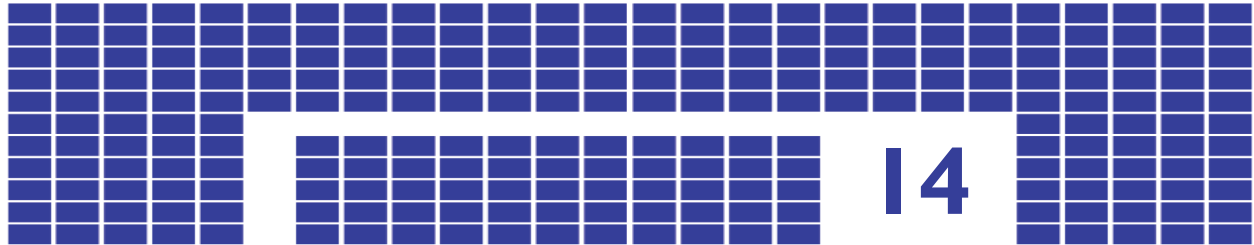




Housing, Family and Social Statistics Division
General Social Survey 2000

Cycle 14: Access to and Use of Information Communication Technology

Questionnaire Package



Statistics
Canada

Statistique
Canada

Canada

GSS 2000 - Cycle 14

Access to and Use of Information Communication Technology

Survey Questionnaire

June 29, 2001

General Social Survey - Cycle 14

Access to and Use of Information Communication Technology

Table of Contents

GSS 14-1 - Control Form	B-1
SECTION A: General Use of Technology and Computers	B-5
SECTION B - Work and Education Background	B-10
SECTION C - Computer Technology in the Workplace	B-16
SECTION D – Volunteer Work and Computer Use	B-19
SECTION E - Development of Computer Skills	B-26
SECTION F - Internet Use – Frequency of Use	B-29
SECTION G - E-Mail Use	B-33
SECTION H - Internet Use – Content and Types of Usage.....	B-39
SECTION J - Non Users of Computer Technology.....	B-53
SECTION K - Children's Use of Computer Technology	B-57
SECTION L - Security and Information on The Internet	B-60
SECTION M - Classification	B-65

Housing Family and Social Statistics Division
General Social Survey – 2000
Access to and Use of Information Communication Technology Questionnaire
Ages 15 Years and over

GSS 14-1 - Control Form

Confidential when completed
Collected under the authority of the Statistics
Act, Revised Statutes of Canada, 1985, Chapter S19.
STC/HFS-027-75160

INTRODUCTION

Hello, I'm.....from Statistics Canada. We are calling you for a study on new technology. The purpose of the study is to better understand people's use of technology and how it has affected their daily lives.

All information we collect in this voluntary survey will be kept strictly confidential. Your participation is essential if the survey results are to be accurate.

(The next paragraph should be optional.)

My supervisor is working with me today and may listen to the interview to evaluate the survey.

MARSTAT Is {household member x}'s marital status

INT: ===READ LIST===

- (1) Living common-law?
- (2) Married?
- (3) Widowed?
- (4) Divorced?
- (5) Separated?
- (6) Single (never married)?

[CATI]: If household roster members = 1, then [Go to INTRO_5Y], else do until all household roster members are completed, then [Go to INTRO_2]

[CATI]: If age of household member is less than 15 years of age, then MARSTAT = 6 (Single, never married)

INTRO_2 What is {household member x}'s relationship to {household member y}?

- (2) Husband/wife/spouse
- (3) Common-law partner
- (4) Son or daughter [Go to INTRO_3]
- (10) Father or mother [Go to INTRO_4]
- (15) Brother or sister
- (20) Grandchild
- (21) Grandfather or grandmother
- (30) Son-in-law or daughter-in-law
- (31) Father-in-law or mother-in-law
- (32) Brother-in-law or sister-in-law
- (40) Nephew or niece
- (41) Uncle or aunt
- (42) Cousin
- (50) Other relative
- (60) Non-relative
- (70) Same sex partner

[CATI]: If value of y for {household member y } = total amount of household members and $x = (y - 1)$, then [Go to INTRO_5Y], else return and select next member of roster.

INTRO_3 Is {household member x} the birth or step-child of {household member y}?

- (5) Birth child
- (6) Adopted child
- (7) Step-child
- (8) Foster child

[CATI]: If value of y for {household member y } = total amount of household members and $x = (y - 1)$, then [Go to INTRO_5Y], else return and select next member of roster.

INTRO_4 Is {household member x} the birth or step-father/mother of {household member y}?

- (11) Birth parent
- (12) Adoptive parent
- (13) Step parent
- (14) Foster parent

[CATI]: If value of y for {household member y } = total amount of household members and $x = (y - 1)$, then [Go to INTRO_5Y], else return and select next member of roster.

INTRO_5Y What is your year of birth? (year)

____ [CATI: 1890-1985]

INTRO_5M What is your month of birth? (month)

___ [CATI: 1-12]

INTRO_5D What is your day of birth? (day)

||| [CATI: 1-31]

TE1 To reach you for this interview, I dialed (fill phone number).

Excluding cellular telephones, is this your household's only telephone number?

(Because the survey sample is based on random telephone numbers, households with more than one telephone number have a greater chance of being selected for the survey. We need to ask a few questions to adjust for this.)

- (1) Yes [Go to START]
- (3) No
- (r) Refused [Go to START]

TE2 Including (fill phone number), how many telephone numbers does your household have?

INT: === Respondent must have at least two telephone numbers in this question since they indicated in TE1 that (fill phone number) is not their only telephone number. ===

||| [CATI: 2-10]

- (r) Refused [Go to START]

TE3 Are any of these numbers for computer, fax or business use only?

- (1) Yes
- (3) No [Go to START]
- (r) Refused [Go to START]

TE4 How many of these numbers are for computer, fax or business use only?

||| [CATI: 1-10]

- (r) Refused

CATITE4e: If TE4 < TE2 then Go to START; else do CATI Error screen:

CATI Error screen:

You just said that you have [fill TE4] telephone numbers for computer, fax or business use only. This number is greater than/equal to the [fill TE2] telephone numbers reported for your household... Which number should be corrected?

- (1) Correct number of computer, fax, business phone numbers in TE4
- (2) Correct total number of phone numbers for household in TE2
- (3) Correct both numbers in TE2 and TE4
- (r) Refusal [Go to START]

[CATI - INTRO_6]: [Go to START]

Housing Family and Social Statistics Division
General Social Survey – 2000
Access to and Use of Information Communication Technology Questionnaire
Ages 15 Years and over

GSS 14-2
Confidential when completed
Collected under the authority of the Statistics
Act, Revised Statutes of Canada, 1985, Chapter S19.
STC/HFS-027-75160

Telephone Number |__|__|__| - |__|__|__| - |__|__|__|__|

Label Identification Number |__|__|__|__|__|

Page-line Number |__|__|

Type 1
Name of Interviewer:

GSS 14-2 - GENERAL SOCIAL SURVEY

START *Date / Time stamp*

INTRO.

INT: === Repeat the introduction below if selected respondent is different from household respondent. ===

Hello, I'm.....from Statistics Canada. We are calling you for a study on new technology. The purpose of the study is to better understand people's use of technology and how it has affected their daily lives.

All information we collect in this voluntary survey will be kept strictly confidential. Your participation is essential if the survey results are to be accurate.

(The next paragraph should be optional.)

My supervisor is working with me today and may listen to the interview to evaluate the survey.

A5 The next few questions deal with your personal use of technology, whether it be at home, at work or somewhere else.

In the past 12 months, did you use the Internet?

- (1) Yes [Go to A7]
- (3) No
- (r) Refused

A6 Have you ever used the Internet?

- (1) Yes
- (3) No
- (r) Refused

A7 In the past 12 months, did you use a computer?

- (1) Yes [Go to CATIA8Ae]
- (3) No
- (r) Refused

A8 Have you ever used a computer?

- (1) Yes
- (3) No
- (r) Refused

*CATIA8Ae – Hard edit: If ((A5 = (r) and A6 = (r)) AND (A7 = (r) and A8 = (r))) –
Go to A8SC1 - CATI Edit Screen;*

Else – If (A5 = (r) and A6 = (r)) - Go to A8SC2 - CATI Edit Screen;

Else – If (A7 = (r) and A8 = (r)) - Go to A8SC3 - CATI Edit Screen;

Else – Go to CATIA8Be

A8SC1 - CATI Edit Screen:

Interviewer Warning: This case will be coded a REFUSAL unless you can determine whether the respondent is an Internet and/or a computer user. A 'Yes' or 'No' answer is required for one of the Internet questions (A5 or A6) and for one of the computer use questions (A7 or A8).

- (1) Return to Internet questions [Go to A5].
- (3) Accept refusal responses [Go to END]

A8SC2 - CATI Edit Screen:

Interviewer Warning: This case will be coded a PARTIAL (at best) unless you can determine whether the respondent is an Internet user:

- (1) Return to Internet questions [Go to A5].
- (3) Accept [Go to CATIA8Be]

A8SC3 - CATI Edit Screen:

Interviewer Warning: This case will be coded a PARTIAL (at best) unless you can determine whether the respondent is a computer user:

- (1) Return to computer questions [Go to A7]
- (3) Accept [Go to CATIA8Be]

*CATIA8Be: – If A5 = (1) and (A7 = (3) or (r)) - Go to A8SC4 - CATI Edit Screen;
Else – Go to CATIA8Ce.*

A8SC4 - CATI Edit Screen:

You stated that you used the Internet in the past 12 months but you have not used a computer in the past 12 months. Is this correct?

- (1) Correct A5 (In the past 12 months, did you use the Internet?)
 (3) Correct A7 (In the past 12 months, did you use a computer?)
 (5) Accept [Go to CATIA8Ce]

CATIA8Ce: If (A6 = (3) or (r)) and (A8 = (3) or (r)) - Go to A10.

A9 **In the past 12 months, did you use E-mail?**

- (1) Yes
 (3) No
 (r) Refused

A10 **In the past 12 months, did you use...**

	Yes	No	Refused
a) a telephone answering machine or service?	(1)	(3)	(r)
b) a pager?	(1)	(3)	(r)
c) cable television?	(1)	(3)	(r)
d) a satellite dish?	(1)	(3)	(r)
e) a Digital Video Disc (DVD)?	(1)	(3)	(r)

A11 **In the past 12 months, how often did you use a fax machine? Was it ...**

(This question refers to stand alone fax machines. Do not include fax software/fax modem used on a computer.)

INT: ===READ LIST===

- (1) At least once a week?
 (2) At least once a month?
 (3) Less than once a month?
 (4) Never?
 (r) Refused

A12 (In the past 12 months,) **how often did you use a cellular telephone? Was it ...**

INT: ===READ LIST===

- (1) At least once a week?
 (2) At least once a month?
 (3) Less than once a month?
 (4) Never?
 (r) Refused

A15 Compared to other people your age, how would you describe your ability to use a computer? Is it ...

INT: ===READ LIST===

- (1) Excellent?
- (2) Very good?
- (3) Good?
- (4) Fair?
- (5) Poor?

- (x) Don't know
- (r) Refused

SECTION B - WORK AND EDUCATION BACKGROUND*B0 Date / Time stamp***B1 The next few questions refer to your work and education activities.****Excluding kindergarten, how many years of elementary and high school education have you successfully completed?**

- (0) No schooling [Go to B5]
- (1) One to five years [Go to B3]
- (6) Six [Go to B3]
- (7) Seven [Go to B3]
- (8) Eight [Go to B3]
- (9) Nine [Go to B3]
- (10) Ten [Go to B3]
- (11) Eleven
- (12) Twelve
- (13) Thirteen
- (x) Don't know
- (r) Refused

B2 Have you graduated from high school?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

B3 Have you had any further schooling beyond elementary/high school?

- (1) Yes
- (3) No [Go to B5]
- (r) Refused [Go to B5]

B4 What is the highest level of education that you have attained?

- (1) Masters (M.A., M.Sc., M.Ed.) or earned doctorate (Ph.D., D.Sc., D.Ed.)
- (2) Degree in Medicine, Dentistry, Veterinary Medicine, or Optometry (M.D., D.D.S., D.M.D., D.V.M., O.D.)
- (3) Bachelor or undergraduate degree, or teacher's college (B.A., B.Sc., L.L.B., B.Ed.)
- (4) Diploma or certificate from community college, CEGEP or nursing school
- (5) Diploma or certificate from trade, technical or vocational school, or business college
- (6) Some university
- (7) Some community college, CEGEP or nursing school
- (8) Some trade, technical or vocational school, or business college
- (9) Other [Go to B4S]
- (x) Don't know
- (r) Refused

[Go to B5]

CATIB8e – *Soft edit: Year of birth of the respondent plus 15 years must be < than the year he/she last did any paid work. If not then:*

- (1) Correct B8 (Year respondent last did any paid work)
(3) Accept

[Go to B22]

B9 Were you mainly ...

INT: ===READ LIST===

- (1) An employee working for someone else? [Go to B12]
(2) Self-employed?

(x) Don't know [Go to B12]
(r) Refused [Go to B12]

B10 Did you have any paid employees?

- (1) Yes
(3) No [Go to B12]
(x) Don't know [Go to B12]
(r) Refused [Go to B12]

B11 About how many employees did you have?

INT: ===If range given, enter maximum. ===

- ____ [CATI: 1 - 9996]
(x) Don't know
(r) Refused

CATIB11e: *soft edit: If B11 > 100 confirm number.*

B12 For how many weeks during the past 12 months were you employed?

INT:=== Include vacation, illness, strikes, lock-outs and maternity/paternity leave.===

- ____ [CATI: 1 - 52]
(r) Refused

B13 How many hours a week did you usually work at all jobs?

INT:===Round to the nearest whole hour.===

- ____ [CATI: 1 - 168]
(r) Refused

CATIB13e: *soft edit: If B13 > 60 confirm number.*

CATIB22e: *If respondent **not** going to school (B22 = (3) or (r))*

OR

*If respondent has **not** used a computer in the past 12 months (A7 = (3) or (r))*

Go to CATIB23e

B23 In the last 12 months, did you use a computer at school?

- (1) Yes
- (3) No
- (r) Refused

CATIB23e: *If respondent **not** working ((B7 = (3)) OR (B7 = (r) and B21 = (3) or (r)))*

Go to D0

*Else: If respondent has **not** used a computer in the past 12 months (A7 = (3) or (r))*

Go to C6

SECTION C - COMPUTER TECHNOLOGY IN THE WORKPLACEC0 *Date / Time stamp*C1 **In the past 12 months, did you use a computer in your main job?**

- (1) Yes
 (3) No [Go to C6]
 (r) Refused [Go to C6]

C2 **Has new computer software been introduced into your job in the past 12 months?**

- (1) Yes
 (3) No [Go to C4]
 (r) Refused [Go to C4]

C3 **Did you have to learn new skills in order to keep up with this change?**

- (1) Yes
 (3) No
 (r) Refused

C4 **Has new computer hardware been introduced into your job in the past 12 months?**

- (1) Yes
 (3) No [Go to C6]
 (r) Refused [Go to C6]

C5 **Did this upgrade require you to learn new skills?**

- (1) Yes
 (3) No
 (r) Refused

C6 **Have any of the following things in your work environment caused you excess worry or stress in the past 12 months..**

	Yes	No	Don't know	
Refused				
a) Too many demands or too many hours?	(1)	(3)	(x)	(r)
b) Risk of accident or injury?	(1)	(3)	(x)	(r)
c) Poor interpersonal relations?	(1)	(3)	(x)	(r)
d) Threat of layoff or job loss?	(1)	(3)	(x)	(r)
e) Having to learn new computer skills?	(1)	(3)	(x)	(r)
f) Anything else?	(1)	(3)	(x)	(r)

CATIC6e: If C6f) = Yes (1) Go to C6S; Else Go to C7.

C11 **Considering your experience, education and training, do you feel that you are overqualified for your job?**

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

C12 **Do you think it is likely you will lose your job or be laid off in the next year? Would you say it is...**

INT: ===READ LIST===

- (1) Very likely?
- (2) Somewhat likely?
- (3) Somewhat unlikely? *[Go to D0]*
- (4) Very unlikely? *[Go to D0]*

- (x) Don't know *[Go to D0]*
- (r) Refused *[Go to D0]*

C13 **Do you think this will be because of the introduction of computers or automated technology?**

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

D4 **In the past 12 months, have you used a computer in your volunteer work?**

- (1) Yes
- (3) No [Go to CATID6e]
- (r) Refused [Go to CATID6e]

D5 **Do the computer skills you learned elsewhere (work, school) help you do your volunteer work?**

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

D6 **Have you learned any new computer skills through your volunteer work?**

- (1) Yes
- (3) No
- (r) Refused

*CATID6e: If respondent has **not** used a computer in the past 12 months (A7 = (3) or (r))*

AND

*(If respondent **has not used** the Internet in the past 12 months (A5 = (3) or (r)) - Go to CATIG0e*

Else;

*If respondent has **not** used a computer in the past 12 months (A7 = (3) or (r))*

AND

*(If respondent **has** used the Internet in the past 12 months (A5 = (1)) - Go to F0*

Else;

If A3 - How many personal computers are there at home? = (0) , (x) or (r)

Go to CATID11e

Else; If A3 - How many personal computers are there at home? = (1)

Go to D7

Else;

If A3 - How many personal computers are there at home? > (1)

Go to D8

D7 **You stated earlier that there is a personal computer in your home. Do you use this computer?**

- (1) Yes
- (3) No [Go to CATID11e]
- (r) Refused [Go to CATID11e]

[Go to D9]

D8 **You stated earlier that you have [fill A3] personal computers in your home. Do you use any of these computers?**

- (1) Yes
- (3) No [Go to CATID11e]
- (r) Refused [Go to CATID11e]

D9 **In the last month, how often did you use your HOME computer for personal reasons?
Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

*CATID9e: If respondent **not** working ((B7 = (3)) OR (B21 = (3) or (r)))
Go to CATID10e*

D10 **In the last month, how often did you use your HOME computer for work-related reasons?
Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

*CATID10e: If respondent **not** going to school (B22 = (3) or (r))
Go to CATID11e*

D11 **In the last month, how often did you use your HOME computer for school-related reasons?
Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

*CATID11e: If respondent **not** working ((B7 = (3)) OR (B21 = (3) or (r)))
Go to CATID15e*

Else;

*If respondent uses a computer at work (C1 = (1))
Go to D13*

D12 **Do you have access to a personal computer at work?**

- (1) Yes
- (3) No
- (r) Refused

[Go to CATID15e]

D13 **In the last month, how often did you use the computer at WORK for work-related reasons?
Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

*CATID13e: If respondent **not** going to school (B22 = (3) or (r))
Go to D15*

D14 **In the last month, how often did you use the computer at WORK for school-related reasons?
Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

D15 **In the last month, how often did you use the computer at WORK for personal reasons?
Was it ...**

(This can include time spent during lunch, breaks, before or after working hours.)

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

CATID15e: If respondent **not** going to school (B22 = (3) or (r))

Go to D20

Else;

If respondent currently uses a computer at school (B23 = (1))

Go to D17

D16 **Do you have access to a personal computer at school, college or university?**

- (1) Yes
- (3) No
- (r) Refused

[Go to D20]

D17 **In the last month, how often did you use the computer at SCHOOL for school-related reasons? Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?
- (x) Don't know
- (r) Refused

CATID17e: If respondent **not** working ((B7 = (3)) OR (B21 = (3) or (r)))

Go to D19

D18 **In the last month, how often did you use the computer at SCHOOL for work-related reasons? Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?
- (x) Don't know
- (r) Refused

D19 **In the last month, how often did you use the computer at SCHOOL for personal reasons? Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?
- (x) Don't know
- (r) Refused

D23 **In the last month, how often did you use the computer at any of these locations for personal reasons? Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

*CATID23e: If respondent used a computer at a public library or an Internet café
(D20 = (3) or (4)) - Go to D25*

D24 **Do you know of a public access point, like a public library or an Internet cafe, where you could access a personal computer?**

- (1) Yes
- (3) No
- (r) Refused

D25 **How many years have you been using a personal computer on a regular basis?**

- ___|___| [CATI: 1 - 35]
- (n) Less than 1 year
 - (r) Refused

CATID25e: Soft edit. Age of respondent must be > than the number of years he/she has been using a computer on a regular basis.

- (1) Correct D25 (Number of years respondent has used a computer)
- (3) Accept

E4 (Now I would like you to rate the following methods in learning computer skills.)

Was self-paced training provided by your employer or a former employer that used videos, CD-ROM, training manuals, or was computer-based a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

E5 (Now I would like you to rate the following methods in learning computer skills.)

Was on-the-job training provided by your employer or a former employer a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

E6 (Now I would like you to rate the following methods in learning computer skills.)

Was informal help from a coworker a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

E7 (Now I would like you to rate the following methods in learning computer skills.)

Were manuals, on-line help, or tutorials provided by the computer or software manufacturer a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

CATIE7e: If respondent **never** used Internet (A6 = (3) or (r)) - Go to E9.

E8 (Now I would like you to rate the following methods in learning computer skills.)

Was Web-based training on the Internet a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

E9 (Now I would like you to rate the following methods in learning computer skills.)

Was informal help from a friend or family member a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

E10 (Now I would like you to rate the following methods in learning computer skills.)

Was teaching yourself through trial and error a ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important method (in learning computer skills)?
- (4) Did not use this method
- (r) Refused

F3 In the last month, how often did you use the Internet at HOME? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month? [Go to CATIF4Be]
- (x) Don't know [Go to CATIF4Be]
- (r) Refused [Go to CATIF4Be]

F4 In the last WEEK, how many hours did you use the Internet at HOME?

INT:===Fractions should be reported to the nearest full hour.===

- _|_|_|_| [CATI: 1 - 168]
- (n) Not in last week
 - (0) Less than 1 hour
 - (r) Refused

CATIF4Ae: soft edit: If F4 > 20 confirm number.

CATIF4Be: If respondent **not** working ((B7 = (3)) OR (B21 = (3) or (r)))

OR

If respondent does **not** use a computer at work (C1 = (3) or (r) or blank)

Go to CATIF6Be

F5 In the last month, how often did you use the Internet at WORK? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month? [Go to CATIF6Be]
- (x) Don't know [Go to CATIF6Be]
- (r) Refused [Go to CATIF6Be]

F6 In the last WEEK, how many hours did you use the Internet at WORK?

INT:===Fractions should be reported to the nearest full hour.===

- _|_|_|_| [CATI: 1 - 168]
- (n) Not in last week
 - (0) Less than 1 hour
 - (r) Refused

CATIF6Ae: soft edit: If F6 > 20 confirm number.

CATIF6Be: If respondent **not** going to school (B22 = (3) or (r))

OR

If respondent does **not** use a computer at school (B23 = (3) or (r) or blank)

Go to CATIF8Be

F7 In the last month, how often did you use the Internet at SCHOOL? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month? [Go to CATIF8Be]
- (x) Don't know [Go to CATIF8Be]
- (r) Refused [Go to CATIF8Be]

F8 In the last WEEK, how many hours did you use the Internet at SCHOOL?

INT:===Fractions should be reported to the nearest full hour.===

||_|_| [CATI: 1 - 168]

- (n) Not in last week
- (0) Less than 1 hour
- (r) Refused

CATIF8Ae: soft edit: If F8 > 20 confirm number.

CATIF8Be: If respondent has **not** used a public access computer (D20 = (6) or (r))

Go to CATIF10B

F9 In the last month, how often did you use the Internet from another location (e.g., friend's home, relative's home, public access point, Internet cafe)? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month? [Go to CATIF10B]
- (x) Don't know [Go to CATIF10B]
- (r) Refused [Go to CATIF10B]

F10 In the last WEEK, how many hours did you use the Internet at another location?

INT:===Fractions should be reported to the nearest full hour.===

||_|_| [CATI: 1 - 168]

- (n) Not in last week
- (0) Less than 1 hour
- (r) Refused

CATIF10A: soft edit: If F10 > 20 confirm number.

CATIF10B: Set Fflag to 0;

If (F3 = 1, 2 or 3) OR (F5 = 1, 2 or 3) OR (F7 = 1, 2 or 3) OR (F9 = 1, 2 or 3) then Fflag = 1.

SECTION G - E-MAIL USEG0 *Date / Time stamp*

CATIG0e: *If respondent has **not** used E-mail (A9 = (3) or (r) or blank) and
not used Internet (A6 = (3) or (r)) - Go to J0*

*Else: If respondent has **not** used E-mail (A9 = (3) or (r) or blank) - Go to H0*

G1 The next few questions deal with communications. In the last month, how often did you communicate via E-mail? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month? *[Go to G18]*

- (x) Don't know *[Go to G18]*
- (r) Refused *[Go to G18]*

G2 In the last month, how often did you communicate with your family or relatives ... by telephone? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G3 (In the last month, how often did you communicate with your family or relatives) ... by regular mail? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G4 (In the last month, how often did you communicate with your family or relatives)
... by E-mail? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (5) Never?
- (6) No external access?
- (x) Don't know
- (r) Refused

G5 In the last month, how often did you communicate with your friends
... by telephone? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G6 (In the last month, how often did you communicate with your friends)
... by regular mail? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G7 (In the last month, how often did you communicate with your friends)
... by E-mail? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (5) Never?
- (6) No external access?
- (x) Don't know
- (r) Refused

CATIG7e: If respondent **not** working ((B7 = (3)) OR (B21 = (3) or (r)))
Go to CATIG10e

G8 **In the last month, how often did you communicate with people you work with (e.g., clients, associates, co-workers, etc.) for business or work-related purposes ... by telephone? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G9 (In the last month, how often did you communicate with people you work with (e.g., clients, associates, co-workers, etc.) for business or work-related purposes) ... **by regular mail? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G10 (In the last month, how often did you communicate with people you work with (e.g., clients, associates, co-workers, etc.) for business or work-related purposes) ... **by E-mail? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (5) Never?
- (x) Don't know
- (r) Refused

CATIG10e: If respondent **not** going to school (B22 = (3) or (r))
Go to G14

- G11 **In the last month, how often did you communicate with school-related persons (e.g., other students, teachers, administration, etc.) ... by telephone? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

- G12 **(In the last month, how often did you communicate with school-related persons (e.g., other students, teachers, administration, etc.)) ... by regular mail? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

- G13 **(In the last month, how often did you communicate with school-related persons (e.g., other students, teachers, administration, etc.)) ... by E-mail? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (5) Never?
- (x) Don't know
- (r) Refused

- G14 **The next few questions ask about where you send your E-mail messages. Please exclude all E-mail for work-related purposes.**

In the last month, how often did you use E-mail to correspond with people within your local community? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G15 **In the last month, how often did you use E-mail to correspond with people outside your local community but inside of your province? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G16 **In the last month, how often did you use E-mail to correspond with people in other provinces or territories? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G17 **In the last month, how often did you use E-mail to correspond with people outside of Canada? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

G18 **Have you ever received unsolicited commercial E-mail?**
(electronic junk mail includes chain letters)

- (1) Yes
- (3) No
- (r) Refused

G19 **Have you ever received E-mail that you considered personally threatening or harassing?**

- (1) Yes
- (3) No
- (r) Refused

G20 How many E-mail accounts, including those at work, do you regularly use?

|_|_| [CATI: 1 - 90]

(n) No regular e-mail account

(r) Refused

CATIG20e: soft edit: If G20 > 10 confirm number.

SECTION H - INTERNET USE – CONTENT AND TYPES OF USAGEH0 *Date / Time stamp*

CATIH0e: (If respondent has **not** used the Internet in the last 12 months (A5 = (3) or (r))
Go to CATIH53e

H1 Have you ever used the Internet for electronic banking?

- (1) Yes
- (3) No [Go to H4]
- (r) Refused [Go to H4]

CATIH1e: If respondent never worked (B8 = (n)) – Go to CATIH2e.

H2 Was this for personal use or work-related reasons?

- (1) Personal use
- (2) Work-related
- (3) Both personal use and work-related
- (r) Refused

CATIH2e: If Fflag = 0 Go to H4.

H3 In the last month, how often did you use the Internet for electronic banking? Was it ...

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?
- (x) Don't know
- (r) Refused

H4 Have you ever used the Internet to search for information on goods or services?

- (1) Yes
- (3) No [Go to H7]
- (r) Refused [Go to H7]

CATIH4e: If respondent never worked (B8 = (n)) - Go to CATIH5e.

H5 Was this for personal use or work-related reasons?

- (1) Personal use
- (2) Work-related
- (3) Both personal use and work-related
- (r) Refused

CATIH5e: If Fflag = 0 Go to H7.

H6 **In the last month, how often did you use the Internet to search for information on goods or services? Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H7 **Have you ever used the Internet to purchase goods or services?**

- (1) Yes
- (3) No *[Go to H10]*
- (r) Refused *[Go to H10]*

CATIH7e: If respondent never worked (B8 = (n)) - Go to CATIH8e.

H8 **Was this for personal use or work-related reasons?**

- (1) Personal use
- (2) Work-related
- (3) Both personal use and work-related
- (r) Refused

CATIH8e: If Fflag = 0 Go to H10.

H9 **In the last month, how often did you use the Internet to purchase goods or services? Was it ...**

INT: ====READ LIST====

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H10 **Have you ever used the Internet to search for medical or health-related information?**

- (1) Yes
- (3) No *[Go to H15]*
- (r) Refused *[Go to H15]*

CATIH10e: If Fflag = 0 Go to H12.

H18 **In the last month, how often did you use the Internet to correspond with government departments in Canada to express your personal views or concerns? Was it...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H19 **Have you ever used the Internet to connect to an online chat service?**

- (1) Yes
- (3) No *[Go to H21]*
- (r) Refused *[Go to H21]*

CATIH19e: If Fflag = 0 Go to H21.

H20 **In the last month, how often did you use the Internet to connect to an online chat service? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H21 **Have you ever used the Internet to subscribe to a newsgroup or listserv?**

- (1) Yes
- (3) No *[Go to H25]*
- (x) Don't know *[Go to H25]*
- (r) Refused *[Go to H25]*

CATIH21e: If Fflag = 0 Go to H23.

H22 **In the last month, how often did you use the Internet to participate in a listserv or newsgroup? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H23 **To how many newsgroups or listservs are you currently subscribing?**

____ [CATI: 0 - 90]

(x) Don't know

(r) Refused

CATIH23A: *soft edit: If H23 > 15 confirm number.*

CATIH23B: *If H23 = (0) or (x) or (r) Go to H25.*

H24 **What is the main content or focus of these newsgroups?**

INT: ===Mark all that apply ===

- (1) Professional/work-related
- (2) News (current affair)
- (3) Hobby
- (4) Politics
- (5) Ethnic community
- (6) Education/school-related
- (7) Culture/entertainment/games/sports
- (8) Health
- (9) Other content or focus [Go to H24S]
- (r) Refused [Go to H25]
- (0) No other, continue [Go to H25]

H24S **Other, please specify:**

(r) Refused

[CATI]: *Length of field = 50*

H25 **Have you ever used the Internet to play games?**

(1) Yes

(3) No [Go to H27]

(r) Refused [Go to H27]

CATIH25e: *If Fflag = 0 Go to H27.*

H26 **In the last month, how often did you use the Internet to play games?**

INT: ===READ LIST===

(1) Every day?

(2) Several times a week?

(3) A few times a month?

(4) Not in the last month?

(x) Don't know

(r) Refused

H27 **Have you ever used the Internet to access a news site (e.g., CNN, The Globe and Mail)?**

- (1) Yes
- (3) No
- (r) Refused

CATIH27Ae: *If Fflag = 0 Go to H30.*

CATIH27Be: *If H27 = (3) or (r) Go to H29.*

H28 **In the last month, how often did you use the Internet to access a news site? Was it ...**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?
- (x) Don't know
- (r) Refused

H29 **In the last month, have you used the Internet to search for...**

	Yes	No	Refused
a) Information about local community services or activities?	(1)	(3)	(r)
b) Business or economic news and information?	(1)	(3)	(r)
c) Information about computers and the Internet?	(1)	(3)	(r)
d) Information about arts, entertainment or sports?	(1)	(3)	(r)
e) Telephone listings?	(1)	(3)	(r)
f) Travel information?	(1)	(3)	(r)
g) Work search or job search information?	(1)	(3)	(r)
h) Information about government labour market programmes such as EI, youth programmes?	(1)	(3)	(r)
i) Information about education or training?	(1)	(3)	(r)

H30 **Have you ever put up your own webpage?**
(Do not include WebPages set up as part of your job.)

- (1) Yes
- (3) No *[Go to H32]*
- (r) Refused *[Go to H32]*

H34 **In the last month, how often did you use the Internet for school-related activities?
Was it**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H35 **In the last month, how often did you use the Internet for personal activities such as paying household bills or financial planning? Was it**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H36 **In the last month, how often did you use the Internet for personal interest or entertainment? Was it**

INT: ===READ LIST===

- (1) Every day?
- (2) Several times a week?
- (3) A few times a month?
- (4) Not in the last month?

- (x) Don't know
- (r) Refused

H43 **What group (or groups) did you feel was (were) being targetted?**

INT: ===Mark all that apply ===

- (1) Blacks
- (2) Aboriginals
- (3) Asians (Chinese, South Asians, Vietnamese)
- (4) Immigrants
- (5) Jews
- (6) Muslims/Arabs
- (7) Homosexuals
- (8) Women
- (9) Disabled (mental and physical)/seniors
- (10) Other *[Go to H43S]*
- (x) Don't know *[Go to H44]*
- (r) Refused *[Go to H44]*
- (0) No other, continue *[Go to H44]*

H43S **Other, please specify:**

- (r) Refused
- [CATI]: Length of field = 50*

H44 **Were you looking for this content or did you come across it unexpectedly?**

- (1) Looking for it
- (2) Came across unexpectedly
- (r) Refused

H45 **While on the Internet, have you come across websites that contain pornography?**

- (1) Yes
- (3) No *[Go to CATIH47e]*
- (r) Refused *[Go to CATIH47e]*

H46 **Were you looking for this content or did you come across it unexpectedly?**

- (1) Looking for it
- (2) Came across unexpectedly
- (r) Refused

H47 **Did you find it offensive?**

- (1) Yes
- (3) No
- (r) Refused

*CATIH47e: If respondent **not** working ((B7 = (3)) OR (B21 = (3) or (r)))
Go to CATIH48e*

H48 **For some people, using the Internet may affect the time they spend doing other activities. These next questions refer to activities that are not done on the Internet.**

Because of being on the Internet, has the time you spend working for pay increased, decreased or stayed the same?

(This refers to time not spent on work for pay because you prefer to spend time on the Internet)

- (1) Increased
- (2) Decreased
- (3) Stayed the same
- (r) Refused

*CATIH48e: If respondent **not** going to school (B22 = (3) or (r))*

Go to H50

H49 **(For some people, using the Internet may affect the time they spend doing other activities. These next questions refer to activities that are not done on the Internet.)**

Because of being on the Internet, has the time you spend doing school work increased, decreased or stayed the same?

(This refers to time not spent on school work because you prefer to spend time on the Internet)

- (1) Increased
- (2) Decreased
- (3) Stayed the same
- (r) Refused

H50 (For some people, using the Internet may affect the time they spend doing other activities. These next questions refer to activities that are not done on the Internet.)

Because of being on the Internet, has the time you spend on the following activities increased, or decreased or stayed the same?

(This refers to time not spent on activities because you prefer to spend time on the Internet)

	Increased	Decreased	Stayed the same	Refused
a) Watching television	(1)	(2)	(3)	(r)
b) Reading books, magazines, newspapers	(1)	(2)	(3)	(r)
c) Shopping	(1)	(2)	(3)	(r)
d) Sleeping	(1)	(2)	(3)	(r)
e) Leisure activities at home	(1)	(2)	(3)	(r)
<i>CATIH50e: Validate GSS household roster</i>				
<i>If respondent has no children in the household,</i>				
<i>Go to H50 g).</i>				
f) Being with your children	(1)	(2)	(3)	(r)
g) Doing household chores	(1)	(2)	(3)	(r)
h) Visiting or talking with family	(1)	(2)	(3)	(r)
i) Visiting or talking with friends	(1)	(2)	(3)	(r)
j) Doing other leisure activities outside the home	(1)	(2)	(3)	(r)

H51 Do you do any of the following activities through the Internet? Do you ...

	Yes	No	Refused
a) Watch television?	(1)	(3)	(r)
b) Talk on the phone?	(1)	(3)	(r)
c) Read books/magazines/newspapers?	(1)	(3)	(r)
d) Listen to music?	(1)	(3)	(r)
e) Listen to news or sports broadcasts?	(1)	(3)	(r)

H52 Have you ever met and become friends with anyone on the Internet?

- (1) Yes
 (3) No [Go to CATIH53e]
 (r) Refused [Go to CATIH53e]

H53 Are you more likely to find someone or some group who share your interests on the Internet or through E-mail than in your local community?

- (1) Yes
 (3) No
 (x) Don't know
 (r) Refused

CATIH53e: If respondent **has** used a computer in the past 12 months (A7 = (1)) - Go to CATIJ5e.

SECTION J - NON USERS OF COMPUTER TECHNOLOGYJ0 *Date / Time stamp**CATIJ0e: If respondent **has used** a computer in the past 12 months(A7 = (1))**Go to CATIJ5e**Else If respondent **has used** a computer (A8 = (1))**Go to J2*J1 **You mentioned previously that you don't use a computer. Are you interested in starting to use a computer?**

(1) Yes

(3) No

(x) Don't know

(r) Refused

*[Go to CATIJ2e]*J2 **You mentioned previously that you don't currently use a computer. Are you interested in starting to use a computer again?**

(1) Yes

(3) No

(x) Don't know

(r) Refused

*CATIJ2e: If respondent not **interested** in computer (J1 = (3) or (x) or (r)) or (J2 = (3) or (x) or (r))**Go to CATIJ5e.*J3 **What is the greatest barrier that keeps you from using a computer?****INT:===READ LIST===****INT:===Accept only one answer.===**

(1) Cost

(2) Access to computer

(3) Lack of skills or training

(4) Fear of technology

(5) No need

(6) Not enough time

(7) Disability

(8) Other *[Go to J3S]*

(x) Don't know

(r) Refused

[Go to J4]

SECTION K - CHILDREN'S USE OF COMPUTER TECHNOLOGYK0 *Date / Time stamp*

CATIK0e: *Validate GSS household roster – If respondent has any of their children less than 19 years of age AND any of their children more than 4 years of age living in the household, Go to K1; Else Go to L0.*

K1 The next few questions deal with school-age children's use of computers and the Internet:

Did (or will) your household purchase a computer specifically for your children?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

CATIK1e: *If respondent's household is **not** connected to the Internet (A1 = (3), (x) or (r)) - Go to K3*

K2 Do any of your children use the Internet at home?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

K3 Do any of your children use the Internet at school?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

K4 Do any of your children use the Internet at some other location?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

CATIK4e: *If respondent's children have used the Internet at home
(K2 = (1))*

*OR If respondent's children have used the Internet at school
(K3 = (1))*

*OR If respondent's children have used the Internet at some other location
(K4 = (1))*

Go to CATIK5e

CATIK8e: *If respondent's children do **not** use Internet at school (K3 = (3) or (x) or (r)) -
Go to CATIK9e*

K9 Are there any methods to monitor your children's Internet usage at school?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

CATIK9e: *If respondent's children do **not** use Internet at other locations (K4 = (3) or (x) or (r)) -
Go to K11*

K10 Are there any methods to monitor your children's Internet usage at other locations?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

**K11 How important is it to you that your children's Internet use is monitored?
Is it ...**

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important?

- (x) Don't know
- (r) Refused

K12 Do you encourage your children to use the Internet for their schoolwork?

- (1) Yes
- (3) No
- (r) Refused

K13 Do you encourage your children to use the Internet for entertainment?

- (1) Yes
- (3) No
- (r) Refused

L4 **In general, are you concerned about privacy on the Internet (e.g. people reading your E-mail, finding out what websites you visit etc.). Would you say you are ...**

INT: ====READ LIST====

- (1) Greatly?
- (2) Somewhat?
- (3) Hardly?
- (4) Not at all concerned?

- (5) No opinion
- (r) Refused

CATIL4e: If respondent has never used the Internet (A6 = (3) or (r)) - Go to L7

L5 **Have you ever given personal information over the Internet?**

- (1) Yes
- (3) No [Go to L7]
- (x) Don't know [Go to L7]
- (r) Refused [Go to L7]

L6 **To protect your privacy, have you ever entered misleading information about yourself on the Internet?**

- (1) Yes
- (3) No
- (r) Refused

L7 **If you were making a purchase would you be willing to provide your credit card number ...**

- | | Yes | No | No
Credit
Card | Don't
Know | Refused |
|---------------------------|-----|-----|----------------------|---------------|---------|
| a) Over the phone? | (1) | (3) | (5) | (x) | (r) |

CATIL7ae: If L7a) = (5) - Go to L8.

- | | | | | | |
|---------------------------------|-----|-----|-----|-----|-----|
| b) Through regular mail? | (1) | (3) | (5) | (x) | (r) |
|---------------------------------|-----|-----|-----|-----|-----|

CATIL7be: If L7b) = (5) - Go to L8.

- | | | | | | |
|---------------------|-----|-----|-----|-----|-----|
| c) On a Fax? | (1) | (3) | (5) | (x) | (r) |
|---------------------|-----|-----|-----|-----|-----|

CATIL7ce: If L7c) = (5) - Go to L8.

- | | | | | | |
|------------------------------|-----|-----|-----|-----|-----|
| d) Over the Internet? | (1) | (3) | (5) | (x) | (r) |
|------------------------------|-----|-----|-----|-----|-----|

- L8 **This next set of questions is about Canadian content and access to information. (Even if you are not an Internet user your responses are important.)**
How important is it to you that there be Canadian content available on the Internet? Is it ...

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important?

- (r) Refused

- L9 **How important is it to you that there be Canadian content available on television? Is it ...**

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important?

- (r) Refused

- L10 **Do you think it is important that Canadians be able to use the Internet in the official language of their choice, in other words English or French? Is it ...**

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important?

- (r) Refused

- L11 **Do you think it is important that everyone in Canada have access to the Internet? Is it ...**

INT: ===READ LIST===

- (1) Very?
- (2) Somewhat?
- (3) Not at all important?

- (r) Refused

L12 What do you feel are the major barriers that restrict access to the Internet?

INT: ===READ LIST===
INT: ===Mark all that apply.===

- (1) Cost
- (2) Access to computer or Internet
- (3) Lack of skills or training
- (4) Fear of technology
- (5) No need
- (6) Lack of privacy or security
- (7) Not enough time
- (8) Other? *[Go to L12S]*
- (9) Nothing *[Go to CATIL12e]*
- (x) Don't know *[Go to CATIL12e]*
- (r) Refused *[Go to CATIL12e]*
- (0) No other, continue *[Go to L13]*

CATIL12e : Hard edit: The categories (9), (x) or (r) are not valid if any of categories (1) to (8) have already been selected. If hard edit fails: Correct L12; Else Go to L13.

L12S Other, please specify:

|||||
|||||

(r) Refused
[CATI]: Length of field = 50

L13 Who should take the greatest responsibility to ensure barriers are removed? Should it be the ...

INT: ===Maximum 6 answers===
INT: ===READ LIST===

- (1) Federal Government?
- (2) Other levels of government?
- (3) International agencies?
- (4) Private industry, such as Internet providers?
- (5) Individuals?
- (6) Other? *[Go to L13S]*
- (7) No one should take the responsibility *[Go to CATIL13e]*
- (x) Don't know *[Go to CATIL13e]*
- (r) Refused *[Go to CATIL13e]*
- (0) No other, continue *[Go to L14]*

CATIL13e : Hard edit: The categories (7), (x) or (r) are not valid if any of categories (1) to (6) have already been selected. If hard edit fails: Correct L13; Else Go to L14.

M6 In what country were you born?

INT:=== Report place of birth according to current boundaries. ===

- (1) Canada
- (2) Country outside Canada [Go to M8]
- (x) Don't know [Go to M10]
- (r) Refused [Go to M10]

M7 In which province or territory?

INT:=== Report place of birth according to current boundaries. ===

- (1) Newfoundland/Labrador
- (2) Prince Edward Island
- (3) Nova Scotia
- (4) New Brunswick
- (5) Quebec
- (6) Ontario
- (7) Manitoba
- (8) Saskatchewan
- (9) Alberta
- (10) British Columbia
- (11) Yukon Territory
- (12) Northwest Territories
- (13) Nunavut
- (x) Don't know
- (r) Refused

[Go to M10]

M8 In which country?

INT: === Report place of birth according to current boundaries. ===

- (1) China
- (2) England
- (3) France
- (4) Germany
- (5) Greece
- (6) Guyana
- (7) Hong Kong
- (8) India
- (9) Italy
- (10) Jamaica
- (11) Netherlands
- (12) Philippines
- (13) Poland
- (14) Portugal
- (15) Scotland
- (16) United States
- (17) Vietnam
- (18) Other [Go to M8S]
- (x) Don't know
- (r) Refused

[Go to M9]

M8S **Other, please specify:**

|||||
|||||

(r) Refused

[CATI]: Length of field = 50

M9 **In what year did you first come to Canada to live permanently?**

INT: === For respondents who first came to Canada as landed immigrants, report the year they obtained landed immigrant status. For respondents who lived in Canada as foreign students, foreign workers, or refugee claimants prior to obtaining landed immigrant status, report the year they first came to Canada to live permanently. If the respondent was born outside of Canada of Canadian parents and was registered as Canadian at birth, report as 'Canadian citizen by birth'. ===

||| [CATI: 1900-2000]

(1) Canadian citizen by birth

(x) Don't know

(r) Refused

CATIM9e : Soft edit : Year of birth of the respondent must be less than or equal to the year he/she first came to Canada to live permanently. If not then

(1) Correct M9 (Year first came to Canada to live)

(3) Accept

M10 **In what country was your MOTHER born?**

INT: ===Report place of birth according to current boundaries. ===

(0) Canada

(1) China

(2) England

(3) France

(4) Germany

(5) Greece

(6) Guyana

(7) Hong Kong

(8) India

(9) Italy

(10) Jamaica

(11) Netherlands

(12) Philippines

(13) Poland

(14) Portugal

(15) Scotland

(16) United States

(17) Vietnam

(18) Other

[Go to M10S]

(x) Don't know

(r) Refused

M17 **How many weeks did he/she work?**

____ [CATI: 1 - 52]
(r) Refused

M18 **Was he/she working full-time or part-time?**

- (1) Full-time
- (2) Part-time
- (x) Don't know
- (r) Refused

CATIM18e: If M17 = 52 – Go to M20

M19 **During the past 12 months, was he/she ever without a job AND looking for work?**

- (1) Yes
- (3) No
- (r) Refused

M20 **What is the highest level of education that he/she has attained?**

- (1) Masters (M.A., M.Sc., M.Ed.) or earned doctorate (Ph.D., D.Sc., D.Ed.)
- (2) Degree in Medicine, Dentistry, Veterinary Medicine, or Optometry (M.D., D.D.S., D.M.D., D.V.M., O.D.)
- (3) Bachelor or undergraduate degree, or teacher's college (B.A., B.Sc., L.L.B., B.Ed.)
- (4) Diploma or certificate from community college, CEGEP or nursing school
- (5) Diploma or certificate from trade, technical or vocational school, or business college
- (6) Some university
- (7) Some community college, CEGEP or nursing school
- (8) Some trade, technical or vocational school, or business college
- (9) High school diploma
- (10) Some high school
- (11) Elementary school diploma
- (12) Some elementary
- (13) No schooling
- (14) Other [Go to M20S]
- (x) Don't know
- (r) Refused

[Go to M21]

M20S **Other, please specify:**

(r) Refused

[CATI]: Length of field = 50

M29 In the past 12 months, have you done any of the following activities...
Searched for information on a political issue?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

M30 In the past 12 months, have you done any of the following activities...
Volunteered for a political party?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

M31 In the past 12 months, have you done any of the following activities...
Written a letter or called a phone-in show to express a point-of-view?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

M32 **Do you have any difficulty hearing, seeing, communicating, walking, climbing stairs, bending, learning, or doing any similar activities? Is it ...**

INT:=== This question refers to long term health, i.e. a condition lasting or expected to last more than 6 months. If the respondent suffers from a temporary injury, ask about his/her usual condition. ===

INT: ===READ LIST===

- (1) Sometimes?
- (2) Often?
- (3) Never?
- (r) Refused

M33 **Does a long term physical or mental condition or health problem reduce the amount or the kind of activity that you can do at home, at school, at work or in other activities? Is it ...**

INT:=== This question refers to long term health, i.e. a condition lasting or expected to last more than 6 months. If the respondent suffers from a temporary injury, ask about his/her usual condition. ===

INT: ===READ LIST===

- (1) Sometimes?
- (2) Often?
- (3) Never?
- (r) Refused

CATIM33e: (If (M32 = (3) or (r)) AND (M33 = (3) or (r)) - Go to M37.

Else;

(If (M32 = (1) or (2) OR M33 = (1) or (2))

AND

If respondent has *used* a computer in the past 12 months (A7 = (1) - Go to M35.

M34 Does this condition prevent you from using a computer?

- (1) Yes [Go to M36]
- (3) No
- (5) Don't use a computer [Go to M37]
- (r) Refused [Go to M37]

M35 As a result of this condition, do you need special hardware or software in order to use a computer?

- (1) Yes
- (3) No
- (5) Don't use a computer
- (r) Refused

[Go to M37]

M36 As a result of this condition, would you need special hardware or software in order to use a computer?

- (1) Yes
- (3) No
- (x) Don't know
- (r) Refused

M37 Do you regularly have trouble going to sleep or staying asleep?

- (1) Yes
- (3) No
- (r) Refused

M38 Compared to other people your age, how would you describe your usual state of health?
Would you say it is ...

INT:=== This question refers to long term health, i.e., a condition lasting or expected to last more than 6 months. If the respondent suffers from a temporary injury, ask about his/her usual condition. ===

INT: ===READ LIST===

- (1) Excellent?
- (2) Very good?
- (3) Good?
- (4) Fair?
- (5) Poor?
- (x) Don't know
- (r) Refused

M39 **Various measures of income are needed to study the relationship between an individual's overall economic situation and their use of technology. What was your main source of income during the past 12 months?**

INT: ===Mark one only. ===

- (0) No income [Go to CATIM40e]
- (1) Employment or self-employment (wages, salaries, commissions and tips)
- (2) Employment insurance
- (3) Worker's compensation
- (4) Benefits from Canada or Quebec Pension Plan
- (5) Retirement pensions, superannuation and annuities
- (6) Basic Old Age Security
- (7) Guaranteed Income Supplement or Spouse's Allowance
- (8) Child Tax Benefit
- (9) Provincial or municipal social assistance or welfare
- (10) Child Support/Alimony
- (11) Other Income (eg. Rental income, scholarships, other government income, dividends and interest on bonds, deposits and savings, stocks, mutual funds, etc.)
- (x) Don't know
- (r) Refused

M40 (Various measures of income are needed to study the relationship between an individual's overall economic situation and their use of technology.)

What is your best estimate of your total personal income, before deductions, FROM ALL SOURCES during the past 12 months?

\$ | |_| |_| |_| |_| |_| |_| |_|

- (n) No income or loss
- (x) Don't know
- (r) Refused

CATIM40e: Review household roster - if this is a "one person" household Go to M43

M41 **Not including yourself, how many other household members received income from any source, during the past 12 months?**

|_|_| [CATI 1-OTHM] (OTHM = Number of household members minus 1)

- (0) No one else
- (r) Refused

*CATIM41e: If M41 = (0) or (r) then [Go to M43];
Else If M41 > 0 and (M39 = (0) or M40 = (n) or M40 = (r) or M40 = (x))
then [Go to M42A];
Else If M41 > 0 and (M40 > 0 and M40 < 20000) then [Go to M42A];
Else If M41 > 0 and (M40 > 19999 and M40 < 40000) then [Go to M42E];
Else If M41 > 0 and (M40 > 39999 and M40 < 60000) then [Go to M42H];
Else If M41 > 0 and (M40 > 59999 and M40 < 80000) then [Go to M42J];
Else then [Go to M42K].*

M42A What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$20,000? *[Go to M42B]*
- (2) \$20,000 and more? *[Go to M42E]*

- (0) No income or loss
- (x) Don't know
- (r) Refused

[Go to M43]

M42B What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$10,000? *[Go to M42C]*
- (2) \$10,000 and more? *[Go to M42D]*

- (x) Don't know
- (r) Refused

[Go to M43]

M42C What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$5,000?
- (2) \$5,000 and more?

- (x) Don't know
- (r) Refused

[Go to M43]

M42D What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$15,000?
- (2) \$15,000 and more?

- (x) Don't know
- (r) Refused

[Go to M43]

M42E What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$40,000? *[Go to M42F]*
- (2) \$40,000 and more? *[Go to M42G]*

- (x) Don't know
- (r) Refused

[Go to M43]

M42F What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$30,000?
- (2) \$30,000 and more?

- (x) Don't know
- (r) Refused

[Go to M43]

M42G What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$50,000?
- (2) \$50,000 and more? *[Go to M42H]*

- (x) Don't know
- (r) Refused

[Go to M43]

M42H What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...

INT: ===READ LIST===

- (1) Less than \$60,000?
- (2) \$60,000 and more? *[Go to M42J]*

- (x) Don't know
- (r) Refused

[Go to M43]

M42J **What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...**

INT: ===READ LIST===

- (1) Less than \$80,000?
- (2) \$80,000 and more? *[Go to M42K]*

- (x) Don't know
- (r) Refused

[Go to M43]

M42K **What is your best estimate of the total income, before deductions, of all household members from all sources during the past 12 months? Was the total household income...**

INT: ===READ LIST===

- (1) Less than \$100,000?
- (2) \$100,000 and more?

- (x) Don't know
- (r) Refused

M43 **I'd like to thank you very much for helping us out by completing this survey. It is only by hearing from Canadians themselves that we can better understand the use of technology in Canada.
On behalf of Statistics Canada I would like to thank you for your cooperation and wish you a good day.**

END Date / Time Stamp