

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

General Health (GEN)

LOCKED

11 - Development - General

GEN_BEG

GEN_R01 This survey deals with various aspects of your health. By health, we mean not only the absence of disease or injury but also physical, mental and social well-being.

INTERVIEWER: Press <1> to continue.

GEN_Q01 To start, in general, would you say your health is:

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- DK, RF

GEN_Q02 Compared to one year ago, how would you say your health is now? Is it:

- 1 much better now than 1 year ago
- 2 somewhat better now (than 1 year ago)
- 3 about the same as 1 year ago
- 4 somewhat worse now (than 1 year ago)
- 5 much worse now (than 1 year ago)
- DK, RF

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GEN_Q02B In general, would you say your mental health is:

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- DK, RF

GEN_END

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Confirmation of Chronic Disease (CCD)

11 - Development - General

CCD_BEG

CCD_R01 Now I'd like to ask about certain chronic health conditions which you may have. We are interested in "long-term conditions" which are expected to last or have already lasted 6 months or more and that have been diagnosed by a health professional.

INTERVIEWER: Press <1> to continue.

CCD_Q01 To begin, do you have high blood pressure that has been diagnosed by a health professional?

1 Yes

2 No

Go to CCD_Q05

DK, RF

Go to CCD_Q05

CCD_Q03 Has a physician ever recommended that you take a medication for your high blood pressure?

1 Yes

2 No

Go to CCD_Q05

DK, RF

CCD_Q04 Currently, do you take medication for your high blood pressure?

1 Yes

2 No

DK, RF

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CCD_Q05 Do you have diabetes that has been diagnosed by a health professional?

1 Yes

2 No

Go to CCD_Q09

DK, RF

Go to CCD_Q09

CCD_Q06 Has a physician ever recommended that you take a medication for your diabetes?

1 Yes

2 No

Go to CCD_Q09

DK, RF

CCD_Q07 Currently, do you take medication for your diabetes?

1 Yes

2 No

DK, RF

CCD_Q08 Do you take insulin?

1 Yes

2 No

DK, RF

CCD_Q09 Do you have heart disease that has been diagnosed by a health professional?

1 Yes

2 No

Go to CCD_Q12

DK, RF

[Go to CCD_Q12](#)

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CCD_Q10 Has a physician ever recommended that you take a medication for your heart disease?

1 Yes

2 No

Go to CCD_Q12

DK, RF

CCD_Q11 Currently, do you take medication for your heart disease?

1 Yes

2 No

DK, RF

CCD_Q12 Has a healthcare professional ever diagnosed you as having had a stroke?

1 Yes

2 No

DK, RF

CCD_C13 CCD_Q01 NE 1 (high blood pressure)

OR CCD_Q05 NE 1 (diabetes)

OR CCD_Q09 NE 1 (heart disease)

OR CCD_Q12 NE 1 (stroke), go to CCD_R13

Otherwise, go to **CCD_R14**

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CCD_R13 You have said that you do not have high blood pressure, diabetes, heart disease or effects of a stroke. Since this survey applies only to people with these conditions, you are not eligible to participate in today's survey. Thank you for your time.

INTERVIEWER: Press <1> to continue.

CCD_R14 **You have said that you have been diagnosed by a health professional as having ^CONDITION. This survey will ask questions about your experiences with health care in relation to this/these chronic condition(s). Please exclude experiences with health care that do NOT relate to the treatment of ^CONDITION.**

CCD_END

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PHC Continuity and Coordination (PHC)

11 - Development - General

PHC_BEG The next questions are about your experiences when receiving health care for your **^CONDITION** from the family physician or general practitioner who is most responsible for your regular care.

PHC_Q01 Do you have a regular medical doctor?

- 1 Yes [Go to PHC_Q06](#)
- 2 No
- DK, RF

PHC_Q03 Is there a place that you usually go when you are sick or need advice about your health?

- 1 Yes
- 2 No [Go to PHC_END](#)
- DK, RF [Go to PHC_END](#)

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PHC_Q04 What kind of place is it?

- 01 Doctor's office
- 02 Community health centre / CLSC
- 03 Walk-in clinic
- 04 Appointment clinic
- 05 Telephone health line (for example, HealthLinks, Telehealth Ontario, Health-Line, TeleCare, Info-Santé)
- 06 Hospital emergency room
- 07 Hospital outpatient clinic
- 08 Other - Specify [Go to PHC_Q04](#)
DK, RF

PHC_S04 (What kind of place is it?)

INTERVIEWE Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

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PHC_Q06 When you go to your regular doctor/place, how often are you taken care of by the same family physician or nurse each time?

- 1 Always
 - 2 Often
 - 3 Sometimes
 - 4 Rarely
 - 5 Never
 - 6 Not applicable
- DK, RF

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PHC_Q07 Overall, in the past 12 months, how often does your family physician (or general practitioner) allow you enough time to discuss your feelings, fears and concerns about your **^CONDITION?**

- 1 Always
 - 2 Usually
 - 3 Sometimes
 - 4 Rarely
 - 5 Never
 - 6 Not applicable
- DK, RF

PHC_Q08 Other than your regular doctor and other doctors are there other health professionals like nurse practitioners, or nutritionists working in the same office where you get your regular health care?

- 1 Yes
 - 2 No Go to PHC_Q09
- DK, RF

PHC_Q08A In the past 12 months, have these other healthcare providers been involved in the care of your **^CONDITION?**

- 1 Yes
 - 2 No Go to PHC_Q09
- DK, RF

PHC_Q08B The healthcare professionals that give you health care in your regular place of care, seem to work well together. Do you.....

- 1 Strongly agree
 - 2 Agree
 - 3 Disagree
 - 4 Strongly disagree
- DK, RF

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PHC_Q09 Not including hospital emergency departments, does your regular provider/place have after hour access where patients can be seen by or talk to a doctor when the practice is closed?

INTERVIEWER: In the evenings or on weekends

1 Yes

2 No

DK, RF

PHC_END

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| **Contacts with Health Professionals, Hospitalizations -and Emergency Department Use (CHP)**

11 - Development - General

CHP_BEG import date

CHP_R01 Now I'd like to ask about your contacts with various health professionals, hospitalizations and emergency department use in the past 12 months, that is, from [date one year ago] to yesterday, for your **^CONDITION**.

INTERVIEWER: Press <1> to continue.

CHP_Q01 In the past 12 months, have you been a patient overnight in a hospital **for your ^CONDITION**?

1 Yes

2 No

Go to CHP_Q04

DK, RF

Go to CHP_Q04

CHP_Q02 For how many nights in the past 12 months?

(MIN: 1) (MAX: 36)

DK, RF

CHP_E02 An unusual value has been entered. Please confirm.

Rule: Trigger soft edit if CHP_Q02 >99

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CHP_Q04 In the past 12 months, (not counting when you were an overnight patient), how many times have you seen, or talked a family doctor, or general practitioner, about your **^CONDITION?**

(MIN: 0) (MAX: 366)
DK, RF

Comment [h1]: Dynamic text based on whether the patients had been admitted to hospital or not, if CHP_Q01=1

CHP_E04 An unusual value has been entered. Please confirm.

Rule: Trigger soft edit if CHP_Q02 >7

CHP_Q06 In the past 12 months, (not counting when you were an overnight patient) how many times have you seen, or talked to any other medical doctor or specialist about your **^CONDITION?**

(MIN: 0) (MAX: 366)
DK, RF

Comment [h2]: Dynamic text based on whether the patients had been admitted to hospital or not, if CHP_Q01=1

CHP_C06 If CHP_Q06=0 go to CHP_Q09

CHP_F07 An unusual value has been entered. Please confirm.

Rule: Trigger soft edit if CHP_Q02 >7

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CHP_Q08 Why did you not see a specialist?

INTERVIEWER: Mark all that apply.

- 1 I did not need to see a specialist
- 2 My doctor did not recommend it / wouldn't send / provide a referral to me
- 3 None available in the area that I live / too far to travel
- 4 Unable to get time off work
- 5 Wait list too long / would take months to see one
- 6 Other - Specify Go to CHP_S08
DK, RF

CHP_S08 (Why did you not see a specialist?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

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CHP_Q09 INTERVIEWER: (NOTE: A nurse who is regularly involved in your healthcare, rather than a friend who is a nurse)

In the past 12 months, (not counting when you were an overnight patient) how many times have you seen, or talked to a nurse for care or advice about your [^]CONDITION?

(MIN:) (MAX:)
DK, RF

Comment [h3]: Dynamic text

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CHP_E09 An unusual value has been entered. Please confirm.

Rule: Trigger soft edit if CHP_Q02 >7

CHP_Q13 If your family physician wasn't available to see you regarding care of your **^CONDITION**, would you be willing to receive health care services from a nurse practitioner? A nurse practitioner is one who has received special training to perform many of the services of a family doctor.

- 1 Yes Go to CHP_Q15
- 2 No
- DK, RF

Go to CHP_Q13

CHP_Q14 Why not?

INTERVIEWER: Mark all that apply.

- 1 Does not have required skills, knowledge
- 2 Does not know me or my history
- 3 More comfortable with family doctors

DK, RF

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CHP_Q15 (Not counting when you were an overnight patient,) in the past 12 months, including your regular medical doctor, how many different doctors and specialists have you **seen for your ^CONDITION?**

INTERVIEWER: Include specialists such as a heart specialist, kidney specialist or specialist who treats diabetes
(MIN: 0) (MAX: 100)
DK, RF

Comment [h4]: Dynamic list based on whether the patients had been admitted to hospital or not, if CHP_Q01=1

CHP_Q18 Overall, how well organized would you say your healthcare related to your **^CONDITION** is? Would you say it is...

- 1 Very organized
- 2 Somewhat organized
- 3 Somewhat disorganized
- 4 Very disorganized

DK, RF

ER_Q01 How many times have you personally used a hospital emergency department for your **^CONDITION** in the past 12 months?

(MIN: 0) (MAX: 900)
DK, RF

ER_Q01 If ER_Q01 > 0, go to **ER_Q03**.
Otherwise, go to ER_END.

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ER_Q03 Thinking about the last time you went to the hospital emergency department for management of your **^CONDITION**, was it for a problem that you thought could have been treated by your regular provider if they had been available?

1 Yes

2 No

DK, RF

CHP_END

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Medication use (MU)

11 - Development - General

MU_BEG

MU_R01 Now a few questions about medication

INTERVIEWER: Press <1> to continue.

MU_Q01 In the past month, did you take aspirin or other ASA (acetylsalicylic acid) medication every day or every second day?

(INTERVIEWER NOTE: do not include Tylenol or Advil)

1 Yes

2 No

DK, RF

MU_Q02 In the past month, did you take prescription medication such as Crestor, Lipitor or Zocor to control blood cholesterol?

1 Yes

2 No

DK, RF

MU_Q03 How many different prescription medications are you taking on a regular or ongoing basis? Please include all medications for all conditions.

(MIN: 0) (MAX: 100)

DK, RF

MU_C04 If if MU_Q03 > 0, go to MU_Q04.
Otherwise, go to MU_END.

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MU_Q04 Over the past 12 months, have you ever stopped taking one or more of your drugs as prescribed for a week or more?

1 Yes

2 No

[Go to MU_Q07](#)

DK, RF

[Go to MU_Q07](#)

MU_Q05 What are the reasons that you did not take your medication as prescribed?

INTERVIEWER: Read first three reasons then Mark all that apply.

01 Forget to take medication

02 Side-effects caused by medication

03 Cost

04 Medication not working

05 Ran out of medication

06 Condition controlled without medication

07 Feels ok without medication / doesn't need medication

08 Do not know how to take medication properly

09 Other - Specify

[Go to MU_S05](#)

DK, RF

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**MU_S05 (What are the reasons that you did not take your
medication as prescribed?)**

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to
upper case text after <Enter> is pressed.

MU_END

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Insurance Status (INS)

11 - Development - General

INS_BEG

INS_R01 **In the next few questions, we are interested in understanding more about the PRESCRIPTION DRUG insurance coverage you may, or may not have.**

INTERVIEWER: Press <1> to continue.

INS_Q01 **Do you currently have insurance that covers all or part of the cost of prescription medications?**

- 1 Yes
 - 2 No [Go to INS_Q03](#)
- DK, RF not allowed

INS_Q02 **Which of the following plans do you have. Do you have....**

INTERVIEWER: READ aloud. Mark all that apply.

- 1 a government-sponsored plan such as Blue Cross, Pharmacare or the Saskatchewan drug plan [Go to INS_Q04](#)
 - 2 an employer-sponsored plan [Go to INS_Q04](#)
 - 3 a private plan [Go to INS_Q04](#)
 - 4 a plan through spouse/other family member [Go to INS_Q04](#)
 - 5 Other – Specify [Go to INS_S02](#)
- DK, RF

[Go to INS_Q04](#)

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INS_S02 (Is it:)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

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INS_Q03 Why not:

- 1 I don't think I need coverage
- 2 I'm not eligible for coverage through my employer or through a private insurance company (can't get it)
- 3 I can't afford coverage (too expensive)
- 4 Coverage isn't offered
- 5 Other (specify)

DK, RF

INS_S03 (Why not:)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

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INS_Q04 In the past 12 months, what were the out of pocket costs to you for prescribed medicines, drugs and pharmaceutical products?

INTERVIEWER: Estimate the costs incurred by you. Include amounts not covered by insurance, such as exclusions, deductibles and expenses over limits. Exclude payments for which you have been or will be reimbursed. **If it is easier for you, estimate your out-of-pocket costs in a 3 month period.**

(MIN: 0) (MAX: 100000)
DK, RF

INS_END

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General Barriers to Care (GBC)

GBC_Q01 INTERVIEWER: I will start by asking about ~~routine primary~~ health care services that you may require from your family doctor or general practitioner for your **^CONDITION**, such as follow-up of your blood pressure, renewal of your prescriptions, or a physical exam.

In the past 12 months, did you require any health care services from your family doctor or general practitioner for your ^CONDITION?

- 1 Yes
- 2 No Go to GBC_Q04
- DK, RF Go to GBC_Q04

GBC_Q02 **In the past 12 months, did you ever experience any difficulties getting these ~~primary health care~~ services?**

- 1 Yes
- 2 No Go to GBC_Q04
- DK, RF Go to GBC_Q04

GBC_Q03 **What type of difficulties did you experience?**

INTERVIEWER: Mark all that apply.

- 01 Difficulty contacting a physician
- 02 Difficulty getting an appointment
- 03 Do not have personal / family physician
- 04 Waited too long - to get an appointment
- 05 Waited too long - to see the doctor (i.e. in-office waiting)
- 06 Service not available - at time required
- 07 Service not available - in the area
- 08 Transportation - problems

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- 09 Language - problem
- 10 Cost
- 11 Did not know where to go (i.e. information problems)
- 12 Unable to leave the house because of a health problem
- 13 Other, please specify
DK, RF not allowed

GBC_S03

(What other type of difficulty:)

INTERVIEWER: Specify.

(80 spaces)

DK, RF not allowed

Programmer:

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GBC_Q10 In the past 12 months, was there ever a time that you needed specific care for your chronic condition but did NOT get the specific care or service you required.

- 1 Yes
- 2 No Go to GBC_END
DK, RF Go to GBC_END

Thinking of the most recent time, why didn't you get care?

GBC_Q11

INTERVIEWER: Read first three then mark all that apply

- 01 Not available - at time required (e.g. doctor on holidays, inconvenient hours)
- 02 Waiting time too long
- 03 Too busy
- 04 Not available - in the area
- 05 Felt would be inadequate
- 06 Cost

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- 07 Didn't get around to it / didn't bother
- 08 Decided not to seek care
- 09 Doctor - didn't think it was necessary
- 10 Language problems
- 11 Personal or family responsibilities
- 12 Dislikes doctors / afraid
- 13 Decided not to seek care
- 14 Other, please specify
DK not allowed
RF

GBC_S011 (Why did you not get care:)

INTERVIEWER: Specify.

(80 spaces)

DK, RF not allowed

Programmer: Any lower case text typed into the field should be converted to upper case text and <Enter> is pressed.

GBC_Q12 Again, thinking of the most recent time, what was the type of care or service needed?

INTERVIEWER: Mark one.

- 1 Treatment of your hypertension, diabetes or heart condition
- 2 Treatment of other physical problem
- 3 Treatment of - an emotional or mental health problem
- 4 A regular check-up (including annual physical exam)
- 5 Care of an injury
- 6 Emergent or urgent care
- 7 Other - Specify
DK, RF

GBC_S012 (What was the type of care needed:)

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INTERVIEWER: Specify.

(80 spaces)

DK, RF not allowed

Programmer: Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

GBC_Q13 Where did you try to get the care or service you were seeking?

- 1 Doctor's office
- 2 Hospital - emergency room
- 3 Hospital - overnight patient
- 4 Hospital - outpatient clinic
(Eg.: day surgery)

5 Other, specify

DK, RF

GBC_S013 (Where did you try to get care:)

INTERVIEWER: Specify.

(80 spaces)

DK, RF not allowed

Programmer: Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

GBC_Q14 Did the healthcare problem that was not met, get worse due to delayed care?

- 1 Yes
- 2 No

DK, RF

GBC_Q15 Did the health care problem that was not met, result in a hospitalization or emergency room (ER) visit?

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- 1 Yes
- 2 No
- DK, RF

GBC_END

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Economic Barriers to Care (EBC)

11 - Development - General

EBC_BEG

EBC_R01 Now I would like to ask you about economic related barriers to care you may have experienced in accessing care.

INTERVIEWER: Press <1> to continue.

EBC_Q01 In the past 12 months, how often have you had difficulty paying for services, equipment or medication you need to help you manage your chronic condition?

INTERVIEWER: Include glucometers, gluco meter strips, blood pressure cuffs and medications

- 1 Always
 - 2 Often
 - 3 Sometimes
 - 4 Rarely
 - 5 Never
- DK, RF

EBC_Q01b In the past 12 months, how often did you NOT get the services, equipment or medications you needed due to cost?

- 1 Always
 - 2 Often
 - 3 Sometimes
 - 4 Rarely
 - 5 Never
- DK, RF

[Go to EBC_Q03](#)

[Go to EBC_Q03](#)

[Go to EBC_Q03](#)

[Go to EBC_Q03](#)

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EBC_Q02 What type of services, equipment or medication?

Interviewer: READ and mark all that apply

- 1 prescription medication
- 2 laboratory tests or other diagnostic tests
- 3 visits to a doctor
- 4 therapy services such as rehab services
- 5 equipment such as a glucometer, glucometer strips or a blood pressure cuff
- 6 Mobility equipment (e.g. wheelchairs, walkers ect)
- 7 Other, specify

EBC_S02 (What type of services, equipment or medication?)

INTERVIEWER: Specify.

(80 spaces)

DK, RF not allowed

Programmer: Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

EBC_Q03 In the last 12 months, did you work at a job or a business? Please include part-time jobs, seasonal work, contract work, self-employment, baby-sitting and any other paid work regardless of the number of hours worked.

- 1 Yes
- 2 No Go to EBC_END
- 3 Permanently unable to work Go to EBC_END
DK, RF

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EBC_Q03b In the past 12 months, how often did you find it difficult to get healthcare services because of lost income from taking time off work?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely
- 5 Never
- DK, RF

EBC_Q04 In the past 12 months, how often did you find it difficult to get healthcare services because it was difficult to get time off work?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely
- 5 Never
- DK, RF

EBC_END

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Reasonable access to health care services (RAH)

1 - Copied

RAH_BEG

RAC_R01 Now I would like to ask you some questions about travelling to see your family doctor or specialist **for care of your chronic condition.**

INTERVIEWER: Press <1> to continue.

RAH_C01 If CHP_Q04 >0, then go to RAH_Q01
else if CHP_Q04=0, then go to RAH_Q06

RAH_Q01 Thinking about the last time that you visited your regular family doctor (or usual place of care), how long did it take to travel to his/her office from home?

- 1 15 minutes or less
- 2 16 to 30 minutes
- 3 31 to 60 minutes
- 4 More than one hour
- DK, RF

RAH_Q02 In your view, was this time.....

- 1 Reasonable Go to RAH_Q9b
- 2 Not reasonable (or unreasonable) ~~Go to RAH_Q04~~
- DK, RF Go to RAH_Q9b

RAH_Q04 In your particular case, what do you think is a reasonable travel time to your family doctor (or usual place of care) from home?

(MIN: 0) (MAX: 100)
DK, RF

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RAH_Q05 In your particular case, what do you think is a reasonable travel time to your family doctor or usual place of care from home?

1 Minutes

2 Hours

DK, RF not allowed

Go to RAH_9b

RAH_Q06 If you had to see a regular family doctor (or go to your usual place of care), how long would it take you to travel to see him/her from home?

1 15 minutes or less

2 16 to 30 minutes

3 31 to 60 minutes

4 More than one hour

DK, RF

RAH_Q07 In your view, would this time be.....

1 Reasonable Go to RAH_Q9b

2 Not reasonable (or unreasonable)

DK, RF Go to RAH_Q9b

PAH_Q08 In your particular case, what do you think is a reasonable travel time to your family doctor (or usual place of care) from home?

(MIN: 0) (MAX: 100)

DK, RF

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RAH_Q09 In your particular case, what do you think is a reasonable travel time to your family doctor (or usual place of care) from home?

- 1 Minutes
- 2 Hours
- DK, RF not allowed

RAH_Q09B What is your usual mode of transportation when you travel to your family doctor (or usual place of care)?

- 1 Walking
- 2 Car or van
- 3 Public transit
- 4 Taxi
- 5 Other
- DK, RF

RAH_Q10 In the past 12 months, how often did you find it difficult to get healthcare services because you could not travel to because you could not travel to the health care facility?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely
- Never
- DK, RF

Go to RAH_Q12

Go to RAH_Q12

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q11 What type of problems did you experience?

INTERVIEWER: Mark all that apply.

- 1 I don't drive
 - 2 I don't have a car
 - 3 There is no appropriate public transport
 - 4 I have nobody who would be willing to drive me
 - 5 I can't afford the cost of travel
 - 6 I can't afford to take time off work
 - 7 Parking difficulties (cost/availability)
 - 8 Traffic problems (weather or construction related)
 - 9 Too far
 - 10 Other, specify
- DK, RF not allowed

If CHP_Q06 >0, then go to RAH_Q12

If CHP_Q06=0, then go to RAH_Q17

**Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011**

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_C12 If CHP_Q06 >0, then go to RAH_Q12
else if CHP_Q06=0, then go to RAH_Q17

RAH_Q12 INTERVIEWER: Now we would like to ask about travelling to see a medical specialist...

You indicated that you visited a medical specialist in the past 12 months. Thinking about the last time you visited the medical specialist, how long did it take to travel to his/her office from home?

- 1 15 minutes or less
- 2 16 to 30 minutes
- 3 31 to 60 minutes
- 4 More than one hour

DK, RF

Go to RAH_Q14

RAH_Q13 In your view, was this time.....

- 1 Reasonable Go to RAH_Q20B
- 2 Not reasonable (unreasonable)

DK, RF

Go to RAH_Q20B

RAH_Q14 In your particular case, what do you think is a reasonable travel time to a medical specialist?

(MIN: 0) (MAX: 100)

DK, RF

RAH_Q15 In your particular case, what do you think is a reasonable travel time to a medical specialist?

- 1 Minutes
- 2 Hours

DK, RF not allowed

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q17 Individuals with chronic conditions often need to see medical specialists. If you had to see a specialist, how long would it take you to travel to see the medical specialist from home?

(Note to interviewer: if asked it depends where the specialist is, need to reply at the major university hospital. If needed give examples of specialists including heart specialist, kidney specialist or specialists who treat diabetes)

- 1 15 minutes or less
- 2 16 to 30 minutes
- 3 31 to 60 minutes
- 4 More than one hour

DK, RF

Go to RAH_Q19

RAH_Q18 In your view, would this be.....

- 1 Reasonable
- 2 Not reasonable (or unreasonable)

DK, RF

Go to RAH_Q20B

Go to RAH_Q20B

RAH_Q19 What do you think is a reasonable travel time to see a medical specialist?

(MIN: 0) (MAX: 100)
DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q20 What do you think is a reasonable travel time to see a medical specialist?

- 1 Minutes
- 2 Hours
- DK, RF not allowed

RAH_Q20B What is your usual mode of transportation?

- 1 Walking
- 2 Car or van
- 3 Public transit
- 4 Taxi
- 5 Other
- DK, RF

RAH_C21 If CHP_Q06 >0, then go to RAH_Q21
Else if CHP_Q06=0, then go to RAH_Q23

RAH_Q21 In the past 12 months, did you ever experience any travel related or other difficulties when trying to see a medical specialist?

- 1 Yes
- 2 No Go to RAH_Q23
- DK, RF [Go to RAH_Q23](#)

**Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011**

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q22 What type of difficulties did you experience?

INTERVIEWER: Mark all that apply.

- 1 I don't drive
- 2 I don't have a car
- 3 There is no appropriate public transport
- 4 I have nobody who would be willing to drive me
- 5 I can't afford the cost of travel
- 6 I can't afford to take time off work
- 7 Parking difficulties (cost/availability)
- 8 Traffic problems (weather or construction related)
- 9 Too far
- 10 Waited too long – between booking appointment and visit
- 11 Waited too long – to see the doctor (in-office waiting)
- 12 Cost
- 13 Personal or family problems
- 14 Other, specify Go to RAH_S22
DK, RF not allowed Go to RAH_Q26

RAH_S22 (Why?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_C23 If CHP_Q06 >0, then go to RAH_Q28
Else if CHP_Q06=0, then go to RAH_Q23

RAH_Q23 Do you currently live in one of the following cities – Vancouver, Calgary, Edmonton, Regina, Saskatoon or Winnipeg? (Note: perhaps we can trigger only relevant cities based on province of residence)

INTERVIEWER: Mark one.

- | | | |
|---|--------|----------------|
| 1 | Yes | Go to RAH_Q24a |
| 2 | No | Go to RAH_Q24b |
| | DK, RF | Go to RAH_Q24a |

Comment [h5]: Will follow-up with SSD on how to implement this

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q24a Suppose your doctor arranged an appointment for next week with a specialist that you wanted to see in your city, would you have any travel related or other difficulties when trying to attend the appointment?

INTERVIEWER:

- | | | |
|---|--------|---------------|
| 1 | No | Go to RAH_R28 |
| 2 | Yes | Go to RAH_R25 |
| | DK, RF | |

RAH_Q24b Suppose your doctor arranged an appointment for next week with a specialist that you wanted to see. You plan to attend but the specialist is in [CLOSEST_MAJOR_CITY]. Would you have any travel related or other difficulties when trying to attend the appointment in [CLOSEST_MAJOR_CITY]?

- | | | |
|---|--------|---------------|
| 1 | Yes | Go to RAH_Q25 |
| 2 | No | Go to RAH_Q26 |
| | DK, RF | |

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q25 Why?

INTERVIEWER: Mark all that apply.

- 1 I don't drive
- 2 I don't have a car
- 3 There is no appropriate public transport
- 4 I have nobody who would be willing to drive me
- 5 I can't afford the cost of travel
- 6 I can't afford to take time off work
- 7 Parking difficulties (cost/availability)
- 8 Traffic problems (weather or construction related)
- 9 Too far
- 10 Waited too long – between booking appointment and visit
- 11 Waited too long – to see the doctor (in-office waiting)
- 12 Cost
- 13 Personal or family problems
- 14 Other, specify Go to RAH_S25
DK, RF not allowed
Go to RAH_Q26

RAH_S25 (Why?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

**Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011**

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q26 Would availability of the same specialist in a city closer to your home be helpful?

- 1 Yes
- 2 No
- DK, RF

RAH_Q27 How close would the specialist have to be (how many minutes of travel) from home so that you could easily attend appointments?

- 1 15 minutes or less
- 2 16 to 30 minutes
- 3 31 to 60 minutes
- 4 More than one hour
- DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_R28 Now I want to ask you some questions regarding telehealth facilities. Telehealth facilities are special clinics that patients travel to where doctors can view them and their health information using cameras and computers from another location. With telehealth, a doctor can talk to you, assess your health, prescribe medications, and make treatment decisions even if he or she is located in another city. Patients can travel to telehealth clinics close to their home rather than travelling to their doctor's office.

INTERVIEWER: Press <1> to continue.

RAH_Q28 In the past 12 months, have you ever received care through a telehealth clinic?

- 1 Yes
- 2 No
- DK, RF

RAH_Q29 If it saved you time or money, would you be willing to interact with your family doctor by travelling to a telehealth clinic instead of travelling to his or her office?

- 1 Yes Go to RAH_Q31
- 2 No
- DK, RF

RAH_Q30 Why not?

(50 spaces)
DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q31 How much time would a telehealth appointment have to save you before you would prefer using telehealth to an in-person visit with your doctor? Please specify in hours or minutes.

- 1 0 - 10 minutes
- 2 11 - 20 minutes
- 3 21 - 30 minutes
- 4 31 - 40 minutes
- 5 41 - 50 minutes
- 6 51 - 60 minutes
- 7 More than 1 hour

DK, RF

RAH_Q32 If it saved you time or money, would you be willing to interact with the specialist using telehealth instead of travelling to see him/her in person?

- 1 Yes
- 2 No Go to RAH_Q34

DK, RF

Go to RAH_END

RAH_Q33 How much time would a telehealth appointment have to save you before you would prefer using telehealth to an in-person visit with the specialist? Please specify in hours or minutes.

- 1 0 - 10 minutes
- 2 11 - 20 minutes
- 3 21 - 30 minutes
- 4 31 - 40 minutes
- 5 41 - 50 minutes
- 6 51 - 60 minutes
- 7 more than an hour

DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

RAH_Q34 Why not?

(50 spaces)
DK, RF

RAH_END

FOR INFORMATION ONLY

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Recommended Care (RC)

1 - Copied

RC_BEG

RC_R01 The next set of questions is about healthcare services you have received for your **^CONDITION** from your primary care doctor or specialist

INTERVIEWER: Press <1> to continue.

RC_Q01 In the past 12 months, did you get the following tests or measurements **to monitor your condition**

... blood pressure measurement?

1 Yes

2 No

Go to RC_Q02

DK, RF

Go to RC_Q03

RC_Q01A The last time your blood pressure was measured by a health care professional, were you told that your blood pressure was:

1 Normal (fine, ok, well-controlled)

2 Borderline

High

4 Health professional didn't say

DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RC_Q02 What are the reasons that you have not had your blood pressure measurement taken in the past year?

INTERVIEWER: Mark all that apply.

- 01 Have not gotten around to it
- 02 Respondent - did not think it was necessary
- 03 Doctor - did not think it was necessary
- 04 Doctor - did not recommend it
- 05 Personal or family responsibilities
- 06 Not available - at time required
- 07 Not available - at all in the area
- 08 Waiting time was too long
- 09 Transportation - problems
- 10 Language - problem
- 11 Cost
- 12 Did not know where to go / uninformed
- 13 Fear (e.g. pain, embarrassment, find something wrong)
- 14 Unable to leave the house because of a health problem
- 15 Other - Specify Go to RC_S02
- DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RC_S02 (What are the reasons that you have not had your blood pressure measurement taken in the past year?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

RC_Q03 (In the past 12 months, did you get the following tests or measurements ~~to monitor your condition~~)

... cholesterol measurement?

1 Yes

[Go to RC_Q04](#)

2 No

DK, RF

[Go to RC_Q05](#)

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RC_Q04 What are the reasons that you have not had your cholesterol measurement taken in the past year?

INTERVIEWER: Mark all that apply.

- 01 Have not gotten around to it
- 02 Respondent - did not think it was necessary
- 03 Doctor - did not think it was necessary
- 04 Doctor - did not recommend it
- 05 Personal or family responsibilities
- 06 Not available - at time required
- 07 Not available - at all in the area
- 08 Waiting time was too long
- 09 Transportation - problems
- 10 Language - problem
- 11 Cost
- 12 Did not know where to go / uninformed
- 13 Fear (e.g. pain, embarrassment, find something wrong)
- 14 Unable to leave the house because of a health problem
- 15 Other - Specify Go to RC_S04
- DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RC_S04 (What are the reasons that you have not had your cholesterol measurement taken in the past year?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

RC_Q05 (In the past 12 months, did you get the following tests or measurements ~~to monitor your condition:~~)

... blood sugar measurement?

- 1 Yes Go to RC_END
- 2 No
- DK, RF Go to RC_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

RC_Q06 What are the reasons that you have not had your blood sugar measurement taken in the past year?

INTERVIEWER: Mark all that apply.

- 01 Have not gotten around to it
- 02 Respondent - did not think it was necessary
- 03 Doctor - did not think it was necessary
- 04 Doctor - did not recommend it
- 05 Personal or family responsibilities
- 06 Not available - at time required
- 07 Not available - at all in the area
- 08 Waiting time was too long
- 09 Transportation - problems
- 10 Language - problem
- 11 Cost
- 12 Did not know where to go / uninformed
- 13 Fear (e.g. pain, embarrassment, find something wrong)
- 14 Unable to leave the house because of a health problem
- 15 Other - Specify
- DK, RF

Go to RC_S08

**Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011**

Questionnaire: 2011-BCPCHC / Component: main questionnaire

**RC_S08 (What are the reasons that you have not had your blood
sugar measurement taken in the past year?)**

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to
upper case text after <Enter> is pressed.

RC_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Self-management (SMH)

1 - Copied

SMH_BEG

SMH_R01 The next questions are about things that a doctor or other health professional may have suggested to help manage your **^CONDITION**, and the things that people might do as a result of being diagnosed.

INTERVIEWER: Press <1> to continue.

SMH_Q01 Has a doctor or other health professional ever suggested / recommended:

... reducing the amount of salt you eat to help manage your chronic disease?

1 Yes

2 No

DK, RF

SMH_Q02 Did you ever limit your daily salt intake?

1 Yes

2 No

DK, RF

Go to SMH_Q04

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q03 Are you still doing this....

INTERVIEWER: Read the
response categories

1 **All of the time** [Go to SMH_Q05](#)

2 **Most of the time** [Go to SMH_Q05](#)

3 **Some of the time**

4 **None of the time**

DK, RF [Go to SMH_Q05](#)

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q04 What are the reasons that you are not limiting your daily salt intake?

INTERVIEWER: Read first three responses then mark all that apply.

- 01 Does not like to eat foods low in salt
- 02 Don't know / Can't control the contents of salt in prepared/purchased meals (i.e. not listed - eating out, someone else prepares meals for me)
- 03 Does not know that limiting salt is recommended
- 04 Lack of will power / self-discipline
- 05 Time constraints (too busy, family responsibilities, work schedule, etc.)
- 06 Already eating foods low in salt for other reasons
- 07 Too costly / financial constraints
- 08 Taking medication to control blood pressure
- 09 Does not think that limiting salt is important
- 10 No reason for not limiting salt intake
- 11 Other - Specify
DK, RF

Go to SMH_S04

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_S04 (What are the reasons that you are not limiting your daily salt intake?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

SMH_Q05 Has a doctor or other health professional ever suggested / recommended:

... eating certain foods such as fruits and vegetables, fish or lean meats, foods high in fibre or foods low in fat to help manage your chronic disease?

1 Yes

2 No

DK, RF

SMH_Q06 Did you ever change the type of foods you eat, for example choosing more fruits and vegetables, fish or lean meats, foods high in fibre or foods low in fat to help manage your chronic condition?

1 Yes

2 No

DK, RF

Go to SMH_Q08

~~Go to SMH_Q10~~

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q07 Are you still doing this:
INTERVIEWER: Read the
response categories

1 **All of the time** [Go to SMH_Q10](#)

2 **Most of the time** [Go to SMH_Q10](#)

3 **Some of the time**

4 **None of the time**

DK, RF

[Go to SMH_Q10](#)

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q08 What are the reasons that you are not choosing these types of foods, (that is, fruits and vegetables, fish or lean meats, foods high in fibre or foods low in fat) to help manage your chronic condition?

INTERVIEWER: Read first three responses then mark all that apply.

- 01 Does not like to eat these types of foods
- 02 Too costly / financial constraints
- 03 Does not think that eating these types of foods is important
- 04 Lack of will power / self-discipline
- 05 Time constraints (too busy, family responsibilities, work schedule, etc.)
- 06 Already eating foods low in salt for other reasons
- 07 Taking medication to control blood pressure
- 08 Does not know that eating these types of foods is recommended
- 09 No reason for not limiting salt intake
- 10 Other - Specify Go to SMH_S08
DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_S08 (What are the reasons that you are not choosing these types of foods, (that is, fruits and vegetables, fish or lean meats, foods high in fibre or foods low in fat) to help manage your chronic condition?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

SMH_Q10 Has a doctor or other health professional ever suggested / recommended:
... that you exercise or participate in physical activities to help manage your chronic condition?

INTERVIEWER: Include walking, running, swimming and fitness classes

1 Yes

2 No

DK, RF

SMH_Q11 Did you ever exercise or participate in physical activities to help manage your chronic condition?

1 Yes

2 No

DK, RF

Go to SMH_Q13

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q12 Are you still doing this....
INTERVIEWER: Read the
response categories

- | | | |
|---|-------------------------|-------------------------------|
| 1 | All of the time | Go to SMH_Q14 |
| 2 | Most of the time | Go to SMH_Q14 |
| 3 | Some of the time | |
| 4 | None of the time | |
| | DK, RF | Go to SMH_Q14 |

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q13 What are the reasons that you are not exercising or participating in physical activities?

INTERVIEWER: Read first three responses then mark all that apply.

- 01 Does not like to exercise
- 02 Time constraints (too busy, family responsibilities, work schedule, etc.)
- 03 Too costly / financial constraints
- 04 Lack of will power / self-discipline
- 05 Already doing physical activities or exercise for other reasons
- 06 Physical condition or a health problem
- 07 Not available in area
- 08 Taking medication to control blood pressure
- 09 Does not think that exercise is important
- 10 Does not know that exercise is safe / recommended
- 11 Other - Specify Go to SMH_S13
- 12 No reason for not exercising
DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_S13 (What are the reasons that you are not exercising or participating in physical activities?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

SMH_Q14 At any time since you were first diagnosed with a chronic condition, did you smoke? Include cigarettes, cigars and pipes.

1 Yes

2 No

Go to SMH_Q19

DK, RF

SMH_Q15 Has a doctor or other health professional ever suggested / recommended:

... quitting or cutting down on smoking to help manage your chronic disease?

1 Yes

2 No

DK, RF

SMH_Q16 Did you ever quit smoking, or cut down on smoking to help manage your chronic condition?

1 Yes

2 No

Go to SMH_Q18

DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q17 Are you continuing to maintain this change in your smoking habits:

INTERVIEWER: Read the response categories

- | | | |
|---|-------------------------|-------------------------------|
| 1 | All of the time | Go to SMH_Q19 |
| 2 | Most of the time | Go to SMH_Q19 |
| 3 | Some of the time | |
| 4 | None of the time | |
| | DK, RF | Go to SMH_Q19 |

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q18 What are the reasons that you have not quit or cut down on smoking to help control your chronic disease?

INTERVIEWER: Ask top three then Mark all that apply.

- 01 Does not want to quit / cut down on smoking
- 02 Tried to quit / cut down on smoking - didn't work
- 03 Cost of smoking cessation products
- 04 Lack of will power / self-discipline
- 04 Time constraints (too busy, family responsibilities, work schedule, etc.)
- 05 Already quit /cut down on smoking for other reasons
- 06 Taking medication to control blood pressure
- 07 Does not think that quitting / cutting down on smoking is important
- 08 Does not know that limiting quitting / cutting down on smoking is recommended

09 Other - Specify
DISEASE

Go to SMH_S18

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_S18 (What are the reasons that you are not trying to quit smoking or cut down on smoking to help control your chronic disease?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

SMH_Q19 Has a doctor or other health professional ever suggested / recommended:
... that you control or lose weight to help manage your chronic condition?

- 1 Yes
- 2 No
- DK, RF

SMH_Q20 Did you ever control or lose or try to lose weight to help manage your chronic condition?

- 1 Yes
- 2 No
- DK, RF

Go to SMH_Q22

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

SMH_Q21 Are you still doing this...
INTERVIEWER: Read the response categories

- 1 **All of the time** Go to SMH_END
- 2 **Most of the time** Go to SMH_END
- 3 **Some of the time**
- 4 **None of the time**

DK, RF Go to SMH_END

SMH_Q22 What are the reasons that you are not controlling or losing or trying to lose weight to help manage your chronic condition?

INTERVIEWER: Read first three responses then mark all that apply.

- 01 Weight is normal/ no problems with weight
 - 02 Too costly / financial constraints
 - 03 Lack of will power / self discipline
 - 04 Time constraints (too busy, family responsibilities, work schedule, etc.)
 - 05 Other - Specify Go to SMH_S22
- DK, RF Go to SMH_END

**Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011**

Questionnaire: 2011-BCPCHC / Component: main questionnaire

**SMH_S22 (What are the reasons that you are not controlling or
loosing weight?)**

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to
upper case text after <Enter> is pressed.

SMH_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Literacy and Education (PED)

11 - Development - General

PAL_BEG

PAL_R01 The following questions are related to how comfortable you are in thinking about medical information and about educational materials that may help you manage your chronic condition(s).

PAL_Q15 How confident are you filling out medical forms by yourself?

- 1 Very confident
 - 2 Quite a bit confident
 - 3 Somewhat confident
 - 4 A little confident
 - 5 Not at all
- DK, RF

PAL_Q16 How often do you have someone (like a family member, friend, hospital/ clinic worker or caregiver) help you read hospital materials?

- 1 Always
 - 2 Often
 - 3 Sometimes
 - 4 Occasionally
 - 5 Never
- DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

PAL_Q17 How often do you have problems learning about your medical condition because of difficulty understanding written information?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Occasionally
- 5 Never

DK, RF

EDU_Q03 Overall, do you feel that you have enough information to help you manage your chronic condition?

INTERVIEWER: Read the responses

- 1 I have all the information I need
- 2 I have enough information to get by
- 3 I do not have enough information

DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

EDU_Q04 If you needed additional information about your chronic condition, what type of information would you find most useful for learning about how to manage your chronic disease? (Interviewer give examples, pamphlets, CD or DVD, internet site, class or course)?

INTERVIEWER: Mark all that apply.

- 01 a book, pamphlet, or brochure
- 02 a CD, DVD, or video tape
- 03 a package insert included with medication?
- 04 a support group
- 05 a course or class
- 06 the media, for example, television, radio, newspapers or magazines
- 07 the internet
- 08 Telephone advice/help line (staffed with health care professional)
- 09 cell phone (text message)
- 10 Patient care coordinator / Patient navigator / Case Manager
- 11 Health care provider
- 12 Medical association (e.g. Canadian Diabetes Society, The Heart and Stroke Foundation)
- 13 provincial or federal government health care authority (e.g. Health Canada, Alberta Health and Wellness)
- 14 Private Companies or commercial organizations
- 15 University or health care professional school
- 16 Other - Specify Go to EDU_S04
DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

EDU_S04 (What types of information or educational materials
WOULD you find most useful for learning about how to
manage your chronic disease?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lower case text typed into the field should be converted to
upper case text after <Enter> is pressed.

PED_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

IT use (IT)
1 - Copied

IT_BEG

IT_R01 The next set of question are about ways that technology may be used to help you better manage your health and chronic conditions

INTERVIEWER: Press <1> to continue.

IT_Q01 Do you have daily access to a computer with internet service?

1 Yes

2 No

DK, RF

All respondents

Universe:

IT_Q02 Where do you have access?

INTERVIEWER: Mark all that apply.

1 work / business

2 home

3 relative / friend's home

DK, RF

Universe:

IT_Q01 = 1 (have access to a computer with internet)

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
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Questionnaire: 2011-BCPCHC / Component: main questionnaire

IT_Q03 In the past 12 months, did you use the Internet to search for medical or health related information for yourself?

(Interviewer note: only interested in personal use of internet; mark NO if individuals has someone else like a family member use Internet for them)

1 Yes

2 No

Go to IT_Q05

DK, RF

IT_Q04 In the past 12 months, how often did you use the Internet to search for medical or health-related information for your ^CONDITION?

INTERVIEWER: Read the responses

1 **At least once a day**

2 **At least once a week**

3 **At least once a month**

4 **At least once a year**

5 **Never**

DK, RF

Universe:

If have used internet in past 12 months to search for medical or health-related information)

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
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Questionnaire: 2011-BCPCHC / Component: main questionnaire

IT_Q05 Do you know how to send and receive email messages?

- 1 Yes
- 2 No
- DK, RF

IT_Q08A Suppose your doctor has received the results from your most recent medical test and has offered to send them to you via email. Would you be willing to get the results in this way?

- 1 Very willing Go to IT_Q11
- 2 Somewhat willing Go to IT_Q11
- 3 Somewhat unwilling
- 4 Very unwilling
- DK, RF

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Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

IT_Q08A Why not?

INTERVIEWER: Mark all that apply

- 1 I don't know how to use email
- 2 I don't like using/checking email
- 3 My email is not private (e.g. I share an email address with a family member/friend/co-worker)
- 4 I don't feel I need this (I don't feel it would be a useful service)
- 5 I find it annoying
- 6 I don't have time to read content
- 7 I don't trust that the information would remain private and secure
- 8 **Want to talk to doctor if there is a problem**
Other, specify [Go to IT_S08A](#)
DK, RF

IT_S08A (Why not?)

[INTERVIEWER: Specify.](#)

(80 spaces)
DK, RF not allowed.

Programmer:

Any lower case text typed into the field should be converted to upper case text after <Enter> is pressed.

IT_Q09 Do you own a cell phone?

- 1 Yes
 - 2 No
- DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

IT_Q12 Do you know how to send and receive text messages on a cell phone?

- 1 Yes
- 2 No
- DK, RF

IT_Q13 How concerned (are you/would you be) about giving personal health and medical information to a healthcare provider using a cell phone?

- 1 Not at all concerned
- 2 Concerned
- 3 Somewhat concerned
- 4 Very concerned
- 5 Neutral (neither concerned or not concerned)
- DK, RF

IT_Q14 Some doctors send advice and reminders about how to manage chronic diseases, like a reminder to check your blood pressure or sugar levels, by text messaging to their patient's cell phones. Would you say that you would be willing to receive information from your doctor in this way?

- 1 Very willing Go to IT_END
- 2 Somewhat willing Go to IT_END
- 3 Somewhat unwilling
- 4 Very unwilling
- DK, RF

Specifications Report
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Questionnaire: 2011-BCPCHC / Component: main questionnaire

IT_Q14B Why not?

INTERVIEWER: Mark all that apply

- 1 I don't know how to use text messages
- 2 I don't like using/checking text messages
- 3 My text messages are not private
- 4 I don't feel I need this (I don't feel it would be a useful service)
- 5 I find it annoying
- 6 It's too costly / I don't want to be charged
- 7 I don't have time to read content

Other, specify
DK, RF

Go to IT_S_4B

IT_S14B (Why not?)

INTERVIEWER: Specify.

(80 spaces)
DK, RF not allowed

Programmer:

Any lowercase text typed into the field should be converted to uppercase text after <Enter> is pressed.

IT_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Legal and Ethical Secondary use (LES)

11 - Development - General

LES_BEG

LES_R01 During the course of your health care, your doctor collects information about your medical history and test results.

INTERVIEWER: Press <1> to continue.

LES_Q01 You have been found to be eligible for a research study, as a result of your medical history and test results, how willing would you be to be contacted by a researcher to determine your interest in participating in a research study?

(Interviewer note: question about willingness to be contacted not willingness to participate in the study.)

1 Very willing

2 Somewhat willing

3 Somewhat unwilling

4 Very unwilling

DK, RF

People with chronic diseases often provide ~~are commonly involve in research, and this may involve storage of urine and blood samples for future medical research, though~~ urine or blood samples which are stored for future medical research even though their exact use might not be known at the time of collection

LES_Q02 Suppose a researcher would like to conduct a new study using your stored samples. Should they ask you for your permission each time? ~~every time they would like to do a new study using your blood or urine samples?~~

1 Yes

2 No

DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Consider that a researcher does some tests on your sample and finds out information related to your health that is unrelated to the original study - for example, they discover that you were at an increased risk for cancer or heart disease.

LES_Q03 What should the researcher do? Should they....

- 1 Do nothing
- 2 Notify my doctor
- 3 Notify me
- 4 Notify both me and my doctor

LES_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Time Tradeoff (TT)

11 - Development - General

TT_BEG

TT_R01 Several behaviours may affect your future health, and these behaviours might be impacted by how you feel about taking risks and how you feel about the future.

INTERVIEWER: Press <1> to continue.

TT_Q01 Are you generally a person who is fully prepared to take risks, or do you try to avoid taking risks?

On a scale ranging from 1 (Unwilling to take risks) to 10 (Fully prepared to take risks), where would you place yourself?

- 01 Unwilling to take risks
- 02 2
- 03 3
- 04 4
- 05 5
- 06 6
- 07 7
- 08 8
- 09 9
- 10 Fully prepared to take risks

DK, RF

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

TT_Q02 In planning your saving and spending, which of the following time periods is most important to you?

- 1 The next week
- 2 The next few months
- 3 The next year
- 4 The next 2 to 4 years
- 5 The next 5 to 10 years
- 6 More than 10 years ahead

DK, RF

TT_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Linkage (LI)

11 - Development - General

(NOTE : Waiting approval from CCHS to use this linkage question from SLCDC)

LI_BEG

Your health services information includes your past and continuing use of health services, such as visits to hospitals, clinics and doctors' offices.

Press <1> to continue.

INTERVIEWER

(DK, RF are not allowed)

:

In 2011, you responded to the Canadian Community Health Survey. At that time, you gave permission for ^QUEBECHE to link information from that survey to your health services information. You also gave us your provincial health number to assist in linking this information.

INTERVIEWER Press <1> to continue.

(DK, RF are not allowed)

:

In order to reduce the number of questions on today's survey, Statistics Canada would like to link information from this interview with your information from the 2011 Canadian Community Health Survey.

The linked information will be kept strictly confidential and used only for statistical purposes.

Do we have your permission?

1 Yes

2 No (Go to XADM_R03)

DK, RF (Go to XADM_R03)

LI_END

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011
Questionnaire: 2011-BCPCHC / Component: main questionnaire

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Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

Height and weight - Self-reported (HWT)

11 - Development - General

HWT_BEG

(Universe : Only those respondents that do not agree to link to the CCHS)

HWT_Q01 It is important to know when analyzing health whether or not the person is pregnant. Are you pregnant?

- 1 Yes (Go to HWT_END)
- 2 No
- DK, RF

HWT_Q02 The next questions are about height and weight. How tall are you without shoes on?

- 0 Less than 1' / 12" (less than 29.2 cm)
- 1 1'0" to 1'11" / 12" to 23" (29.2 to 59.6 cm)
- 2 2'0" to 2'11" / 24" to 35" (59.7 to 90.1 cm)
- 3 3'0" to 3'11" / 36" to 47" (90.2 to 120.6 cm) (Go to HWT_N2C)
- 4 4'0" to 4'11" / 48" to 59" (120.7 to 151.0 cm) (Go to HWT_N2D)
- 5 5'0" to 5'11" (151.1 to 181.5 cm) (Go to HWT_N2E)
- 6 6'0" to 6'11" (181.6 to 212.0 cm) (Go to HWT_N2F)
- 7 7'0" and over (212.1 cm and over) (Go to HWT_Q03)
- DK, RF (Go to HWT_Q03)

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_N02A Select the exact height.

- 00 1'0" / 12" (29.2 to 31.7 cm)
- 01 1'1" / 13" (31.8 to 34.2 cm)
- 02 1'2" / 14" (34.3 to 36.7 cm)
- 03 1'3" / 15" (36.8 to 39.3 cm)
- 04 1'4" / 16" (39.4 to 41.8 cm)
- 05 1'5" / 17" (41.9 to 44.4 cm)
- 06 1'6" / 18" (44.5 to 46.9 cm)
- 07 1'7" / 19" (47.0 to 49.4 cm)
- 08 1'8" / 20" (49.5 to 52.0 cm)
- 09 1'9" / 21" (52.1 to 54.5 cm)
- 10 1'10" / 22" (54.6 to 57.1 cm)
- 11 1'11" / 23" (57.2 to 59.6 cm)

DK, RF

Go to HWT_C03

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_N02B Select the exact height.

- 00 2'0" / 24" (59.7 to 62.1 cm)
- 01 2'1" / 25" (62.2 to 64.7 cm)
- 02 2'2" / 26" (64.8 to 67.2 cm)
- 03 2'3" / 27" (67.3 to 69.8 cm)
- 04 2'4" / 28" (69.9 to 72.3 cm)
- 05 2'5" / 29" (72.4 to 74.8 cm)
- 06 2'6" / 30" (74.9 to 77.4 cm)
- 07 2'7" / 31" (77.5 to 79.9 cm)
- 08 2'8" / 32" (80.0 to 82.5 cm)
- 09 2'9" / 33" (82.6 to 85.0 cm)
- 10 2'10" / 34" (85.1 to 87.5 cm)
- 11 2'11" / 35" (87.6 to 90.1 cm)

DK, RF

Go to HWT_Q03

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
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Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_N02C Select the exact height.

- 00 3'0" / 36" (90.2 to 92.6 cm)
- 01 3'1" / 37" (92.7 to 95.2 cm)
- 02 3'2" / 38" (95.3 to 97.7 cm)
- 03 3'3" / 39" (97.8 to 100.2 cm)
- 04 3'4" / 40" (100.3 to 102.8 cm)
- 05 3'5" / 41" (102.9 to 105.3 cm)
- 06 3'6" / 42" (105.4 to 107.9 cm)
- 07 3'7" / 43" (108.0 to 110.4 cm)
- 08 3'8" / 44" (110.5 to 112.9 cm)
- 09 3'9" / 45" (113.0 to 115.5 cm)
- 10 3'10" / 46" (115.6 to 118.0 cm)
- 11 3'11" / 47" (118.1 to 120.6 cm)

DK, RF

Go to HWT_Q03

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_N02D Select the exact height.

- 00 4'0" / 48" (120.7 to 123.1 cm)
- 01 4'1" / 49" (123.2 to 125.6 cm)
- 02 4'2" / 50" (125.7 to 128.2 cm)
- 03 4'3" / 51" (128.3 to 130.7 cm)
- 04 4'4" / 52" (130.8 to 133.3 cm)
- 05 4'5" / 53" (133.4 to 135.8 cm)
- 06 4'6" / 54" (135.9 to 138.3 cm)
- 07 4'7" / 55" (138.4 to 140.9 cm)
- 08 4'8" / 56" (141.0 to 143.4 cm)
- 09 4'9" / 57" (143.5 to 146.0 cm)
- 10 4'10" / 58" (146.1 to 148.5 cm)
- 11 4'11" / 59" (148.6 to 151.0 cm)

DK, RF

Go to HWT_C03

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_N02E Select the exact height.

00 5'0" (151.1 to 153.6 cm)

01 5'1" (153.7 to 156.1 cm)

02 5'2" (156.2 to 158.7 cm)

03 5'3" (158.8 to 161.2 cm)

04 5'4" (161.3 to 163.7 cm)

05 5'5" (163.8 to 166.3 cm)

06 5'6" (166.4 to 168.8 cm)

07 5'7" (168.9 to 171.4 cm)

08 5'8" (171.5 to 173.9 cm)

09 5'9" (174.0 to 176.4 cm)

10 5'10" (176.5 to 179.0 cm)

11 5'11" (179.1 to 181.5 cm)

DK, RF

Go to HWT_C03

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_N02F Select the exact height.

- 00 6'0" (181.6 to 184.1 cm)
- 01 6'1" (184.2 to 186.6 cm)
- 02 6'2" (186.7 to 189.1 cm)
- 03 6'3" (189.2 to 191.7 cm)
- 04 6'4" (191.8 to 194.2 cm)
- 05 6'5" (194.3 to 196.8 cm)
- 06 6'6" (196.9 to 199.3 cm)
- 07 6'7" (199.4 to 201.8 cm)
- 08 6'8" (201.9 to 204.4 cm)
- 09 6'9" (204.5 to 206.9 cm)
- 10 6'10" (207.0 to 209.5 cm)
- 11 6'11" (209.6 to 212.0 cm)

DK, RF

Go to HWT_Q03

HWT_Q03 How much do you weigh?

(MIN: 50 (MAX: 575))

DK, RF

(Go to HWT_END)

HWT_Q04 Was that in pounds or kilograms?

1 Pounds

2 Kilograms

DK, RF not allowed

Specifications Report
Barriers to Care for People with Chronic Health Conditions (BCPCHC) -
2011

Questionnaire: 2011-BCPCHC / Component: main questionnaire

HWT_Q4 Do you consider yourself:

- 1 Overweight
 - 2 Underweight
 - 3 Just about right
- DK, RF

HWT_END

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