



Respondent company

**Information for Respondents****Survey Objective**

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry (telecom carriage or resale). These data will be aggregated to produce estimates of national and provincial economic production in Canada as well as estimates of activity by industry. These estimates are used by government, the private sector, international telecommunications organizations, academics, analysts, and the general public to better understand this sector's role in the social and economic fabric of Canada. Selected results of this survey will be published in Statistics Canada Catalogue No. 56-203-XIE and 56-001-XIE.

**Authority**

This survey is collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

**Confidentiality**

Statistics Canada is prohibited by law from publishing or releasing any statistics which would divulge information obtained from this survey relating to any identifiable business without the previous written consent of that business. **The data on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only.** The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation. **Please note that Statistics Canada does not share any individual responses with Canada Customs and Revenue Agency.**

**Data Sharing Agreements**

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 11 of the *Statistics Act* with the Institut de la statistique du Québec, to share information from this survey concerning respondents' Quebec operations, and under section 12 of the *Statistics Act* with the Canadian Radio-television and Telecommunications Commission (CRTC), for the sharing of information from all respondents.

The Quebec Statistics Act gives the Institut de la statistique du Québec the authority to collect the information requested in this report on their own and it contains the same provisions for confidentiality and penalties for disclosure of information as the federal Statistics Act.

Subsection 12(2) of the *Statistics Act* provides that where a respondent gives notice in writing to the Chief Statistician that the respondent objects to the sharing of the information by the

Statistics Canada, the information not be shared with the department or corporation unless the department or corporation is authorized by law to require the respondent to provide the information. The CRTC is authorized by law to require the respondent to provide the information under section 37 of the Telecommunications Act. Information provided to the CRTC will be treated in accordance with the requirements of section 39 of the Telecommunications Act.

**Reporting Period**

This questionnaire should be completed for your most recent fiscal year ending no later than March 31, 2002.

**Return Procedures**

Please return the completed questionnaire(s) within **45 days** of receipt in the enclosed envelope or by facsimile to (613) 951-9920. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date.

**Reporting Instructions**

Please complete all questions that pertain to your operations; cross out cells or sections that do not apply to your company to reduce the likelihood of follow-up call-backs to verify missing information. Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide. Please refer to the Reporting Guide in order to ensure your responses are consistent with those provided by other respondents.

**Assistance**

If you require further assistance or need additional forms, please contact:

Telecommunications Section  
Science, Innovation and Electronic Information Division  
Statistics Canada  
R.H. Coats Building, Floor 7  
Ottawa, Ontario, K1A 0T6

Phone: (613) 951-2201  
E-mail: [michael.lynch@statcan.ca](mailto:michael.lynch@statcan.ca)

Phone: (613) 951-2741  
E-mail: [cimeron.mcdonald@statcan.ca](mailto:cimeron.mcdonald@statcan.ca)

Phone: (613) 951-5948  
E-mail: [haig.mccarrell@statcan.ca](mailto:haig.mccarrell@statcan.ca)

Fax: (613) 951-9920

**Thank you for your co-operation**

# Appendix

Instructions: For operations in more than one province or territory, please provide breakdowns of the national totals. Each line should sum to the amount reported in the main questionnaire cell, referenced by the 4 digits following the letter 'A', A----, except where noted otherwise (e.g., line A.4 Packet switched, based on several cells reported on the main form).

**Note: Estimates are acceptable.**

Please indicate the **provinces or territories** as required. (For more than 4 provinces, use additional sheets).

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## Operating Revenues (Module 1 in questionnaire)

<b>* Wireline (L) questionnaire only</b>	<b>check one:</b> <input type="checkbox"/> (\$ 000's) or <input type="checkbox"/> (%) of total reported in questionnaire			
<b>A. Telecommunications Operating Revenues</b>	A1014			
1. Wholesale (Carrier) services	A1022			
2. Local telephony	A1039			
3. Long distance telephony	A1400			
4. High speed circuit switched services (based on cells 1044 + 1049)*	A1401			
5. Packet-switched services (any bandwidth) (based on cells 1040+1045+1050)* report Internet activity in "B" below)	A1402			
6. Non-switched services (any bandwidth) (based on cells 1041 + 1046 + 1051)*	A1403			
7. Residual (based on cells 1054 + 1057 + 1060 + 1063 1066 + 1069)	A1070			
<b>Total - Telecommunications Operating Revenues</b>	A1101			
<b>B. Other Operating Revenues</b>	A1102			
<b>C. Total - Operating Revenues</b> <small>(Telecom and Non-Telecom Services)</small>				
<b>D. Distribution of Operating Revenues by Type of Customer</b>	<b>check one:</b> <input type="checkbox"/> (\$ 000's) or <input type="checkbox"/> (%) of total of cell A1102 for each province or territory			
1. Customers in Canada:	A1103			
Residential (individuals and households)	A1109			
Business and other	A1110			
2. Customers outside Canada (exports)				
<b>Total - Operating Revenues</b>	=A1102 or 100%	=A1102 or 100%	=A1102 or 100%	=A1102 or 100%

## Operating Expenses (Module 2 in questionnaire)

	<b>check one:</b> <input type="checkbox"/> (\$ 000's) or <input type="checkbox"/> (%) of total reported in questionnaire			
<b>A. Telecommunications Operating Expenses</b>	A2046			
<b>B. Other Operating Expenses</b>	A2056			
<b>Total - Operating Expenses</b>	A2057			

## Capital Expenditures (Module 5 in questionnaire)

<small>(Respondents reporting provincial capital expenditures on the Capital and Repair Expenditures Survey do not have to complete this section.)</small>	<b>check one:</b> <input type="checkbox"/> (\$ 000's) or <input type="checkbox"/> (%) of total reported in questionnaire			
<b>A. Construction</b>	A5009			
<b>B. Machinery and Equipment</b>	A5018			

## Employment (Module 6 in questionnaire)

	<b>check one:</b> <input type="checkbox"/> (\$ 000's) or <input type="checkbox"/> (%) of total reported in questionnaire			
<b>A. Labour Costs</b>	A6007			
1. Salaries and wages	A6008			
2. Fringe benefits	A6009			
<b>Total</b>				
<b>B. Number of Employees:</b>	<b>check one:</b> <input type="checkbox"/> (persons) or <input type="checkbox"/> (%) of total reported in questionnaire			
1. Full-time	A6012			
2. Part-time	A6014			
<b>Total</b>	A6010			

## Appendix (continued)

Please indicate the **provinces or territories** as required. (For more than 4 provinces, use additional sheets.) ➤

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### Network Infrastructure (Module 8 in questionnaire)

**A. PSTN Access Lines Owned by the Respondent**  
(at year end)

check one:     (#) or     (%) of total reported in questionnaire

1. Individual:

Residential

A8001			
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Business

A8002			
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2. Multi-party:

Residential

A8005			
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Business

A8006			
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3. ISDN (Integrated Service Digital Network)

BRA (Basic Rate Access):

Residential

A8009			
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Business

A8010			
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PRA (Primary Rate Access) (Business)

A8013			
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4. Public telephones (Business)

A8016			
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5. Centrex (Business)

A8019			
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6. Official telephone lines (Business)

A8090			
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7. Other (please specify):

Residential

A8022			
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Business

A8023			
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**Total**

Residential

A8026			
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Business

A8027			
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**B. PSTN Digitalization** (owned PSTN lines connected to):

1. Digital switches

A8038			
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2. Analogue switches

A8041			
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**C. High Speed Access**

1. Wideband:

Residential

A8081			
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Business

A8082			
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2. Broadband:

Residential

A8084			
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Business

A8085			
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3. Total:

Residential

A8087			
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Business

A8088			
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## Appendix (concluded)

Please indicate the **provinces or territories** as required. (For more than 4 provinces, use additional sheets).

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### Network Infrastructure (Module 8 in questionnaire) - Concluded

**D. Non-PSTN Access Lines** (owned at year end): check one:  ( km ) or  (%) of total reported in questionnaire

1. Analogue (voice, sub-voice band)

A8051			
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2. Digital:

Narrowband (to 64 kbps inclusive)

A8053			
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Wideband (>64 kbps, to 1.544 Mbps inclusive)

A8055			
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Broadband (>1.544 Mbps, not including xDSL)

A8057			
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xDSL

A8059			
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**Total - Digital**

A8061			
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### E. Wireline Network Kilometres

1. Metallic (copper) pairs

Route km (#)

A8065			
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Sheath km (#)

A8066			
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Conductor (#)

A8067			
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2. Metallic/coaxial cable

Route km (#)

A8068			
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Sheath km (#)

A8069			
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Conductor (#)

A8070			
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3. Optical fibre

Route km (#)

A8071			
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Sheath km (#)

A8072			
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Fibre km (#)

A8073			
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Lif fibre km (#)

A8074			
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A8075			
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### F. Microwave Radio Relay Systems

### G. Switches

 (owned by respondent)

1. Digital switches

check one:  (#) or  (%) of total reported in questionnaire

A8078			
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2. Analogue switches

A8079			
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**Total**

A8080			
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### Traffic (Module 9 in questionnaire)

**Total calls/mesages** (toll free + outbound LD)  
Canada to:

check one:  (000's minutes) or  (%) of total reported in questionnaire

1. Canada

A9003			
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2. USA

A9009			
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3. Overseas

A9015			
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**Total**

A9021			
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