Respondent company



# Annual Survey of Telecommunications

Si vous préférez ce questionnaire en français, veuillez appeler :

## (613) 951-2201

#### Resellers, Competitive Pay Telephone Service Providers (CPTSP)

| corresponding boxes be  | ted label information, if necessary, using the elow: |
|-------------------------|--|
| Legal Name              |  |
| Operating or Trade Nar  | me (if different from legal name):                   |
| Mail contact person for | this survey (please print clearly):                  |
| Job Title:              |  |
| Street:                 |  |
| City:                   |  |
| Province:               | Postal Code:   |
| Telephone:              | Fax:   |
| E-mail:                 | Website:   |

#### **Information for Respondents**

#### **Survey Objective**

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry (telecom carriage or resale). These data will be aggregated to produce estimates of national and provincial economic production in Canada as well as estimates of activity by industry. These estimates are used by government for national and regional programs and policy planning, by the private sector for industry performance measurement and market development and by the aforementioned parties, international telecommunications organizations, academics, analysts, and the general public to better understand this sector's role in the social and economic fabric of Canada. Selected results of this survey will be published in Statistics Canada Catalogue No. 56-203-XIE.

#### Authority

This survey is collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

#### **Confidentiality**

Statistics Canada is prohibited by law from publishing or releasing any statistics which would divulge information obtained from this survey relating to any identifiable business without the previous written consent of that business. The data on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only. The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation. Please note that Statistics Canada does not share any individual responses with Canada Customs and Revenue Agency (formerly Revenue Canada).

#### **Data Sharing Agreement**

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 11 of the Statistics Act with the Institut de la statistique du Québec, to share information from this survey concerning respondents' Quebec operations. The Quebec Statistics Act gives the Institut de la statistique du Québec the authority to collect the information requested in this report on their own and it contains the same provisions for confidentiality and penalties for disclosure of information as the federal Statistics Act.

#### **Reporting Period**

This questionnaire should be completed for the fiscal year ending on a date between April 1, 2000 and March 31, 2001.

#### Return Procedures

Please return the completed questionnaire(s) within 45 days of receipt in the enclosed envelope or by facsimile to (613) 951-9920. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date.

#### **Reporting Instructions**

Please complete all questions that pertain to your operations; cross out cells or sections that do not apply to your company to reduce the likelihood of follow-up call-backs to verify missing information. Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide. Please refer to the Reporting Guide in order to ensure your responses are consistent with those provided by other respondents.

#### Assistance

If you require further assistance or need additional forms, please contact:

Telecommunications Section Science, Innovation and Electronic Information Division Statistics Canada R.H. Coats Building, Floor 7 Ottawa, Ontario Canada, K1A 0T6

#### For service in English or French / Pour un service en anglais ou en français:

Michael Lynch Phone/Téléphone: (613) 951-2201 Fax/Télécopieur: (613) 951-9920 E-mail/Courriel: michael.lynch@statcan.ca

### For service in English:

Rad Joseph Telephone : (613) 951-6830 Fax: (613) 951-9920 E-mail:

robert.joseph@statcan.ca

Haig McCarrell

Telephone: (613) 951-5948

Fax: (613) 951-9920

haig.mccarrell@statcan.ca

Thank you for your co-operation

STC/SAT-430-60105 5-4900-588.1: 2001-05-03



Statistics

Statistique



|    |   | Res                                 | spondent Information   |                                 |   |     |
|----|---|-------------------------------------|--|---------------------------------|---|-----|
|    |   |                                     |  |                                 |   | 100 |
| A. | Type of business organization:  |                                     |  |                                 |   |     |
|    | A single corporation  |                                     | Consolidated family of corporations* <ul><li>complete the back page</li><li>do not include foreign subsidaries</li></ul>   |                                 | Part of a corporation (e.g., branch, division   |     |
|    | Provincial government system  |                                     | Municipal system   |                                 | Co-operative  |     |
|    | Sole proprietorship   |                                     | Joint venture  |                                 | Partnership   |     |
|    | Other (please specify)  |                                     |  |                                 |   | _   |
|    | fill out <b>Information Concerning Consolid</b> Information section in the Reporting Guide operates distinct business units (a corpora Industry Classification section, Page iii) | dated<br>for reation<br>for<br>rms, | g more than one legal or operating entity on a sing d Reporting on the back of the questionnaire. Pleamore information on multiple unit reporting. In general or organizational unit) offering different telecommulation you maintain separate financial statemer contact Statistics Canada at (613) 951-5948 or (6 ort. | ase s<br>eral,<br>unica<br>nts, | see the Respondent<br>if your organization<br>ations services (see<br>please complete a |     |
|    |   |                                     |  |                                 |   |     |
| В. | Foreign ownership (estimates are acce   | eptal                               | ble):  | >                               | 101   |     |
|    | a) What percentage of this company's commo  | on (v                               | oting) shares were foreign owned at year end?  |                                 |   | %   |
|    | b) If applicable, what percentage of this comp  | any's                               | s parent company's shares were foreign owned at  | year                            | end?  | %   |
|    | c) What percentage of this company's ( <i>voting</i> foreign owned at year end? (e.g., through companies, etc.)   | g and<br>direc                      | d non-voting) shares were ultimately et and/or indirect control by holding companies, par  | ent                             | 104   | %   |
|    |   | $\frac{1}{\sqrt{1}}$                |  |                                 |   |     |
| C. | Legal changes:  | )                                   |  |                                 |   |     |
|    | fiscal year, please check (1) the appropria   | te b                                | ges during its past fiscal year, or is reporting fo<br>ox(es) below and provide a brief explanation an<br>mpanies, please provide their legal names:   |                                 |   | h   |
|    | 201 New business Ceased operations  | 2                                   | Change of ownership  | ıtion/                          | /Split-up/Spin-off  |     |
| // | Other (Please describe - attach additional  | l pag                               | es if necessary). >  |                                 |   |     |
|    |   |                                     |  |                                 |   |     |
|    |   |                                     |  |                                 |   |     |
|    |   |                                     |  |                                 |   | 300 |
| D. | Please enter your nine digit<br>GST Registered Account/Business Number  | er:                                 |  |                                 |   |     |
|    |   |                                     |  |                                 |   |     |
| E. | Reporting period:   |                                     |  |                                 |   |     |
|    | This questionnaire should be completed for the  | ne fis                              | cal period ending on a date between April 1, 2000  | and                             | March 31, 2001.   |     |
|    | , , , , , , , , , , , , , , , , , , ,   | ı                                   | D D   YYYY   1   | M <sub>.</sub> M                | ı p D   |     |
|    | From:   |                                     | To:  |                                 |   |     |

Page ii 5-4900-588.1

| ☐ Facilities-based telecommunications  | services (see R. helow)  | П                          | Reselling of telecommunications services  |
|--|--|----------------------------|---|
| ☐ Non-telecommunications activity (Ple   | ,  |                            | •   |
|  | ase describe your main reve  |                            | etani uns form in une envelope providea)  |
|  |  |                            |   |
|  |  |                            |   |
| <ol> <li>Please indicate (✓) the telecommunic</li> </ol>                                   | ations services provide  | d:                         |   |
| Telecommunications service   | Facilities-<br>based <sup>1</sup><br>401   | Reseller                   |   |
| Wireline Telecommunications  | 419  | 420                        | Complete this questionnaire if you do not   |
| Competitive Pay Telephone Service  | 413  | 120                        | own facilities-based wireline services, (e.g.,resellers and CPTS providers).        |
| Mobile Telephony <sup>2</sup>  | 403  | 404                        | Companies that own facilities should contact Statistics Canada for the              |
| Mobile Data  | 421  | 422                        | facilities-based Wireline questionnaire.  |
| Radio Common Carriage (RCC)  | 405  | 406                        |   |
| -  | 407  | 408                        |   |
| Paging, Narrowband PCS   | 409  | 410                        |   |
| Wireless Broadband (Multipoint)  | <u></u>  | 412                        | Contact Statistics Canada for the appropriate Wireless Telecommunications           |
| Fixed Wireless (Local loop)  | <u>413</u>   | 414                        | questionnaire if more than half of your revenues are from the services listed here. |
| Satellite (Fixed)  |  |                            |   |
| Satellite (Mobile)   | 415  | 416                        |   |
| Other (Please specify)   | 417  | 418                        |   |
|  |  |                            |   |
| ownership of transmission facilities (wire, c<br>cellular, PCS, ESMR, air-to-ground, autom |  | electromagnetic sys        | tem), other than switching equipment.   |
| Please shock (A) all areas of specific   | m to a substitution of the | haa amplayaaa);            |   |
| . Please check (✓) all areas of operation  | on (areas where respondent)  | nas empioyees):<br>508 509 | 9 510 511 512 513   |
| 501 B.C. Alta. Sask Man.   |  | .B. N.S.                   | P.E.I. Nfld. Y.T. N.W.T   |
| Please complete the appendix   | if more than one box is  | checked in que             | stion C.  |
|  |  |                            |   |
|  | Follow-up C  |                            |   |
| additional person(s) to contact for follow-up  | information: (Please print   | !)                         | I   |
|  |  |                            |   |
| contact Module(s):   |  |                            |   |
|  |  |                            |   |
| Contact telephone number(s):   | 1  |                            |   |
|  |  |                            |   |
|  | Certifica  | ition                      |   |
| lease print the name of the person respons   | sible for this return:   |                            |   |
| ignature:  |  |                            |   |
| ngriatur <del>o</del> .  |  |                            |   |
| I certify that the information of  | rovided in this report is co   | mplete and corre           | ct to the best of my knowledge.   |
| <u> </u>   | 1  | ,                          |   |
| itle of signator:  | [  | Date completed:            |   |

5-4900-588.1 Page iii

|         | MODULE 1. OF   | PERATING REVENUE           | ES                  |                        |
|---------|--|----------------------------|---------------------|------------------------|
| Teleco  | ommunications Operating Revenues   |                            |                     | Total                  |
| Whole   | sale (Carrier) Services<br>es from other telecom service providers for (re)sale to end use | rol                        |                     | (thousands of dollars) |
|         |  | 10)                        | 1006                |                        |
| Α.      | Interconnection/settlements receipts   |                            | 1010                |                        |
| B.      | Circuit / line rentals   |                            | 1305                |                        |
| C.      | Wholesale Long distance (outbound toll, toll free, etc.)                                   |                            | 1013                |                        |
| D.      | Other (Please specify)   |                            |                     | 1014                   |
|         | Total - Wholesale (Carrier) Services   |                            | <b>—</b>            |                        |
| Petail: | Services:  |                            |                     | ^                      |
| (revenu | es from end users)   |                            |                     |                        |
| A.      | Local telephony:   |                            | 1017                |                        |
|         | Fixed rate and measured services   |                            | 1018                |                        |
|         | 2. Pay phones  |                            | 1021                |                        |
|         | 3. Other (Please specify) ➤  |                            |                     | 1022                   |
|         | Total - Local telephony  |                            | •                   | 1922                   |
| D       | Les a distance talanhanya  | ^ (                        |                     |                        |
| В.      | Long distance telephony:  1. Outhound services   |                            | 1031                |                        |
|         | Outbound services  |                            | 3034                |                        |
|         | 2. Inbound service (toll free, 1-8xx, etc.)  |                            | 1035                |                        |
|         | 3. Pay phones  |                            | 1038                |                        |
|         | 4. Other (Please specify) ➤  |                            |                     | 1039                   |
|         | Total - Long distance telephony  | >                          | <b>&gt;</b>         |                        |
| C.      | Highspeed switched-switched  |                            |                     | 1400                   |
| D.      | Packet-switched (report retail Internet activity in 'Non-Telec                             | com Operating Revenues')   |                     | 1401                   |
| E.      | Non-switched (private line services)   |                            |                     | 1402                   |
| F.      | Calling Features   |                            |                     | 1054                   |
| G.      | Connection (activation-deactivation, one-time charges)                                     |                            |                     | 1057                   |
| H       | Other Telecommunications Revenue:  |                            |                     |                        |
|         | 1. (Please specify)  |                            |                     | 1060                   |
|         | 2. (Please specify) ➤  |                            |                     | 1063                   |
|         |  |                            |                     | 1066                   |
|         | 3. (Please specify) ➤  |                            |                     | 1069                   |
|         | 4. Residual  |                            |                     | 1306                   |
|         | Total - Retail Services (sum of cells 1022, 1039, 140 and 1069)                            | 00, 1401, 1402, 1054, 1057 | 7, 1060, 1063, 1066 |                        |
|         |  |                            |                     | 1070 (1014 + 1306)     |
|         | Total - Telecommunications Operating Rev   | enues (sum of bolded ce    | ells)               |                        |
|         | [  |                            |                     |                        |
|         |  | Residential (#)            | Business (#)        | <b>Total</b> (#)       |
| Teleco  | m Customer Accounts (at year end)  |                            | 1072                | 1070                   |
|         |  |                            |                     |                        |

Page 1 5-4900-588.1

|              |                     | MODU   | JLE 1. OPERATING                | REVENUE — Co       | onciuaea                                 |                                     |
|--------------|---------------------|--|---------------------------------|--------------------|--|-------------------------------------|
| No           | n-T                 | elecommunications Operating  | Revenues                        |                    |  | <b>Total</b> (thousands of dollars) |
| A.           |                     | e of Telecommunications Goods<br>ease specify)   |                                 |                    |  | 1079                                |
| В.           | Ref                 | tail Internet Access   |                                 |                    |  | 1085                                |
| C.           | Lat                 | e Payment and Related Charges  |                                 |                    |  | 1302                                |
| D.           | Oth                 | ner Non-Telecommunications Operatir  | ng Revenues:                    |                    |  | 1094                                |
|              | 1.                  | (Please specify)   |                                 |                    |  | 1094                                |
|              | 2.                  | (Please specify) >   |                                 |                    |  | 1100                                |
|              | 3.                  | Residual   |                                 |                    |  | 1100                                |
|              |                     | Total - Non-Telecommunic   | ations Operating R              | (sum of a          | cells 1079, 1085, 1302,<br>197 and 1100) | 1101                                |
|              | то                  | TAL - OPERATING REVENUES   | (Telecom and Non-Telec          | rom Services)      |  | 1102 (1070+1101)                    |
| D:/          |                     |  |                                 |                    |  |                                     |
|              |                     | bution of Operating Revenues b<br>stomers in Canada:   | y Type of Custome               | )r                 |  | Percentage                          |
|              | 1.                  | Residential (individuals and households  | s)                              |                    |  | 1103                                |
|              | 2.                  | Business and other:  |                                 |                    | 1104                                     | 1                                   |
|              |                     | a) Public institutions (e.g., hospitals, s   | schools, universities)          |                    |  |                                     |
|              |                     | b) Government (e.g., federal, provincia  | al, territorial, municipal)     |                    | 1105                                     |                                     |
|              |                     | c) Business:   |                                 |                    | >  |                                     |
|              |                     | Financial (banks, trust cos.,financial corporations)   | al crown                        |                    |  |                                     |
|              |                     | Other (Please specify)▶  | 1107                            |                    |  | <b>,</b>                            |
|              |                     | Total - Business   |                                 | >                  | 1108 (1106 + 1107)                       | 1400                                |
|              |                     | Total - Business and other   |                                 |                    | <b></b>                                  | 1109 (1104 + 1105 + 1108)           |
| В.           | Cu                  | stomers outside Canada (exports)   |                                 |                    |  | 1110                                |
|              | то                  | TAL - OPERATING REVENUES (bold   | ded cells sum to 100%, =        | cell 1102, page 2) | 1  | (1103 + 1109 + 1110)<br><b>100%</b> |
|              |                     |  | MODULE 2. OPER                  | ATING EXPENSE      | S  |                                     |
|              |                     | ate the \$ 000's or % of the total expense paid  | Purcha                          | ases*              |  | Salaries, wages and                 |
|              |                     | cumbent and entrant telecom companies.  ent telecommunications companies are listed  in the Reporting Guide. | (\$ 000's) or Telecommunication | (%) of Total       | Total                                    | benefits**                          |
| <b>**</b> \$ | 000                 | s or % of the amount reported in the adjacent cell in col. 3.  | Incumbents                      | Entrants           | (thousands of dollars)                   | (\$ 000's) or (%) of col. 3         |
| ${}$         | اعدا                | ommunications Operating Expe   | 1                               | 2                  | 3  | 4                                   |
|              | $\langle \ \rangle$ | ecommunications Operating Expe<br>ecommunications Network Expenses:  |                                 |                    | 2001                                     | 2002                                |
|              | 1.                  | Network operations   |                                 |                    |  | 2002                                |
|              | 2.                  | Depreciation   |                                 |                    | 2003                                     |                                     |
|              | 3.                  | Maintenance and repairs  |                                 |                    | 2004                                     | 2005                                |
|              | 4.                  | Wireline circuit/line rentals  | 2006                            | 2007               | 2008                                     |                                     |
|              | 5.                  | Purchased long-distance services   | 2011                            | 2012               | 2013                                     |                                     |
|              | 6.                  | Contribution payments (to the CFA or   | other providers)                |                    | 2014                                     |                                     |
|              | 7.                  | Interconnection/settlement payments  | S                               |                    | 2015                                     |                                     |
|              | 8.                  | Residual   |                                 |                    | 2070                                     | 2071                                |
|              | •                   |  |                                 |                    |  |                                     |
|              |                     |  |                                 |                    |  |                                     |

L 5-4900-588.1 Page 2

| MODULE 2. OPERATING EXPENSES   | — Concluded            |  |
|--|------------------------|--|
| * Estimate the \$ 000's or % of the total expense paid to incumbent and entrant telecom companies. Incumbent telecommunications companies are listed in              | Total                  | Salaries, wages and benefits**           |
| the Reporting Guide.  ** \$ 000's or % of the amount reported in the adjacent cell in col. 3.  | (thousands of dollars) | (\$ 000's) or (%) of col. 3              |
| Telecommunications Operating Expenses — continued  | 1 3                    | 4  |
| B. Commercial and Administrative Expenses:   |                        |  |
|  | 2016                   | 2017                                     |
| Selling and marketing  | 2062                   | 2063                                     |
| 2. Customer servicing  | 2020                   | 2021                                     |
| 3. Billings and collections  | 2022                   | 2023                                     |
| Corporate administration and general office expenses   | 2022                   | 2023                                     |
| 5. Advertising and related services  |                        |  |
| 6. Professional and business fees (purchased legal, accounting, auditing, consulting services, etc.)   | 2027                   |  |
| 7. Management fees paid to head office or parent company   | 2028                   |  |
| 8. Amortization charges  | 2029                   |  |
| 9. Depreciation  | 2030                   |  |
| 10. Bad debts expenses   | 2034                   |  |
| Permits and indirect taxes  11. (do not include income taxes, report property taxes in C, below)   | 2037                   |  |
| 12. Other Expenses: (e.g., property taxes, utilities, telecommunications/poscourier, insurance, travel/entertainment, office equipment rental, mainte repairs, etc.) |                        |  |
| a) (Please specify) >  | 2041                   |  |
| b) (Please specify)  | 2042                   |  |
| c) (Please specify) >  | 2043                   |  |
| d) Residual expenses   | 2044                   | 2045                                     |
|  |                        |  |
| C. Land and buildings rentals (network or commercial)  | 2038                   |  |
|  |                        | ,  |
|  | 2046                   | 2047                                     |
| Total - Telecommunications Operating Expenses (sum of each column  | าท)                    |  |
|  |                        |  |
| Non-Telecommunications Operating Expenses  |                        |  |
|  | 2049                   |  |
| A. Cost of Telecommunications Goods Sold   | 2051                   |  |
| B. Retail Internet   | 2054                   | -  |
| C. Residual Expenses (Please specify)  |                        |  |
| Total - Non-Tolocommunications Operating Exponens  | 2056 (2049 + 2051 +    | 2055                                     |
| Total - Non-Telecommunications Operating Expenses  |                        |  |
|  |                        |  |
|  |                        |  |
|  | 2057 (2046 + 2056)     | 2058 (2047 + 2055)<br>(= cell 6003, p.5) |
| TOTAL - OPERATING EXPENSES   |                        |  |
|  |                        |  |

Page 3 5-4900-588.1

|    | MODULE 3.   | INCOME STATEMEN              | IT                 |             |  |
|----|---|------------------------------|--------------------|-------------|--|
|    |   |                              |                    |             | <b>Total</b> (thousands of dollars)      |
| Α. | Total Operating Revenues  |                              | 3001 (=1102        | ?, p.2)     |  |
| В. | Total Operating Expenses  |                              | 3002 (=2057        | ', p.3)     |  |
|    | Operating Income (Loss)   |                              |                    |             | 3003                                     |
|    |   |                              |                    |             |  |
| C. | Non-Operating Revenues and Expenses (report expense it  |                              | 3004               |             |  |
|    | <ol> <li>Investment income (interest, dividends, joint venture and n</li> <li>Net gains (losses) on sale of assets (fixed, intangible and foreign exchange</li> </ol> |                              | 3005               |             |  |
|    | 3. Interest expenses:   | 3009                         | 7                  |             |  |
|    | a) on short term debt   | ( )                          |                    |             |  |
|    | b) on long term debt  | 3010                         |                    |             |  |
|    | Total - Interest expenses   | <b>-</b>                     | 3011               | )           |  |
|    | 4. Write-offs and valuation adjustments (not part of C.5)   |                              | 3018               | <u> </u>    |  |
|    | 5. Other (e.g., extraordinary and other gains and (losses) or renec.)   | evenues and (expenses)       | 3019               |             |  |
|    | Total - Non-Operating Revenues and Expenses   |                              |                    | <b>\</b>    | 3020                                     |
| D. | Income Taxes:   |                              | 3014               |             | 1  |
|    | 1. Deferred   |                              |                    | )           |  |
|    | 2. Current  |                              | 3015               | )           |  |
|    | Total - Income Taxes  |                              |                    | <b>&gt;</b> | 3016                                     |
|    |   |                              |                    |             | 3017 (3003 + 3020 + 3016)                |
|    | NET INCOME (LOSS) (sum of bolded cells)   |                              |                    |             | , , , , , , , , , , , , , , , , , , ,    |
|    |   |                              |                    |             |  |
|    | MODULE 4  | 1. BALANCE SHEET             |                    |             |  |
| ۸۵ |   | Historical Cost              | Accumu<br>deprecia |             | Net Book Value<br>(thousands of dollars) |
|    | sets Company Applies  |                              | <u> </u>           |             | 4010                                     |
|    | Current Assets  |                              |                    |             |  |
| В. | Fixed Assets (property, plant and equipment)  |                              |                    |             | 4011                                     |
|    |   | 4014                         | 4015               | ,           | 4016                                     |
|    | 2. Buildings  | 4028                         | 4029               | )           | 4030                                     |
|    | 3. Network infrastructure   | 4035                         | 4036               | )           | 4037                                     |
|    | 4. Other fixed assets   |                              | (                  | )           |  |
|    | Total - Fixed Assets (sum of 'Net Book Value column,' c   | cells 4010, 4011, 4016, 4030 | and 4037)          |             | 4038                                     |
| C. | Financial Investments   |                              |                    |             | 4041                                     |
|    | Deferred Charges  |                              |                    |             | 4042                                     |
|    | Other   |                              |                    |             | 4043                                     |
|    |   |                              |                    |             | 4044 (= 4070, p.5)                       |
|    | Total - Assets (sum of bolded cells)  |                              |                    |             |  |
|    |   |                              |                    |             |  |

5-4900-588.1 Page 4

|      |          |   | MODULE 4. B                                 | التلاء           | MOL C              |                                 | Holde  | O.C.                 |                           |              |  |
|------|----------|---|---|------------------|--------------------|---------------------------------|--------|----------------------|---------------------------|--------------|--|
| Lia  | ıbil     | lities  |   |                  | His                | storical Cost                   |        |                      |                           | (tl          | Net Book Value<br>housands of dollars) |
| A.   | Cι       | urrent Liabilities  |   |                  |                    |                                 |        |                      |                           | 4049         |  |
| В.   | Lo       | ong-term Liabilities:                                     |   |                  |                    |                                 | 105    |                      |                           | 7            |  |
|      |          |   |   |                  |                    |                                 | 4053   | 3                    | _                         |              |  |
|      |          | Supplementary question: (amount of long-term debt that is | s non-interest bearing):                    | 407<br><b>\$</b> | /2<br>             | <u> </u>                        | _      |                      |                           | <del>-</del> |  |
|      | 2.       |   |   | _                |                    |                                 | 4076   | 6                    |                           |              |  |
|      |          | Total - Long-term Liabilities                             |   |                  |                    |                                 |        |                      |                           | 4056         |  |
|      | Т        | otal - Liabilities  |   |                  |                    |                                 |        |                      |                           | 4057         | (4049 + 4056)                          |
|      | _        | Mai - Liabinues   |   |                  |                    |                                 |        |                      |                           |              |  |
| Sh   | are      | eholders' Equity  |   | _                |                    |                                 |        |                      |                           |              |  |
| A.   |          | hare Capital  | 4058 preferred                              |                  | 4059               | common                          |        |                      |                           | 4060         | (4058 + 4059)                          |
| В.   |          | etained Earnings:   |   |                  |                    |                                 | 406    | 24                   |                           |              |  |
| 4    | a)       |   | eriod closing balance)                      |                  |                    |                                 |        |                      |                           | )            |  |
|      | b)       | Net income or (loss) for the re                           |   | <u>3017</u>      |                    |                                 | 4062   |                      |                           |              |  |
|      | c)       | Dividends declared  | 4063 preferred                              | )                | 4064               | common )                        | 4065   |                      | 3 + 4064)                 |              |  |
|      | d)       | Other additions and (deduction                            | ions)                                       |                  |                    |                                 | 4066   | 6                    | <u> </u>                  |              |  |
|      |          | Total - Retained Earnings                                 |   |                  |                    |                                 |        | <del></del>          |                           | 4067         |  |
| C.   | С        | Other (Please specify)                                    |   |                  |                    |                                 | >      |                      | _                         | 4068         |  |
| ,    | <u> </u> | more, rouse specify, y                                    |   |                  |                    |                                 |        |                      |                           | 4069         | (4060 + 4067 + 4068)                   |
|      | To       | otal - Shareholders' Equity                               |   | <u></u>          |                    | <u> </u>                        |        |                      |                           | <u>_</u>     |  |
|      |          |   |   |                  | >                  |                                 |        |                      |                           | 4070         | (4057 + 4069)<br>(= 4044, p.4)         |
|      | <u>T</u> | otal - Liabilities and Share                              | holders' Equity                             | <u> </u>         |                    |                                 |        |                      |                           |              |  |
|      |          |   | MODULE 5.                                   | CA               | APITAL             | . EXPENDITU                     | JRES   |                      |                           |              |  |
|      | Ì        | If you complete the 'Su<br>you may submit                 | urvey on Capital an<br>it photocopies of th | ıd R<br>is qı    | epair E<br>uestion | xpenditures' f<br>naire instead | for ea | ach prov<br>ompletin | vince you o<br>g this mod | peratule.    | e in,                                  |
|      |          |   |   |                  |                    |                                 |        |                      |                           | (t           | housands of dollars)                   |
| Co   | nst      | ruction Expenditures                                      |   |                  |                    |                                 |        |                      |                           | 5009         |  |
| //   | $\geq$   | nery and Equipment Expendi                                | liturae                                     |                  |                    |                                 |        |                      |                           | 5018         |  |
| Mich | <u> </u> | lery and Equipment Expone.                                | itures                                      |                  |                    |                                 |        |                      |                           |              |  |
|      |          |   | MODU  | JLE              | 6. EMI             | PLOYMENT                        |        |                      |                           |              |  |
|      |          |   |   |                  | Labo               | our Costs                       |        |                      |                           |              | Employees                              |
|      |          | -   |   |                  | (thousar           | nds of dollars)                 |        |                      | (                         | number       | of persons at year end)                |
|      |          | _   | Salaries and wages                          |                  |                    | je benefits                     | L      | Total                | ·                         |              | Total                                  |
| A.   | Εx       | (pensed   | 6001  | 60               | 002                |                                 | 6003   | (= cell 20           | 058, p.3)                 |              |  |
| В.   |          | •   | 6004  | 60               | 005                |                                 | 6006   |                      |                           |              |  |
| _    |          | •   | 6007  | 60               | 800                |                                 | 6009   |                      | + 6013)<br>+ 6006)        | 010          | (6012 + 6014)                          |
|      | To       | otal  |   |                  |                    |                                 |        |                      |                           |              |  |
| į    | _        |   |   |                  |                    |                                 | 6011   |                      | 6                         | 012          |  |

Page 5 5-4900-588.1

6013

6014

C. Full-time

D. Part-time

|   |      | Receipts (expo       | rts)     |      | Payments (impo          | rts)     |
|---|------|----------------------|----------|------|-------------------------|----------|
|   | USA  | Other countries      | Total    | USA  | Other countries         | Total    |
|   | (th  | nousands of Canadian | dollars) | (t   | nousands of Canadian of | dollars) |
| A. Telecommunications<br>Services Trade | 7201 | 7202                 | 7203     | 7204 | 7205                    | 7206     |
| Non-telecommunications Services Trade   | 7031 | 7032                 | 7033     | 7034 | 7035                    | 7036     |
|   |      |                      | ī        |      | ī                       | 1        |
|   | 7037 | 7038                 | 7039     | 7040 | 7041                    | 7042     |
| Total                                   |      |                      |          |      |                         |          |

MODULE 8. NETWORK INFRASTRUCTURE

|       |                     |   |             |                    | Leased to the respondent for telecom carriage or resale |
|-------|---------------------|---|-------------|--------------------|---|
| A.    | _                   | N Access Lines<br>year end)   |             |                    | Total (#)   |
|       | 1.                  | Individual  |             |                    | 8004  |
|       | 2.                  | Multi-party   |             |                    | 8008  |
|       | 3.                  | ISDN (Integrated Services Digital Network):   |             |                    |   |
|       |                     | (Basic Rate a) BRA Access)  |             |                    | 8012  |
|       |                     | b) PRA (Primary Rate Access)  |             |                    | 8015  |
|       | 4                   | 1   |             |                    | 8018  |
|       | 4.                  | Public telephones   |             |                    | 8021  |
|       | 5.<br>6.            | Centrex Other (please specify)  |             |                    | 8025  |
|       | 0.                  | >   |             |                    |   |
|       |                     | Total - PSTN Access Lines   |             |                    | 8029  |
|       |                     |   |             |                    |   |
|       | _                   | h Speed Access Through PSTN Lines   | Class of    | customer           |   |
|       | (Onl<br>by a<br>mod | y count your subscribers - directly billed by you rather than<br>subsidiary company or ISP division, etc who have DSL<br>ems to enhance bandwidth capacity of the PSTN access | Residential | Business and other | Total<br>(#)  |
|       |                     | s) you provide)   | 8081        | 8082               | 8083  |
|       |                     | Wideband (> 64 kbps to 1.544 Mbps)  | 8084        | 8085               | 8086  |
|       | 2.                  | Broadband (> 1.544 Mbps)  | 8087        | 8088               | 8089  |
|       | >                   | Total - High Speed Access   |             |                    | 1   |
|       | $\nearrow$          |   |             |                    |   |
|       |                     |   |             |                    | Leased to the respondent for telecom carriage or resale |
| C.    | Non                 | -PSTN Lines (at year end)   |             |                    | (#)   |
|       | 1.                  | Analogue (voice, sub-voice band)  |             |                    |   |
|       | 2.                  | Digital:  |             |                    | 8054  |
|       |                     | a) Narrowband (to 64 kbps inclusive)  |             |                    | 8056  |
|       |                     | b) Wideband (> 64 Kbps, to 1.544 Mbps inclusive)  |             |                    | 8058  |
|       |                     | c) Broadband (>1.544 Mbps, excluding xDSL)  |             |                    | 8060  |
|       |                     | d) xDSL   |             |                    | 8062  |
|       |                     | Total - Digital   |             |                    |   |
|       |                     | Total - Non-PSTN Lines  |             |                    | 8064  |
|       |                     | TOTAL TROIT I OTH LINES   |             |                    |   |
| -4900 | 0-588               | .1  |             |                    | Page 6  |

|      |            |                                | MODULE 8. NI                               | TWORK INFR        | RASTRUCTURE      | — Contcluded |             |      |               |
|------|------------|--------------------------------|--|-------------------|------------------|--------------|-------------|------|---------------|
| D. 3 | Swi        | tches (owned by respo          | ondent)                                    |                   |                  |              |             |      | Total<br>(#)  |
|      | 1.         | Digital switches:              |  |                   |                  | 8076         |             |      | (")           |
|      |            | a) ATM/IP                      |  |                   |                  |              |             | -    |               |
|      |            | b) Circuit switches            | (e.g., DMS, ESS, - includo not count PC's) | ude PBX's uses as | public switches, | 8077         |             |      |               |
|      |            | Total - Digital                |  |                   |                  |              | <b>&gt;</b> | 8078 |               |
|      | 2.         | Analogue switches              |  |                   |                  |              |             | 8079 |               |
|      |            |                                |  |                   |                  |              |             | 8080 | (8078 + 8079) |
|      |            | Total - Switches               |  |                   |                  |              |             |      |               |
|      |            |                                |  |                   |                  |              |             |      |               |
|      |            |                                |  |                   | FFIC STATISTIC   | CS           |             |      |               |
|      |            |                                | Long dista                                 | ance conversat    | ion minutes      | Long d       | istance o   |      | ssages        |
|      |            |                                |  | (thousands)       |                  |              | (thous      | ^(/  |               |
|      |            |                                | Residential                                | Business          | Total            | Residential  | Busi        | ness | Total         |
| (    | Out<br>Can | bound Calls/Messaç<br>ıada to: |  | Table             | T 1              |              |             |      | <u> </u>      |
|      | 1.         | Canada                         | 9001                                       | 9002              | 9003             | 9004         | 9005        |      | 9006          |
|      | 2.         | USA                            | 9007                                       | 9008              | 9009             | 9010         | 9011        |      | 9012          |
|      |            |                                | 9013                                       | 9014              | 9015             | 9016         | 9017        |      | 9018          |
|      | 3.         | Overseas                       | 9019                                       | 9020              | 9021             | 9022         | 9023        |      | 9024          |
|      |            | Total                          |  |                   |                  |              |             |      |               |
|      |            |                                |  | Comi              | ments            |              |             |      |               |
|      |            |                                |  |                   |                  |              |             |      | _             |
|      |            |                                |  |                   |                  |              |             |      |               |
|      |            |                                |  |                   |                  |              |             |      | _             |
|      |            |                                |  |                   |                  |              |             |      | _             |
|      |            |                                |  |                   |                  |              |             |      | _             |
|      | H          |                                |  |                   |                  |              |             |      | _             |
|      | H          |                                |  |                   |                  |              |             |      | -             |
|      | H          |                                |  |                   |                  |              |             |      | _             |
|      | H          |                                |  |                   |                  |              |             |      |               |
|      | H          |                                |  |                   |                  |              |             |      |               |
|      | H          |                                |  |                   |                  |              |             |      | _             |
|      | H          |                                |  |                   |                  |              |             |      |               |
|      | _          |                                |  |                   |                  |              |             |      | _             |

Page 7 5-4900-588.1

| Ple                      | ase provide information related to sub   | sidiaries and affi  | iliates cons  | olidated in   | this quest  | ionnaire.  |  |
|--------------------------|--|---|---|---|---|--|--|
| Coi                      | mpany 1  |   |   |   |   |  |  |
|                          | gal Name   |   |   |   |   |  |  |
| Ор                       | erating Name or Trade Name (if differ  | ent from legal nam  | ne):  |   |   |  |  |
| 04.                      |  |   |   |   |   |  |  |
|                          | eet:   |   |   | Bravino   |   |  | Descriptionals.  |
| City                     | y:<br>   |   |   | Provinc   | e:<br>  |  | Postal Code:   |
| Tel                      | ephone:  | Fax:  |   |   |   | E-mail:  |  |
| A.                       | Type of business organization:   | _ Consolidate   | ed family of  | corporation   | ons   | <b>—</b>   | Part of a corporation  |
|                          | <ul><li>☐ A single corporation</li><li>☐ Provincial government system</li></ul>  | ☐ (do not include ☐ Municipal st  | de foreign co   | <i>mpanies)</i><br>□ Co-ope   |   |  | (e.g., branch, division) Sole proprietor   |
|                          | ☐ Joint venture  | ☐ Partnership   | •   | •   | Please spe  |  | Sole proprietor  |
| В.                       | Telecommunications Service:  | Facilities-<br>based  | Reselling   |   | <u> </u>  |  | Facilities Reselling   |
|                          | Wireline Telecommunications  | 401   | 402<br>   | C.  | A majorit company   | y of this<br>'s revenues a   | nre: Or Or   |
|                          | Competitive Pay Telephone Service  | 419<br>   | 420<br>   |   | or 🗌 No   | n-telecom (ple   | ease specify)  |
|                          | Mobile Telephony   | 403   | 404<br>   |   | _   |  |  |
|                          | Mobile Data  | 421   | 422   | <b>D.</b>   | Nine-digit  | t GST Registe  | ered Account/Business No.:   |
|                          | Radio Common Carriage (RCC)  | 405<br>————————————————————————————————————   | 406   |   |   |  |  |
|                          | Paging, Narrowband PCS   | 407   | 408   | F.  | What per  | rentage of th  | is company's common  |
|                          | Wireless Broadband   | 409   | 410   |   | (voting ar  | nd non-voting  | g) shares were ultimately  |
|                          | Fixed Wireless   | 411<br><br>413  | 412   |   | føreign o   | wned at year   | end? 104 %   |
|                          | Satellite (Fixed)  | 413   | 414<br><br>416  | F.  | Dlease de   | ecribe the co  | ompany's relationship to the   |
|                          | Satellite (Mobile)   | 417   | 418   |   |   | ent company  | 600  |
|                          | Other (Please specify)   | Ť   | 7-4   | 1/1/1/2   | /   |  |  |
|                          | <u> </u>   |   |   |   |   |  |  |
| Co                       | mpany 2  |   |   |   |   |  |  |
|                          | mpany 2<br>gal Name  |   |   |   |   |  |  |
| Leç                      | gal Name   | ant from lagal (  | Pamal:  |   |   |  |  |
| Leç                      | •  | rent from legal r   | name):  |   |   |  |  |
| Leg                      | gal Name   | rent from legal r   | name):  |   |   |  |  |
| Leg                      | gal Name erating Name or Trade Name (if diffe  | rent from legal r   | name):  | Province  | e:  |  | Postal Code:   |
| Op<br>Str                | gal Name erating Name or Trade Name (if diffe  | rent from legal r   | name):  | Province  | e:  | E-mail:  | Postal Code:   |
| Op<br>Str                | gal Name erating Name or Trade Name (if diffe eet: y:  | Fax:  | ,   |   |   | E-mail:  | 100  |
| Op<br>Str                | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  | ed family of<br>de foreign co   | corporatic  | ons   | E-mail:  | Part of a corporation (e.g., branch, division)   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy  | ed family of<br>de foreign co<br>ystem  | corporation mpanies)  | ons   |  | Part of a corporation  |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  | ed family of<br>de foreign co<br>ystem  | corporation mpanies)  | ons   |  | Part of a corporation (e.g., branch, division) Sole proprietor   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  | ed family of<br>de foreign co<br>ystem [<br>Reselling   | corporation mpanies)  Co-ope  Other (   | ons<br>erative<br>(Please spec                                      | □<br>□   | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling  |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401   | ed family of de foreign co  | corporation mpanies)  Co-ope  Other (   | erative (Please spec  | cify) ≽ y of this 's revenues a  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are:   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include  Municipal sy Partnership  Facilities- based 401 11 419 11  | ed family of de foreign co  | corporation mpanies)  Co-ope  Other (   | erative (Please spec  | □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are:   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401   | ed family of de foreign co  | corporation mpanies)  Co-ope Other (  | erative  (Please special Company or No.                             | y of this 's revenues an-telecom (ple  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are:   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  403  | Reselling  402  420  404  | corporation mpanies)  Co-ope Other (  | erative  (Please special Company or No.                             | y of this 's revenues an-telecom (ple  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are:   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  421  1                                       | Reselling  402  420  404  422   | corporation mpanies)  Co-ope Other (  | erative  Please spec  A majorit company or No                       | y of this 's revenues an-telecom (ple  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are:   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  421  405  405                                | ed family of de foreign co ystem  Reselling  402  420  404  422  422  406  406                | corporation mpanies)  Co-ope  Other (   | A majorit company or None-digit                                     | y of this 's revenues an-telecom (ple  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are:   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  421  405  407  1                             | ed family of de foreign co ystem  Reselling  402  420  404  422  406  408                     | corporation mpanies)  Co-ope Other (  | A majorit company or None-digit 300 What perce (voting ar           | y of this 's revenues an-telecom (ple  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are: Or  |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  403  421  405  407  409  409                 | Reselling  402  404  404  406  408  410   | corporation mpanies)  Co-ope Other (  | A majorit company or None-digit 300 What perce (voting ar           | y of this 's revenues an-telecom (ple  | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are: or  |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  421  405  407  409  411  411                 | Reselling  402  404  404  406  408  410  412  412   | corporation mpanies)  Co-ope of the control of the | A majorit company or Nine-digit 300 What perc (voting ar foreign or | y of this 's revenues an-telecom (plet GST Register centage of the domon-voting wned at year   | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities-based Reselling 400 are: Or   |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  403  403  421  405  407  409  409  411  413            | ed family of de foreign co ystem  Reselling  402  404  420  406  408  410  412  414           | corporation mpanies)  Co-ope Other (  | A majorit company or Nine-digit 300 What pero (voting ar foreign or | y of this 's revenues an-telecom (plet GST Register centage of the domon-voting wned at year   | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities- based Reselling 400 are: Or Or Or ease specify)  Pered Account/Business No.:  is company's common by shares were ultimately end? 104                               |
| Op<br>Str<br>City<br>Tel | erating Name or Trade Name (if different diffe | Fax:  Consolidate (do not include)  Municipal sy Partnership  Facilities-based  401  419  403  7  405  807  407  409  411  413  413  415  1 | ed family of de foreign co ystem  Reselling  402  404  404  422  406  408  410  412  416  416 | corporation mpanies)  Co-ope Other (  | A majorit company or Nine-digit 300 What pero (voting ar foreign or | y of this 's revenues an telecom (plet GST Register centage of the domination of the | Part of a corporation (e.g., branch, division) Sole proprietor  Facilities-based Reselling 400 are: Or Or Or ease specify)  Pered Account/Business No.:  is company's common by shares were ultimately end? 104  company's relationship to the |