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INSTRUCTIONS AND DEFINITIONS

FOR THE

RESIDENTIAL CARE FACILITIES SURVEY

SHORT FORM

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General Instructions

1. Please read carefully all instructions and definitions in this booklet and on the form.
2. The reporting period requested is the twelve (12) months ended 31 March 1997. If the fiscal year of this facility ends prior to this date, report using that fiscal period and indicate the dates used.
3. For items not specified on the form use lines designated as "other" and provide supplementary information.
4. Please make use of the worksheets provided for preparation of the form. Keep the worksheets for your own reference purposes.
5. Audited data are **not** required.
6. The address on the pre-printed label affixed to the cover page of the questionnaire is the address currently held in the Statistics Canada inventory. Please indicate all address changes in the space provided on the reverse of the cover page.

On the cover page of the questionnaire please indicate any changes in Approved Bed Size, Principal Characteristic and Program Coverage. Refer to this booklet for definitions.

7. If the facility is administered by a central agency or is a multiple facility set-up, indicate the reporting arrangements and the names, address and number of beds, ownership, program coverage and type of care of all facilities involved in the administrative entity. This will enable Statistics Canada to modify the mailout for the next year and thereby eliminate duplicate reporting and additional respondent burden.

Instructions for page 1

A. Ownership – refers to the person, group of persons, agency or corporate body who is the registered owner according to the deed.

Proprietary – applies to a facility owned by an individual. It also applies to private organisations and/or corporations operating for a profit.

Religious – applies to a facility owned and operated by a religious organisation on a non-profit basis.

Lay – applies to a facility owned and operated by a voluntary lay body on a non-profit basis. This category excludes facilities maintained by industrial or commercial corporations (see proprietary).

Municipal – applies to a facility owned and operated by a city, county, municipality or other municipal government, or by another body which is empowered to levy taxes or to otherwise operate after the fashion of a municipality.

Provincial or territorial – applies to a facility owned by a branch, division, agency or department of a provincial or territorial government.

Federal – applies to a facility operated by a department or agency of the Government of Canada, e.g. Veterans' Affairs, Health Canada or National Defence.

B. Beds

Approved complement – the number of beds licensed or approved by provincial or municipal authorities. Report all beds, even if some are not in use at the present time.

Staffed and in operation – report only the number of beds available for use. Include those occupied, and any vacant beds to which you could today admit residents. This amount does not have to agree with approved complement.

C. Total days of care during reporting period by responsibility for payment

A day of care is the period of service to a resident between the census taking hours on two successive days. The total days of care are the number of days of care in the reporting period or year. A facility of four beds and 100 percent occupancy would report total days of care as (4 x 365) 1,460. A facility of four beds in which one bed was not occupied for 31 days during the year would report total days of care as 1,429. This could be calculated as (4 x 365) - 31 or counting each day that each bed was occupied (1 x 365) + (1 x 365) + (1 x 365) + (1 x 334). If unable to provide a breakdown, report days under major funding agency.

Line 1. Applies to those days charged to a Provincial or Territorial Government Health Program or

Department.

Line 2. Applies to those days charged to any Provincial or Territorial Government Social Service Program or Department.

Line 3. Applies to those days charged to any other Provincial or Territorial Department other than Health or Social Services, e.g. crown agencies such as Alcohol and Drug Commissions.

Line 4. Applies to those days charged to a municipality, regional or district administration.

Line 5. Applies to all days not reported above including residents who pay for their own care directly or through private insurance and those paid for by Workers' Compensation Board, Department of Veterans' Affairs, etc.

D. Movement of residents

Line 1. **In facility as at 1 April, 1996** – the count of all the residents who were assigned a bed as at 00:01 hours, 1 April. Include any resident who was temporarily absent from the facility on this date, e.g. visiting relatives or residents transferred to other institutions such as hospitals, but who had not been formally discharged.

Line 2. **Admission** – the official acceptance into the facility of a resident. Reception involves the allocation of a bed to a resident. An admission is registered each time a person is formally admitted.

Line 3. **Total under care** – the total of those on the books April 1 plus all admissions during the year.

Line 4. **Discharge** – the official departure from the facility of a live resident.

Line 5. **Death** – the cessation of life of a resident after admission and before discharge.

Line 6. **Total separations** – the total of discharges and deaths.

Line 7. **In facility as at 31 March 1997** – the count of all residents registered in the facility at 24:00 hours, 31 March and includes residents temporarily out of the facility who had not been formally discharged.

Instructions for page 2

Characteristics of residents

The purpose of page 2 (Section E., F., & G.) is to obtain data on residents as at one particular day in the year (31 March, 1997).

Appreciating that a number of residents to whom beds have been assigned may be temporarily absent on this date, please include all residents registered in your facility when completing details on this page.

E. Age and sex of residents – lines 1-10

Count each resident once only, and assign them to the appropriate columns according to their age and sex grouping.

F. Types of care – column 2

Counting each resident once only, please assign all residents in your facility to one of the types shown, based on the type of care which the resident is receiving (in the facility) as at 31 March, 1997. For temporarily absent residents, indicate the type of care these residents usually receive in this facility.

- Line 1. **Room and board** – for those residents paying only for the use of a room. No services or type of care are received.
- Line 2. **Room and board with guidance/counselling** – minimum amount of care possible in a facility. Usually basic counselling and assistance with social problems. Most children's and alcohol and drug facilities will be in this category.
- Line 3. **Room and board with custodial care** – minor supervision required.
- Line 4. **Type I Care** – that required by a person who is ambulant and/or independently mobile, who has decreased physical and/or mental faculties, and who requires primarily supervision and/or assistance with activities of daily living and provision for meeting psycho-social needs through social and recreational services. The period of time during which care is required is indeterminate and related to the individual condition but is less than 90 minutes in a 24 hour day.
- Line 5. **Type II Care** – that required by a person with a relatively stabilised (physical or mental) chronic disease or functional disability, who, having reached the apparent limit of recovery, is not likely to change in the near future, who has relatively little need for the diagnostic and therapeutic services of a hospital but who requires availability of personal care for a total of 1 ½ - 2 ½ hours in a 24 hour day, with medical and professional nursing supervision and provision for meeting psycho-social needs.
- Line 6. **Type III Care** – that required by a person who is chronically ill and/or has a functional disability (physical or mental), whose acute phase of illness is over, whose vital processes

may or may not be stable, whose potential for rehabilitation may be limited, and who requires a range of therapeutic services, medical management and skilled nursing care plus provision for meeting psycho-social needs. A minimum of 2 ½ hours of individual therapeutic and/or medical care is required in a 24 hour day.

- Line 7. **Higher type care** – report here those persons who need substantially more nursing and/or medical care than described above. It is assumed that there would be very few residents who would be receiving care of this type. Care above TYPE III is usually provided in a hospital setting.

Refer to Appendix 1 for the list of provincial equivalencies of type of care.

G. Principal characteristics

Counting each resident once only, please group them according to the most appropriate principal characteristic.

- Line 1. **Aged** – Residents are in the facility mainly because of old age (65+). They may have some other related disabilities associated with ageing, but for the purpose of this survey, consider the principal characteristic as aged.
- Line 2. **Physically challenged/disabled** – Residents are in a facility primarily because of bodily dysfunctions (e.g. blind, deaf, loss of limbs, etc.)
- Line 3. **Developmentally delayed** – Residents are slow or limited in intellectual or emotional development or academic progress.
- Line 4. **Psychiatrically disabled** – Includes ex-psychiatric patients, individuals with a chronic mental illness or those convalescing from a mental illness.
- Line 5. **Emotionally disturbed children** – Children with behaviour disorders that require specialised treatment.
- Line 6. **Alcohol/Drug** – Residents require treatment for problems with alcohol or drug addiction.
- Line 7. **Delinquent** – A young person whose conduct is out of accord with the accepted behaviour under the law. The emphasis is placed on social maladjustment rather than criminal intent.
- Line 8. **Transients** – Persons requiring short-term respite who are without a home due to an emergency or a continuing situation.

G. Principal characteristics – Concluded

Note – Only hostels providing at least a counselling level of care fall into scope for the RCF survey. Hostels providing only hotel or

room and board should not be included. If your facility falls into the latter category, please state this on the cover page and return this survey.

- Line 9. **Other** – Includes residents who do not fit in any of the other categories, e.g. unmarried mothers, children requiring shelter who do not fit in any of the other categories, etc.

Instructions for page 3

H. Personnel

Persons employed as at 31 March 1997 – Persons on the payroll of the facility as at 31 March.

Exclude voluntary workers for whom no salaries are recorded. Also exclude persons paid on a fee for service basis. (Doctors or Dentists on call, etc.) Report this as an expense in section I.

Columns 1 & 2

The owner/operator of a small facility may be the only person working full-time. If this is the case, show 1 as full-time on line H.1. Hours should be split to reflect the approximate time spent in Direct Care Services, line H.1. and General Services line H.2. Report remuneration on line I.1.

When a person on the staff line fills more than one position, that individual is to be recorded once only, i.e., for the category of employment in which the major portion of time is spent.

Full-time – refers to persons employed on a full-time basis, i.e. regularly employed throughout the facility's full work week.

Part-time – refers to persons employed on a part-time basis, i.e. regularly employed on selected days or partial days in the facility's work week.

Report only the number of "full-time" and "part-time" staff employed. Do not use full-time equivalencies unless actual figures are unavailable. Exclude casual employees from the first two columns. Casual employees refers to those employed on a noncontinuing or irregular basis, such as those who temporarily relieve regular employees on vacation or sick leave or those who are hired temporarily for such casual jobs as snow removal, office overload, etc.

Column 3

Total accumulated paid hours during the reporting period – include total paid hours for all full-time, part-time and casual employees who have had salaries or wages paid to them by the facility. Hours covering paid holiday time and other paid leave are to be included for all categories of personnel. **ROUND**

OFF FRACTIONS AND REPORT WHOLE NUMBERS ONLY.

Direct care to residents – Line 1 – show here all the personnel whose time is spent mainly with the residents, giving assistance, nursing care, guidance or any other forms of personal help directly to the residents. This would include registered nurses, nursing assistants, therapists, recreation staff, nursing aides, health care aides, counsellors, child care workers, orderlies, social workers, graduate nurses, etc.

General services – Line 2 – Report here information on all other personnel of the facility who provide indirect services and who are not shown on the line above.

This includes persons involved in the administration of the facility, kitchen/food services, housekeeping laundry, maintenance, security and outreach workers employed by the facility but providing services outside of the facility in the community.

Do not report data relating to the personnel who carry out any of these functions on your behalf at a Corporate Head Office, other parent body, municipal office or in a branch of the Provincial Government.

I. Expenses

In this section show details of the cost of operating and maintaining the facility for the 12 months ended 31 March, 1997. Capital costs are to be excluded.

REPORT IN DOLLARS ONLY, OMITTING CENTS

Direct Care to Residents – Line 1 (column 1) should correspond with details in section H concerning personnel and paid hours.

Column 2

Report any expenses, other than salaries, related to a specific area or department. Include any amounts paid to persons as a fee for service (doctors not on staff, etc.). Also, include drugs, medical and surgical supplies and the cost of all other supplies and expenses of services involved in the direct care of residents.

I. Expenses – Concluded

General services – Line 2

Column 1 should correspond with details in section H.

Column 2

This would include expenses relating to administration (including employee fringe benefits), housekeeping, laundry, utilities, maintenance and security and all other

costs of indirect services which cannot be allocated to direct care of residents.

Where the facility has arranged for any service, e.g. dietary, housekeeping, maintenance, to be provided by an independent outside company as a "purchased service" – the total costs of such service should be shown in Col. 2 and no costs shown in the salaries and wages column regarding such purchased service. Please note such "purchased services" on the Supplementary Information page.

Other – Line 3

- Report any interest on loans, notes, mortgages, etc.
- Business taxes, land and realty taxes, etc. (EXCLUDE income tax)
- Overhead charged to the facility for Head Office management.
- Depreciation for the 12 month period for buildings, furniture and equipment, land improvements, automobiles, etc.
- Rent or leased costs of building and/or equipment.
- Also: insurance premiums, licences and fees paid to government or other regulatory bodies, etc.

J. Income

Report in this section the total income of the facility for the 12 months ended 31 March, 1997.

As the usual basis of income is the charging of a set rate for accommodation, this will represent the majority of the income.

REPORT IN DOLLARS ONLY, OMITTING CENTS

Line 1. **Provincial Health Insurance Plan** – where Provincial Health Insurance provides coverage for standard ward accommodation for an eligible resident, record the income earned from such a Plan, e.g. Ministry or Department of Health or Long Term Care.

Line 2. **Provincial Social Service Plan** – report all amounts earned from Provincial Government Social Service Programs or Departments, e.g. Dept. of Social Services, Dept. of Social Services and Community Health (Alta.), Community and Social Services (Ontario), Community Services and Corrections (Man.), etc.

Line 3. **Other Provincial Department or Ministry** – report amounts earned from a provincial department or agency other than Health or

Social Services, e.g. crown agencies such as alcohol/drug commissions.

Line 4. **Municipalities, Regional or District Administrations** – include all amounts earned from municipalities, regional or district administrations on behalf of residents.

Line 5. **All Other** – include all amounts for accommodation earned from sources other than described (lines 1-4) including earnings from persons paid for by Federal Government departments or agencies, Workers' Compensation, Department of Veterans' Affairs, etc. Also include any grants or donations received by the facility.

Line 6. **Residents** – Co-insurance or Self-pay – record all amounts to be paid by residents personally or by private insurance companies as their share of the standard ward rate.

Line 7. **Differential** – Preferred Accommodation – record all amounts earned from persons occupying semi-private and private rooms for which an additional charge over and above standard ward rate is charged.

Line 9. **Sundry Earnings** – record here all other earnings not attributable to basic accommodation, this would include (where applicable) such items as:

Physical therapy
 Special duty nursing
 Hairdressing or barber services
 Laundry, dry cleaning
 Employee or guest meals
 Vending machines, telephone
 Day care
 Sale of crafts.

APPENDIX 1 – TYPE OF CARE EQUIVALENCIES

TYPE OF CARE	OPERATIONALIZATION	PROVINCIAL EQUIVALENCIES	
III	CLIENT NEEDS A MINIMUM OF 2 ½ HOURS OF THERAPEUTIC AND/OR PERSONAL CARE AND SUPERVISION EACH DAY.	BRITISH COLUMBIA ALBERTA SASKATCHEWAN MANITOBA ONTARIO QUEBEC NEW BRUNSWICK NOVA SCOTIA P.E.I. NEWFOUNDLAND N.W.T. YUKON	TYPE 2 (EXTENDED CARE) TYPE 3 (AUXILIARY HOSPITALS) LEVEL 4 (EXTENDED CARE) LEVEL 4 (EXTENDED CARE) LEVEL 3 (EXTENDED CARE) TYPE 3 (CHRONIC CARE) NOT KNOWN LEVEL 4 TYPE 3 (EXTENDED HOSPITAL CARE) TYPE 3 TYPE 3 LEVEL IV (LONG-TERM RESTORATIVE OR PALLIATIVE CARE) TYPE 3
II	CLIENT NEEDS 1 ½ - 2 ½ HOURS OF THERAPEUTIC AND/OR PERSONAL CARE AND SUPERVISION EACH DAY.	BRITISH COLUMBIA ALBERTA SASKATCHEWAN MANITOBA ONTARIO QUEBEC NEW BRUNSWICK NOVA SCOTIA P.E.I. NEWFOUNDLAND N.W.T. YUKON	TYPE 2 (INTERMEDIATE CARE – LEVELS II AND III) TYPE 2 (NURSING HOMES) LEVEL 3 (INTENSIVE PERSONAL OR NURSING CARE) LEVEL 2 (PERSONAL CARE) TYPE 2 (EXTENDED CARE) NOT KNOWN LEVEL 3 (INTENSIVE PERSONAL OR NURSING CARE) TYPE 2 (INTENSIVE PERSONAL CARE WITH NURSING SUPERVISION) TYPE 2 TYPE 2 LEVEL III (INTENSIVE PERSONAL OR NURSING CARE) TYPE 2
I	CLIENT NEEDS ½ - 1 ½ HOURS OF THERAPEUTIC AND/OR PERSONAL CARE AND SUPERVISION EACH DAY	BRITISH COLUMBIA ALBERTA SASKATCHEWAN MANITOBA ONTARIO QUEBEC NEW BRUNSWICK NOVA SCOTIA P.E.I. NEWFOUNDLAND N.W.T. YUKON	TYPE 1 (PERSONAL CARE) TYPE 1 (NURSING HOMES) LEVEL 2 (PERSONAL CARE) LEVEL 1 (HOSTEL CARE) TYPE 1 (RESIDENTIAL CARE) NOT KNOWN LEVEL 2 (LIMITED PERSONAL CARE) TYPE 1 (LIMITED PERSONAL CARE) TYPE 1 TYPE 1 LEVEL II (PERSONAL CARE) TYPE 1
ROOM AND BOARD WITH CUSTODIAL CARE	CLIENT NEEDS A SUPPORTIVE ENVIRONMENT: PERSONAL CARE, SUPERVISION AND/OR SOCIAL SERVICES TO A MAXIMUM OF ½ HOUR EACH DAY.	BRITISH COLUMBIA ALBERTA SASKATCHEWAN MANITOBA ONTARIO QUEBEC NEW BRUNSWICK NOVA SCOTIA P.E.I. NEWFOUNDLAND N.W.T. YUKON	NO FORMAL EQUIVALENT TYPE 1 (SENIOR CITIZENS LODGES) LEVEL 1 (SUPERVISORY CARE) NO INSURED EQUIVALENT (GROUP HOMES FOR VARIOUS CLIENTELE) TYPE 0 (SATELLITE AND FOSTER HOMES) NOT KNOWN LEVEL 1 (SUPERVISORY CARE) TYPE 0 (SUPERVISORY CARE) TYPE 0 TYPE 0 LEVEL 1 (SUPERVISORY CARE) NO FORMAL EQUIVALENT

APPENDIX 2

PROVINCIAL PROGRAM CODES

NEWFOUNDLAND

- 1 – Health – Government Licensed Boarding Homes
- 2 – DSS Rehabilitation Services
- 3 – DSS Mental Retardation Services
- 4 – DSS Child Welfare
- 5 – DSS Juvenile Corrections
- 6 – Health Alcohol and Drug
- 7 – Health – Waterford Hospital
- 8 – Health – Western Memorial
- 9 – Health – Services to Senior Citizens (Nursing Homes)
- 10 – Department of Justice – Adult Corrections
- 14 – National Native Alcohol and Drug Abuse Program

PRINCE EDWARD ISLAND

- 1 – Health and Social Services
- 2 – Crown Agencies (Alcohol and Drug)
- 3 – Other (Religious) (Catholic Service Bureau)
- 5 – Charlottetown Area Residential Services
- 6 – Proprietary Homes

NOVA SCOTIA

- 1 – Alcohol and Drug
- 2 – Residential Care Facilities
- 3 – Licensed Nursing Homes
- 4 – Municipality Operated Homes for the Aged
- 5 – Privately Operated Homes for the Aged
- 7 – Regional Rehabilitation Centres
- 8 – Children's Facilities
- 10 – Other
- 14 – National Native Alcohol and Drug Abuse Program

NEW BRUNSWICK

- 1 – D.H. Nursing Homes
- 2 – Department of Health and Community Services (Special Care Homes)
- 3 – Alcohol and Drug
- 4 – Other
- 6 – Department of Health and Social Services (Community Residences)
- 14 – National Native Alcohol and Drug Abuse Program

QUEBEC

- 1 – MAS Hébergement
- 2 – MAS Réadaptation
- 3 – National Native Alcohol and Drug Abuse Program
- 4 – Other

ONTARIO

- 1 – M.O.H. Nursing Homes
- 2 – M.O.H. Homes for Special Care
- 3 – Halfway Houses & Adult Group Homes
- 8 – MCSS Adult Retarded (Accommodation Services)
- 9 – M.O.H. Homes for the Aged
- 10 – MCSS Provincially Supported Mental Retardation Facilities
- 11 – Children's Aid Societies, Children's Residential Services
- 12 – Proprietary Homes, Non profit not included elsewhere, Other
- 13 – MCSS Homes for the Physically Handicapped
- 14 – National Native Alcohol and Drug Abuse Program

MANITOBA

- 1 – MHSC Personal Care Homes
- 2 – Residential Care Licensing
- 3 – Alcohol and Drugs
- 5 – Other (Unwed Mothers)
- 7 – MHSC Mental Health Centres
- 14 – National Native Alcohol and Drug Abuse Program

SASKATCHEWAN

- 1 – Health – Special Care Homes
- 2 – SS Child Care
- 3 – SS Corrections
- 4 – SS Community Services
- 5 – Alcohol and Drug
- 6 – Other (D.V.A.)
- 14 – National Native Alcohol and Drug Abuse Program

ALBERTA

- 1 – Hospitals and Medical Care – Nursing Homes
- 2 – Alberta Housing Programs, Division of Municipal Affairs
- 3 – AFSS – Residential (Adult & Children)
- 5 – AFSS – Resources (Child & Family)
- 6 – Solicitor General
- 8 – AADAC Alcohol and Drug
- 9 – Other, Proprietary Homes
- 10 – Unique Homes
- 14 – National Native Alcohol and Drug Abuse Program

BRITISH COLUMBIA

- 1 – Personal Care
- 2 – Intermediate Care
- 3 – Specialised Residential Care Adult
- 4 – Rehab. Care Alcohol and Drugs
- 5 – Hostel
- 6 – Residential Child Care
- 7 – Specialised Residential Child Care, Adult Care, Other
- 8 – Other (Unwed mothers, provincial homes, proprietary homes)
- 9 – Private Hospitals
- 14 – National Native Alcohol and Drug Abuse Program

YUKON

- 1 – Residential Facilities (Seniors Program)
- 2 – Alcohol and Drug Services Program
- 3 – Child Welfare Program

NORTHWEST TERRITORIES

- 1 – DSS Children's Services
- 2 – DSS Corrections
- 3 – Department of Health
- 4 – DSS Social Services
- 5 – Department of Justice

Note: Transition Homes are now a separate survey.