

CANADIAN LEGAL PROBLEMS SURVEY



YOUR PARTICIPATION IS IMPORTANT!

STATISTICS CANADA IS CONDUCTING A SURVEY

on behalf of the Department of Justice Canada.

Serious problems, which may or may not require legal help, can affect all of us and occur at any time—with a job, housing, family or other areas of life. These problems can affect everyone differently, and people may use a variety of strategies to try and resolve them.

Serious problems could be related to

- employment
- personal injury or health
- property damage
- finances
- housing
- experiences with the criminal justice system (e.g., police, courts)
- family (e.g., divorce, child custody)
- discrimination.

WHY PARTICIPATE?

These types of problems are rarely studied, yet they can represent a challenge for many people. The purpose of this survey is to find solutions. The more people participate, the more accurate the data will be. We want to hear from you whether **or not** you have experienced a serious problem. Every answer counts!

PARTICIPATING IS EASY

You only need a secure access code to participate in this online survey. The website and code can be found in the letter you received with this brochure.

For more information on the survey, please visit statcan.gc.ca/CLPS.



HOW WILL THE RESULTS BE USED?

Results will be made available to governments, community organizations, legal professionals and other stakeholders to help them

- better understand your experiences
- develop programs, tools and policies to help resolve serious problems that might occur in everyday life.



YOUR PRIVACY IS IMPORTANT TO US

All information collected by Statistics Canada is **strictly confidential** and is protected under the *Statistics Act*. Statistics Canada cannot release any information that would identify you without your consent. Furthermore, this information cannot be released under any other law, including the *Access to Information Act*.



When survey data are released, your answers will be grouped with those of other participants. We will not release any information linking you to the data you provide.

WANT TO KNOW MORE?

Email: infostats@canada.ca

Telephone: 1-833-977-8287 (TTY: 1-866-753-7083)

Visit Statistics Canada's website at www.statcan.gc.ca/survey

Follow us on social media



NEED HELP RIGHT NOW?

Dial 211, a free, confidential service to connect to government and community resources in your area, including for legal help or mental health support.

For legal issues, visit <https://www.pleac-aceij.ca/membership/current-members> to find a local public legal education organization.

For mental health support, contact the Canada Suicide Prevention Service at 1-833-456-4566 (in Quebec: 1-866-277-3553) or visit their website www.crisisservicescanada.ca.

