

Quarterly Survey of Telecommunications

4th Quarter 2011

This report covers the period from: month 10 to month 12

| Respondent company | | Correct as required | |
|--------------------|--------------|--|--------------|
| Legal Name: | | Legal Name: | |
| Operating Name: | | Operating or Trade Name (if different from legal name): | |
| Contact Person: | | Contact person responsible for this survey (please print clearly): | |
| Job Title: | | Job Title: | |
| Street: | | Street: | |
| City: | | City: | |
| Province: | Postal Code: | Province: | Postal Code: |
| Telephone: | Fax: | Telephone: | Fax: |
| E-mail: | Website: | E-mail: | Website: |

Information for Respondents

Survey Purpose

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry. These data will be aggregated to produce national estimates of activity by industry. Those estimates are used by government, the private sector, international telecommunications organizations, academics, analysts, and the general public to better understand this sector's role in the social and economic fabric of Canada.

Authority

This quarterly survey is conducted under the authority of the *Statistics Act*, Revised Statutes of Canada 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

Confidentiality

Statistics Canada is prohibited by law from releasing any information from this survey which would identify a person, business, or organization, without their permission or as permitted by the *Statistics Act*. The confidentiality provisions of the *Statistics Act* are not affected by either the *Access to Information Act* or any other legislation. Therefore, for example, the Canada Revenue Agency cannot access identifiable survey data from Statistics Canada.

Data Sharing Agreements

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 12 of the *Statistics Act* to share information from all respondents with the Canadian Radio-television and Telecommunications Commission (CRTC).

Subsection 12(2) of the *Statistics Act* provides that where a respondent gives notice in writing to the Chief Statistician that the respondent objects to the sharing of the information by Statistics Canada, the information not be shared with the department or corporation unless the department or corporation is authorized by law to require the respondent to provide the information.

The CRTC is authorized by law to require the respondent to provide the information under section 37 of the *Telecommunications Act*. Information provided to the CRTC will be treated in accordance with the requirements of section 39 of the *Telecommunications Act*.

Record Linkages

To enhance the data from this survey, Statistics Canada may combine it with information from other surveys or from administrative sources.

Return Procedures

Please return the completed questionnaire(s) within **30 days** of receipt. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date. Statistics Canada advises you that there could be a risk of disclosure during facsimile or other electronic transmission. However, upon receipt, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

Reporting Instructions

Please complete all questions that pertain to your operations.

To reduce the chances of call-backs to verify data, **please record "N/A" for those items that are not relevant to your company.**

Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide.

Assistance

If you require assistance, please contact:
Jo Anne Lambert
Facsimile: (613) 951-9920/Telephone (613) 951-6673
E-mail: joanne.lambert@statcan.gc.ca

Thank you for your co-operation

Revenues (in \$000's for the quarter)

1. Telecommunications operating revenues

| | | | TOTAL (\$000's) |
|--|---|------------------------|---------------------------|
| a.) Local and access | (include basic local service, optional local features, contribution, equipment, and other local and access) | | 1 |
| b.) Long distance | (include settlement) | | 2 |
| c.) Data | | | 3 |
| d.) Private line | | | 4 |
| e.) Internet | | | 7 |
| | | Retail | Wholesale |
| f.) Mobile and paging | | 8 | 9 |
| | | | 10 |
| g.) Broadcast distribution (basic and non-basic programming) | | | 11 |
| h.) Other operating revenues | | | 12 |
| Total operating revenues | | | 13 |
| | | | 0 |

Network and subscribers (in thousands at quarter end)

2. Number of fixed network lines by market (Voice-grade equivalents) - Access dependent and independent

| | | | TOTAL (000's) |
|--|--|--|---------------|
| a.) Residential | | | 14 |
| b.) Business | | | 15 |
| c.) Wholesale | | | 16 |
| d.) Lines for internal use (OTS) | | | 17 |
| Total network lines | | | 18 |
| | | | 0.0 |

3. Number of mobile and paging subscriptions

| | | | TOTAL (000's) |
|---|--|--|---------------|
| a.) Retail (Residential and business) | | | 22 |
| b.) Wholesale | | | 23 |
| Total mobile and paging subscriptions | | | 24 |
| | | | 0.0 |

4. Number of Internet subscriptions

| | | | TOTAL (000's) |
|--|--|--|---------------|
| a.) Dial-up | | | 25 |
| b.) High speed - Cable modem | | | 26 |
| c.) High speed - Digital subscriber line (DSL) | | | 27 |
| d.) High speed - Other | | | 28 |
| Total number of Internet subscriptions | | | 29 |
| | | | 0.0 |

5. Number of multi-channel video services subscriptions

| | | | TOTAL (000's) |
|---|--|--|---------------|
| a.) By phone line | | | 30 |
| b.) By cable | | | 31 |
| c.) By satellite | | | 32 |
| d.) Other | | | 33 |
| Total multi-channel video services subscriptions | | | 34 |
| | | | 0.0 |

Volume (in thousands at quarter end)

6. Long distance minutes - Fixed

| | October | November | December | TOTAL (000's) |
|------------------------------------|----------|----------|----------|---------------|
| a.) Retail | 35 | 36 | 37 | 38 |
| b.) Wholesale | 39 | 40 | 41 | 42 |
| Total long distance minutes | 43 | 44 | 45 | 46 |
| | 0 | 0 | 0 | 0 |

Note: Please include Domestic, US, and International long distance minutes.

7. Number of short message service (SMS)

TOTAL (000's)

a.) To mobile devices

47

b.) From mobile devices

48

Total number of short message service (SMS)

49

0

8. Mobile voice minutes

TOTAL (000's)

a.) Toll minutes (Long distance)

50

b.) Non-toll minutes (Basic voice)

51

Total mobile voice minutes

52

0

Capital expenditures (in \$000's for the quarter)

TOTAL (\$000's)

9. Capital expenditures

53

Remarks

Certification

Please print the name of the person responsible for this return:

Signature:

I certify that the information provided in this report is complete and correct to the best of my knowledge.

Position:

Phone no.:

Date: