



2008 Survey of Service Industries: Traveller Accommodation

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Reporting Guide

This guide is designed to assist you as you complete the 2008 Survey of Service Industries. If you need more information, please call the Statistics Canada Help Line at the number below.

Help Line: 1-888-881-3666

Your answers are confidential.

Statistics Canada is prohibited by law from releasing any information from this survey which would identify a person, business, or organization, without their prior consent. The confidentiality provisions of the *Statistics Act* are not affected by either the *Access to Information Act* or any other legislation. **Therefore, for example, the Canada Revenue Agency cannot access identifiable survey data from Statistics Canada.**

These survey data will only be used for statistical purposes and will be published in an aggregate form only.

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B - Main business activity

1. Please describe the nature of your business.

To ensure that you have received the appropriate questionnaire, you are asked to describe the nature of your business. The description should briefly state the main activities of your business unit.

2. Please check the one main activity which most accurately represents your main source of revenue.

Below is a description of each main activity.

Hotel: provides short stay suites or guest rooms in a multi-storey or high-rise structure **accessible from the interior only**.

Motor hotel: provides short stay suites or guest rooms in a low-rise structure **accessible from the interior and exterior**.

Motel: provides short stay suites or guest rooms in a one or two storey structure **accessible from the exterior only**.

Resort: provides short stay, full services suites or guest rooms.

Casino hotel: provides short stay suites or guest rooms with a casino on the premises.

All other accommodation: provides short stay lodging but is not yet classified in any other industry.

Include:

- youth hostels;
- tourist homes;
- dormitories.

C - Reporting period information

Please report information for your **fiscal year** (normal business year) **ending between** April 1, 2008 and March 31, 2009. Please indicate the reporting period covered by this questionnaire.

F - Industry characteristics

Please provide a breakdown of your sales.

1. Room or unit accommodation for travellers

Please report all revenues derived from room rentals.

2. Rental of recreational vehicle and tent sites for travellers or fees from overnight camps

Include any fee revenue from rental of sites.

3. Meals and non-alcoholic beverages, prepared and served or dispensed, for immediate consumption

Include all food sale revenue for restaurants owned by your establishment.

4. Alcoholic beverages, prepared and served or dispensed for immediate consumption

Include all sales from restaurants, bars, owned by the establishment, including in-room bar.

5. Sale of merchandise (e.g., packaged food and beverages, newspapers, magazines, books, tobacco, cigarettes, and souvenirs)

Include items sold from vending machines or merchandise from a store owned by the establishment.

6. Telephone and Internet access services

Include all revenues from telephone calls, Internet services.

7. Rental of space and equipment

Include revenues derived from renting out conference rooms, banquet rooms, and any concession machines.

8. Amusement and recreational services

Examples **include** golf courses, skiing and admissions to live performances.

9. Other services

Include any other revenues derived from services such as parking and laundry services.

10. Other revenue not elsewhere specified

Include any revenues which do not correspond to any of the above revenue items.

Cost of goods sold

Provide a breakdown either in Canadian dollars or percentages.

12. Cost of food products used in meal preparation

Corresponds to the costs related to the sales derived from meals and non-alcoholic beverages (purchases).

13. Cost of alcoholic beverages used or sold

Corresponds to the costs related to the sales derived from alcoholic beverages.

14. Cost of all other merchandise sold

Corresponds to the costs (purchases) related to the sales of all other merchandise.

15. Total cost of goods sold

All costs associated with questions 12 to 14.

Occupancy rate

16. Total number of rooms in this establishment

Refers to the total number of physical rooms in the property.

17. Total number of room-nights available over your 2008 reporting period

Refers to the average number of rooms that were available for use and not under repair or renovations.

Paid employees

Please provide a breakdown of your employees accordingly: full-time full-year, full-time seasonal, part-time full-year or part-time seasonal. Full time is defined as 30 hours or more and part time less than 30 hours. If this is not within your definition of full-time and part-time, please specify your hourly limit.

G - Personnel

To fully measure the contribution of all human capital in this industry, we require information on the number of partners and proprietors as well as the number and classification of workers.

1. Number of partners and proprietors, non-salaried (if salaried, report at question 2 below)

For unincorporated businesses, please report the number of partners and proprietors for whom earnings will be the net income of the partnership or proprietorship.

2. Paid employees

a) Average number of paid employees during the reporting period

To calculate the average number employed, add the number of employees in the last pay period of each month of the reporting period and divide this sum by the number of months (usually 12).

Exclude:

- partners and proprietors, non-salaried reported at question 1 above.

b) Percentage of paid employees (from question 2a) who worked full time

Full-time employment consists of persons who usually work 30 hours or more per week. Please specify the percentage of paid employees who have been working full time by rounding the percentage to the nearest whole number.

3. Number of contract workers for whom you did not issue a T4, such as freelancers and casual workers (estimates are acceptable)

Contract workers are not employees, but workers contracted to perform a specific task or project in your organization for a specific duration, such as self-employed persons, freelancers and casual workers. These workers are not issued a T4 information slip. Please report the number of contract workers employed by your organization during the fiscal year.

4. Number of volunteers during the reporting period (estimates are acceptable)

Please report the number of unpaid workers employed by your organization during the fiscal year.

5. Number of hours worked by all volunteers during the reporting period (estimates are acceptable)

Please report the number of hours recorded by your organization for the work performed by volunteers during the fiscal year.

H - Sales by type of client

This section is designed to measure which sector of the economy purchases your services.

Please provide a percentage breakdown of your sales by type of client.

Please ensure that the sum of percentages reported in this section equals 100%.

1. Clients in Canada

a) Businesses

Percentage of sales sold to the business sector should be reported here.

Include:

- sales to Crown corporations.

b) Individuals and households

Please report the percentage of sales to individuals and households who do not represent the business or government sector.

c) Governments, not-for-profit organizations and public institutions (e.g., hospitals, schools)

Percentage of sales to federal, provincial, territorial and municipal governments should be reported here.

Include:

- sales to hospitals, schools, universities and public utilities.

2. Clients outside Canada

Please report the share of total sales to customers or clients located outside Canada including foreign businesses, foreign individuals, foreign institutions and/or governments.

Include:

- sales to foreign subsidiaries and affiliates.

General information

Survey purpose

Statistics Canada conducts this survey to obtain detailed and accurate data on this industry, which is recognised as being an important contributor to the Canadian economy. Your responses are critically important to produce reliable statistics used by businesses, non-profit organizations and all levels of government to make informed decisions in many areas.

The information from this survey can be used by your business to benchmark your performance against an industry standard, to plan marketing strategies or to prepare business plans for investors. Governments use the data to develop national and regional economic policies and to develop programs to promote domestic and international competitiveness. The data are also used by trade associations, business analysts and investors to study the economic performance and characteristics of your industry.

Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data sharing agreements with provincial and territorial statistical agencies and other government organizations, who must keep the data confidential and use them only for statistical purposes. Statistics Canada will only share data from this survey with those organizations that have demonstrated a requirement to use the data.

Section 11 of the *Statistics Act* provides for the sharing of information with provincial and territorial statistical agencies that meet certain conditions. These agencies must have the legislative authority to collect the same information, on a mandatory basis, and the legislation must provide substantially the same provisions for confidentiality and penalties for disclosure of confidential information as the *Statistics Act*. Because these agencies have the legal authority to compel businesses to provide the same information, consent is not requested and businesses may not object to the sharing of the data.

For this survey, there are **Section 11** agreements with the provincial and territorial statistical agencies of Newfoundland and Labrador, Nova Scotia, New Brunswick, Quebec, Ontario, Manitoba, Saskatchewan, Alberta, British Columbia, and the Yukon.

The shared data will be limited to business establishments located within the jurisdiction of the respective province or territory.

Section 12 of the *Statistics Act* provides for the sharing of information with federal, provincial or territorial government organizations. Under **Section 12**, you may refuse to share your information with any of these organizations by writing a letter of objection to the Chief Statistician and returning it with the completed questionnaire. Please specify the organizations with which you do not want to share your data.

For this survey, there are **Section 12** agreements with the statistical agencies of Prince Edward Island, the Northwest Territories and Nunavut.

For agreements with provincial and territorial government organizations, the shared data will be limited to business establishments located within the jurisdiction of the respective province or territory.

Data Linkage

To enhance the data from this survey, Statistics Canada may combine it with information from other surveys or from administrative sources.

Please note that Statistics Canada does not share any individual survey information with the Canada Revenue Agency.

For more information about these data-sharing agreements, please contact Statistics Canada at **1-888-881-3666** or visit our website at **www.statcan.gc.ca**.

Thank you!