

2009-2010 Transition Home Survey

Please complete and return by May 15, 2010

Please make any corrections to the address label here:

Name of contact	
Name of organization	
Postal Address	
City	
Province/Territory	Postal Code

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PURPOSE OF THE TRANSITION HOME SURVEY

The purpose of the Transition Home Survey is to collect data on residential services for abused women and their children during the previous 12 months of operation, as well as to provide a one-day "snapshot" of the clientele being served on a specific date. The Transition Home Survey is distributed across Canada to all residential agencies serving women victims of family violence. While participation in this survey is voluntary, your co-operation is important to ensure that the information collected in this survey is as accurate and as comprehensive as possible. The information collected will be useful to service providers, non-profit organizations and governments in developing programs, policies and services for abused women and their children.

PLEASE READ THE ATTACHED GUIDEBOOK FOR INSTRUCTIONS AND DEFINITIONS BEFORE COMPLETING THE QUESTIONNAIRE.

SECTION 1 - FACILITY PROFILE AS OF NOON APRIL 15, 2010

FACILITY

1. Please indicate which best describes your facility.

(Check only one. If there is more than one facility, for example a transition house and a second stage house, please complete two questionnaires.)

(Refer to Guidebook for definitions)

- 1 Transition House
- 2 Second Stage Housing
- 3 Safe Home Network
- 4 Satellite
- 5 Women's Emergency Centre
- 6 Emergency Shelter
- 7 Rural Family Violence Prevention Centres (Alberta only)
- 8 Interim Housing (Manitoba only)
- 9 Family Resource Centre (Ontario only, residential)
- 10 Other *(please specify):*
a) _____

2. What is the total number of beds within your facility?

(Count each bed, child's bed and crib. Do not count emergency beds [e.g. cots, sofas, sleeping bags, etc.] unless funded or licensed).

5000

--	--	--	--	--	--	--	--	--	--

 Number of beds

For Office Use only

Date Received DD MM YYYY	Edited DD MM YYYY	Keyed DD MM YYYY	FSC
_ _ _ _ _ _ _	_ _ _ _ _ _ _	_ _ _ _ _ _ _	_ _ _

AREA

3. Please indicate the area(s) your facility serves. **(Check all that apply)**
(Refer to Guidebook for definition)

- 6000 Urban/suburban (1,000 or more people)
 7000 Rural/Village (less than 1,000 people)
 8000 Reserve

4. Is your facility owned or operated by a band council? (Band council refers to a group of representatives elected by the on-reserve residents of the community.)

- a) Owned by a band council? 9000 1 Yes 3 No
 b) Operated by a band council? 10000 1 Yes 3 No

5. Is your facility located on a reserve? **(Refer to Guidebook for definition)** 11000 1 Yes 3 No

SERVICES

6. Please indicate all services **your facility** provides on a regular basis to residents (column 1), to non-residents (column 2) and to ex-residents (column 3). If your facility does not distinguish between non-residents and ex-residents please use the non-resident column (column 2). In column 4, please indicate all services provided **by other agencies** to residents of your facility. **(Check all that apply)**
(Refer to Guidebook for definition)

	Services provided by your facility to:		Services provided by other agencies to your residents	Not applicable
	Residents of your facility	Non-residents of your facility		
A) Services for Women				
1) Individual short-term counselling	12000 <input type="radio"/>	13000 <input type="radio"/>	14000 <input type="radio"/>	15000 <input type="radio"/>
2) Individual long-term counselling	17000 <input type="radio"/>	18000 <input type="radio"/>	19000 <input type="radio"/>	20000 <input type="radio"/>
3) Group counselling	22000 <input type="radio"/>	23000 <input type="radio"/>	24000 <input type="radio"/>	25000 <input type="radio"/>
4) Family counselling programs (includes mother, child(ren) and partner)	27000 <input type="radio"/>	28000 <input type="radio"/>	29000 <input type="radio"/>	30000 <input type="radio"/>
5) Safety planning or protection planning	32000 <input type="radio"/>	33000 <input type="radio"/>	34000 <input type="radio"/>	35000 <input type="radio"/>
6) Addiction counselling (e.g. information or support)	37000 <input type="radio"/>	38000 <input type="radio"/>	39000 <input type="radio"/>	40000 <input type="radio"/>
7) Crisis telephone line (staffed 24 hour line)	42000 <input type="radio"/>	43000 <input type="radio"/>	44000 <input type="radio"/>	45000 <input type="radio"/>
8) Medical services (e.g. information or support)	47000 <input type="radio"/>	48000 <input type="radio"/>	49000 <input type="radio"/>	50000 <input type="radio"/>
9) Mental health services (e.g. information or support)	52000 <input type="radio"/>	53000 <input type="radio"/>	54000 <input type="radio"/>	55000 <input type="radio"/>
10) Legal services (e.g. information or support, paralegal services)	57000 <input type="radio"/>	58000 <input type="radio"/>	59000 <input type="radio"/>	60000 <input type="radio"/>
11) Financial assistance or welfare (e.g. information or support)	62000 <input type="radio"/>	63000 <input type="radio"/>	64000 <input type="radio"/>	65000 <input type="radio"/>
12) Life skills (e.g. banking, groceries, day-to-day management)	67000 <input type="radio"/>	68000 <input type="radio"/>	69000 <input type="radio"/>	70000 <input type="radio"/>
13) Job training or employment search	72000 <input type="radio"/>	73000 <input type="radio"/>	74000 <input type="radio"/>	75000 <input type="radio"/>
14) Parenting skills	77000 <input type="radio"/>	78000 <input type="radio"/>	79000 <input type="radio"/>	80000 <input type="radio"/>
15) Housing referral	82000 <input type="radio"/>	83000 <input type="radio"/>	84000 <input type="radio"/>	85000 <input type="radio"/>
16) Culturally sensitive services for Aboriginal women	87000 <input type="radio"/>	88000 <input type="radio"/>	89000 <input type="radio"/>	90000 <input type="radio"/>
17) Culturally sensitive services for ethno-cultural and visible minority women	92000 <input type="radio"/>	93000 <input type="radio"/>	94000 <input type="radio"/>	95000 <input type="radio"/>
18) Lesbian sensitive services	97000 <input type="radio"/>	98000 <input type="radio"/>	99000 <input type="radio"/>	100000 <input type="radio"/>
19) Services for women with disabilities	102000 <input type="radio"/>	103000 <input type="radio"/>	104000 <input type="radio"/>	105000 <input type="radio"/>
20) Recreation services	107000 <input type="radio"/>	108000 <input type="radio"/>	109000 <input type="radio"/>	110000 <input type="radio"/>
21) Advocacy on behalf of women	112000 <input type="radio"/>	113000 <input type="radio"/>	114000 <input type="radio"/>	115000 <input type="radio"/>
22) Transportation/accompaniment (e.g., transportation to the shelter, to court)	117000 <input type="radio"/>	118000 <input type="radio"/>	119000 <input type="radio"/>	120000 <input type="radio"/>
23) Specialized services for older women (55+)	122000 <input type="radio"/>	123000 <input type="radio"/>	124000 <input type="radio"/>	125000 <input type="radio"/>
24) Other services for women (please specify):				
127000 a) _____	128000 <input type="radio"/>	129000 <input type="radio"/>	130000 <input type="radio"/>	131000 <input type="radio"/>
133000 b) _____	134000 <input type="radio"/>	135000 <input type="radio"/>	136000 <input type="radio"/>	137000 <input type="radio"/>
139000 c) _____	140000 <input type="radio"/>	141000 <input type="radio"/>	142000 <input type="radio"/>	143000 <input type="radio"/>

	Column 1	Column 2	Column 3	Column 4	Column 5
	Services provided by your facility to:			Services provided by other agencies to your residents	Not applicable
	Residents of your facility	Non-residents of your facility	Ex-residents of your facility		
B) Services for Children					
25) Individual counselling	145000 <input type="radio"/>	146000 <input type="radio"/>	147000 <input type="radio"/>	148000 <input type="radio"/>	149000 <input type="radio"/>
26) Group counselling or support	150000 <input type="radio"/>	151000 <input type="radio"/>	152000 <input type="radio"/>	153000 <input type="radio"/>	154000 <input type="radio"/>
27) Programs for child witnesses or victims of abuse (e.g. play therapy)	155000 <input type="radio"/>	156000 <input type="radio"/>	157000 <input type="radio"/>	158000 <input type="radio"/>	159000 <input type="radio"/>
28) Culturally sensitive services for Aboriginal children	160000 <input type="radio"/>	161000 <input type="radio"/>	162000 <input type="radio"/>	163000 <input type="radio"/>	164000 <input type="radio"/>
29) Culturally sensitive services for ethno-cultural and visible minority children	165000 <input type="radio"/>	166000 <input type="radio"/>	167000 <input type="radio"/>	168000 <input type="radio"/>	169000 <input type="radio"/>
30) School classes or tutoring for children	170000 <input type="radio"/>	171000 <input type="radio"/>	172000 <input type="radio"/>	173000 <input type="radio"/>	174000 <input type="radio"/>
31) Child protection or family services	175000 <input type="radio"/>	176000 <input type="radio"/>	177000 <input type="radio"/>	178000 <input type="radio"/>	179000 <input type="radio"/>
32) Supervised visiting for non-resident parent	180000 <input type="radio"/>	181000 <input type="radio"/>	182000 <input type="radio"/>	183000 <input type="radio"/>	184000 <input type="radio"/>
33) Baby-sitting services	185000 <input type="radio"/>	186000 <input type="radio"/>	187000 <input type="radio"/>	188000 <input type="radio"/>	189000 <input type="radio"/>
34) Outdoor recreation spaces for children	190000 <input type="radio"/>	191000 <input type="radio"/>	192000 <input type="radio"/>	193000 <input type="radio"/>	194000 <input type="radio"/>
35) Indoor recreation spaces for children	195000 <input type="radio"/>	196000 <input type="radio"/>	197000 <input type="radio"/>	198000 <input type="radio"/>	199000 <input type="radio"/>
36) Temporary placement of children without parents	200000 <input type="radio"/>	201000 <input type="radio"/>	202000 <input type="radio"/>	203000 <input type="radio"/>	204000 <input type="radio"/>
37) Other services for children (<i>please specify</i>):	206000 <input type="radio"/>	207000 <input type="radio"/>	208000 <input type="radio"/>	209000 <input type="radio"/>	210000 <input type="radio"/>
205000 a) _____					
211000 b) _____	212000 <input type="radio"/>	213000 <input type="radio"/>	214000 <input type="radio"/>	215000 <input type="radio"/>	216000 <input type="radio"/>
217000 c) _____	218000 <input type="radio"/>	219000 <input type="radio"/>	220000 <input type="radio"/>	221000 <input type="radio"/>	222000 <input type="radio"/>
C) Services for Abusive Partners					
38) Treatment or counselling services	223000 <input type="radio"/>	224000 <input type="radio"/>	225000 <input type="radio"/>	226000 <input type="radio"/>	227000 <input type="radio"/>
39) Other (<i>please specify</i>):					
228000 a) _____	229000 <input type="radio"/>	230000 <input type="radio"/>	231000 <input type="radio"/>	232000 <input type="radio"/>	233000 <input type="radio"/>
234000 b) _____	235000 <input type="radio"/>	236000 <input type="radio"/>	237000 <input type="radio"/>	238000 <input type="radio"/>	239000 <input type="radio"/>
240000 c) _____	241000 <input type="radio"/>	242000 <input type="radio"/>	243000 <input type="radio"/>	244000 <input type="radio"/>	245000 <input type="radio"/>
D) General Services					
40) Information	246000 <input type="radio"/>	247000 <input type="radio"/>	248000 <input type="radio"/>	249000 <input type="radio"/>	250000 <input type="radio"/>
41) Public education or prevention	251000 <input type="radio"/>	252000 <input type="radio"/>	253000 <input type="radio"/>	254000 <input type="radio"/>	255000 <input type="radio"/>
42) Outreach programs	256000 <input type="radio"/>	257000 <input type="radio"/>	258000 <input type="radio"/>	259000 <input type="radio"/>	260000 <input type="radio"/>
43) Advocacy	261000 <input type="radio"/>	262000 <input type="radio"/>	263000 <input type="radio"/>	264000 <input type="radio"/>	265000 <input type="radio"/>
44) Political or social action (e.g. writing letters to politicians, marches, protesting)	266000 <input type="radio"/>	267000 <input type="radio"/>	268000 <input type="radio"/>	269000 <input type="radio"/>	270000 <input type="radio"/>
45) Help with pet accommodation	271000 <input type="radio"/>	272000 <input type="radio"/>	273000 <input type="radio"/>	274000 <input type="radio"/>	275000 <input type="radio"/>
46) Food bank	276000 <input type="radio"/>	277000 <input type="radio"/>	278000 <input type="radio"/>	279000 <input type="radio"/>	280000 <input type="radio"/>
47) Clothing items	281000 <input type="radio"/>	282000 <input type="radio"/>	283000 <input type="radio"/>	284000 <input type="radio"/>	285000 <input type="radio"/>
48) Furniture items	286000 <input type="radio"/>	287000 <input type="radio"/>	288000 <input type="radio"/>	289000 <input type="radio"/>	290000 <input type="radio"/>
49) Other (<i>please specify</i>):					
291000 a) _____	292000 <input type="radio"/>	293000 <input type="radio"/>	294000 <input type="radio"/>	295000 <input type="radio"/>	296000 <input type="radio"/>
297000 b) _____	298000 <input type="radio"/>	299000 <input type="radio"/>	300000 <input type="radio"/>	301000 <input type="radio"/>	302000 <input type="radio"/>
303000 c) _____	304000 <input type="radio"/>	305000 <input type="radio"/>	306000 <input type="radio"/>	307000 <input type="radio"/>	308000 <input type="radio"/>

7. Are there any services that are **currently needed but not offered** or **not offered at the level required to meet the needs** of the residents, former residents or non-residents your facility serves? If so, please indicate the most important of these services (up to 3).

- 309000 1) _____
- 310000 2) _____
- 311000 3) _____

ACCESSIBILITY

8. In what languages can your facility provide services?

Include languages that staff, volunteers or others can speak to **verbally communicate** when providing services.

(Check all that apply)
(Refer to Guidebook for definition)

- 312000 English
- 313000 French
- 314000 Arabic
- 315000 Chinese (Mandarin, Cantonese, Hakka)
- 316000 Cree
- 317000 Dutch
- 318000 German
- 319000 Greek
- 320000 Inuktitut
- 321000 Italian
- 322000 Ojibway
- 323000 Polish
- 324000 Portuguese
- 325000 Punjabi
- 326000 Spanish
- 327000 Tagalog (Pilipino)
- 328000 Ukrainian
- 329000 Vietnamese
- 329100 Urdu
- 329200 Persian (Farsi)
- 329300 Russian
- 329400 Hindi
- 330000 Other language(s) *(please specify):*

331000 a) _____
332000 b) _____

9. Is at least one of your building entrances wheelchair accessible? (e.g. access ramps, street-level entrances, automatic or easy-to open doors, etc.)

- 333000 1 Yes
- 3 No → **Go to Question 12**

10. Are any bedrooms within your facility wheelchair accessible? (e.g. widened doorways, automatic or easy-to-open doors, etc.)

- 334000 1 Yes
- 3 No

11. Are any bathrooms within your facility wheelchair accessible? (e.g. widened doorways, grab bars, automatic or easy-to-open doors, etc.)

- 335000 1 Yes
- 3 No

12. Does your facility have services for people who are deaf or hearing impaired, such as:

- a) TTY/TDD? (Teletypewriter, Telephone Device for Deaf)..... 336000 1 Yes 3 No
- b) Sign language communication or interpretation? 337000 1 Yes 3 No
- c) Other services?..... 338000 1 Yes 3 No

(please specify): 339000 1) _____
340000 2) _____

13. Does your facility have services for people who are blind or visually impaired, such as:

a) Braille reading materials? 341000 1 Yes 3 No

b) Large print reading materials? 342000 1 Yes 3 No

c) Other services? 343000 1 Yes 3 No

(please specify): 344000 1) _____

345000 2) _____

MALE YOUTH

14. How does your facility handle the admission of male youth?
(Check only one)

346000 1 Male youth are automatically admitted up to an age limit. → Go to Question 15

2 Male youth may be admitted up to an age limit, but each case is reviewed individually before deciding whether or not to admit. → Go to Question 15

3 There is no age limit, but each case is reviewed individually before deciding whether or not to admit. → Go to Question 16

4 Not applicable (facility does not accept any children). → Go to Question 18

15. What is the age limit?

347000 years

16. Does your facility refer male youth elsewhere?

348000 1 Yes

3 No → Go to Question 18

17. To whom or to what type of organization does your facility refer male youth?
(Check all that apply)

349000 Youth shelter

350000 Social services or child protection services

351000 Family service centre

352000 Youth centre

353000 Family or friends

354000 Other type of organization (please specify):

355000 a) _____

356000 b) _____

357000 c) _____

SECTION 2 - RESIDENT PROFILE AS OF NOON ON APRIL 15, 2010

The purpose of Section 2 is to obtain a **one-day snapshot** of the clientele being served on a particular day in the year (i.e., April 15, 2010). Appreciating that a number of residents to whom space has been assigned may be temporarily absent on April 15, 2010, please include all **admitted** residents when completing the following questions including those who are temporarily absent.

18. For each adult woman residing in your facility **as of noon on April 15, 2010**, please indicate the reason(s) she came to your facility.

Count all the reasons that apply.

For example, a woman suffering physical abuse, financial abuse and threats who is also experiencing mental health problems would be counted once in each of the 4 corresponding categories.

Please ensure that only the women are counted.

Do not count the children in this question.

	Number
	358000
1) Physical abuse	359000
2) Sexual abuse	360000
3) Financial abuse	361000
4) Emotional/Psychological abuse	362000
5) Threats	363000
6) Harassment	364000
7) Protection of her child(ren):	
a) Physical abuse	365000
b) Sexual abuse	366000
c) Threats	367000
d) Psychological abuse	368000
e) Neglect	369000
f) Witnessing abuse of mother	371000
8) Other abuse (please specify):	
370000 a) _____	373000
372000 b) _____	375000
374000 c) _____	376000
9) Housing problems	
a) Housing emergency (e.g. had to leave last home because of eviction or damage caused by fire, flood or natural disaster)	377000
b) Unable to find affordable housing	378000
c) Short-term housing problem (e.g. on list for subsidized housing or waiting to move but unable to secure housing in the meantime)	379000
10) Mental health problems	380000
11) Drug and alcohol addiction	382000
12) Other (please specify):	
381000 a) _____	384000
383000 b) _____	386000
385000 c) _____	387000
13) Reason unknown/Don't know	

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Number of residents (women and children) as of noon on April 15, 2010

Count each woman and child only ONCE

19. Of the total number of residents in your facility as of noon on April 15, 2010, how many women and accompanying children were there **primarily** because of **ABUSE**?
(Enter "0" if there were none.)

Women	Children	Total
388000	389000	390000
391000	392000	393000

20. Of the total number of residents in your facility as of noon on April 15, 2010, how many women and accompanying children were there **primarily** for reasons **OTHER THAN ABUSE** (e.g. housing problem)?
(Enter "0" if there were none.)

21. Please indicate the **TOTAL** number of women and children who were residing in your facility as of noon April 15, 2010.
(Enter "0" if there were none.)

394000	395000	396000
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22. What were the referral sources for each woman?
Count as many referral sources as apply for each woman.

	Number		Number
a) Self-referred only	397000	h) Clergy, minister of religion	404000
b) Family/friend	398000	i) Police or RCMP	405000
c) Ministry for Children and Families	399000	j) Other Transition House	406000
d) Ministry of Human Resources	400000	k) Aboriginal or First Nations organization or reserve	407000
e) Other Ministry	401000	l) Other community agency	408000
f) House resident (current or former)	402000	m) Other	409000
g) Hospital, doctor, nurse, other health care practitioner or hospital social worker	403000	n) Don't know/no data	410000
		TOTAL	411000

23. a) Of the women residents in the facility as of noon on April 15, 2010, how many had been there before?

Number
412000

If number of repeat residents equals ZERO, go to Question 24.

	Number
b) How many women have been there: 1 time in the last 12 months?	413000
2-4 times in the last 12 months?	414000
5+ times in the last 12 months?	415000
How many women have stayed in the facility in the last 12 months for an unknown number of times?	416000
How many women have stayed in the facility before, but it has been more than 12 months since their last stay?	417000
Total (Should equal number of women in Question 23 a)	418000

QUESTIONS 24 to 26 APPLY ONLY TO PEOPLE WHO ARE RESIDING IN YOUR FACILITY AS OF NOON APRIL 15, 2010 AND CAME PRIMARILY BECAUSE OF ABUSE (See Question 19)

Characteristics

24. As of noon on April 15, 2010, indicate the number of residents from abusive situations in each of the following age groups (*Count each woman and child only once*):

A. Age categories of women

	Number of Women
15-19 years	419000
20-24 years	420000
25-29 years	421000
30-34 years	422000
35-44 years	423000
45-54 years	424000
55-64 years	425000
65 years +	426000
Age unknown	427000

Total Women
(Should equal total number of women in Question 19).

Age categories of accompanying children

	Number of Female Children	Number of Male Children
Under 1 year	429000	439000
1-4 years	430000	440000
5-9 years	431000	441000
10-12 years	432000	442000
13-15 years	433000	443000
16-18 years	434000	444000
19-24 years	435000	445000
25-29 years	436000	446000
Age unknown	437000	447000
Total	438000	448000

Total Children
(Should equal total number of children in Question 19).

B. As of noon on April 15, 2010, indicate the number of women:
(Refer to Guidebook for definition)
(Count each woman only once.)

	Number
a) Who were admitted with their children	450000
b) Who were admitted without their children	451000
c) Who have no children or parenting responsibilities	452000
d) Facility doesn't know if they have children or parenting responsibilities	453000
e) Total (Should equal total number of women in Question 19)	<input type="text" value="454000"/>

C. As of noon on April 15, 2010, indicate the number of residents with a disability.

	Number
Women	455000
Children	456000
Total residents with a disability	<input type="text" value="457000"/>

(If total residents with a disability equals ZERO, go to Question 25)

Don't know → Go to Question 25

D. As of noon on April 15, 2010, indicate the number of residents with:
(Count each woman and each child as often as applies, if more than one disability. Include residents with permanent and temporary physical disabilities [e.g., someone on crutches due to a broken leg])

	Women	Children
a) Mobility disabilities	462000	469000
b) Visual disabilities	463000	470000
c) Hearing disabilities	464000	471000
Other disabilities (please specify):	465000	472000
459000 d) _____	466000	473000
460000 e) _____	467000	474000
461000 f) _____	468000	475000
g) Don't know		

Relationship to abuser

25. As of noon on April 15, 2010, please indicate the number of women residents by the relationship with their abuser. *(Count each woman only once. Do not include children)*

	Number
a) Spouse (legally married)	476000
b) Common-law partner	477000
c) Ex-spouse	478000
d) Ex-common-law partner	479000
e) Dating relationship (couples who do not live together)	480000
f) Ex-dating relationship	481000
g) Relative (parent, child, other)	482000
h) Friend or acquaintance	483000
i) Caregiver (a non-relative responsible for taking care of the victim full or part-time. Caregivers who are also relatives should be categorized as "relative")	484000
j) Authority figure (teacher, professor, employer, person in a position of trust)	485000
k) Other (please specify): 486000 _____	487000
l) Don't know	488000
m) Total (Should equal total number of women in Question 19)	489000

Involvement of the criminal justice system in the most recent abusive situation

This question refers to the most recent abusive situation for which the woman was admitted to your facility. It DOES NOT refer to previous incidents of abuse for which the police may have been involved.

26. As of noon on April 15, 2010, please answer the following questions in relation to the involvement of the criminal justice system for the **most recent abusive situation** of each woman *(Enter "0" if there were none.)*

In how many cases:	Yes (number)	No (number)	Don't know (number)	Total (Should equal total number of women in Question 19) (number)
a) was the incident reported to police?	490000	491000	492000	493000
b) were charges laid against the abuser (e.g. by the woman, police or Crown)?	494000	495000	496000	497000
c) was an order obtained for the abuser to stay away (peace bond, restraining order, undertaking to keep the peace and have good conduct, conditions of probation, emergency intervention order, emergency protection order, victim's assistance order, order to abstain from persistently following a person about from place to place, etc.)?	498000	499000	500000	501000

**SECTION 3 - DEPARTURES AND TURN-AWAYS:
MIDNIGHT TO NOON ON APRIL 15, 2010**

Questions 27 to 30 apply to Departures and Turnaways that occurred between midnight and noon on April 15, 2010.

Departures (Refer to Guidebook for definition)

27. How many women and children departed from your facility between midnight and noon on April 15, 2010?

	Number
Women	502000
Children	503000
Total Departures	504000

If total departures equals ZERO,
Go to Question 29.

28. Upon departure where did the women go?

This question refers to departures between midnight and noon on April 15, 2010.
(Count each woman only once. Do not count the children in this question.)

	Number		Number
a) Returned to spouse/ common-law partner	505000	i) Residential services (e.g. group home, hostel, detox centre, addictions rehabilitation centre or other adult care facility)	513000
b) Returned home without spouse/ common-law partner	506000	Other (please specify):	515000
c) Second stage housing	507000	514000 j) _____	517000
d) Another emergency shelter	508000	516000 k) _____	519000
e) Out of province/territory shelter	509000	518000 l) _____	520000
f) New accommodation without spouse/common-law partner	510000	m) Unknown	
g) Living with friends or relatives	511000		
h) Hospital	512000	n) Total (Should equal number of women in Question 27)	521000

Turn-aways

29. How many women and children were turned away from your facility between midnight and noon on April 15, 2010?

	Number
Women	522000
Children	523000
Total Turn-aways	524000

If total turn-aways equals ZERO,
Go to Question 31.

30. Please list the reason(s) women and children were turned away.
(Check all that apply)

- 525000 Shelter was full
- 526000 Alcohol and drug issues
- 527000 Mental health issues
- 528000 Transportation issue
(e.g., no transportation to get to facility)
- 529000 Accessibility issues
(e.g., not wheelchair accessible)
- 530000 Language barrier
- 531000 Under age without parent
- 532000 Non-admit or caution list
- 533000 Other (please specify):
- 534000 a) _____
- 535000 b) _____
- 536000 c) _____

SECTION 4 - SERVICES FOR NON-RESIDENTS AND EX-RESIDENTS

The purpose of Section 4 is to obtain information on contacts for assistance from non-residents and ex-residents. Question 31 deals with contacts **on the day of April 15, 2010** and contacts for an **average month**.

- 31.** Please report the number of phone, letter, e-mail, fax, walk-in or other contacts received from **non-residents** and **ex-residents** for housing related and non-housing related needs. This includes outreach services. **(Enter "0" if there were none. Count each contact for assistance) (Refer to Guidebook for definition)**

	A. Contacts on April 15, 2010	B. Contacts for an average month
Housing related (e.g. crisis, needs housing because of abuse; housing problem, non-abuse, etc.)	537000	540000
Other (non-housing related) (e.g. crisis, needs medical help; general information; emotional support; etc.)	538000	541000
TOTAL	539000	542000

Outreach work (REFER TO GUIDEBOOK FOR DEFINITIONS)

- 32.** How many hours per week are dedicated to doing outreach?
(Please note, if there are 3 staff each doing 20 hours of outreach work per week this would equal 60 hours. Include paid staff, volunteers and others.)

Hours per week
543000

SECTION 5 - ANNUAL INFORMATION

The purpose of Section 5 is to obtain annual information on admissions and physical repairs and improvements for your residential facility. This information is to be provided for a 12-month fiscal period, for example, April 1, 2009 to March 31, 2010.

- A. Reference period:** Please specify the 12-month period used in providing information for Section 5.

From:

DD	MM	YYYY
544000	545000	546000

 To:

DD	MM	YYYY
547000	548000	549000

- 33.** Please indicate the total number of admissions during the reference period.
(Enter "0" if there were none.) (Refer to Guidebook for definition.)

	Number
Number of women	550000
Number of children	551000
Total admissions	552000

B. Adult males

Questions 34 to 38 refer to adult men, 15 years of age and over, who were admitted to a facility with or without their dependent children. **(DO NOT include adult men who were admitted with a parent.)**

- 34.** Does your facility have a policy on admitting adult men (15 years and over) with or without children?
(Check only one)

- 553000 1 Policy allows adult men to be admitted
- 2 Policy does not allow adult men to be admitted → **Go to Part C. Physical repairs or improvements**
- 3 There is no facility policy on admitting adult men

35. During the reference period (between April 1, 2009 and March 31, 2010 or during your 12-month fiscal period if March 31, 2010 is not your fiscal year end), how many adult men were admitted to your facility? **(If no men were admitted, enter "0" and go to Part C. Physical repairs or improvements)**

Number of men

Number
554000

36. During the reference period, were any adult men admitted for reasons of abuse? 555000 1 Yes

3 No → **Go to Part C. Physical repairs or improvements**

37. During the reference period, how many adult men were admitted to your facility for reasons of abuse? **(If no men were admitted, enter "0" and go to Part C. Physical repairs or improvements)**

Number of men

Number
556000

38. During the reference period, of those adult men admitted for reasons of abuse, how many were victims of spousal violence? **(If no men were admitted, enter "0")**

Number of men

Number
557000

C. Physical repairs or improvements

The purpose of Questions 39 to 42 is to collect information on physical repairs or improvements that have been made to your facility during the reference period (between April 1, 2009 and March 31, 2010 or during your own 12-month fiscal period if March 31, 2010 is not your fiscal year end). In this section, **do not include** funds received from Canada Mortgage and Housing Corporation (CMHC) for the **construction of new units**.

DO NOT INCLUDE REGULAR MAINTENANCE WHEN RESPONDING TO THESE QUESTIONS. Regular maintenance refers to painting, repairing leaky faucets, furnace cleaning, etc.

39. Have any physical repairs or improvements (e.g., new roof, flooring, windows, floor tiles, plumbing fixtures) been made to your facility during the reference period? 558000 1 Yes

3 No → **Go to Question 43**

40. What types of physical repairs or improvements have been made to your facility during the reference period? **(Check all that apply)**

559000 Major

560000 Minor

561000 Structural Improvements

Major physical repairs or improvements refers to defective plumbing or electrical wiring, structural repairs to walls, floors or ceilings, etc. In other words, there is a legal necessity to make these repairs so that your facility is in accordance with municipal building codes. These repairs are deemed essential for safety reasons and for meeting municipal standards.

Minor physical repairs or improvements refers to missing or loose floor tiles, bricks or shingles, defective steps, railing or siding, etc.

Structural improvements refers to improvements not required for safety reasons or meeting municipal standards, such as making rooms wheelchair accessible, adding a new security system, adding ramps, adding an outside play area for children, creating a ventilated inside smoking area.

**41. How were the physical repairs or improvements made during the reference period funded?
(Check all that apply)**

- 562000 Shelter enhancement program (CMHC)
- 563000 Other federal department funding
- 564000 Provincial or Territorial government funding
- 565000 Joint Federal/Provincial/Territorial agreement funding
- 566000 Regional/Municipal government funding
- 567000 Fundraising
- 568000 Donations
- 569000 Other (please specify):
- 570000 a) _____
- 571000 b) _____
- 572000 Don't know

**42. How much did the physical repairs or improvements made during the reference period cost?
(If the exact cost is not available please provide an accurate estimate.)**

	Cost
a) Exact	573000 \$
b) Estimate	574000 \$
c) Don't know	575000 <input type="radio"/>

**43. Within the next five years, do you anticipate necessary physical repairs or improvements to your facility?
(Check all that apply)**

Major physical repairs or improvements refers to defective plumbing or electrical wiring, structural repairs to walls, floors or ceilings, etc. In other words, there is a legal necessity to make these repairs so that your facility is in accordance with municipal building codes. These repairs are deemed essential for safety reasons and for meeting municipal standards.

Minor physical repairs or improvements refers to missing or loose floor tiles, bricks or shingles, defective steps, railing or siding, etc.

Structural improvement refers to improvements not required for safety reasons or meeting municipal standards, such as making rooms wheelchair accessible, adding a new security system, adding ramps, adding an outside play area for children, creating a ventilated inside smoking area.

- 576000 Major
- 577000 Minor
- 578000 Structural Improvements

**44. Within the next five years, from which of the following do you anticipate funding for these necessary physical repairs or improvements?
(Check all that apply)**

- 579000 Shelter enhancement program (CMHC)
- 580000 Other federal department funding
- 581000 Provincial or Territorial government funding
- 582000 Joint Federal/Provincial/Territorial agreement funding
- 583000 Regional/Municipal government funding
- 584000 Fundraising
- 585000 Donations
- 586000 Other (please specify):
- 587000 a) _____
- 588000 b) _____
- 589000 Don't know

SECTION 6 - REVENUES AND EXPENDITURES

The purpose of Section 6 is to collect information on the revenues and expenditures of your facility for the reference period.

REVENUES

45. Please report the amounts received from each of the following sources of funding and the total revenue for your facility. **(You can provide either estimated or audited year end figures. Please round figures to the nearest dollar [e.g. \$457 rather than \$457.25].)**

	Dollar Amount
1) Department of Indian and Northern Affairs Canada	590000 \$
2) Other federal departments	591000 \$
3) Provincial / Territorial government – Housing	592000 \$
4) Provincial / Territorial government – Social Services	593000 \$
5) Other provincial/territorial departments	594000 \$
6) Municipal government	595000 \$
7) Regional Authority	596000 \$
8) Foundations	597000 \$
9) Loans or grants for major repairs or improvements	598000 \$
10) United Way	599000 \$
11) Indian Bands	600000 \$
12) Resident fees	601000 \$
13) Provincial / Territorial lotteries (includes the Associated Entities Fund in Saskatchewan, Bingos, Nevada tickets)	602000 \$
14) Donations (money only)	603000 \$
15) Fundraising	604000 \$
16) Other (please specify):	
605000 a) _____	606000 \$
607000 b) _____	608000 \$
17) Total annual facility revenues	609000 \$

EXPENDITURES

46. Please report the total annual expenditures for your facility and the dollar amount of your total annual expenditures spent on the following: *(You can provide either estimated or audited year end figures. Please round figures to the nearest dollar [e.g. \$457 rather than \$457.25].)*

	Dollar Amount
1) Salary costs (all salary and benefits, includes casuals and fee for service costs)	610000 \$
2) Rent (e.g. outreach offices)	611000 \$
3) Mortgage and taxes	612000 \$
4) Regular maintenance	613000 \$
5) Major repairs or improvements	614000 \$
6) Other housing costs (house insurance, utilities, furniture, etc.)	615000 \$
7) Administrative costs (e.g. staff and board insurance)	616000 \$
8) Staff training (includes conferences)	617000 \$
9) Office costs (office supplies, postage, etc.)	618000 \$
10) Direct client costs (food, supplies, transportation, and disbursements to residents)	619000 \$
11) Contributions to reserve fund (as required by CMHC)	620000 \$
12) Other <i>(please specify)</i> :	
621000 a) _____	622000 \$
623000 b) _____	624000 \$
13) Total annual facility expenditures	625000 \$

47. Are the revenue and expenditure figures that were provided in questions 45 and 46 based on **(Check only one)**:

- 626000 1 Estimated data
- 2 Audited financial data
- 3 Don't know

SECTION 7 - ISSUES AND CHALLENGES

48. A) What would you identify as the top three issues or challenges facing your facility in the upcoming year? (Refer to Guidebook for definition)

627000 1) _____

628000 2) _____

629000 3) _____

B) What would you identify as the top three issues or challenges for the women and children using your facility in the upcoming year? (Refer to Guidebook for definition)

630000 1) _____

631000 2) _____

632000 3) _____

Interdepartmental Agreements

In order to reduce response burden and to provide consistent statistics, Statistics Canada has entered into data sharing agreements under Section 12 of the *Statistics Act* with the Public Health Agency of Canada and the Canada Mortgage and Housing Corporation. The information we provide to these agencies will be kept confidential and used only for statistical purposes. Under Section 12 of the *Statistics Act*, you may refuse to share your information with the agencies listed above by writing to the Chief Statistician and returning your letter of objection along with the completed questionnaire in the enclosed return envelope.

Questionnaire completed by

Questionnaire completed by (block letters):	Date	Telephone Area code	For office use only

Comments

Thank you for taking the time to complete this questionnaire. Please keep a copy of the completed questionnaire in the event that Statistics Canada contacts you for clarification of information given. **National, provincial and territorial fact sheets for this survey are available for free at www.statcan.gc.ca/pub/85-404-x/85-404-x2009000-eng.htm.** It is hoped that the information will assist us in better understanding the services available within the community to address the needs of victims of abuse. Should you have any comments or questions regarding the questionnaire or the survey itself, please do not hesitate to contact us at 1-800-387-0479. The following space is provided for those of you who would prefer to write down your comments. *Please print carefully.*

633000

FOR INFORMATION ONLY