



2002 Survey of the Taxi and Limousine Service Industry

Collected under the authority of the *Statistics Act, Revised Statutes of Canada, 1985, Chapter S19.*

Completion of this questionnaire is a legal requirement under this Act.

This document is confidential when completed.

Si vous préférez recevoir ce questionnaire en français, veuillez nous téléphoner au numéro sans frais suivant : **1 888 881-3666.**

Please correct pre-printed information, if necessary, using the corresponding boxes below:



0001	Legal name	0004	Address		
0002	Business name	0005	City	0006	Province or State
0003	C/O	0053	Country	0007	Postal code/Zip code
0008	First name of contact	0028	Last name of contact		
0052	Please report for:	0010	Language preference 1 <input type="radio"/> English 2 <input type="radio"/> French		

A - Introduction

Survey Purpose

The purpose of this survey is to collect the financial and operating/production data needed to develop national and regional economic policies and programs. For further details, please consult the enclosed booklet entitled "Statistics Canada Business Surveys".

Confidentiality

Statistics Canada is prohibited by law from publishing any statistics which would divulge information obtained from this survey that relates to any identifiable business. **The data reported on this questionnaire will be treated in strict confidence.** For further details, please consult the enclosed booklet entitled "Statistics Canada Business Surveys".

Coverage

Please report for the business unit(s) identified above. Include only the operation(s) located in Canada.

Return of Questionnaire

Please mail the completed questionnaire(s) in the enclosed envelope or fax it to Statistics Canada at **1 888 883-7999** within 30 days of receipt.
Lost the return envelope or need help?
Call us at **1 888 881-3666.**

Data-Sharing Agreements

Statistics Canada has entered into agreements with provincial and territorial statistical agencies for the sharing of data. The data are kept confidential and used for statistical purposes only. **Your responses are not shared with Canada Customs and Revenue Agency.** For further details, please consult the enclosed booklet entitled "Statistics Canada Business Surveys".

Fax or Other Electronic Transmission Disclosure

Statistics Canada advises you that there could be a risk of disclosure during the facsimile or other electronic transmission. However, upon receipt of your information, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

Person primarily responsible for completing this questionnaire, if different from above:

0026
1 Mr. 2 Mrs. 3 Miss 4 Ms.

0013

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First name

Last name

Title:
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E-mail address:
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Web site address:
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Telephone number:
0017 ()

Extension:
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Fax number:
0016 ()

Reporting Period Information

Please report information for **your most recent 12-month fiscal period** ending between January 1, 2002 and March 31, 2003. Please indicate below the period covered by this questionnaire.

1. **From** ⁰⁰¹¹

YYYY	MM	DD

To ⁰⁰¹²

YYYY	MM	DD

2. If you did not operate this business unit for a full year, please check the reason(s) below:
⁰⁰³¹

- 1 Seasonal Operation
 2 New Business
 3 Change of Fiscal Year
 4 Change of Ownership
 5 Ceased Operations
 6 Temporarily Inactive

3. Please indicate below, any change that may have occurred in the organization of this business unit during the reported period:

- ⁰⁰⁴⁷ 1 Acquired New Business Units
 2 Disposed of/ Sold Business Units

Main Business Activity

Please check **one main activity**, at this business unit, which most accurately describes the **principal** source of operating revenue.

1. ⁰⁶³¹ **Broker (Integrated Services)** - provide taxi service with their own fleet of vehicles or via independent operators who use company-provided dispatch service, radio and company sign on the cab.
2. ⁰⁶³⁰ **Agent (Operator)** - provide taxi service using their own cabs or vehicles (owned and leased); may have their own dispatch and communications service and equipment, or may subscribe to an outside dispatch service. They may also accept fares directly from clients.
3. ⁰⁶³⁸ **Independent Contractors, owner-operators or contract workers**
4. ⁰⁶³² **Dispatcher (Dispatch Services)** - provide dispatch service to cab companies and independent operators; may also provide radio and sign for the cabs. These businesses usually do not own or operate cabs themselves.
5. ⁰⁶³⁵ **Limousine Services** - passenger transportation by limousine regardless of customer, location, destination, length of trip; does not include scheduled shuttle service for example, between hotels and an airport.
6. ⁰⁶³³ **Other Taxi Services** - provide other specialized services, including accessible taxi service.
7. ⁰⁰⁴⁰ **None of the above**

Please list the main activities of this business unit and indicate the estimated percentage of total operating revenue associated with each one:

⁰⁰⁴¹

Note:

If you responded "**None of the above**", please call **1 888 881-3666** for further instructions.

Reporting Instructions

1. Please report all dollar amounts in CANADIAN DOLLARS (\$ CDN).
2. Dollar amounts and percentages should be rounded to whole numbers.
3. Please print in ink.
4. **When precise figures are not available, please provide your best estimates.**

B - Revenue

Please include: • all revenue within or outside Canada recorded in your accounts for sales to other businesses and for transfers to other units of your business.

Please exclude: • GST/HST, PST and TVQ.

Sales of Goods and Services Produced

	\$ CDN
1. Revenue from taxi service	1600
2. Revenue from limousine service	1630
3. Revenue from dispatch service (including rental of communications equipment)	1627
4. Revenue from sales of other goods and services (e.g., repair, fuel, administrative equipment and communication)	2000
5. Total sales of goods and services (add amounts reported at questions 1 to 4 above)	2299

Other Operating Revenue

	\$ CDN
6. Revenue from rental and leasing (e.g., vehicles, stands, office space)	2046
7. Revenue from local and provincial programs (e.g., ambulance, para-transit or school services)	2068
8. Revenue from advertising (e.g., radio, on-board, ads)	2327
9. Other operating revenue Exclude interest and dividend income. Please report this amount in this section , at question 11, "Non-operating revenue"	2077
Please name major items:	
	2071
	2072
	2073

Revenue Totals		\$ CDN
10. Total operating revenue (add amounts reported at questions 5 to 9 on previous page)		2080
11. Non-operating revenue (e.g., interest and dividend income)		2097
12. Total revenue (add amounts reported at questions 10 and 11 above)		2098

C - Expenses		\$ CDN	\$ CDN
Please include: • all expenses within or outside Canada recorded by this business unit.			
Please exclude: • GST/HST and TVQ.			
		\$ CDN	\$ CDN
1. Salaries and wages of employees	3010		
2. Employer portion of employee benefits	3040		
3. Total labour remuneration (add amounts reported at questions 1 and 2 above)			3041
4. Payments to independent operators, owner-operators and contract workers			3610

Materials, Components and Supply Expenses		\$ CDN
Exclude capital expenditures.		
5. Total materials, components and supply expenses		3399

Purchased Energy and Utility Expenses		\$ CDN
6. Energy expenses (e.g., electricity, gasoline, fuel oil, diesel fuel, propane, natural gas)		4027
7. Telephone and other telecommunications expenses		4101
Include: • telephone, fax, cellular phone, or pager services for transmission of voice, data or image; • Internet access charges; • purchased cable and satellite transmission of television, radio and music programs.		

Management Fees Paid to Head Office		\$ CDN
8. Management fees or any other service fees (e.g., legal, advertising, insurance) paid to head office and other business support units (e.g., warehouses, sales centres, trucking facilities)		4555

Purchased Service Expenses		\$ CDN
The expenses in this section are for services purchased from external businesses only (inclusive of third parties).		
Exclude purchased services that have been reported at question 8 above.		
9. Rental and leasing expenses		4115
Include office space or other real estate, motor vehicles, computers and peripherals, other machinery and equipment and other goods.		

Purchased Service Expenses - (continued)

	\$ CDN
10. Purchased maintenance and repair service expenses, including janitorial and cleaning services Include materials, parts and labour. Exclude property management fees.	4175
11. Professional and business service fees	4225
12. Insurance premiums (e.g., liability, auto, building, equipment)	4350
13. Advertising expenses	4365
14. Property and business taxes, licences and permits Include: <ul style="list-style-type: none"> • property taxes (except those covered in your rental and leasing expenses); • property transfer taxes; • vehicle licence fees; • lot levies. 	4410

Other Operating Expenses

	\$ CDN						
15. Depreciation and amortization expenses Include the depreciation and amortization expenses on this business unit's assets (e.g., buildings, vehicles, machinery and equipment, franchise fees).	4520						
16. All other operating expenses (e.g., contributions to provincial health and education payroll taxes, if applicable, bad debt expense, write-offs, donations and inventory adjustments) Exclude interest expenses. Please report this amount in this section at question 18, "Other expenses".	4569						
Please name major items: <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 20%;"></td> <td style="border: 1px solid black; padding: 2px;">4561</td> </tr> <tr> <td></td> <td style="border: 1px solid black; padding: 2px;">4562</td> </tr> <tr> <td></td> <td style="border: 1px solid black; padding: 2px;">4563</td> </tr> </table>		4561		4562		4563	
	4561						
	4562						
	4563						

Expense Totals

	\$ CDN
17. Total operating expenses (add amounts reported at questions 3 to 16)	4599
18. Other expenses (e.g., interest expenses on capital lease obligations plus all other miscellaneous interest expenses such as interest on loans and the interest portion of mortgage payments)	4630
19. Total expenses (add amounts reported at questions 17 and 18 above)	4699

D - Employment

Please report the average **number** of people employed during the reporting period.

Include full-time, part-time and temporary employees and employees absent with pay.

	Number
1. Number of employees Exclude independent contractors and owner operators.	6000
2. Number of independent contractors and owner operators Exclude employment agencies or personnel suppliers.	6001

E - Fleet

Number of vehicles in service during the reference period

Include owned and leased vehicles.

	Number		
	Taxi Service	Limousine Service	Owner/Operators
1. Automobiles	9089	9090	9091
2. Mini-vans and vans	9092	9093	9094
3. Limousines	9095	9096	9097
4. Other (please specify): 9098	9099	9100	9101

F - Events that may have affected your Business Unit

1. Compared to **last fiscal year**, were there any events that may have **significantly affected the reported values** for this business unit? If yes, please specify:

9965 _____

9968 _____

9969 _____

G - Comments

1. How long did you spend collecting the data and completing this questionnaire? (e.g., 1 hour 30 minutes)

9910	9909
_____ hour(s)	_____ minutes

2. We invite your comments below. If necessary, please attach a separate page. Please be assured that we review all comments with the intent of improving the survey.

9920 _____

9913 _____

9914 _____

9915 _____

9916 _____

Signature: _____



I certify that the information contained herein is complete and correct to the best of my knowledge.

0015

YYYY

MM

DD

Thank you for your co-operation