
Form No. 1

Canadian Internet Use Survey, 2012

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Statistics
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Person providing Information (PPI)

PPI_BEG

Content block

External variable required:

^RESPNAME = Respondent's name

PPI_N01

INTERVIEWER: Select the person who is providing the information. (If the person is not on the list, select "Non-household member".)

(DK, RF not allowed)

PPI_END

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Introduction (STH)

Core content

STH_BEG

Content block

External variable required:

HHLDSIZE from Labour Force Survey (in 1...20)

STH_R01

Statistics Canada is conducting a survey on Internet use. The survey will help us better understand how the Internet is changing our lives and the economy.

Even if [you do not use/no one in your household uses] the Internet, it is important that we obtain your views.

Your answers to this voluntary survey will be kept confidential and only used for statistical purposes.

INTERVIEWER: Press <1> to continue.

STH_END

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Home Access (HA)

Core content

HA_BEG

Content block

External variable required:

HHLDSIZE from the Labour Force Survey (in 1...20)

HA_Q01
HA_01

[Do you/Does your household] have access to the Internet at home?

- 1 Yes
2 No (Go to HA_Q02)
DK, RF

Go to HA_C03

HA_Q02

What are the reasons [you do not/your household does not] have access to the Internet at home?

INTERVIEWER: Mark all that apply

HA_02A
HA_02B
HA_02C

- 01 No need or no interest
02 Cost (service or equipment)
03 Have access to the Internet elsewhere (for example, at work, school)

HA_02D

- 04 The available service does not meet our needs

HA_02E

- 05 Security concerns (for example, concerns about viruses)

HA_02F

- 06 Privacy concerns (for example, concerns about use of personal information)

HA_02G

- 07 Lack of confidence, knowledge, or skills

HA_02H

- 08 No Internet-ready device (for example, desktop computer) available in dwelling

HA_02I

- 09 Other - Specify (Go to HA_S02)
DK, RF

Go to HA_C03

HA_S02

(What are the reasons [you do not/your household does not] have access to the Internet at home?)

INTERVIEWER: Specify.

(80 spaces)

(DK, RF not allowed)

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HA_C03	If HA_Q01 = 1 (Yes), go to HA_Q03. Otherwise, go to HA_C09A.
HA_Q03	Do [you/members of your household] access the Internet at home using : <u>INTERVIEWER:</u> Read categories to respondent. Mark all that apply.
HA_03A HA_03B	1 ... a desktop computer? 2 ... a laptop computer, including Netbooks?
HA_03C	3 ... a video game console? For example, Xbox Live or PlayStation 3.
HA_03D	4 ... a smart phone, tablet or other wireless handheld device? For example, a Blackberry or iPhone.
HA_03E	5 ... any other device - specify (Go to HA_S03) DK, RF Go to HA_Q04
HA_S03	(Do [you/members of your household] access the Internet at home using:) <u>INTERVIEWER:</u> Specify. <hr/> <p>(80 spaces) (DK, RF not allowed)</p>
HA_Q04	Is your household currently connected to the Internet at home by: <u>INTERVIEWER:</u> Read categories to respondent. Mark all that apply. Exclude wireless routers, which are used to distribute the Internet signal within the home.
HA_04A HA_04B HA_04C HA_04D	1 ... telephone line? 2 ... cable line? 3 ... satellite dish? 4 ... a wireless device including handheld devices, sticks or fixed wireless?
HA_04E	5 ... any other connection - specify (Go to HA_S04) DK, RF Go to HA_C05

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HA_S04 (Is your household currently connected to the Internet at home by:)

INTERVIEWER: Specify.

(80 spaces)

(DK, RF not allowed)

HA_C05 If one of responses in HA_Q04 = 4 (wireless), go to HA_Q05.
Otherwise, go to HA_C06.

HA_Q05 **You mentioned a wireless connection. Excluding wireless routers, is your household currently connected to the Internet at home by:**

INTERVIEWER: Read categories to respondent. Mark all that apply.
Exclude wireless routers which are used to distribute the Internet signal within the home.

- 1 ... mobile Internet service for a smart phone, tablet or other wireless handheld device? For example, a BlackBerry or iPhone.
- 2 ... wireless stick or card? For example, data or mobile access stick connected to a laptop USB port.
- 3 ... fixed wireless or Point-to-Point? For example, requiring line of sight reception.
- 4 ... any other wireless connection? - specify (Go to HA_S05)

DK, RF

Go to HA_C06

HA_S05 (What type(s) of wireless Internet access does your household currently have:)

INTERVIEWER: Specify.

(80 spaces)

(DK, RF not allowed)

HA_C06 If HA_Q04 = 1 only (telephone and no other responses), go to HA_Q06.
Otherwise, go to HA_Q07.

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HA_Q06
HA_06

[Do you/Does your household] access the Internet at home using a high speed connection?

- 1 Yes
- 2 No (Go to HA_C09A)
- DK, RF

HA_Q07

What is the name of your Internet Service Provider (ISP)?

INTERVIEWER: Mark all that apply. This information will help in determining the level of service available in the respondent's area.

HA_07A
HA_07B
HA_07C
HA_07D
HA_07E
HA_07F
HA_07G
HA_07H
HA_07I
HA_07J
HA_07K
HA_07L
HA_07M
HA_07N
HA_07O
HA_07P
HA_07Q

- 01 3 Web
- 02 AEI Internet
- 03 Aliant (Bell Aliant)
- 04 Bell (Sympatico)
- 05 Cogeco
- 06 Eastlink
- 07 MTS (Allstream)
- 08 Primus
- 09 Rogers
- 10 Sask Tel
- 11 Shaw
- 12 TekSavvy Solutions
- 13 Telus
- 14 Velcom
- 15 Videotron
- 16 Xplorne
- 17 Other - Specify (Go to HA_S07)
- DK, RF

Go to HA_Q08

HA_S07

(What is the name of your Internet Service Provider (ISP)?)

INTERVIEWER: Specify. This information will help in determining the level of service available in the respondent's area.

(80 spaces)

(DK, RF not allowed)

HA_Q08
HA_08

What is the estimated monthly cost of your home Internet connections?

INTERVIEWER: Enter value to the nearest dollar. Exclude taxes.

|_|_|_|
(MIN: 0)
(MAX: 995)

DK, RF

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HA_C09A If HA_Q01 = 2 (No), go to HA_Q09.
 Otherwise, go to HA_C09B.

HA_C09B If HA_Q06 = 2 (No), go to HA_Q09.
 Otherwise, go to HA_END.

HA_Q09 **Is there a high speed Internet service available in your area?**
HA_09

- 1 Yes
- 2 No
- DK, RF

HA_END

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THI_Q03
THI_Q3

Please stop me when I have read the category which applies to your household.

Was it... ?

INTERVIEWER: Read categories to respondent.

- 1 Less than \$5,000
- 2 \$5,000 to less than \$10,000
- 3 \$10,000 to less than \$15,000
- 4 \$15,000 to less than \$20,000
- 5 \$20,000 to less than \$30,000
- 6 \$30,000 to less than \$40,000
- 7 \$40,000 to less than \$50,000

DK, RF

Go to THI_END

THI_Q04
THI_Q4

Please stop me when I have read the category which applies to your household.

Was it... ?

INTERVIEWER: Read categories to respondent.

- 1 \$50,000 to less than \$60,000
- 2 \$60,000 to less than \$70,000
- 3 \$70,000 to less than \$80,000
- 4 \$80,000 to less than \$90,000
- 5 \$90,000 to less than \$100,000
- 6 \$100,000 to less than \$150,000
- 7 \$150,000 and over

DK, RF

THI_END

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H			
HA_BEG	3	HA_S07	6
HA_C03	4	P	
HA_C05	5	PPI_BEG	1
HA_C06	5	PPI_END	1
HA_C09A	7	PPI_N01	1
HA_C09B	7	S	
HA_END	7	STH_BEG	2
HA_Q01	3	STH_END	2
HA_Q02	3	STH_R01	2
HA_Q03	4	T	
HA_Q04	4	THI_BEG	8
HA_Q05	5	THI_C02	8
HA_Q06	6	THI_E01	8
HA_Q07	6	THI_END	9
HA_Q08	6	THI_Q01	8
HA_Q09	7	THI_Q02	8
HA_S02	3	THI_Q03	9
HA_S03	4	THI_Q04	9
HA_S04	5		
HA_S05	5		

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