

**Residential Telephone Service Survey (RTSS) 2010
Questionnaire**

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Residential Telephone Service Survey 1

FOR INFORMATION ONLY

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Section: Residential Telephone Service Survey (RTS)

RTS_BEG Beginning of section

RTS_R01 Your household has been randomly selected to participate in the Residential Telephone Service Survey. This is a voluntary survey on the different types of telephone services used by households. This includes cell phones, land lines, cable phones or using the Internet.

(Survey Registration Number: STC/SSD-040-75435)

INTERVIEWER: Press <1> to continue.

Coverage: All respondents

RTS_Q01 Does anyone in your household currently have an active cell phone?
Please include cell phones used for business.

INTERVIEWER: Include smartphones such as the iPhone and the BlackBerry.
Exclude cordless phones.

- 1 Yes
2 No (Go to RTS_Q05)
DK, RF (Go to RTS_Q05)

Coverage: All respondents

RTS_Q02A How many active cell phones do the members of your household have?

____ (2 spaces) [Min: 1 Max: 15]
DK, RF (Go to RTS_Q05)

Coverage: RTS_Q01 = 1

RTS_C02B If (Hhld_Kids = 0) (Go to RTS_Q03)
Else if RTS_Q02A = 1 (Go to RTS_Q02B)
Else (Go to RTS_Q02C)

RTS_Q02B Is it used primarily by someone under 15?

- 1 Yes (Go to RTS_Q05)
2 No
DK, RF

Default. (Go to RTS_Q03)

Coverage: RTS_Q01 = 1 and RTS_Q02A = 1

RTS_Q02C How many of these are used primarily by someone under 15?

____ (2 spaces) [Min: 0 Max: 15]
DK, RF

Coverage: RTS_Q01 = 1 and RTS_Q02A > 1

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RTS_Q03 Are any of these cell phones used only for business purposes?

- 1 Yes
2 No (Go to RTS_Q05)
 DK, RF (Go to RTS_Q05)

Coverage: RTS_Q01 = 1

**RTS_C04 If RTS_Q02A>1 (Go to RTS_Q05)
 Else (Go to RTS_Q05)**

RTS_Q04 How many (cell phones are only used for business purposes)?

____(2 spaces) [Min: 1 Max: 15]
DK, RF

Coverage: RTS_Q01 = 1 and RTS_Q02A > 1 and RTS_Q03 = 1

**RTS_Q05 Excluding cell phones, is there a telephone service for your household?
(Include phone numbers that are used for computer, fax or business
purposes).**

- 1 Yes
2 No (Go to RTS_END)
 DK, RF (Go to RTS_END)

Coverage: All respondents

**RTS_Q06 Excluding cell phones, how many different phone numbers are there in
your household?**

____(2 spaces) [Min: 1 Max: 15]
DK, RF (Go to RTS_END)

Coverage: RTS_Q05 = 1

**RTS_Q07 Are any of these phone numbers used only for computer, fax or business
purposes?**

- 1 Yes
2 No (Go to RTS_Q09)
 DK, RF (Go to RTS_Q09)

Coverage: RTS_Q05 = 1 and RTS_Q06 > 0

**RTS_C08 If RTS_Q06>1 (Go to RTS_Q08)
 Else (Go to RTS_Q09)**

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RTS_Q08 **How many (phone numbers are used only for computer, fax or business purposes)?**

____(2 spaces) [Min: 1 Max: 15]
DK, RF

Coverage: *RTS_Q05 = 1 and RTS_Q06 > 1 and RTS_Q07 = 1*

RTS_Q09 **Excluding cell phones, what other type of telephone service do you have in your household? Is it...?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 1 A regular landline phone service
- 2 A phone service from a cable television provider
- 3 Voice over Internet Protocol (VoIP) telephone service with a unique number
- 4 Other - Specify.....(Go to RTS_S09)
DK, RF

Default: (Go to RTS_END)

Coverage: *RTS_Q05 = 1*

RTS_S09 (Excluding cell phones, what other type of telephone service do you have for your household? Is it...?)

INTERVIEWER: Specify.

____(80 spaces)

Coverage: *RTS_Q05 = 1 and RTS_Q09 = 4*

RTS_END End of section

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