Integrated Business Statistics Program

2014 Annual Passenger Bus and Urban Transit Survey

CONFIDENTIAL once completed.

Selon nos dossiers votre langue de préférence est l'anglais, si vous préférez recevoir ce document en français, veuillez nous appeler au numéro sans frais suivant : 1-800-565-1685.

Please verify the information for this business's contact person and correct where needed.

Operating name	
First name	
Last name	
Title	
Address (number and street)	
City	
Province, territory or state	Postal code or zip code

Business and contact information		
Email address	Telephone number (including area code)	Extension number
Preferred language of communication	Fax number (including area code)	
English French	(10) (0P)	

This information is collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, Chapter S-19. COMPLETION OF THIS QUESTIONNAIRE IS A LEGAL REQUIREMENT UNDER THIS ACT.

Introduction

Survey purpose

This survey collects the financial and operating data needed to develop national and regional economic policies and programs. Your information may also be used by Statistics Canada for other statistical and research purposes. Please access www.statcan.gc.ca/survey-enquete/indexeng.htm for more information on this survey.

Security of emails and faxes

Statistics Canada advises you that there could be a risk of disclosure during facsimile or email. However, upon receipt, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the Statistics Act. Note: Our online questionnaires are secure, there is no risk of data interception when responding to Statistics Canada's online surveys.

Confidentiality

The Statistics Act protects the confidentiality of information collected by Statistics Canada.

Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data-sharing agreements with provincial and territorial statistical agencies and other government organizations, which have agreed to keep the data confidential and use them only for statistical purposes.

Information on confidentiality, data-sharing agreements and record linkages can be found on the last page of this questionnaire.

Please return the questionnaire within 21 days.

Please mail the completed questionnaire in the enclosed envelope or fax it to Statistics Canada at 1-888-883-7999.

> If you are unable to complete within 21 days **OR** if you need help, call us at 1-800-565-1685.

> > Statistics Canada Operations and Integration Division 150 Tunney's Pasture Driveway, Ottawa, Ontario K1A 0T6

Visit our website, www.statcan.gc.ca

5-5404-99.1: 2015-04-21





INFORMATION COPY DO NOT USE TO REPORT

Вι	usiness status
1.	Is this business currently in operation? Yes ▶ Go to next Section No, seasonal operations ▶ Go to question 2 No, ceased all operations ▶ Go to question 4 No, sold all operations ▶ Go to question 6 No, amalgamated with (an) other business(es) ▶ Go to question 8 No, temporarily inactive but will re-open ▶ Go to question 11 No, no longer operating due to other reason(s) ▶ Go to question 14
2.	When did this business close for the season? YYYY MM DD Date
3.	When does this business expect to resume operations? YYYYY MM DD Date Date Go to next Section
4.	When did this business cease all operations? Page 18.00211 Date 18.00211
5.	Why did this business cease all operations? Bankruptcy Liquidation Dissolution Other reason — please specify: Boos12 Go to next Section
6.	When was this business sold? YYYY MM DD Date Date

7.	What is the legal name of the buyer?	
	5000	➤ Go to next Section
	When did this business amalgamate? YYYY MM DD Date	
9.	What is the legal name of the resulting or continuing business?	
10.	What is (are) the legal name(s) of the other amalgamated business(es)?	
		► Go to next Section
11.	When did this business become temporarily inactive? YYYYY MM DD Date	
12.	When did this business become temporarily inactive? YYYYY MM DD Date When does this business expect to resume operations? YYYYY MM DD B00215 Date Why is this business temporarily inactive? B00313	
13.	Why is this business temporarily inactive? B00313	
		► Go to next Section
14.	When did this business cease operations? YYYY MM DD Date	
15.	Why did this business cease operations?	
		► Go to next Section

116	poi	ung instructions
1.	Plea	ise print in ink.
2.		ort all dollar amounts in thousands of Canadian dollars .
	-	not include sales tax.
3.		
4.		centages should be rounded to whole numbers.
5.	Whe	en precise figures are not available, please provide your best estimates.
Bu	ısin	ess activity
1.		istics Canada uses the North American Industrial Classification System to classify the activities of each business. ording to our records, this business's main activity is classified as:
	Is th	is the main activity of this business?
		Yes, this is the main activity of this business. ▶ Go to question 1c
		No, this is not the main activity of this business. ▶ Go to question 1a ▼
	a.	Was this business's main activity, which typically generates the most revenue, ever classified as described above? WYYY MM DD
		Yes ▶ When did the main business activity change? ▶ Date :
		No ► Go to question 1b
	b.	Please provide a brief but precise description of this business's main activity (e.g., "breakfast cereal manufacturing" or "software development").
		B05003
		DO L
	C.	Approximately what percentage of this business's revenue is generated by this main activity ? Estimates are acceptable. %
		Are there any other activities that contribute significantly (at least 10%) to this business's revenue ? B05024
		Yes ► Go to question 1d
		No ▶ Go to next page
	d.	Please provide a brief but precise description of this business's secondary activity (e.g., "breakfast cereal manufacturing" or "shoe store" or "software development").
	e.	Approximately what percentage of this business's revenue is generated by this secondary activity ? Estimates are acceptable. %

Re	porting period information	
1.	For this survey, please report information for this business's monotoness. Note: For this survey, the End date should fall between April 1,	•
	Start date YYYY MM DD End da	ate YYYY MM DD
2.	If the reporting period does not cover a full year , please check (mark all that apply):	the reason(s) below
	seasonal operations	ceased operations
	B00301_r2	B00301_r6
	new business	temporarily inactive
	change of ownership	other reason — please specify:
	change of fiscal year	B00301_r8
3.	Please indicate below, any changes or events that may have affiliast reporting period (mark all that apply):	fected the reported values for this business compared to the
	strike or lockout	sold business units
	exchange rate impact	expansion
	exchange rate impact B00302_t3 price changes in goods or services sold B00302_t4 contracting out B00302_t5 organisational change	new/lost contract
	contracting out	plant closures
	B00302_t5	B00302_t14
	organisational change	acquisition of business units
	price changes in labour or raw materials	other change or event — please specify:
	B00302_t7	B00302_t16
	natural disaster	B00302_t17
	recession	no change or event
	B00302_19	
	change in product line	

De	etails on this business's	entity							
	following questions ask for deta this entity, please verify and upd		/ that was operational during the reduction details.	eporting period.					
1.	Please verify the location address and correct where needed.								
	Legal name								
	Address (number and street)								
	Cit.		Dravinas automitaus	Dootel on de					
	City B00413_I		Province or territory B50039_I	Postal code B00414_I					
2.	Was this business entity operati	ional for the full-year?							
	Yes, full-year operation	•	No, part-year operation OR non-o	perational					
3.	Statistics Canada reviews all fee	edback. We invite your con	nments pertaining to this business	entity.					
			CO. OK.						
			M CP						
			S. Cr.						
		all A							
		ORI	5						
4.	What were this business entity's	s part-year start and end d	ates?						
	Part-Year YYYY Operation B00201_I	MM DD F	Part-Year YYYY Operation B00202_I	MM DD					
	Start Date		End Date						
5.	What was the reason(s) for part- Select all that apply.	-year operation?							
	B00301_r1_l1	B00301_r3_l1	B00301_r5_l1	B00301_r7_l1					
	Seasonal operations	New business entity	Change of fiscal year	Change of ownership					
	B00301_r2_l1	B00301_r4_l1	B00301_r6_l1						
	Ceased operations	Temporarily inactive	Moved						
	B00307_r8_l1								
	Other reason — please specify:								
	B00307_r9_l1								

etails on this business's additional entity
Were there any other business entities not listed that were reported for during the reporting period? 1 Yes ► How many business entities? No
Please provide the requested detail for each additional business entity. For more than one business entity, please make a photocopy of this page and attach the information to the questionnaire. Legal name B00415_I
Address (number and street) B00416_I
City B00417_I Province or territory B50041_I Postal code B00418_I
Was this business entity operational for the full-year? B00306_J Yes, full-year operation (go to Part A) No, part-year operation OR non-operational
Statistics Canada reviews all feedback. We invite your comments pertaining to this business entity. B00015_I
What were this business entity's part-year start and end dates? Part-Year YYYY MM DD Part-Year YYYY MM DD Operation B00208_I Operation B00209_I End Date
What was the reason(s) for part-year operation? Select all that apply. B00307_r1_111 B00307_r5_11 B00307_r7_11 Seasonal operations New business entity Change of fiscal year Change of ownership B00307_r2_11 B00307_r4_11 B00307_r6_11 Ceased operations Temporarily inactive Moved B00307_r6_11 Other reason — please specify: B00307_r9_11

Characteristics

Part A - Urban transit services contracted out

Is this business a municipal government, urban transit property or government agency involved in urban transit operations?
 Exclude private companies

1 Yes
2 No ► Go to question 5.

2. Did this business contract out or arrange contracts for some or all of its urban transit services with private companies? **Include** services for persons with disabilities or the elderly

Yes How many contractors?

Fill out the following table; then go to question 3 (attach a separate list if required).

No Go to question 5.

3. Please indicate the name of all contractors and the total amount of each contract.



Did this business contract out 100% of its urban transit services?

Yes You are finished. Please send your questionnaire to Statistics Canada.

No Go to question 5.

PART B - FINANCIAL DATA - Revenue

5. What was the geographic breakdown of this business's revenue for urban transit and commuter services?

Please report for the period January 1, 2014 to December 31, 2014. If your fiscal year is different from the calendar year, please report for the most recent fiscal period ending between April 1, 2014 to March 31, 2015.

		CAN\$ '000						
	Newfoundland and Labrador	Prince Edward Island	Nova Scotia	New Brunswick	Quebec	Ontario		
Urban transit and commuter services Include urban transit services for persons with disabilities or seniors (para transit)	F45233_g1	F45233 <u>.g</u> 2	F45233 <u>g</u> 3	F45233 <u>9</u> 4	F45233_g5	F45233_96		
Charter bus services	F45234_g1	F45234_g2	F45234_g3	F45234_94	F45234_g5	F45234_g6		
	F45235_g1	F45235_g2	F45235_g3	F45235_g4	F45235_g5	F45235_g6		
Scheduled intercity services		Q						
School bus services Include school bus charter services	F45236_g1	CH CO	F45236_g3	F45236_94	F45236_g5	F45236_g6		
Local sightseeing services	F45237_g1	F45237_g2	F45237_g3	F45237_94	F45237_g5	F45237_g6		
Bus parcel express	F45238_g1	F45238_g2	F45238_g3	F45238_94	F45238_g5	F45238_g6		
Shuttle and other passenger bus services B40127	F45239_g1	F45239_g2	F45239_g3	F45239_g4	F45239_g5	F45239_g6		
Other operating revenue	F45241_g1	F45241_g2	F45241_g3	F45241_94	F45241_g5	F45241_96		
Operating funding	F45242_g1	F45242_g2	F45242_g3	F45242_94	F45242_g5	F45242_g6		

CAN\$ '000								
Manitoba	Saskatchewan	Alberta	British Columbia	Yukon	Northwest Territories	Nunavut	United States or other countries	TOTAL
F45233_g7	F45233_g8	F45233_g9	F45233_g10	F45233_g11	F45233_g12	F45233_g13	F45233_g14	F45000
F45234_g7	F45234_g8	F45234_g9	F45234_g10	F45234_g11	F45234_g12	F45234_g13	F45234_g14	F45010
F45235_g7	F45235_g8	F45235_g9	F45235_g10	F45235_g11	F45235_g12	F45235_g13	F45235_g14	F45020
F45236_g7	F45236_g8	F45236_g9	F45236_g10	F45236_g11	F45236_g12	F45236_g13	F45236_g14	F45030
F45237_g7	F45237_g8	F45237_g9	F45237_g10	F45237_g11	F45237_g12	F45237_g13	F45237_g14	F45040
F45238 <u>g</u> 7	F45238_g8	F45238_g9	F45928_910	F45238_g11	F45238_g12	F45238_g13	F45238_g14	F45050
F45239 <u>.g</u> 7	F45239_g8	F45239_g9	F45239_g10	F45239_g11	F45239_g12	F45239_g13	F45239_g14	F45060
F45241_g7	F45241_g8	F45241_g9	F45241_g10	F45241_g11	F45241_g12	F45241_g13	F45241_g14	F45070
F45242_g7	F45242_g8	F45242_g9	F45242_g10	F45242_g11	F45242_g12	F45242_g13	F45242_g14	F45080

Re	even	ue			
6.	diffe	ase report for the period January 1, 2014 to December 31, 2014. If your fiscal year is erent from the calendar year, please report for the most recent fiscal period ending ween April 1, 2014 to March 31, 2015.			
	Nor	n-operating revenue		CAN\$ '000	
	a.	Capital funding (e.g., Federal, Provincial, Municipal and other operating contributions)	\$	F51312_sr1	.000
	b.	Other non-operating revenue (e.g., interest earned, sale of assets, return on investments, insurance proceeds, GST rebates, etc.)	\$	F51312_sr2	,000
		insurance proceeds, GOT repates, etc.)	Ψ	F51310	,000
		Total non-operating revenue	\$,000
		Total operating revenue	\$	F47000	.000
				F40000	,,,,,,
		Total revenue	\$,000
PAI	RT E	3 – FINANCIAL DATA - Expenses			
		eport for the period January 1, 2014 to December 31, 2014. If your fiscal year is different from the period transfer for the most recent fiscal period ending between April 1, 2014 to March 31, 2015.	ne	calendar year,	
		at was this business's human resources expenses ?			
1.	VVIIC	eport for the most recent fiscal period ending between April 1, 2014 to March 31, 2015. at was this business's human resources expenses? Wages and salaries (drivers)		CAN\$ '000 F61524_sr1	
	a.	Wages and salaries (drivers)	\$	F61524_sr2	,000
	b.	Wages and salaries (mechanics)	\$,000
	c.	The second secon	\$	F61524_sr3	,000
	d.	Amount paid under contract to another company to provide drivers, mechanics and other labour	\$	F61524_sr4	.000
			Ψ	F61524_sr5	,000
	e.	Benefits (all employees)	\$	F61524_sr6	,000
	f.	Other (e.g., staff training, uniforms, tolls, meals, etc.)	\$	F61510	,000
		Sub-total human resources expenses	\$	101010	,000
0	\				
0.	SITVV	at was this business's vehicle energy expenses?		CAN\$ '000	
				F61713_sr1	
	a.	Diesel fuel expenses (including taxes)	\$	F61713_sr2	,000
	b.	Electrical traction power (including taxes)	\$,000
	C.	Other vehicle fuel and energy expenses (including taxes) (e.g., gasoline, propane, etc.) – specify:		F61713_sr3	
		F61713_sr4	\$	101/10_513	,000
			Ψ	F61710	,000
		Sub-total vehicle energy expenses	\$,000

Please report for the period January 1, 2014 to December 31, 2014. If your fiscal year is different please report for the most recent fiscal period ending between April 1, 2014 to March 31, 2015.	from the calendar year,
9. What was this business's vehicle maintenance expenses ?	
	CAN\$ '000
a. Vehicle parts and shop supplies	F62215_sr1
Include tires and tubes, purchased tire and tube repairs, and parts for tire repairs	F62215_sr2
Exclude tires and tubes	\$,000 F62215_sr3
c. Other vehicle maintenance expenses	\$,000
Sub-total vehicle maintenance expenses	F62250 \$.000
Cub total 15 mole maintenance expenses	\$,000
10. What was this business's other operating expenses ?	
	CAN\$ '000 F61004_sr1
a. Annual depreciation (on vehicles, buildings and equipment)	
b. Other operating expenses (e.g., advertising, licenses and permits, commissions,	F61004_sr2
vehicle leases, utilities (water, hydro, building heat), municipal taxes, insurance, office supplies and materials, etc.)	\$,000
Sub-total other operating expenses	F61022
	Ψ ,000
Total operating expenses	\$,000
Insurance, office supplies and materials, etc.) Sub-total other operating expenses Total operating expenses 11. What was this business's non-operating expenses? Non-operating expenses (e.g., interest and other expenses) Total expenses	
11. What was this business's non-operating expenses?	CAN\$ '000
Non-operating expenses	F62533 \$,000
(e.g., interest and other expenses)	F60000
Total expenses	,000

12. Please provide the geographical breakdown of this business's expenses for the following operating expenses;

			CANS	6'000	
		Human resources expenses	Vehicle energy expenses	Vehicle maintenance expenses	Other operating expenses
	wfoundland d Labrador	F61524_g1	F61713_g1	F62215_g1	F61004_g1
o. Prir Isla	nce Edward and	F61524_g2	F61713_g2	F62215_g2	F61004_g2
c. Nov	va Scotia	F61524_g3	F61713_g3	F62215_g3	F61004_g3
d. Nev	w Brunswick	F61524_g4	F61713_g4	F62215_94	F61004_g4
e. Que	ebec	F61524_g5	F61713_g5	F62215_g5	F61004_g5
. Ont	tario	F61524_g6	F61713_g6	F62215_g6	F61004_g6
g. Ma	ınitoba	F61524_97	F61713_g6 F61713_g7 F61713_g9 F61713_g10	(02104)	F61004_g7
n. Sas	skatchewan	F61524_g8	F61713_6	F62215_g8	F61004_g8
. Alb	perta	F61524_g9	F61713_g9	F62215_g9	F61004_g9
. Brit	tish Columbia	F61524_g10	r 6 1713_g10	F62215_g10	F61004_g10
c. Yuk	kon	F61524_g11	F61713_g11	F62215_g11	F61004_g11
	rthwest ritories	F61524_g12	F61713_g12	F62215_g12	F61004_g12
n. Nur	navut	F61524_g13	F61713_g13	F62215_g13	F61004_g13
	ited States or er countries	F61524_g14	F61713_g14	F62215_g14	F61004_g14
Tot		F61520	F61720	F62260	F61023

Сар	ita	l expenditures			
Р	leas	at was this business's capital expenditures ? se report for the period January 1, 2014 to December 31, 2014. If your fiscal year is different from the indar year, please report for the most recent fiscal period ending between April 1, 2014 to March 31, 2015.		CAN\$ '000 F80115_ac1	
а		Amount spent to purchase buses and other rolling stock	\$	F80115_ac2	,000
b	٠.	Other capital expenditures	\$	F80440	,000
		Total capital expenditures	\$,000
Ass	ets				
Р	leas	at was this business's assets ? se report for the period January 1, 2014 to December 31, 2014. If your fiscal year is different from the adar year, please report for the most recent fiscal period ending between April 1, 2014 to March 31, 2015.		CAN\$ '000	
а	-	Current assets Include inventories	\$	F14002	,000
b		Capital assets Original acquisition cost of buses, rolling stock and all other capital assets. Use unsubsidized figure if necessary Include additions, net of disposals (include land and buildings)	\$	F16002	,000
С		Accumulated depreciation of buses and other rolling stock (e.g., building and all other capital assets)	\$	F16003	,000
		Accumulated depreciation of buses and other rolling stock (e.g., building and all other capital assets) Net book value of capital assets Other non-current assets including goodwill Total assets	\$	F16004	,000
		KOK, USK	Ψ	F12002	,000
		Other non-current assets including goodwill	\$	F10000	,000
		Total assets	\$,000

Lial	bili	ties & owner's equity					
F	Plea	at was this business's liabilit se report for the period January ndar year, please report for the r	1, 2014 to Decembe	r 31, 2014. If your	fiscal year is different from the en April 1, 2014 to March 31, 2015	CAN\$ '000 F24001	
а	ì.	Current liabilities				\$ F26002	,000
b).	Long term debt				\$ F22002	,000
c).	Other non-current liabilities (e.g., deferred taxes)				\$,000
		Total liabilities				\$ F20000	,000
		Total owner's equity				F28001	,,,,,,
		Share capital, retained earnings	s (losses) and contrib	uted surplus		\$,000
		Total liabilities and owner	s equity			\$ F18000	,000
Emi	nlo	yment Statistics					
			tail helow related t	o the number of	employees for your business.		
10.1		ase provide the requested de	Number of employees	MATION	Number of employees	Number of 'hours' for employees working 20 hours or less per week	
а	ì.	Drivers	B20039_y2	MR CET	B20041_y2	B20042_y2	
b).	Mechanics	B20039_y3	1/1/2	B20041_y3	B20042_y3	
C).	All other employees		δ			
		Total	B20000		B20010	B20020	

	per of vehicles, distance dri			
			ne number of vehicles for this business. r best estimates using the annual averag	ge.
		Number of vehicles in fleet	Total distance driven in kilometers	Vehicle maintenance expenses
				Percentage should be based on the total reported in the expense section:
		B20043_pc1	B10032_pc1	F62216_pc1
a.	Motor coaches	B20043_pc2	B10032_pc2	% F62216_pc2
b.	School buses			%
c.	Urban transit	B20043_pc3	B10032_pc3	F62216_pc3
	buses	B20043_pc4	B10032_pc4	% F62216_pc4
d.	All other rolling stock			%
		B20030	B10050	F62270
	Total			%
18. Wh	nat percentage of this busines	ss's fleet is equipped f	or persons with disabilities?	Percentage B45088 %
Num	ber of passengers	RM	ck	Number
19. Ple	ease provide the number of p	eassengers for your bu	usiness for each of the following services	
a.	Urban transit services Exclude: para transit	11, 40		B11001_pc1
		00		B11001_pc2
b.	Commuter services			B11001_pc3
c.	Para transit services			
d.	Scheduled intercity services	8		B11001_pc4
	Total number of passenge	ers		B11000

Fuel and energy consumed	
20. How much of each of the following types of energy sources did this business use during the year?	
Fuel types (in litres)	Volume in litres
a. Diesel	B13001_y2
b. Gasoline	
c. Other fuel – specify: B13001_y4	B13001_y3
Total fuel volume	B13000
Electricity (in kilowatts)	Volume in Kilowatts
	B13002
a. Electricity for electrical traction power for vehicles only	

Contact person
Name of person to contact about this questionnaire: First name
Last name
Title
Email address
Telephone number Extension number Fax number hours minutes
How long did you spend collecting the data and completing the questionnaire?
Comments
We invite your comments below. If necessary, please attach a separate sheet. Please be assured that we review all comments with the intent of improving the survey.
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General information

Confidentiality

Your answers are confidential.

Statistics Canada is prohibited by law from releasing any information it collects which could identify any person, business, or organization, unless consent has been given by the respondent or as permitted by the *Statistics Act*.

Statistics Canada will use information from this survey for statistical purposes.

Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data-sharing agreements with provincial and territorial statistical agencies and other government organizations, which have agreed to keep the data confidential and use them only for statistical purposes. Statistics Canada will only share data from this survey with those organizations that have demonstrated a requirement to use the data.

Section 11 of the *Statistics Act* provides for the sharing of information with provincial and territorial statistical agencies that meet certain conditions. These agencies must have the legislative authority to collect the same information, on a mandatory basis, and the legislation must provide substantially the same provisions for confidentiality and penalties for disclosure of confidential information as the *Statistics Act*. Because these agencies have the legal authority to compel businesses to provide the same information, consent is not requested and businesses may not object to the sharing of the data.

For this survey, there are **Section 11** agreements with the provincial and territorial statistical agencies of Newfoundland and Labrador, Nova Scotia, New Brunswick, Quebec, Ontario, Manitoba, Saskatchewan, Alberta, British Columbia, and the Yukon. The shared data will be limited to information pertaining to business establishments operating within the jurisdiction of the respective province or territory.

Section 12 of the *Statistics Act* provides for the sharing of information with federal, provincial or territorial government organizations. Under **Section 12**, you may refuse to share your information with any of these organizations by writing a letter of objection to the Chief Statistician and returning it with the completed questionnaire. Please specify the organizations with which you do not want to share your data.

For this survey, there are **Section 12** agreements with the statistical agencies of Prince Edward Island, the Northwest Territories and Nunavut as well as with the Newfoundland and Labrador Department of Transportation and Works, the ministère des Transports du Québec, and the Ontario Ministry of Transportation.

For agreements with provincial and territorial government organizations, the shared data will be limited to information pertaining to business establishments located within the jurisdiction of the respective province or territory.

There is also a **Section 12** agreement with Transport Canada. Federally-regulated carriers under the authority of the *Canada Transportation Act* (CTA) and pursuant to the *Transportation Information Regulations* do not have the right to object to sharing their information with Transport Canada. Carriers which are not federally regulated may object to sharing their information with Transport Canada by writing to the Chief Statistician. Transport Canada will use the information obtained from federally-regulated carriers in accordance with the provisions of the CTA and Regulations.

Record linkages

To enhance the data from this survey and to minimize the reporting burden, Statistics Canada may combine it with information from other surveys or from administrative sources.

Thank you for completing this questionnaire.

Please retain a copy for your records.

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