Line)       | 174    | 507,460    |
| 05 | Hospital   | 396    | 575,210    |
| 06 | Emergency room   | 865    | 1,088,153  |
| 07 | Have not required health info or advice during evenings and weekends | 3,775  | 6,532,802  |
| 08 | Internet   | 75     | 91,282     |
| 09 | Pharmacy   | 43     | 179,899    |
| 10 | Frend/Relatives/Colleagues   | 49     | 46,567     |
| 11 | Nurse at work/teacher/school   | 6      | 7,612      |
| 12 | Other public services  | 16     | 10,491     |
| 95 | Other  | 47     | 65,470     |
| 96 | Valid skip   | 7,629  | 13,451,648 |
| 97 | Don't know   | 7      | 10,460     |
| 99 | Not stated   | 2      | 489        |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required health information or advice.

*Note:*    Same data as AC\_Q04 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C05**                            *Position:* 360    *Length:*2

Thinking about the past 12 months and about the health services in your area, who did you contact most often when you needed health information or advice for yourself or a family member ... during the middle of the night?

|    |  | FREQ   | WTD        |
|----|--|--------|------------|
| 01 | Doctor's office  | 63     | 160,619    |
| 02 | Community health centre (CLSC in Quebec)                               | 28     | 65,879     |
| 03 | Walk-in clinic   | 31     | 36,568     |
| 04 | Telephone health-line (e.g. Info-Sante, TeleCare, Health-Line)         | 89     | 245,885    |
| 05 | Hospital   | 262    | 410,074    |
| 06 | Emergency room   | 743    | 1,135,942  |
| 07 | Have not required health info or advice during the middle of the night | 5,306  | 9,163,326  |
| 08 | Internet   | 6      | 18,719     |
| 09 | Pharmacy   | 2      | 1,747      |
| 10 | Frend/Relatives/Colleagues   | 13     | 14,988     |
| 11 | Nurse at work/teacher/school   | 1      | 1,001      |
| 12 | Other public services  | 14     | 21,844     |
| 95 | Other  | 17     | 20,622     |
| 96 | Valid skip   | 7,629  | 13,451,648 |
| 97 | Don't know   | 3      | 3,164      |
| 98 | Refusal  | 1      | 819        |
| 99 | Not stated   | 2      | 489        |
|    |  | =====  | =====      |
|    |  | 14,210 | 24,753,333 |

*Coverage:*            Respondents who required health information or advice.

*Note:*    Same data as AC\_Q05 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C08A**                            *Position:* 362    *Length:*1

What type of difficulties did you experience?...Contacting a physician or nurse

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 259    | 412,311    |
| 2 | No         | 526    | 684,728    |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who experienced difficulties getting health information during regular office hours.

*Note:*    Same data as AC\_Q08 but with Other-Specified coded up to existing categories

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*Coded variable:*            **AC\_C08B**                            *Position:* 363    *Length:*1

What type of difficulties did you experience?...Did not have a phone number

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 5      | 3,635      |
| 2 | No         | 780    | 1,093,405  |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who experienced difficulties getting health information during regular office hours.

*Note:*    Same data as AC\_Q08 but with Other-Specified coded up to existing categories

*Coded variable:*            **AC\_C08C**                            *Position:* 364    *Length:*1

What type of difficulties did you experience?...Could not get through (i.e. no answer)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 43     | 49,692     |
| 2 | No         | 742    | 1,047,348  |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who experienced difficulties getting health information during regular office hours.

*Note:*    Same data as AC\_Q08 but with Other-Specified coded up to existing categories

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*Coded variable:*            **AC\_C08D**                            *Position:* 365    *Length:*1

What type of difficulties did you experience?...Waited too long to speak to someone

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 312    | 324,334    |
| 2 | No         | 473    | 772,705    |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*                    Respondents who experienced difficulties getting health information during regular office hours.

*Note:*    Same data as AC\_Q08 but with Other-Specified coded up to existing categories

*24\7 Access:*                **AC\_C08E**                            *Position:* 366    *Length:*1

What type of difficulties did you experience?...Did not get adequate info or advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 318    | 431,010    |
| 2 | No         | 467    | 666,029    |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:*    Same data as AC\_Q08 but with Other-Specified coded up to existing categories

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24\7 Access:                    **AC\_C08F**                    Position: 367   Length:1

What type of difficulties did you experience?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 47     | 86,303     |
| 2 | No         | 738    | 1,010,737  |
| 6 | Valid skip | 13,422 | 23,655,191 |
| 7 | Don't know | 0      | 0          |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 3      | 1,103      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Same data as AC\_Q08 but with Other-Specified coded up to existing categories

Coded variable:                    **AC\_C14A**                    Position: 368   Length:1

Thinking of the most recent time, why didn't you get the information or advice?...Did not know who to call

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 51     | 66,417     |
| 2 | No         | 768    | 1,133,439  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:* Respondents who do not have a regular family doctor.

*Note:* Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C14B**                            *Position:* 369    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Doctor not available - at time required (e.g. on holidays, inconvenient hours)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 258    | 433,520    |
| 2 | No         | 561    | 766,335    |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C14C**                            *Position:* 370    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Felt would be inadequate

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 35     | 36,031     |
| 2 | No         | 784    | 1,163,824  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C14D**                            *Position:* 371    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Too busy

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 30     | 45,648     |
| 2 | No         | 789    | 1,154,207  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C14E**                            *Position:* 372    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Didn't get around to it / didn't bother

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 16     | 12,059     |
| 2 | No         | 803    | 1,187,796  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C14F**                            *Position:* 373    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1      | 253        |
| 2 | No         | 818    | 1,199,602  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C14G**                            *Position:* 374    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Personal or family responsibilities

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 4      | 2,915      |
| 2 | No         | 815    | 1,196,940  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C14H**                            *Position:* 375    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Dislikes doctors / afraid

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 14     | 22,025     |
| 2 | No         | 805    | 1,177,831  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C14I**                            *Position:* 376    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Decided not to seek advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 18     | 12,365     |
| 2 | No         | 801    | 1,187,491  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C14J**                            *Position:* 377    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Did not get adequate info or advice

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 398    | 530,231    |
| 2 | No         | 421    | 669,624    |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C14K**                            *Position:* 378    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Service not available

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 93     | 124,887    |
| 2 | No         | 726    | 1,074,969  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

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*Coded variable:*            **AC\_C14L**                            *Position:* 379    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Waited too long

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 47     | 61,216     |
| 2 | No         | 772    | 1,138,640  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Coverage:*            Respondents who do not have a regular family doctor.

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.

*Coded variable:*            **AC\_C14M**                            *Position:* 380    *Length:*1

Thinking of the most recent time, why didn't you get the information or advice?...Other - Specify

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 66     | 84,658     |
| 2 | No         | 753    | 1,115,198  |
| 6 | Valid skip | 13,386 | 23,551,442 |
| 7 | Don't know | 1      | 563        |
| 8 | Refused    | 0      | 0          |
| 9 | Not stated | 4      | 1,472      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:*    Same data as AC\_Q14 but with Other-Specified coded up to existing categories and to new response categories.



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*Derived Variable - CCHS: HCUA\_01*

*Position:383 Length:1*

In the past 12 months, have you been a patient overnight in a hospital, nursing home or convalescent home?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,397  | 2,092,794  |
| 2 | No         | 12,804 | 22,650,789 |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 4      | 5,584      |
| 9 | Not stated | 5      | 4,166      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_02A*

*Position:384 Length:3*

(Not counting when you were an overnight patient) In the past 12 months, how many times have you seen or talked on the telephone about your physical, emotional or mental health with a family doctor or general practitioner?

*Allowed Min: 000*

*Allowed Max:366*

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 000 : 265 |            | 14,181 | 24,735,398 |
| 996       | Valid skip | 0      | 0          |
| 997       | Don't know | 29     | 17,935     |
| 998       | Refusal    | 0      | 0          |
| 999       | Not stated | 0      | 0          |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS: HCUA\_02C*

*Position:387 Length:3*

(Not counting ...) In the past 12 months, how many times have you seen or talked on the telephone about your physical, emotional or mental health with any other medical doctor (such as a surgeon, allergist, orthopedist, gynaecologist, or psychiatrist)?

*Allowed Min:* 000

*Allowed Max:300*

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 000 : 300 |            | 14,196 | 24,746,751 |
| 996       | Valid skip | 0      | 0          |
| 997       | Don't know | 14     | 6,582      |
| 998       | Refusal    | 0      | 0          |
| 999       | Not stated | 0      | 0          |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

*Derived Variable - CCHS: HCUA\_02D*

*Position:390 Length:3*

(Not counting when you were an overnight patient) In the past 12 months, how many times have you seen or talked on the telephone about your physical, emotional or mental health with a nurse for care or advice?

*Allowed Min:* 000

*Allowed Max:366*

|           |            | FREQ   | WTD        |
|-----------|------------|--------|------------|
| 000 : 366 |            | 14,204 | 24,739,341 |
| 996       | Valid skip | 0      | 0          |
| 997       | Don't know | 6      | 13,992     |
| 998       | Refusal    | 0      | 0          |
| 999       | Not stated | 0      | 0          |
|           |            | =====  | =====      |
|           |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

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*Derived Variable - CCHS: HCUA\_03A*

*Position:393 Length:2*

Where did the most recent contact with a family doctor or general practitioner take place?

|    |                                | FREQ   | WTD        |
|----|--------------------------------|--------|------------|
| 01 | Doctor's office                | 10,050 | 15,991,085 |
| 02 | Hospital emergency room        | 296    | 510,122    |
| 03 | Hospital outpatient clinic     | 181    | 228,811    |
| 04 | Walk-in clinic                 | 593    | 1,424,255  |
| 05 | Appointment clinic             | 345    | 877,406    |
| 06 | Community health centre / clsc | 56     | 176,637    |
| 07 | At work                        | 17     | 33,076     |
| 08 | At school                      | 5      | 8,137      |
| 09 | At home                        | 40     | 126,289    |
| 10 | Telephone consultation only    | 78     | 132,818    |
| 11 | Other                          | 18     | 36,545     |
| 96 | Valid skip                     | 2,498  | 5,187,315  |
| 97 | Don't know                     | 4      | 2,901      |
| 98 | Refusal                        | 0      | 0          |
| 99 | Not stated                     | 29     | 17,935     |
|    |                                | =====  | =====      |
|    |                                | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_03C*

*Position:395 Length:2*

Where did the most recent contact with another medical doctor take place?

|    |                                | FREQ   | WTD        |
|----|--------------------------------|--------|------------|
| 01 | Doctor's office                | 2,792  | 5,298,803  |
| 02 | Hospital emergency room        | 147    | 211,176    |
| 03 | Hospital outpatient clinic     | 737    | 1,228,841  |
| 04 | Walk-in clinic                 | 54     | 186,903    |
| 05 | Appointment clinic             | 225    | 475,978    |
| 06 | Community health centre / clsc | 24     | 80,066     |
| 07 | At work                        | 6      | 11,601     |
| 08 | At school                      | 0      | 0          |
| 09 | At home                        | 4      | 1,448      |
| 10 | Telephone consultation only    | 13     | 10,693     |
| 11 | Other                          | 38     | 36,676     |
| 96 | Valid skip                     | 10,156 | 17,204,566 |
| 99 | Not stated                     | 14     | 6,582      |
|    |                                | =====  | =====      |
|    |                                | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS: HCUA\_03D*

*Position:397 Length:2*

Where did the most recent contact with a nurse for care or advice take place?

|    |                                | FREQ   | WTD        |
|----|--------------------------------|--------|------------|
| 01 | Doctor's office                | 205    | 249,678    |
| 02 | Hospital emergency room        | 92     | 182,152    |
| 03 | Hospital outpatient clinic     | 179    | 308,208    |
| 04 | Walk-in clinic                 | 81     | 210,438    |
| 05 | Appointment clinic             | 89     | 126,505    |
| 06 | Community health centre / clsc | 204    | 415,562    |
| 07 | At work                        | 82     | 146,573    |
| 08 | At school                      | 71     | 126,631    |
| 09 | At home                        | 314    | 441,358    |
| 10 | Telephone consultation only    | 143    | 278,339    |
| 11 | Other                          | 71     | 63,024     |
| 96 | Valid skip                     | 12,673 | 22,190,875 |
| 99 | Not stated                     | 6      | 13,992     |
|    |                                | =====  | =====      |
|    |                                | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_06*

*Position:399 Length:1*

During the past 12 months, was there ever a time when you felt that you needed health care but you didn't receive it?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,863  | 2,959,710  |
| 2 | No         | 12,344 | 21,791,295 |
| 6 | Valid skip | 0      | 0          |
| 7 | Don't know | 2      | 1,621      |
| 8 | Refusal    | 1      | 706        |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS: HCUA\_07A*                      *Position:400 Length:1*

Thinking of the most recent time, why didn't you get care? - Not available in the area

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 173    | 160,022    |
| 2 | No         | 1,688  | 2,798,775  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_07B*                      *Position:401 Length:1*

Thinking of the most recent time, why didn't you get care? - Not available at time required (e.g. doctor on holidays, inconvenient hours)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 302    | 411,190    |
| 2 | No         | 1,559  | 2,547,607  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_07C*                      *Position:402 Length:1*

Thinking of the most recent time, why didn't you get care? - Waiting time too long

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 530    | 907,954    |
| 2 | No         | 1,331  | 2,050,843  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS: HCUA\_07D* *Position:403 Length:1*

Thinking of the most recent time, why didn't you get care? - Felt would be inadequate

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 107    | 204,940    |
| 2 | No         | 1,754  | 2,753,857  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_07E* *Position:404 Length:1*

Thinking of the most recent time, why didn't you get care? - Cost

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 181    | 261,105    |
| 2 | No         | 1,680  | 2,697,691  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_07F* *Position:405 Length:1*

Thinking of the most recent time, why didn't you get care? - Too busy

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 148    | 251,796    |
| 2 | No         | 1,713  | 2,707,001  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS: HCUA\_07G*

*Position:406 Length:1*

Thinking of the most recent time, why didn't you get care? - Didn't get around to it / didn't bother

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 203    | 380,246    |
| 2 | No         | 1,658  | 2,578,551  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_07H*

*Position:407 Length:1*

Thinking of the most recent time, why didn't you get care? - Didn't know where to go

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 39     | 62,850     |
| 2 | No         | 1,822  | 2,895,946  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_07I*

*Position:408 Length:1*

Thinking of the most recent time, why didn't you get care? - Transportation problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 32     | 24,753     |
| 2 | No         | 1,829  | 2,934,044  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS: HCUA\_07J*                      *Position:409 Length:1*

Thinking of the most recent time, why didn't you get care? - Language problems

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 4      | 2,335      |
| 2 | No         | 1,857  | 2,956,462  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

*Derived Variable - CCHS: HCUA\_07K*                      *Position:410 Length:1*

Thinking of the most recent time, why didn't you get care? - Personal or family responsibilities

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 36     | 56,439     |
| 2 | No         | 1,825  | 2,902,358  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

*Derived Variable - CCHS: HCUA\_07L*                      *Position:411 Length:1*

Thinking of the most recent time, why didn't you get care? - Dislikes doctors / afraid

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 50     | 63,226     |
| 2 | No         | 1,811  | 2,895,571  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

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*Derived Variable - CCHS: HCUA\_07M*                      *Position:412 Length:1*

Thinking of the most recent time, why didn't you get care? - Decided not to seek care

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 119    | 222,644    |
| 2 | No         | 1,742  | 2,736,152  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

*Derived Variable - CCHS: HCUA\_07N*                      *Position:413 Length:1*

Thinking of the most recent time, why didn't you get care? - Other

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 400    | 593,651    |
| 2 | No         | 1,461  | 2,365,146  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 914        |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

*Derived Variable - CCHS: HCUA\_08A*                      *Position:414 Length:1*

Again, thinking of the most recent time, what was the type of care that was needed? - Treatment of a physical health problem

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 1,334  | 2,047,237  |
| 2 | No         | 526    | 898,466    |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 13,962     |
| 8 | Refusal    | 1      | 45         |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

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*Derived Variable - CCHS: HCUA\_08B*

*Position:415 Length:1*

Again, thinking of the most recent time, what was the type of care that was needed? - Treatment of an emotional or mental health problem

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 169    | 328,587    |
| 2 | No         | 1,691  | 2,617,117  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 13,962     |
| 8 | Refusal    | 1      | 45         |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: HCUA\_08C*

*Position:416 Length:1*

Again, thinking of the most recent time, what was the type of care that was needed? - A regular check-up (including regular pre-natal care)

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 132    | 266,165    |
| 2 | No         | 1,728  | 2,679,538  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 13,962     |
| 8 | Refusal    | 1      | 45         |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

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*Derived Variable - CCHS:* **HCUA\_08D**

*Position:*417 *Length:*1

Again, thinking of the most recent time, what was the type of care that was needed? - Care of an injury

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 183    | 328,548    |
| 2 | No         | 1,677  | 2,617,155  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 13,962     |
| 8 | Refusal    | 1      | 45         |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

*Derived Variable - CCHS:* **HCUA\_08E**

*Position:*418 *Length:*1

Again, thinking of the most recent time, what was the type of care that was needed? - Other

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 127    | 138,900    |
| 2 | No         | 1,733  | 2,806,804  |
| 6 | Valid skip | 12,344 | 21,791,295 |
| 7 | Don't know | 2      | 13,962     |
| 8 | Refusal    | 1      | 45         |
| 9 | Not stated | 3      | 2,327      |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note:* Data from the Canadian Community Health Survey

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*Derived Variable - CCHS: **RACA\_1** Position: 419 Length:1*

Do you have any difficulty hearing, seeing, communicating, walking, climbing stairs, bending, learning or doing any similar activities?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Sometimes  | 2,371  | 3,544,243  |
| 2 | Often      | 1,927  | 2,630,476  |
| 3 | Never      | 9,912  | 18,578,614 |
| 6 | Valid skip | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: **RACAFRAC** Position:420 Length:1*

Some restriction of activity

|   |                | FREQ   | WTD        |
|---|----------------|--------|------------|
| 1 | Yes            | 5,201  | 7,670,126  |
| 2 | No             | 9,007  | 17,076,552 |
| 6 | Valid skip     | 0      | 0          |
| 9 | Not Applicable | 2      | 6,654      |
|   |                | =====  | =====      |
|   |                | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*

*Derived Variable - CCHS: **RACAFHLP** Position:421 Length:1*

Need for help in series of tasks

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 2,391  | 3,551,596  |
| 2 | No         | 11,814 | 21,190,445 |
| 6 | Valid skip | 0      | 0          |
| 9 | Not stated | 5      | 11,292     |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Note: Data from the Canadian Community Health Survey*



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*Variable:*                    **PERMSHAR**                    *Position:* 426    *Length:*1

To avoid duplication, Statistics Canada intends to share the information from this survey with ... Do you agree to share the information you have provided?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 14,210 | 24,753,333 |
| 2 | No         | 0      | 0          |
| 6 | Valid skip | 0      | 0          |
| 8 | Refusal    | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Derived Variable - CCHS:* **SAMADSHR**                    *Position:*427 *Length:*1

To avoid duplication, Statistics Canada intends to share the information from this survey with ... Do you agree to share the information you have provided?

|   |            | FREQ   | WTD        |
|---|------------|--------|------------|
| 1 | Yes        | 14,210 | 24,753,333 |
| 2 | No         | 0      | 0          |
| 6 | Valid skip | 0      | 0          |
| 9 | Not stated | 0      | 0          |
|   |            | =====  | =====      |
|   |            | 14,210 | 24,753,333 |

*Derived Var Waiting Times:*    **WT\_D08**                    *Position:* 428    *Length:*4

How long did you have to wait?... Number of days

*Allowed Min:*                    0001                    *Allowed Max:*9999

|             |            | FREQ   | WTD        |
|-------------|------------|--------|------------|
| 0001 : 3650 |            | 2,900  | 4,997,601  |
| 9996        | Valid skip | 11,263 | 19,686,494 |
| 9997        | Don't know | 40     | 61,781     |
| 9998        | Refusal    | 5      | 3,493      |
| 9999        | Not stated | 2      | 3,963      |
|             |            | =====  | =====      |
|             |            | 14,210 | 24,753,333 |





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*Derived Var Waiting Times:*    **WT\_D43**                      *Position:* 456    *Length:*4

How long have you been waiting for the test since you and your doctor decided to go ahead with the test?... Number of days

*Allowed Min:*                      0001                      *Allowed Max:*9999

|             |            | FREQ   | WTD        |
|-------------|------------|--------|------------|
| 0001 : 0912 |            | 73     | 193,351    |
| 9996        | Valid skip | 14,126 | 24,550,798 |
| 9997        | Don't know | 6      | 4,805      |
| 9998        | Refusal    | 1      | 941        |
| 9999        | Not stated | 4      | 3,438      |
|             |            | =====  | =====      |
|             |            | 14,210 | 24,753,333 |

*Derived Var Waiting Times:*    **WT\_D45**                      *Position:* 460    *Length:*4

In your particular case, what do you think would have been an acceptable waiting time?... Number of days

*Allowed Min:*                      0001                      *Allowed Max:*9999

|             |            | FREQ   | WTD        |
|-------------|------------|--------|------------|
| 0001 : 0182 |            | 312    | 587,847    |
| 9996        | Valid skip | 13,879 | 24,147,916 |
| 9997        | Don't know | 15     | 14,132     |
| 9999        | Not stated | 4      | 3,438      |
|             |            | =====  | =====      |
|             |            | 14,210 | 24,753,333 |

*Variable:*                      **FINWGHT**                      *Position:* 464    *Length:*12

Final weight - Weight format 12.4 (Physical decimal present) (9999999.9999)

|                             | FREQ   | WTD        |
|-----------------------------|--------|------------|
| 000000000011 : 000000108481 | 14,210 | 24,753,333 |
|                             | =====  | =====      |
|                             | 14,210 | 24,753,333 |

*Variable:*                      **FILLER**                      *Position:* 476    *Length:*1