Data accuracy measures, Canada

| | 2009 | 2009 | 2009 |
|-------------------------|------|------|------|
| | Q1 | Q2 | Q3 |
| Total operating revenue | 1.7% | 1.8% | 1.4% |

CV from 0.01% to 4.99% is excellent CV from 5.00% to 9.99% is very good CV from 10.00% to 14.99% is good CV from 15.00% to 24.99% is acceptable CV from 25.00% to 34.99% should be used with caution CV is 35.00% or higher is unreliable

Response rates, Canada

| | 2009 | 2009 | 2009 |
|------------------------|------|------|------|
| | Q1 | Q2 | Q3 |
| Weighted response rate | 70% | 74% | 73% |