

# 2009 Survey of Service Industries: Food Services and Drinking Places

**This document is confidential when completed.**  
Si vous préférez recevoir ce questionnaire en français,  
veuillez nous appeler au numéro sans frais suivant :  
**1-888-881-3666.**

■ If necessary, please make address label corrections in the boxes below.



0001	Legal name		0004	Address (number and street)	
0002	Business name		0005	City	
0021	Title of contact		0006	Province/territory or state	
0008	First name of contact		0009	Country	0007
					Postal code/zip code
0028	Last name of contact		0010	Language preference	
				1 <input type="checkbox"/> English	2 <input type="checkbox"/> French

This information is collected under the authority of the *Statistics Act*, Revised Statutes of Canada, 1985, Chapter S-19.

**COMPLETION OF THIS QUESTIONNAIRE IS A LEGAL REQUIREMENT UNDER THIS ACT.**

## A - Introduction

### Survey purpose

This survey collects the financial and operating data needed to develop national and regional economic policies and programs. For more information on this survey, please access [www.statcan.gc.ca/survey-enquete/index-eng.htm](http://www.statcan.gc.ca/survey-enquete/index-eng.htm).

### Fax or other electronic transmission disclosure

Statistics Canada advises you that there could be a risk of disclosure during facsimile or other electronic transmission. However, upon receipt, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

### Confidentiality

The *Statistics Act* protects the confidentiality of information collected by Statistics Canada.

### Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data sharing agreements with provincial and territorial statistical agencies and other government organizations, which must keep the data confidential and use them only for statistical purposes.

Information on confidentiality, data-sharing agreements and record linkages can be found on the last page of this questionnaire.

**Please return the questionnaire within 30 days.**  
**Please mail the completed questionnaire in the enclosed envelope or fax it to Statistics Canada at 1-888-883-7999.**

Lost the return envelope or need help? Call us at **1-888-881-3666** or mail to:  
Statistics Canada, Operations and Integration Division, 150 Tunney's Pasture Driveway, Ottawa, Ontario K1A 0T6

Visit our website at [www.statcan.gc.ca](http://www.statcan.gc.ca)

## B - Main business activity

1. Please describe the nature of your business.

0055


2. Please check the **one main activity** which most accurately represents your **main** source of revenue.

- 0430  Full-service restaurant: patrons order while seated and pay **after** eating
- 0431  Limited-service restaurant: patrons order food and beverages at a counter, and/or order by phone and pay **before** eating
- 0432  Food service contractor: supplies food services under contract for a specific period of time
- 0433  Social caterer: provides food services for social or business events
- 0434  Mobile food service: serves food and beverages, from motorized vehicles or non-motorized carts
- 0435  Drinking places (e.g., bars, night-clubs, taverns)
- 0040  None of the above — Please call **1-888-881-3666** for further instructions.

## C - Reporting period information

1. Please report information for your **fiscal year** (normal business year) **ending between** April 1, 2009 and March 31, 2010. Please indicate below the period covered by this questionnaire.

	yyyy	mm	dd		yyyy	mm	dd
from	<input type="text"/>	<input type="text"/>	<input type="text"/>	to	<input type="text"/>	<input type="text"/>	<input type="text"/>

2. If the reporting period does not cover a **full year**, please check the reason(s) below:

- 0031 <sup>1</sup>  seasonal operations    <sup>2</sup>  new business    <sup>3</sup>  change of fiscal year    <sup>4</sup>  change of ownership    <sup>5</sup>  ceased operations    <sup>6</sup>  temporarily inactive

## Reporting instructions

- Report for business unit(s) specified on the label on the front page.
- Complete only the questions that apply to your business.
- When precise figures are not available, please provide your best estimate.
- Report in Canadian dollars. Dollar amounts and percentages should be rounded to whole numbers.
- Consult the reporting guide at [www.statcan.gc.ca/guides-e](http://www.statcan.gc.ca/guides-e) for further information.

## D and E - Not applicable

## F - Industry characteristics

### 1. Franchise information

a) Does this establishment use a trade name authorised by a franchisor?

<sup>1001</sup> <sup>1</sup>  yes <sup>3</sup>  no, go to **question 2**

b) Please specify the trade name:

<sup>1002</sup>

c) Is this establishment owned or operated by the franchisor or the franchisee?

<sup>1007</sup> <sup>1</sup>  franchisor <sup>2</sup>  franchisee

### 2. Estimated average cheque per person (exclude taxes and tips). Please check one only.

<sup>1004</sup> <sup>1</sup>  less than \$5 <sup>2</sup>  \$5 to \$9.99 <sup>3</sup>  \$10 to \$14.99 <sup>4</sup>  \$15 to \$19.99 <sup>5</sup>  \$20 to \$29.99 <sup>6</sup>  \$30 or more

### 3. Does this establishment have a licence to sell and serve alcohol? Please check one only.

<sup>1005</sup> <sup>1</sup>  yes <sup>3</sup>  no

4. Number of seats in this establishment (exclude patio or seasonal seating).  
If reporting for more than one establishment, please report average number of seats.

seats

<sup>1006</sup>

5. Please report the number of locations (physical place in which business activity is conducted) that you operated in Canada during the reporting period.

locations

<sup>5025</sup>

### 6. Sales and other revenue

Please indicate if you are reporting in Canadian dollars or percentages.

<sup>9970</sup> <sup>1</sup>  \$ or <sup>2</sup>  %

a) Sales of alcoholic beverages for immediate consumption on the premises

<sup>1428</sup>

b) Sales of food and non-alcoholic beverages

<sup>1429</sup>

c) Sales of merchandise (e.g., toys, gifts, cigarettes, newspapers)

<sup>1431</sup>

d) Fees and Commissions from coin operated machines such as video gambling terminals, video games and vending machines

<sup>1433</sup>

e) Other sales (e.g., rentals, cover charge, coat check) (please specify):

<sup>2163</sup>

<sup>1434</sup>

f) Total sales (sum of questions 6a to 6e)

<sup>2305</sup>

g) Other revenue (e.g., grants, subsidies, license and franchise fees, investment income, etc.) (please specify):

<sup>1448</sup>

<sup>1449</sup>

h) Total revenue (sum of questions 6f and 6g)

<sup>1437</sup>

## F - Industry characteristics (continued)

### 7. Sales of **alcoholic beverages** for immediate consumption by type of service

Please provide a breakdown of sales and indicate if you are reporting in Canadian dollars or percentages.

9975 1  \$ or 2  %

a) Full-table service

1451

b) Counter service (including bar service)

1452

c) Take-out

1453

d) Drive-through

1454

e) Home delivery

1497

f) Mobile service (e.g., chip wagon, street vending)

1498

g) Contract catering (e.g., contracts for a specified period of time, such as contracts with airlines, governments, institutions, etc.). **Excludes** the sale of alcoholic beverages paid for directly by the consumer.

1499

h) Social catering (e.g., catering to weddings, business meetings or social events). **Excludes** the sale of alcoholic beverages paid for directly by the consumer.

1551

i) Other services  
(please specify):

1552

1553

j) **Total sales of alcoholic beverages** (sum of questions 7a to 7i)

1554

### 8. Sales of **food and non-alcoholic beverages** by type of service

Please provide a breakdown of sales and indicate if you are reporting in Canadian dollars or percentages.

9973 1  \$ or 2  %

a) Full-table service

1444

b) Counter service (including bar service)

1420

c) Take-out

1425

d) Drive-through

1430

e) Home delivery

1432

f) Mobile service (e.g., chip wagon, street vending)

1445

g) Contract catering (e.g., contracts for a specified period of time, such as contracts with airlines, governments, institutions, etc.). **Excludes** the sale of food and non-alcoholic beverages paid for directly by the consumer.

1435

h) Social catering (e.g., catering to weddings, business meetings or social events). **Excludes** the sale of food and non-alcoholic beverages paid for directly by the consumer.

1440

i) Other services  
(please specify):

1438

1439

j) **Total sales of food and non-alcoholic beverages** (sum of questions 8a to 8i)

1447

## F - Industry characteristics (continued)

### 9. Cost of goods sold

Please indicate if you are reporting in Canadian dollars **or** percentages.

9972 <sup>1</sup>  \$ **or** <sup>2</sup>  %

a) Alcoholic beverages

5536

b) Food and non-alcoholic beverages

5538

c) Merchandise (e.g., gifts, toys, cigarettes, newspapers)

5539

d) **Total cost of goods sold** (sum of questions 9a to 9c)

5723

### 10. Waste management

a) Do you pay a contractor or a municipality directly to collect some or all your solid or liquid waste and/or recyclable materials?

5800 <sup>1</sup>  yes <sup>3</sup>  no, go to **section G**

CAN\$

b) How much did you pay for waste management and/or recycling during the reporting period?

5801

## G - Personnel

1. Number of partners and proprietors, **non-salaried** (if salaried, report at question 2 below)

6321

number

2. Paid employees

a) average number of paid employees during the reporting period (see reporting guide)

6339

b) percentage of paid employees (from question 2a) who worked **full time**

6328

%

3. Number of contract workers for whom you did not issue a T4, such as freelancers and casual workers (estimates are acceptable)

6320

number

H, I, J and K - Not applicable

## L - Contact information

Name of person to contact about this questionnaire:

0026 1  Mr. 2  Mrs. 3  Miss 4  Ms

0054	Last name		0017	Telephone number	
0013	First name		0027	Extension number	
0014	Title		0016	Fax number	
0018	E-mail address		0020	Website address	

Date completed: 0015  yyyy  mm  dd

How long did you spend collecting the data and completing the questionnaire? 9910  hour(s) 9909  minutes

## M - Comments

We invite your comments below. Please be assured that we review all comments with the intent of improving the survey.

9920

---



---



---

9913

---



---



---

9914

---



---



---

9915

---



---



---

9916

---



---



---

## General information

### Confidentiality

#### Your answers are confidential.

Statistics Canada is prohibited by law from releasing any information from this survey which would identify a person, business, or organization, without their prior consent. The confidentiality provisions of the *Statistics Act* are not affected by either the *Access to Information Act* or any other legislation. Therefore, for example, the Canada Revenue Agency cannot access identifiable survey data from Statistics Canada.

These survey data will only be used for statistical purposes and will be published in an aggregate form only.

### Data-sharing agreements

To reduce respondent burden, Statistics Canada has entered into data sharing agreements with provincial and territorial statistical agencies and other government organizations, which must keep the data confidential and use them only for statistical purposes. Statistics Canada will only share data from this survey with those organizations that have demonstrated a requirement to use the data.

**Section 11** of the *Statistics Act* provides for the sharing of information with provincial and territorial statistical agencies that meet certain conditions. These agencies must have the legislative authority to collect the same information, on a mandatory basis, and the legislation must provide substantially the same provisions for confidentiality and penalties for disclosure of confidential information as the *Statistics Act*. Because these agencies have the legal authority to compel businesses to provide the same information, consent is not requested and businesses may not object to the sharing of the data.

For this survey, there are **Section 11** agreements with the provincial and territorial statistical agencies of Newfoundland and Labrador, Nova Scotia, New Brunswick, Quebec, Ontario, Manitoba, Saskatchewan, Alberta, British Columbia, and the Yukon.

The shared data will be limited to information pertaining to business establishments located within the jurisdiction of the respective province or territory.

**Section 12** of the *Statistics Act* provides for the sharing of information with federal, provincial or territorial government organizations. Under **Section 12**, you may refuse to share your information with any of these organizations by writing a letter of objection to the Chief Statistician and returning it with the completed questionnaire. Please specify the organizations with which you do not want to share your data.

For this survey, there are **Section 12** agreements with the statistical agencies of Prince Edward Island, the Northwest Territories and Nunavut.

For agreements with provincial and territorial government organizations, the shared data will be limited to information pertaining to business establishments located within the jurisdiction of the respective province or territory.

### Record linkages

To enhance the data from this survey, Statistics Canada may combine it with information from other surveys or from administrative sources.

**Thank you for completing this questionnaire. Please retain a copy for your records.**

Visit our website at [www.statcan.gc.ca](http://www.statcan.gc.ca)